

STATE OF NEW YORK
DEPARTMENT OF CORRECTIONS
AND COMMUNITY SUPERVISION

INMATE GRIEVANCE PROGRAM



ANNUAL REPORT

2011

ANDREW M. CUOMO
GOVERNOR

BRIAN FISCHER
COMMISSIONER

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I. INTRODUCTION

The Inmate Grievance Program (IGP) functions under Departmental Directive #4040 entitled "Inmate Grievance Program" and Departmental Directive #4041 entitled "Inmate Grievance Program Modification Plan" and is established by the statutory mandates of Section 139 NYS Correction Law and N.Y.C.R.R., Title 7, Part 701.

The Inmate Grievance Program provides each inmate an orderly, fair, simple and expeditious method of resolving grievances pursuant to Section 139, NYS Correction Law. The program also includes procedures for inmates to resolve allegations of discriminatory treatment in accordance with the New York State (NYS) Commission of Correction regulation 9 NYCRR Part 7695. Grievances filed prior to July 7, 1990 were reviewed by the NYS Commission of Correction and responded to by the Commissioner. Correction Law 139 was amended by Chapter 373 of the Laws of 1990 deleting the requirement that the NYS Commission of Correction review individual grievances, yet required it to review and assess the grievance process on an annual basis. The elimination of the advisory step ensures that the grievance process is more expeditious, and at the same time allows the NYS Commission of Correction to provide oversight.

On September 28, 1992, the U. S. Department of Justice, Office of the Associate Attorney General, pursuant to the authority conferred by Title 42, United States Code, Section 1997e and Part 40 of Title 28, Code of Federal Regulations granted full certification that the NYS Department of Correctional Services Inmate Grievance Program is in substantial compliance with the standards set forth in Part 40 of Title 28, Code of Federal Regulations. Based on this certification, the court may order that prior to litigating claims under 42 U.S.C. Section 1983, New York State inmates shall exhaust any remedies they have through the Inmate Grievance Program. For the purpose of this order, the disposition of the Central Office Review Committee (CORC) constitutes sufficient proof of exhaustion. In 1996, the federal government passed the Prisoner's Litigation Reform Act (PLRA) which enacted the same requirement for all inmates.

On May 29, 2001, the United States Supreme Court decision in *Booth v. Churner* required that prisoners exhaust their administrative remedies before bringing damage lawsuits in federal court even if the administrative remedy does not provide damages. Subsequently, on February 26, 2002, the United States Supreme Court decision in *Porter v. Nussle* held that the exhaustion requirement applies to all inmate suits about prison life, whether they involve general circumstances or particular episodes and whether they allege excessive force or some other wrong. These decisions, along with the PLRA have had an impact on the number of grievances being appealed to CORC. The impact is addressed in Part IV of this report.

After an extensive review, the revision of Directive #4040 was issued on July 12, 2006. This revision included changes such as increases in the time frames at all levels, including the filing of the grievance by the inmate. In addition, the processing of grievances after transfer was revised to allow the inmate to determine if they wish to appeal the decision. Also, a new section of the directive was established to describe procedures already in place for the processing of Strip Search/Strip Frisk grievances. The purpose of these revisions was to ensure that the IGP remains an orderly, fair, simple and expeditious method of resolving grievances and, at the same time, remains in compliance with the standards set forth in Part 40 of Title 28, Code of Federal Regulations and the Federal Certification.

The NYS Department of Correctional Services and the NYS Division of Parole were merged in April 2011 to form the NYS Department of Corrections and Community Supervision. This merger is intended to create a more seamless and comprehensive operation.

II. STATISTICAL ANALYSIS OF IGP WORKLOAD

There were 34,013 grievances filed in 2011, a decrease from the 35,600 filed in 2010. This is a decrease of 1,587 grievances as compared to the decrease of 1,957 grievances last year. Over the past nine years there have been fluctuations in the numbers of grievances filed, from a high of 46,529 in 2007, to the current low of 34,013 in 2011. The trend by inmates to file a grievance to exhaust their administrative remedies by appealing to CORC has continued.

It is noted that the inmate population, the number of grievances filed and the number of CORC appeals have been steadily declining since 2007.

During 2011, IGP field staff recorded approximately 22,496 non-calendared inmate contacts, clarifying issues and enabling inmates to resolve problems without submitting a formal grievance. This is an increase of 1,861 from the 20,635 in 2010.

There were 3,703 grievances or 11% of the total filed, that were informally resolved by the Inmate Grievance Resolution Committee (IGRC) in 2011, an increase from the 3,614 grievances or 10% of the total filed last year (refer to Chart #1). This is an increase of 89 informal resolutions, or 2.4%.

There was a statewide total of 23,659 IGRC hearings in 2011 or 69.5% of the total filed, a decrease from the 25,016 or (70%) of the total filed last year (refer to Chart #2). This is a decrease of 1,357 or 5%.

In 2011, there were 1,686 grievances dismissed and closed by the IGRC, an increase from the 1,499 last year. This represents 5% of all grievances filed, an increase from the 4% last year.

There were 19,635 grievances responded to at the Superintendent's level in 2011 or 57.7% of the total grievances filed, a decrease from the 20,832 grievances or 58.5% of the total filed last year (refer to Chart #4). This represents a 5.7% decrease from last year.

There were 22,596 grievances or 66.4% of the grievances filed that were resolved/ closed at the facility level, a decrease from the 23,181 grievances or 65% of the total filed last year (refer to Chart #3). This reflects a decrease of 243. For clarification, the number of grievances closed at the facility level has been computed by subtracting the number of grievances heard at CORC from the total number of grievances filed.

As of February 1, 1994, any grievances alleging violations of Directive #4910, Control of & Search for Contraband, during a strip search/strip frisk are reported on the Code Classification Sheet in Codes 25.1 for Strip Search and 25.2 for Strip Frisk. There were 39 Code 25.1 (Strip Search) and 25.2 (Strip Frisk) grievances in 2011, an increase from the 29 in 2010. This compares to 31 in 2009, 31 in 2008, 41 in 2007, 54 in 2006, 47 in 2005, 58 in 2004, 49 in 2003, 65 in 2002, 82 in 2001, 72 in 2000, 74 in 1999, 74 in 1998, 78 in 1997, 82 in 1996, and 86 in 1995.

Beginning in September 1999, grievances related to Native American issues were monitored for two years. These grievances have "Native American" in the title and were reported monthly. Through 2000 there were 54 grievances regarding Native American issues reported. In 2001 there were 50 grievances in this category. Through July 2002 an additional 21 Native American grievances were reported. Although still tracked using the title, subsequent reports have not been requested since July 2002.

In 1999, Code 23.1 was created to account for grievances filed regarding the Department's Smoke Free Policy. There were 18 grievances filed in 2011, a decrease from the 49 last year. There were 22 grievances filed in 2009, 51 in 2008, 51 in 2007, 37 in 2006, 41 in 2005, 84 in 2004, 53 in 2003, 64 in 2002, 124 in 2001, and 158 in 2000.

Effective July 2000, Code 25.3 was created to account for any grievances regarding pat frisks of female inmates. In the last six months of 2000, there were 3 grievances filed in this category. A total of 7 was

reported in 2001, 5 in 2002, 11 in 2003, 7 in 2004, 9 in 2005, 3 in 2006, 9 in 2007, 6 in 2008, 17 in 2009 and 7 in 2010. There were 3 grievances filed in 2011.

In 2004, Code 22.1 was created to account for any grievances related to the Health Insurance Portability and Accountability Act (HIPAA). There were 146 grievances filed in 2011, a decrease from the 178 last year. There were 206 grievances filed in 2004, 170 in 2005, 152 in 2006, 196 in 2007, 138 in 2008, and 137 in 2009.

III. IGP STAFF

Inmate Grievance Program (IGP) Central Office staff made approximately 1 facility visit during 2010, the same as last year. Continued fiscal constraints have contributed to lack of facility visits. IGP Central Office staff conducted orientation/training sessions for 68 Correctional Sergeants at the Department's Training Academy. In addition to regularly scheduled weekly CORC meetings, IGP Central Office staff conducted training for Regional Health Services staff.

During 2011, 18 facility staff transitions occurred due to reassignment, promotion and resignations. There were 3 IGP Central Office staff transitions due to lateral transfers or promotion. All facility Inmate Grievance Programs that had staff transitions during 2011 received assistance from IGP Regional Coordinators.

The staff transitions in Central Office were:

August- Both KBS 1's transferred to other agencies.

November-An IGP Supervisor transferred to Gouverneur CF.

IGP Central Office staff responded to 2,760 letters from inmates, family and friends in 2011, a decrease from the 3,073 last year. In addition they researched and copied grievance case materials for 57 Freedom of Information Law (FOIL) requests from various persons and agencies, an increase from the 50 last year. Relevant to inmate litigation, IGP Central Office staff also researched and gathered grievance documents for 537 inquiries from the Attorney General's staff, an increase from the 408 last year.

IV. Central Office Review Committee (CORC)

The CORC is the final appellate level of the Inmate Grievance Program. The CORC consists of the Deputy Commissioner and Counsel, Deputy Commissioner for Correctional Facilities, Deputy Commissioner for Program Services, Deputy Commissioner for Administrative Services, and Deputy Commissioner and Chief Medical Officer, or their designees expressly authorized to act for them. A representative of the Office of Diversity Management will attend CORC hearings and have input on grievances alleging discrimination, but will not vote. The CORC functions on behalf of the Commissioner and under his authority. The CORC decisions have the effect of directives.

The PLRA of 1995, amended 42 U.S.C. Section 1997e (a), requires that inmates must exhaust available administrative remedies before litigating over prison conditions. This was initially a major factor in the increase in grievance appeals. In addition, there have been two United States Supreme Court decisions that were catalysts in the previous increase. On May 29, 2001, the court decided in *Booth v. Churner* that even if the administrative remedy does not provide monetary damages, it is still an available remedy. Subsequently, on February 26, 2002, the court in *Porter v. Nussle* decided that exhaustion is required in every situation, regardless of the nature of the inmate's underlying claim.

There were 11,417 grievance appeals responded to by CORC, a decrease from the 12,419 last year. This reflects a decrease of 736 CORC responses. The CORC addressed 9,548 grievance appeals in 1999,

10,527 in 2000, 11,754 in 2001, 12,395 in 2002, 14,432 in 2003, 15,374 in 2004, 15,122 in 2005, 14,531 in 2006, 15,506 in 2007, 15,086 in 2008, and 13155 in 2009.

Of the 11,417 grievances answered by the CORC in 2011, approximately 52.4% were determined to be meritorious or have merit in part. In 2010, 47% were found to be meritorious or have merit in part. This represents an increase of approximately 5.4% from 2010.

The CORC dispositions were transmitted back to the grievants in an average of 74 calendar days. This reflects an increase of 19 calendar days from the 55 calendar day average in 2010, and is a direct result of staff shortages. The office was without an IGP Coordinator for 3 months, one IGP Supervisor for the entire year, another IGP Supervisor for 2 months, and two KBS 1's for 4 months.

The CORC dispositions were transmitted back to the grievants in an average of 118 calendar days from the date filed at the facility, an average of 28 calendar days longer to transmit responses from the date filed than the 90 calendar day limit established by Title 28, Code of Federal Regulations and the Federal Certification.

V. GRIEVANCE TRENDS AND ANALYSIS

There were 34,013 grievances filed in 2011, a decrease from the 35,600 last year or 1,587 less. Historically, Code 22, Medical, was one of the most grieved areas. Since 2001 the most grieved categories in order of rank have been Staff Conduct, Medical, Housing-Internal Block Affairs, Package Room and Special Housing Units. The grievances filed from the S-Blocks, Southport C.F. and Upstate C.F. had an impact on each of these categories and are the primary reason the Special Housing Units code remains in the top 5 categories. S-Blocks are double cell Special Housing Units which house inmates sanctioned with long-term keeplock and SHU time.

However, in 2003, Staff Conduct reversed positions with Medical and in 2011, Package Room reversed positions with Special Housing Units, causing Medical and the Package Room to become the lead categories. The trends and analysis in each category continue to be consistent with prior years except for the increase in the number of medical grievances, as explained below.

1. CODE 22, MEDICAL

There were 6,313 grievances filed in 2011, a decrease from the 6,812 last year or 499 less. These grievances accounted for 18.6% of all grievances filed, a decrease of .5 % from the 19.1% last year.

The decrease in grievances is relative to the decrease in the average population. However, it is noted that the inmates who regularly file numerous medical complaints for real or perceived medical problems do so at any facility in which they are housed. Thus, many of the issues presented remain constant in this category. It is believed that some medical grievances are filed in order to create a record of the grievant's request for medical attention or in an attempt to enhance medical treatment. There are grievances filed where the requested action is cited as a health concern, even though the request may be non-medical in nature. There continues to be a mild impact on this category by HIPAA, Code 22.1, as evidenced by the 151 grievances filed in 2006, 196 in 2007, 138 in 2008, 137 in 2009, 178 in 2010 and 146 in 2011.

In some cases, prolific grievants are seriously ill and the numbers of grievances they file often demonstrate anxiety. Many complain of chronic illnesses such as back pain, arthritis, etc. The anxiety results in grievances because of the time frame involved in realizing an outside consult or appointment. This analysis is validated by the repetition in the composition of the complaints. Another factor is the perception on the part of inmates that recommendations made by outside consultants must be implemented without question, when in reality the Facility Health Services Directors as well as the Regional Medical Directors and managed care staff must evaluate the recommendation and have input in the treatment plan.

Further, an inmate's expectation of specific treatment plans and desired medical services often does not fall within the realm of possibility, nor are they medically indicated by facility doctors. Requests for specialty consultants such as dermatologists, podiatrists, ophthalmologists, allergists, neurologists and various others are common. Requests for medical procedures which are not in accordance with the medical provider's policy or the Department's Health Services Policy Manual, and are not ordered by the Facility Health Services Director, account for some of the medical complaints.

In some grievances, a medical condition is cited as the reason for requesting items that are issued on medical order only such as bed boards, orthopedic shoes, eyeglasses, nutritional supplements, eye drops, skin creams, pain medications, medicated shampoos and vitamins. Other examples of special medical requests are single cells, bottom bunks, additional showers, special diets, medical appliances and boxer shorts.

In some instances, the medical condition cited by the inmate does not exist according to that inmate's medical record, nor is it a condition already being addressed by the facility health staff. Access to outside health providers is also a factor in the number of medical grievances. The combination of perceived illness and actual illness within the inmate population is expected to continue to account for a portion of the number of medical complaints.

The S-Block, Upstate C.F. and Southport C.F. inmates do not come out of their cells except for visits, disciplinary hearings and medical examinations, if deemed necessary by the facility doctor. These inmates feel they should come out for all medical contacts due to privacy concerns.

An increase in the number of wheelchair inmates brought Americans with Disability Act (ADA) issues such as supplies, higher beds, catheters, outside trips, replacement wheelchairs and assistants.

The description of grievances in the medical category is intended to demonstrate the variety of complaints received and is not a complete list of medical grievances.

2. CODE 49, STAFF CONDUCT

There were 5,882 grievances filed in 2011, a decrease from the 6,131 last year or 249 less. These grievances accounted for 17.3% of all grievances filed, an increase of .1% from the 17.2 % last year.

A significant number of staff conduct grievances continues to be attributed to inmate interaction with staff resulting in misbehavior reports. The perception among staff is that some of the harassment complaints are filed in an attempt to discredit misbehavior reports and to recover the \$5.00 surcharge imposed. A January 1992 revision of Title 7, NYCRR authorizes the surcharge.

Code 49, Staff Conduct, has remained in the five most grieved categories due to the wide range of issues that could be perceived and presented by inmates as inappropriate staff conduct or harassment. A review of the titles in this code substantiates that these types of grievances are inflated by inmate perception, any difference of opinion with staff and an inmate's unfamiliarity with facility policies or statewide rules.

Direct orders are commonly seen as a form of harassment, and an inmate's failure to follow procedures may result in the loss of an opportunity to participate in an activity. An example of this is when an inmate neglects to respond to announcements concerning the commencement of certain activities or the preparation of a list by staff of inmates who wish to participate in an upcoming activity. The inmate may be unable to participate and, consequently, files a grievance due to the perception of unfair treatment or that staff could have made an exception. The logistics involved in coordinating the activities and movement of large groups of people have not traditionally been readily appreciated by an inmate who files this type of complaint, since this would not support strict adherence to rules governing callouts, attendance and movement.

The examples of grievances in the staff conduct category are intended to demonstrate the variety of complaints received and are not a complete list of staff conduct grievances.

3. CODE 23, HOUSING-INTERNAL BLOCK AFFAIRS

There were 2,126 grievances filed in 2011, a decrease from the 2,196 last year or 70 less. These grievances accounted for 6.3% of all grievances filed, an increase of .1% from the 6.2% last year.

Grievances in this code concern physical housing conditions/issues such as double ceiling, double bunking, cube space, ventilation, furniture, hot water, heat, window screens and storage space.

Service related grievances include cell cleaning supplies, laundering of clothes and linen, winter blankets, list taking and call out procedures, haircuts, feed up meals, and maintenance of housing areas. Other grievances pertain to enforcement of cell standards, cell moves, honor block denials, denial of items or services, cleanliness, pest control measures, removal from double bunk beds, staff performance of duties, distribution of personal mail, mailboxes, razor issue policy, bulletin boards, posting of memos, announcements over the public address system, television cable and radio/television volume.

The noted issues in this category are intended to demonstrate the variety of complaints filed in Code 23 and are not a complete list of housing unit complaints.

4. CODE 30, PACKAGE ROOM

There were 1,256 grievances filed in 2011, a decrease from the 1,494 filed last year or 238 less. These grievances accounted for 3.7% of all grievances filed, an increase of .5% from the 4.2% last year.

Many package room complaints result from a difference in security staff and inmate interpretation of Departmental Directive #4911, entitled "Packages & Articles Sent or Brought to Facilities". The directive describes items permitted to be received and the provisions thereof. The package room complaints have not substantially changed, and involve receipt of items such as hot pots, typewriters, watches, sneakers, food items and musical instruments. There were 4 revisions to Directive #4911, in 2010, and it is expected that these revisions will provide more clarification and interpretation of the items allowed through the package room. Other issues still focus around an inmate's desire for items not allowed by directive because they are too valuable and present security concerns. Some do not conform to the requirements of the directive, such as packaging for food products and colors of clothing. In addition, some items require approval of the Superintendent via special permit.

As in past years, the technological advancement in the design and variety of otherwise allowable items results in their denial, since the item is essentially changed and may no longer conform to package room guidelines.

The number of package room grievances was also affected by the S-Block and Upstate C.F. inmates who were moved from a maximum security keeplock situation to the S-Block or Upstate C.F. The inmate, although not on a loss of packages disposition, falls under the Special Housing Unit (SHU) policies regarding the limitation of packages as outlined in Directive #4933.

5. CODE 24, SPECIAL HOUSING UNITS

There were 1,644 grievances filed in 2011, an increase from the 1,627 last year or 17 more. These grievances accounted for 4.8% of all grievances filed, an increase of .2% from the 4.6% last year.

There were 2,281 grievances filed by S-Block inmates in 2011, 84 less than the 2,365 last year. Also, there were 5,478 grievances filed by inmates housed in the Upstate and Southport C.F. Special Housing Units in 2011, a decrease from the 5,601 last year or 123 less. Some of the inmates transferred to these

units were from maximum security facilities where they were in keeplock status in a general population cell. As a condition of confinement, the inmates must follow the SHU policies consistent with Directive #4933, which limits property in the cell, visits, packages, inmate contact, etc. Therefore, they grieve all aspects of the SHU policies.

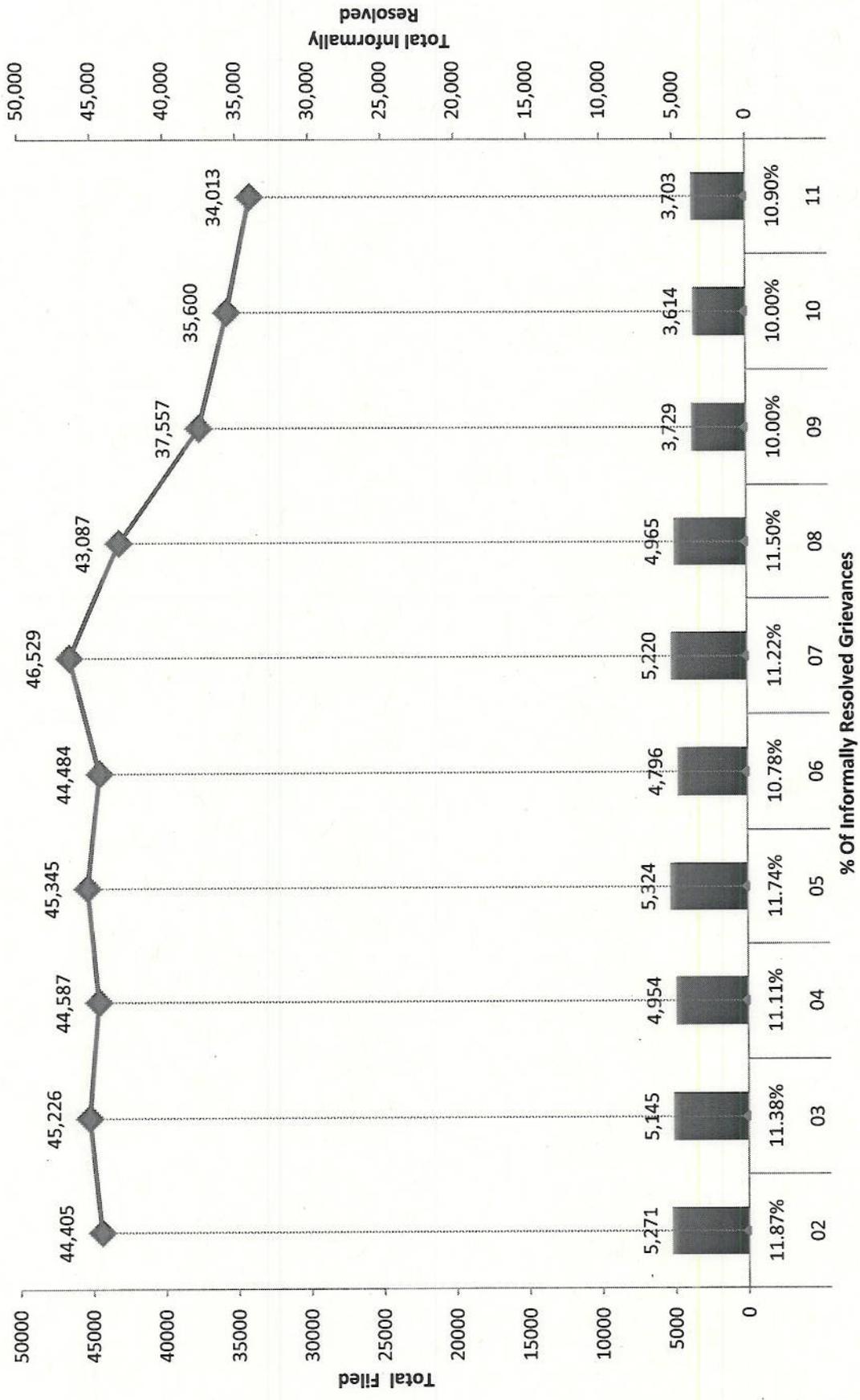
Other issues include smoking, cell cleanup, the Progressive Inmate Movement System (PIMS) level, food and library materials.

The grievances in this category deal with SHU issues and do not reflect the actual number of grievances filed from SHU.

Additionally, Marcy S-Block was closed on 11/9/07 and converted to an Office of Mental Health (OMH) housing and treatment unit.

CHART 1

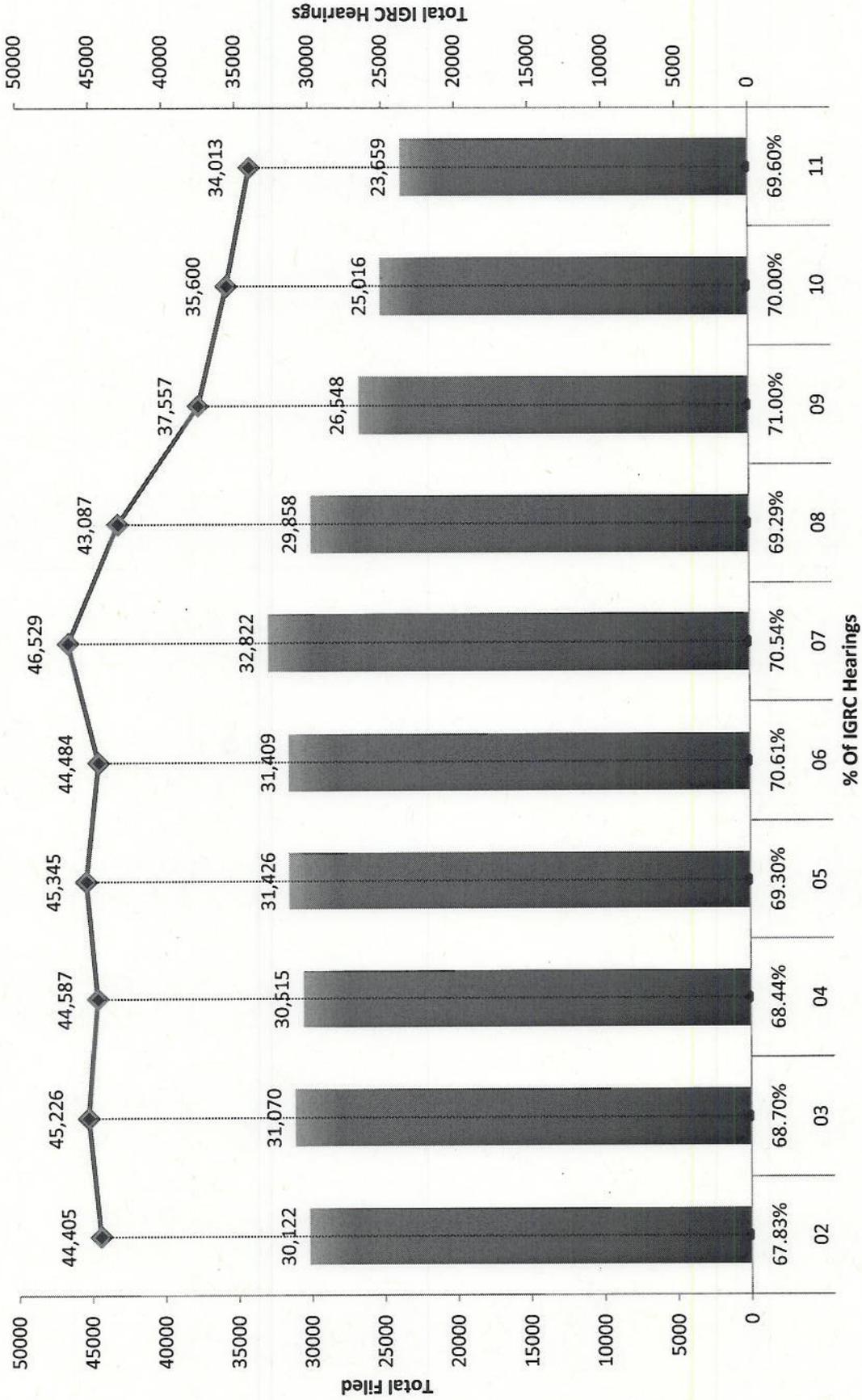
Total And % Of Informal Resolutions By Year



■ Sum of Informal Resolutions ◆ Sum of Total Filed

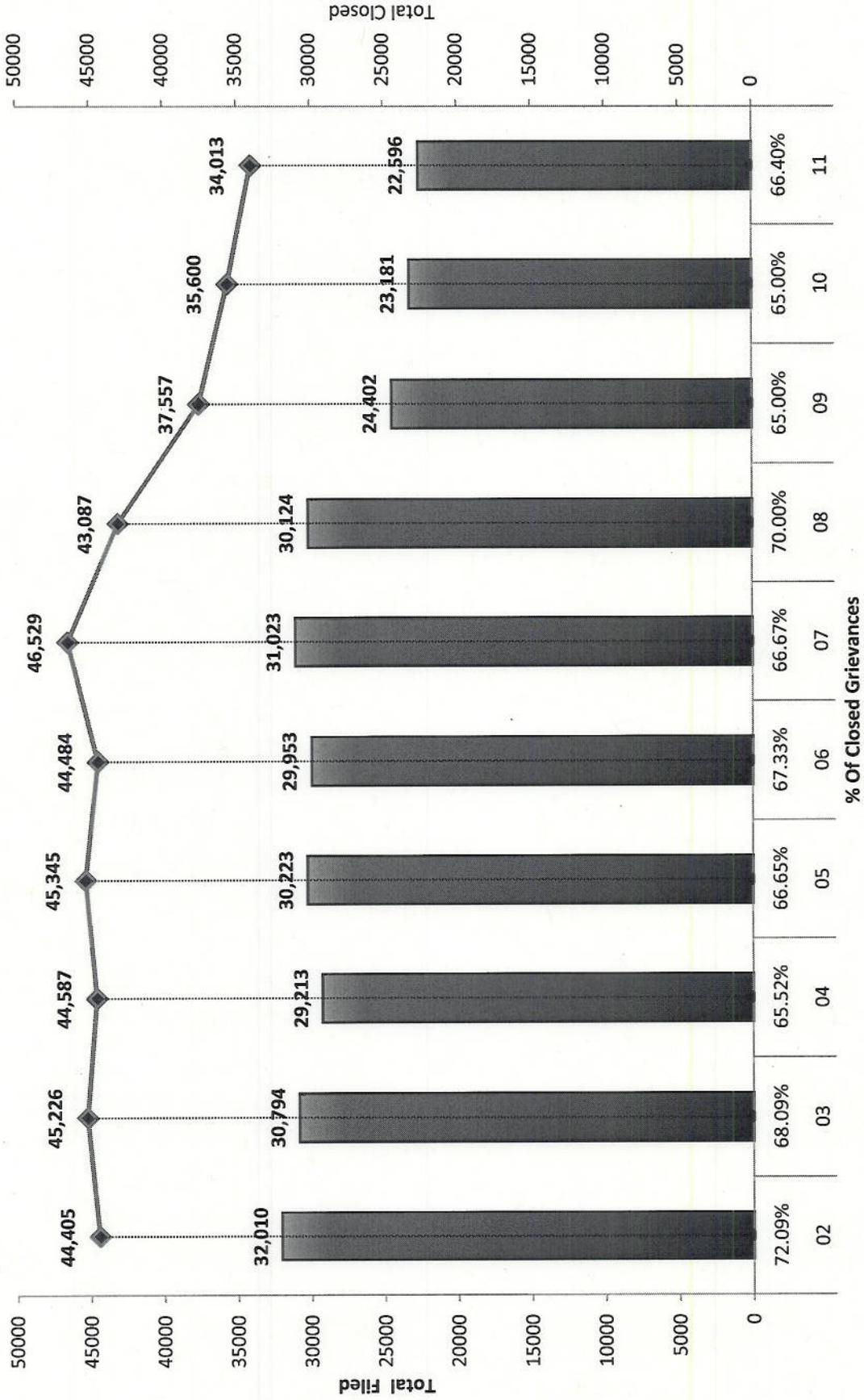
CHART 2

Total And % Of IGRC Hearings By Year



■ Sum of IGRC Hearings ◆ Sum of Total Filed

CHART 3 Total And % Of Grievances Closed By Year



■ Sum of Total Closed @ Facility ◆ Sum of Total Filed

CHART 4

Total And % Of Superintendent Responses By Year

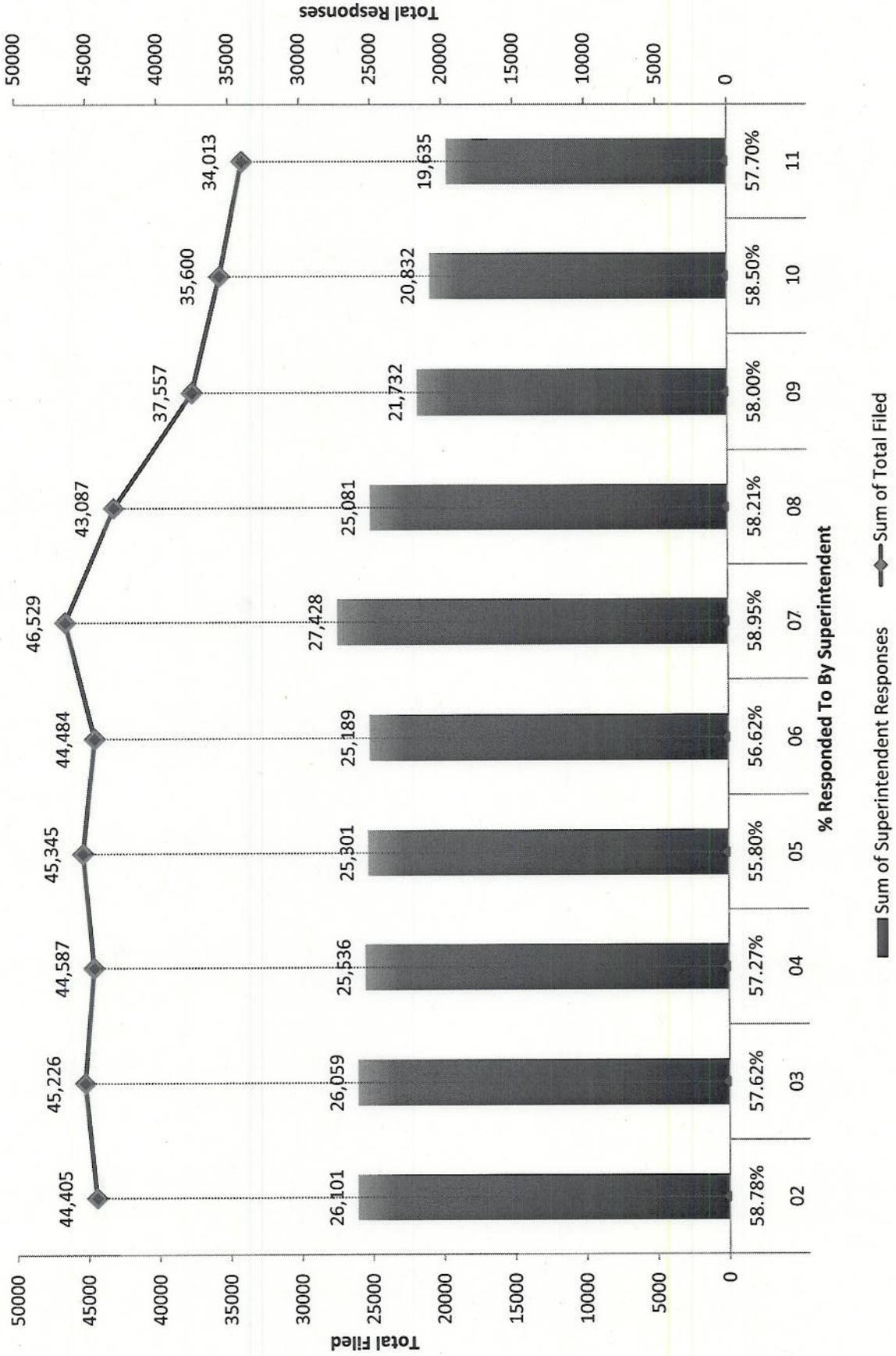
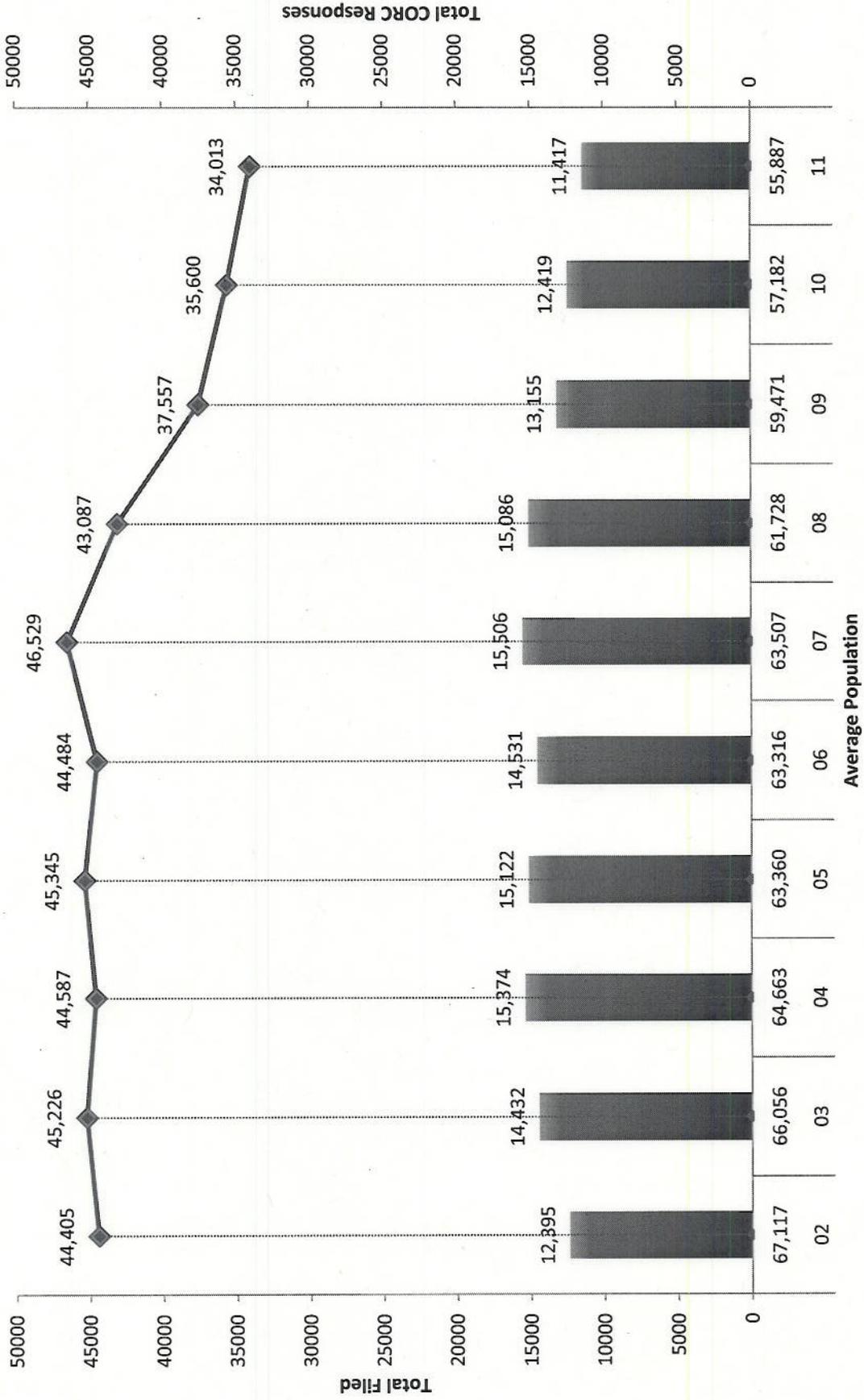


CHART 5

Total Population And CORC Responses To Grievances By Year



■ Sum of CORC ◆ Sum of Total Grievances Filed

Average Population

FACILITY STATISTICAL NARRATIVE

ONEIDA HUB

Camp Georgetown Correctional Facility

There were 0 grievances filed in 2011, a decrease from the 27 last year.

The facility was closed in 2011.

Hale Creek Correctional Facility

There were 131 grievances filed in 2011, an increase from the 51 last year.

Code 22, Medical, had 41 grievances in 2011, an increase from the 18 last year. These grievances concerned medications, specialty care, testing, and allegations of negligence.

Code 37, Mess Hall, had 9 grievances in 2011, an increase from the 0 last year. These grievances concerned food portions, spoiled lunch meat and kosher meals.

Code 49, Staff Conduct, had 51 grievances in 2011, an increase from the 20 last year. These grievances alleged threats, unnecessary force when using restraints, Comprehensive Alcohol and Substance Abuse Treatment (CASAT) rule enforcement and harassment.

Marcy Correctional Facility

There were 902 grievances filed in 2011, an increase from the 876 last year. There were 421 grievances filed from the Residential Mental Health Unit (RMHU) in 2011, an increase from the 335 last year.

Code 22, Medical, had 190 grievances in 2011, a decrease from the 237 last year. These grievances concerned requests for a different physician, adequate treatment, outside consultations, testing, medications, bottom bunks and permits.

Code 23, Housing-Internal Block Affairs, had 83 grievances in 2011, an increase from the 45 last year. These grievances concerned RMHU cell items, RMHU policy, general population cube standards, housing supplies and privileges. There were 62 grievances filed from the RMHU in 2011.

Code 49, Staff Conduct, had 112 grievances in 2011, an increase from the 110 last year. These grievances alleged physical abuse and harassment. There were 47 grievances filed from the RMHU.

Mid-State Correctional Facility

There were 361 grievances filed in 2011, an increase from the 310 last year.

Code 6, Guidance Unit/Counseling, had 24 grievances in 2011, an increase from the 19 last year. These grievances concerned sex offender programming and program recommendations.

Code 22, Medical, had 109 grievances in 2011, an increase from the 105 last year. These grievances concerned medications, quality of care, delays in care and untimely responses.

Code 23, Housing-Internal Block Affairs, had 23 grievances in 2011, an increase from the 15 last year. These grievances concerned untimely mail delivery, cube standards, housing unit repairs, and missing items from cube searches.

Code 30, Package Room, had 9 grievances in 2011, an increase from the 6 last year. These grievances concerned missing/stolen items, package weight, invoices, and denied hair ties, sunglasses, sandals, frozen meat and cranberry sauce.

Code 49, Staff Conduct, had 75 grievances in 2011, an increase from the 68 last year. These grievances alleged verbal abuse, threats, racial statements, staff incompetence and physical abuse.

Mohawk Correctional Facility

There were 252 grievances filed in 2011, a decrease from the 266 last year.

Code 16, Religion, had 8 grievances in 2011, an increase from the 2 last year. These grievances concerned religious grooming standards, religious services, confiscated Islamic material and grape juice.

Code 22, Medical, had 55 grievances in 2011, an increase from the 52 last year. These grievances concerned denial of medical treatment, medications, medical privacy in Walsh RMU, physical therapy, medical boots, testing and inadequate care.

Code 30, Package Room, had 11 grievances in 2011, a decrease from the 15 last year. These grievances concerned the denials of multicolor boots, gravy, rechargeable shavers, chicken, jalapeno flavoring, bread, and a package from a visit.

Code 49, Staff Conduct, had 79 grievances in 2011, a decrease from the 110 last year. These grievances alleged threats, harassment, intimidation, false confinement, retaliation, racial discrimination and unfair medical treatment.

Oneida Correctional Facility

There were 103 grievances filed in 2011, a decrease from the 229 last year.

Code 6, Guidance Unit/Counseling, had 7 grievances in 2011, a decrease from the 14 last year. These grievances concerned SOCTP policy and procedure and a TAC referral.

Code 22, Medical, had 11 grievances in 2011, a decrease from the 30 last year. These grievances concerned medical treatment and sick call procedures.

Code 23, Housing-Internal Block Affairs, had 10 grievances in 2011, a decrease from the 15 last year. These grievances concerned the television schedule, padlocks, bathroom searches, bed moves and dorm policies.

Code 49, Staff Conduct, had 21 grievances in 2011, a decrease from the 47 last year. These grievances alleged physical assault, threats, harassment, inappropriate frisking and staff misconduct.

Summit Shock Correctional Facility

There were 0 grievances filed in 2011, a decrease from the 4 last year.

The facility was closed in 2011.

WATERTOWN HUB

Cape Vincent Correctional Facility

There were 229 grievances filed in 2011, an increase from the 217 last year.

Code 22, Medical, had 36 grievances in 2011, an increase from the 23 last year. These grievances concerned quality of care, delays in care, medical policy and procedure, medication, and requests for specialty care.

Code 23, Housing – Internal Block Affairs, had 12 grievances in 2011, a decrease from the 15 last year. These grievances concerned bed assignments, unit ventilation and heating, supplies, showers, and unit policy and procedure.

Code 24, Special Housing Units, had 0 grievances in 2011, a decrease from the 2 last year.

Code 30, Package Room, had 20 grievances in 2011, an increase from the 12 last year. These grievances concerned missing or disallowed items, delays, and postal charges.

Code 49, Staff Conduct, had 74 grievances in 2011, an increase from the 62 last year. These grievances alleged physical and verbal abuse, threats, inappropriate language, and discrimination.

Gouverneur Correctional Facility

There were 585 grievances filed in 2011, an increase from the 542 last year. It is noted that there were 258 S-Block grievances filed in 2011, a decrease from the 265 last year.

Code 22, Medical, had 117 grievances in 2011, an increase from the 100 last year. These grievances concerned medication, delayed care, quality of care, and specialty care.

Code 24, Special Housing Units, had 55 grievances in 2011, an increase from the 46 last year. These grievances concerned PIMS Level advancement, the radio programs, supplies, exercise, and the library cart.

Code 29, Inmate Property, had 29 grievances in 2011, a decrease from the 42 last year. These grievances concerned lost or missing property, pack up procedures, and damaged items.

Code 30, Package Room, had 29 grievances in 2011, an increase from the 19 last year. These grievances concerned disallowed items, shipping issues, disposal options, and lost or damaged packages.

Code 49, Staff Conduct, had 104 grievances in 2011, an increase from the 94 last year. These grievances alleged verbal harassment, retaliation, discrimination, and threats.

Ogdensburg Correctional Facility

There were 32 grievances filed in 2011, an increase from the 26 last year.

Code 22, Medical, had 15 grievances in 2011, an increase from the 6 last year. These grievances concerned quality of care and requests for specialty care.

Code 30, Package Room, had 2 grievances in 2011, the same as last year. These grievances concerned disallowed items.

Code 49, Staff Conduct, had 1 grievance in 2011, a decrease from the 4 last year. This grievance alleged verbal abuse.

Riverview Correctional Facility

There were 176 grievances filed in 2011, a decrease from the 233 last year.

Code 22, Medical, had 51 grievances in 2011, an increase from the 38 last year. These grievances concerned quality of care, specialty care, medications, policies and procedures and outside consultations.

Code 23, Housing –Internal Block Affairs, had 4 grievances in 2011, a decrease from the 7 last year. These grievances concerned showers, supplies, and recreation.

Code 24, Special Housing Units, had 1 grievance in 2011, the same as last year. This grievance concerned supplies.

Code 30, Package Room, had 11 grievances in 2011, a decrease from the 15 last year. These grievances concerned disallowed items, damaged packages, delays, and disposal options.

Code 49, Staff Conduct, had 28 grievances in 2011, a decrease from the 47 last year. These grievances alleged verbal abuse, physical abuse, threats, racial slurs and incompetence.

Watertown Correctional Facility

There were 93 grievances filed in 2011, an increase from the 71 last year.

Code 21, Dental, had 15 grievances in 2011, an increase from the 8 last year. These grievances concerned quality of care, extractions, denture construction, and access to care. The increase was attributed to the absence of a full time Dentist, however, the vacant position was filled in November 2011.

Code 22, Medical, had 10 grievances in 2011, a decrease from the 20 last year. These grievances concerned quality of care, delays in care, medications, and requests for outside consultations.

Code 23, Housing –Internal Block Affairs, had 3 grievances in 2011, a decrease from the 5 last year. These grievances concerned call outs, and television programming

Code 30, Package Room, had 8 grievances in 2011, an increase from the 7 last year. These grievances concerned disallowed items, missing items, postage, and disposal options.

Code 49, Staff Conduct, had 12 grievances in 2011, a decrease from the 17 last year. These grievances alleged verbal abuse, threats, discrimination, and physical abuse.

CLINTON HUB

Adirondack Correctional Facility

There were 47 grievances filed in 2011, a decrease from the 69 last year.

Code 6, Guidance Unit/Counseling, had 2 grievances in 2011, a decrease from the 4 last year. These grievances concerned ART credit and an area of preference transfer.

Code 22, Medical, had 6 grievances in 2011, a decrease from the 13 last year. These grievances concerned quality of care, delays in care, medication, and special requests. It is noted that the Nurse Administrator position was vacant in 2010 and that this position was filled in January 2011.

Code 49, Staff Conduct, had 11 grievances in 2011, the same as last year. These grievances alleged physical abuse, discrimination, threats, and verbal abuse.

Altona Correctional Facility

There were 124 grievances filed in 2011, a decrease from the 125 last year.

Code 20, ASAT, had 0 grievances in 2011, a decrease from the 10 last year. It is noted that the ASAT program was suspended because the instructor was out on extended leave for several months.

Code 22, Medical, had 18 grievances in 2011, a decrease from the 23 last year. These grievances concerned delays in care, quality of care, medication, special issue boots, physical therapy, and permits for a single cube.

Code 29, Inmate Property, had 12 grievances in 2011, an increase from the 1 last year. These grievances concerned missing property, postage, and denial of a tape player, a religious pendant, musical equipment, knee braces, radios, and bag gloves.

Code 46, Inter-Facility Transfers, had 4 grievances in 2011, an increase from the 2 last year. These grievances concerned area of preference transfers, and a transfer to an ASAT facility.

Code 49, Staff Conduct, had 22 grievances in 2011, a decrease from the 25 last year. These grievances alleged physical abuse, verbal abuse, nurse misconduct, falsified misbehavior reports, harassment, and threats.

Bare Hill Correctional Facility

There were 490 grievances filed in 2011, a decrease from the 712 last year. It is noted that there were 852 non calendared contacts in 2011, an increase from the 306 last year, resulting in a decrease of grievances being filed.

Code 16, Religion, had 20 grievances in 2011, an increase from the 10 last year. These grievances concerned kosher food, and the denial of religious headwear, garments, and services. It is noted that a Chaplain retired on 12/30/10 and his position remained vacant in 2011.

Code 22, Medical, had 96 grievances in 2011, a decrease from the 136 last year. These grievances concerned quality of care, delays in care, medical procedures, medication, and specialist requests.

Code 23, Housing- Internal Block Affairs, had 19 grievances in 2011, an increase from the 15 last year. These grievances concerned housing locations, bathroom and shower schedules, escorts, requests for a single cube, and laundry hours.

Code 24, Special Housing Units, had 0 grievances in 2011, a decrease from the 1 last year.

Code 30, Package Room, had 26 grievances in 2011, a decrease from the 49 last year. These grievances concerned denial of items, missing items, packages being returned to sender, and a request to change the allowable size of a religious item in Directive #4911.

Code 49, Staff Conduct, had 119 grievances in 2011, a decrease from the 219 last year. These grievances alleged threats, racial slurs, and verbal and physical abuse. It is noted that there were 2,902 misbehavior reports and 115 Unusual Incidents in 2011, a decrease from the 3,423 misbehavior reports and 133 Unusual Incidents last year, resulting in a decrease of grievances being filed since inmates typically grieve matters related to a misbehavior report.

Chateaugay Correctional Facility

There were 15 grievances filed in 2011, an increase from the 5 last year.

Code 22, Medical, had 2 grievances in 2011, an increase from the 1 last year. These grievances concerned a request for surgery and an x-ray.

Code 49, Staff Conduct, had 10 grievances in 2011, an increase from the 4 last year. These grievances alleged harassment, verbal abuse, and physical abuse. It is noted that there were 433 misbehavior reports in 2011, an increase from the 336 last year, resulting in an increase of grievances being filed. It is further noted that there were 4 grievances and 329 misbehavior reports in 2009 and 14 grievances and 444 misbehavior reports in 2008.

Clinton Correctional Facility (Main)

There were 1,195 grievances filed in 2011, an increase from the 971 last year.

Code 3, Correspondence, had 41 grievances in 2011, an increase from the 23 last year. These grievances concerned missing items, denial of photographs, mail being opened and delays.

Code 22, Medical, had 317 grievances in 2011, an increase from the 254 last year. These grievances concerned quality of care, delays in care, outside consultations, medical procedures, reasonable accommodations and medication.

Code 24, Special Housing Units, had 52 grievances in 2011, an increase from the 40 last year. These grievances concerned deprivation orders, confiscated items, mail delivery, cell moves, cell searches, and the denial of stiff barrel pens, cell clean up and showers.

Code 29, Inmate Property, had 38 grievances in 2011, a decrease from the 45 last year. These grievances concerned missing property, denial of property, and property limits.

Code 30, Package Room, had 33 grievances in 2011, a decrease from the 38 last year. These grievances concerned a grace period for recently disallowed items, packages not being mailed, missing items, postage, and the denial of a guitar, parole clothes, scientific calculator, hair oil, boots and fleece jacket.

Code 49, Staff Conduct, had 122 grievances in 2011, an increase from the 104 last year. These grievances alleged assault, threats, verbal abuse, retaliation and harassment.

Clinton Correctional Facility (Annex)

There were 245 grievances filed in 2011, a decrease from the 255 last year. It is noted that the IGP Supervisor retired on 9/21/11 and that the IGP Supervisor from Clinton Main CF has been filling in the interim.

Code 22, Medical, had 31 grievances in 2011, a decrease from the 49 last year. These grievances concerned delays in care, medication issues, requests for medical procedures, eyeglasses and special issue boots.

Code 23, Housing - Internal Block Affairs, had 15 grievances in 2011, an increase from the 10 last year. These grievances concerned housing locations, double bunks, housing moves, and dorm temperature.

Code 30, Package Room, had 11 grievances in 2011, an increase from the 6 last year. These grievances concerned missing items, requests for reimbursement, and the denial of postage advances, boots and packages.

Code 40, Law Library, had 14 grievances in 2011, the same as last year. These grievances concerned law library hours, access, denial of copies and services.

Code 49, Staff Conduct, had 56 grievances in 2011, a decrease from the 71 last year. These grievances alleged physical abuse, threats, harassment, retaliation, and verbal abuse.

Franklin Correctional Facility

There were 289 grievances filed in 2011, a decrease from the 393 last year.

Code 21, Dental, had 9 grievances in 2011, a decrease from the 10 last year. These grievances concerned delays in seeing the dentist, dentures, quality of care, and dental work.

Code 22, Medical, had 61 grievances in 2011, a decrease from the 88 last year. These grievances concerned quality of care, delays in care, medical procedures, and medication.

Code 23, Housing-Internal Block Affairs, had 23 grievances in 2011, an increase from the 18 last year. These grievances concerned mattresses, a dorm microwave, TV schedule, limited use of the bathroom, medication escorts, and the denial of programs, emergency sick call, and buckets.

Code 30, Package Room, had 6 grievances in 2011, a decrease from the 13 last year. These grievances concerned spoiled items, and the denial of cards, external speakers, a razor, and deodorant.

Code 49, Staff Conduct, had 86 grievances in 2011, a decrease from the 120 last year. These grievances alleged verbal abuse, threats, sexual harassment, and physical abuse.

Lyon Mountain Correctional Facility

There were 0 grievances filed in 2011, a decrease from the 8 last year. It is noted that, as of November 16, 2010, there are no more inmates housed at the facility and it has subsequently been closed.

Upstate Correctional Facility

There were 3,240 grievances filed in 2011, a decrease from the 3,575 last year. It is noted that a prolific grievant was limited to two grievances per week as a result of his flagrant abuse of the grievance mechanism, effective February 1, 2011.

Code 3, Correspondence, had 106 grievances filed in 2011, an increase from the 84 last year. These grievances concerned the denial of mail and magazines, mail not treated as privileged, the opening of legal mail, and contraband.

Code 22, Medical, had 733 grievances in 2011, a decrease from the 927 last year. These grievances concerned medical procedures, quality of care, delays in care, outside consultations, and medication.

Code 24, Special Housing Units, had 408 grievances in 2011, an increase from the 385 last year. These grievances concerned headphones, cell cleanup, nail clippers, toilet paper, exercise, meals, announcements, cell changes, problems with cell mates, night lights, and cell repairs.

Code 30, Package Room, had 42 grievances in 2011, an increase from the 38 last year. These grievances concerned packages being returned to sender, missing items, postage and denial of items.

Code 37, Mess Hall, had 89 grievances in 2011, a decrease from the 113 last year. These grievances concerned religious holiday meals, food temperatures, food quality and portion sizes, and the denial of condiments.

Code 49, Staff Conduct, had 935 grievances in 2011, a decrease from the 990 last year. These grievances alleged physical abuse, medical misconduct, sexual harassment, racial slurs, threats, and verbal abuse.

SULLIVAN HUB

Eastern Correctional Facility

There were 576 grievances filed in 2011, an increase from the 466 last year.

Code 16, Religion, had 38 grievances in 2011, an increase from the 16 last year. These grievances concerned bible studies, Nation Of Gods and Earths (NOGE) practices, refund for a picnic, religious call outs, cancelled services, religious tapes, access to materials, and religious classes.

Code 22, Medical, had 70 grievances in 2011, a decrease from the 71 last year. These grievances concerned specialty care, timely doctor appointments, medical treatment, tests, medical records, medications, and medical restrictions.

Code 23, Housing–Internal Block Affairs, had 28 grievances in 2011, an increase from the 17 last year. These grievances concerned shower, recreation, and housing policy and procedures.

Code 25, Search & Seizure/Frisks/Contraband, had 30 grievances in 2011, an increase from the 28 last year. These grievances concerned property confiscation, improper search procedures and alleged missing property.

Code 30, Package Room, had 57 grievances in 2011, an increase from the 54 last year. These grievances concerned head phones, beard trimmers, footwear, cleats, allowable receipts, keyboards, guitar cases, hollow heels, cassettes, ingredients in Spanish and damaged items.

Code 49, Staff Conduct, had 47 grievances in 2011, a decrease from the 56 last year. These grievances alleged threats, assault, harassment, discrimination and retaliation.

Mid-Orange Correctional Facility

There were 169 grievances filed in 2011, a decrease from the 200 last year. It is noted that all inmates were transferred by September 2011 and the facility was closed.

Code 22, Medical, had 54 grievances in 2011, a decrease from the 78 last year. These grievances concerned medications, requests for specialists, doctor appointments, medical treatment, follow up care, medical boots, testing, confidentiality, medical restrictions and medical records.

Code 23, Housing–Internal Block Affairs, had 17 grievances in 2011, an increase from the 12 last year. These grievances concerned the movement of inmates from the H-compound into the Main compound, TV policy, windows and hot water.

Code 49, Staff Conduct, had 15 grievances in 2011, an increase from the 11 last year. These grievances alleged abusive language, retaliation, threats, verbal harassment and improper pat frisks.

Otisville Correctional Facility

There were 255 grievances filed in 2011, an increase from the 234 last year.

Code 2, Incentive Allowance, had 10 grievances in 2011, an increase from the 6 last year. These grievances concerned grade changes, back pay and pay increases.

Code 22, Medical, had 65 grievances in 2011, an increase from the 54 last year. These grievances concerned medical care, medications, specialty care, second opinions, program clearance, bottom bunk permits, sick call procedures, medical boots, medical records, bus passes and testing..

Code 23, Housing–Internal Block Affairs, had 12 grievances in 2011, a decrease from the 14 last year. These grievances concerned single cubes, bottom bunks, housing unit closure, window maintenance, laundry, hot pots and showers.

Code 30, Package Room, had 17 grievances in 2011, an increase from the 14 last year. These grievances concerned sneakers, candy, peanuts, bacon, handball gloves, bookmarker, missing photos, timely issuance of packages, and reimbursement for postage.

Code 49, Staff Conduct, had 26 grievances in 2011, a decrease from the 32 last year. These grievances alleged harassment, inappropriate language, retaliation, threats, sexual harassment, and denial of recreation and reasonable accommodations.

Shawangunk Correctional Facility

There were 788 grievances filed in 2011, a decrease from the 837 last year.

Code 22, Medical, had 151 grievances in 2011, a decrease from the 165 last year. These grievances concerned requests to see the doctor, medications, level of care, medical treatment and delays, and specialty recommendations. It is noted that one inmate filed 33 grievances.

Code 23, Housing–Internal Block Affairs, had 41 grievances in 2011, a decrease from the 66 last year. These grievances concerned heat, supply issue, mail delivery and denial of recreation.

Code 24, Special Housing Units, had 55 grievances in 2011, an increase from the 45 last year. These grievances concerned SHU temperature, radio programming and noise level.

Code 49, Staff Conduct, had 84 grievances in 2011, an increase from the 60 last year. These grievances alleged harassment, unprofessional conduct, retaliation, staff assault and sexual harassment.

Sullivan Correctional Facility

There were 753 grievances filed in 2011, an increase from the 674 last year.

Code 22, Medical, had 118 grievances in 2011, a decrease from the 146 last year. These grievances concerned medical treatment, medications, requests for specialists, surgery and testing.

Code 23, Housing-Internal Block Affairs, had 56 grievances in 2011, an increase from the 40 last year. These grievances concerned feed ups and housing procedures.

Code 30, Package Room, had 30 grievances in 2011, a decrease from the 36 last year. These grievances concerned denial of items and challenges to the interpretation of Directive #4911

Code 49, Staff Conduct, had 132 grievances in 2011, an increase from the 83 last year. These grievances alleged threats, verbal harassment, profanity, retaliation, and assault.

Ulster Correctional Facility

There were 131 grievances filed in 2011, an increase from the 79 last year. The increase in grievances resulted from an influx of transient inmates, new officers and staff changes caused by the closure of some of the state's prisons.

Code 22, Medical, had 9 grievances in 2011, the same as last year. These grievances concerned medical care, doctor appointments, medical boots, medications and a request to be placed on a transplant list.

Code 49, Staff Conduct, had 87 grievances in 2011, an increase from the 30 last year. These grievances alleged unprofessional conduct, harassment, inappropriate frisks, verbal abuse, and physical abuse.

Walkill Correctional Facility

There were 114 grievances filed in 2011, a decrease from the 214 last year.

Code 22, Medical, had 16 grievances in 2011, a decrease from the 46 last year. These grievances concerned specialized tests, different medications, bottom bunk permits, requests to see the doctor, and second opinions.

Code 42, Inmate Rights, had 5 grievances in 2011, a decrease from the 17 last year. These grievances concerned time computations, jail time credit and merit time.

Code 49, Staff Conduct, had 22 grievances in 2011, a decrease from the 34 last year. These grievances alleged assault, retaliation, verbal harassment and threats.

Woodbourne Correctional Facility

There were 340 grievances filed in 2011, an increase from the 289 last year.

Code 12, Work Assignments, had 18 grievances in 2011, an increase from the 5 last year. These grievances concerned program removals, program hours and modules, and sign language classes.

Code 22, Medical, had 82 grievances in 2011, an increase from the 56 last year. These grievances concerned referrals to an outside specialist, access to care, quality of care and unfair treatment.

Code 30, Package Room, had 15 grievances in 2011, a decrease from the 21 last year. These grievances concerned denial of items and packaging requirements.

Code 49, Staff Conduct, had 44 grievances in 2011, an increase from the 32 last year. These grievances alleged harassment, retaliation, discrimination, threats, intimidation, assault and sexual abuse.

GREEN HAVEN HUB

Beacon Correctional Facility

There were 27 grievances filed in 2011, a decrease from the 31 last year.

Code 22, Medical, had 0 grievances in 2011, a decrease from the 4 last year.

Code 49, Staff Conduct, had 16 grievances in 2011, an increase from the 9 last year. These grievances alleged verbal abuse, unprofessional conduct and inappropriate language.

Bedford Hills Correctional Facility

There were 432 grievances filed in 2011, a decrease from the 455 last year.

Code 22, Medical, had 44 grievances in 2011, a decrease from the 58 last year. These grievances concerned courses of treatment, quality of care, follow up appointments, specialty care and medication.

Code 23, Housing-Internal Block Affairs, had 64 grievances in 2011, an increase from the 40 last year. These grievances concerned privacy curtains, cleaning and maintenance concerns.

Code 24, Special Housing Units, had 31 grievances in 2011, a decrease from the 47 last year. These grievances concerned water and air temperatures, videotape equipment, restraint procedures, mail and allowable items.

Code 30, Package Room, had 39 grievances in 2011, an increase from the 34 last year. These grievances concerned disallowed, missing and damaged items, perishables, clothing, tapes and jewelry.

Code 31, Rules and Regulations, had 72 grievances in 2011, an increase from the 69 last year. These grievances concerned rounds made by male staff, dress code and shower procedures.

Code 49, Staff Conduct, had 55 grievances in 2011, an increase from the 49 last year. These grievances alleged verbal abuse, threats, improper use of force, sexual harassment, inappropriate language and assault.

Downstate Correctional Facility (Cadre)

There were 71 grievances filed in 2011, a decrease from the 72 last year.

Code 22, Medical, had 14 grievances in 2011, an increase from the 4 last year. These grievances concerned quality of care, medication, sick call and specialist appointments.

Code 30, Package Room, had 11 grievances in 2011, an increase from the 9 last year. These grievances concerned damaged food items, postage overcharges and denial of watches, chains, sneakers and trimmers.

Code 37, Mess Hall, had 0 grievances in 2011, a decrease from the 8 last year. These grievances concerned preparation of meals and the therapeutic diet.

Code 49, Staff Conduct, had 16 grievances in 2011, an increase from the 13 last year. These grievances alleged harassment, confiscation of religious items and assault.

Downstate Correctional Facility (Reception)

There were 282 grievances filed in 2011, a decrease from the 342 last year.

Code 22, Medical, had 52 grievances in 2011, an increase from the 43 last year. These grievances concerned medication, sick call procedures, and medical care and restrictions.

Code 29, Inmate Property, had 20 grievances in 2011, a decrease from the 32 last year. These grievances concerned packing of property for transportation, legal work, and damaged, confiscated or lost property.

Code 30, Package Room, had 4 grievances in 2011, a decrease from the 9 last year.

Code 49, Staff Conduct, had 36 grievances in 2011, a decrease from the 48 last year. These grievances alleged verbal abuse, racial discrimination, sexual harassment and assault.

Fishkill Correctional Facility

There were 728 grievances filed in 2011, a decrease from the 791 last year. It is noted that 331 grievances were filed by S-block inmates, an increase from the 202 last year. The increase in S-block grievances can be tied to a turnover in staff, and it is noted that 4% of the population filed 26% of the grievances. The overall decrease, however, can be attributed to a continued effort by the IGP staff and administration to resolve issues prior to them becoming grievances. This effort has improved the operation of the IGP and reduced the number of grievances filed over the past two years; 1248 grievances were filed in 2009, and there has been a downward trend in 2010 and the current year.

Code 21, Dental, had 13 grievances in 2011, a decrease from the 24 last year. These grievances concerned delayed and improper treatment, specialist consultations and pain medication. This decrease can be attributed to the addition of another Dentist.

Code 22, Medical, had 126 grievances in 2011, a decrease from the 135 last year. These grievances concerned treatment, delays in care, specialist referrals and medication.

Code 24, Special Housing Units, had 94 grievances in 2011, an increase from the 74 last year. It is noted that S-Block inmates filed 85 of these grievances, compared to 53 last year. These grievances concerned delivery of meals, 30 day buckets, supplies and stamps.

Code 30, Package Room, had 38 grievances in 2011, a decrease from the 55 last year. These grievances concerned disallowed, missing and damaged sneakers, cookies, boots, slippers, adapter and card stock.

Code 49, Staff Conduct, had 121 grievances in 2011, a decrease from the 152 last year. These grievances alleged meal tampering, intimidation, denial of meals, false misbehavior reports, assault, excessive force, abusive language, racial slurs and retaliation.

Green Haven Correctional Facility

There were 1,692 grievances filed in 2011, a decrease from the 2,068 last year. The decrease can be attributed to a continued effort by the IGP staff and administration to resolve issues prior to them becoming grievances. This effort has improved the operation of the IGP and reduced the number of grievances filed over the past three years; there were 2,344 grievances filed in 2008 and 2,162 filed in 2009.

Code 2, Incentive Wage Allowance, had 38 grievances in 2011, a decrease from the 52 last year. These grievances concerned payroll issues and not being released to attend programs.

Code 6, Guidance and Counseling, had 81 grievances in 2011, a decrease from the 110 last year. These grievances concerned requests for transfer, double bunking past 60 days, new visit room privileges and revisions to the telephone list.

Code 22, Medical, had 251 grievances in 2011, a decrease from the 294 last year. These grievances concerned quality of care, denial of care, sick call, second opinions, medication, medical permits, requests for outside specialist referrals and courses of treatment.

Code 23, Housing-Internal Block Affairs, had 178 grievances in 2011, a decrease from the 290 last year. These grievances concerned supplies, showers, cell searches, call outs, recreation, feed ups, phone procedures and mail distribution. The decrease can be attributed to a continuity of staff, and supervisory staff resolving more issues prior to them be filed as grievances.

Code 30, Package Room, had 133 grievances in 2011, a decrease from the 199 last year. These grievances concerned untimely processing of packages, postage overcharges, improper disposition of disallowed items, denied boots, and missing or damaged items. The decrease can be attributed to a continued effort by the IGRC Sergeant and Package Room Sergeant to resolve issues prior to them becoming grievances.

Code 49, Staff Conduct, had 159 grievances in 2011, a decrease from the 181 last year. These grievances alleged verbal abuse, retaliation, assault, harassment and threats.

Taconic Correctional Facility

There were 63 grievances filed in 2011, a decrease from the 112 last year.

Code 22, Medical, had 15 grievances in 2011, a decrease from the 21 last year. These grievances concerned quality of care, requests for outside specialists and medication issues.

Code 30, Package Room, had 0 grievances in 2011, a decrease from the 1 last year.

Code 31, Rules & Regulations, had 5 grievances in 2011, a decrease from the 11 last year. These grievances alleged delayed notification of the death of a family member, staff failure to follow sick call procedures, and messhall and housing procedures.

Code 39, Facility Maintenance, had 8 grievances in 2011, an increase from the 3 last year. These grievances concerned faulty equipment, a defective ceiling and fence, and lack of heat, lights and hot water. It is noted that the facility is undergoing several projects simultaneously.

Code 49, Staff Conduct, had 12 grievances in 2011, a decrease from the 29 last year. These grievances alleged false misbehavior reports, verbal harassment, racial discrimination and denial of entitlements.

GREAT MEADOW HUB

Coxsackie Correctional Facility

There were 662 grievances filed in 2011, an increase from the 629 last year.

Code 22, Medical, had 64 grievances in 2011, a decrease from the 100 last year. These grievances concerned medical care given, and requests for surgery, medication, medical permits, sick call, specialists, hearing aids and eye glasses.

Code 23, Housing- Internal Block Affairs, had 35 grievances in 2011, an increase from the 21 last year. These grievances concerned supplies, heat, cable television, the television schedule, and cell clean-up.

Code 37, Mess Hall, had 37 grievances in 2011, an increase from the 35 last year. These grievances concerned improper portions and substitution of menu items, payroll issues, work schedules, and religious and therapeutic diets.

Code 49, Staff Conduct, had 240 grievances in 2011, an increase from the 210 last year. These grievances alleged interference with mail, threats, retaliation for grievances, theft of property, racial discrimination, assault, sexual abuse, denial of services and false misbehavior reports.

Great Meadow Correctional Facility

There were 2,143 grievances filed in 2011, an increase from the 1,877 last year. It is noted that two inmates filed 250 grievances.

Code 2, Incentive Wage Allowance, had 82 grievances in 2011, an increase from the 47 last year. These grievances concerned improper pay and denial of back pay.

Code 22, Medical, had 338 grievances in 2011, an increase from the 324 last year. These grievances concerned requests for outside specialists, recommendations not being followed, doctor appointments, medical permits, eye glasses, medication, physical therapy and orthopedic footwear.

Code 23, Housing-Internal Block Affairs, had 210 grievances in 2011, an increase from the 179 last year. These grievances concerned denial of callouts, meals and double-cell housing.

Code 24, Special Housing Units, had 202 grievances in 2011, an increase from the 126 last year. These grievances concerned maintenance, feed-ups, staff conduct, and unit procedures. It is noted that two inmates filed 73 grievances.

Code 30, Package Room, had 87 grievances in 2011, an increase from the 71 last year. These grievances concerned denial of prayer cap, belt buckle, cigars, beard trimmers, watch and keyboard, and missing or damaged items.

Code 49, Staff Conduct, had 339 grievances in 2011, an increase from the 289 last year. These grievances alleged verbal abuse, racial discrimination, assault, sexual harassment, threats and deprivation of services.

Greene Correctional Facility

There were 179 grievances filed in 2011, a decrease from the 226 last year. There were 62 grievances filed in S-block, a decrease from the 101 last year. The decrease can be attributed to the continuity of supervisory staff and to resolving more issues prior to them being filed as grievances.

Code 22, Medical, had 34 grievances in 2011, a decrease from the 49 last year. These grievances concerned medical procedures and treatment, specialty care requests, doctor appointments and medication issues.

Code 30, Package Room, had 21 grievances in 2011, an increase from the 12 last year. These grievances concerned lost, damaged or missing packages, and disallowed chicken and sausages.

Code 37, Mess Hall, had 5 grievances in 2011, an increase from the 4 last year. These grievances concerned food temperature, CAD meal items and special diet concerns.

Code 49, Staff Conduct, had 54 grievances in 2011, a decrease from the 66 last year. These grievances alleged verbal abuse, racial discrimination, threats, unprofessional conduct, false misbehavior reports and assault.

Hudson Correctional Facility

There were 48 grievances filed in 2011, an increase from the 26 last year. It is noted that 75% of the grievances were informally resolved.

Code 22, Medical, had 4 grievances in 2011, an increase from the 2 last year. These grievances concerned requests for specialty care and medication.

Code 49, Staff Conduct, had 9 grievances in 2011, a decrease from the 15 last year. These grievances alleged unprofessional conduct, racial slurs, verbal abuse and threats.

Moriah Shock Incarceration Facility

There were 0 grievances filed in 2011, the same as last year.

Mt. McGregor Correctional Facility (Medium)

There were 88 grievances filed in 2011, an increase from the 78 last year.

Code 21, Dental, had 5 grievances in 2011, an increase from the 1 last year. These grievances concerned denture repair, extractions and general cleaning.

Code 22, Medical, had 18 grievances in 2011, an increase from the 8 last year. These grievances concerned medication, a sneaker pass and treatment options.

Code 49, Staff Conduct, had 27 grievances in 2011, an increase from the 25 last year. These grievances alleged harassment, retaliation, discrimination, assault, threats and improper cube frisks.

Washington Correctional Facility

There were 126 grievances filed in 2011, an increase from the 73 last year.

Code 22, Medical, had 21 grievances in 2011, an increase from the 12 last year. These grievances concerned delays in treatment, denial of care, doctor appointments, specialty care, medication and medical permits.

Code 37, Mess Hall, had 5 grievances in 2011, an increase from the 0 last year. These grievances concerned wage related issues.

Code 49, Staff Conduct, had 44 grievances in 2011, an increase from the 20 last year. These grievances alleged racial slurs, threats and verbal abuse.

ELMIRA HUB

Auburn Correctional Facility

There were 2,468 grievances filed in 2011, an increase from the 2,332 last year.

Code 22, Medical, had 324 grievances in 2011, a decrease from the 342 last year. These grievances concerned quality of care, access to medical care, and allegations of unfair treatment.

Code 23, Housing/Internal Block Affairs, had 66 grievances in 2011, an increase from the 58 last year. These grievances concerned supplies, double-bunking, policy for commissary sheets and law library slips, showers, and call outs.

Code 24, Special Housing Units, had 129 grievances in 2011, an increase from the 97 last year. These grievances concerned procedures, supplies, stiff barrel pens, access to showers, cell repairs, and denial of privileges.

Code 29, Inmate Property, had 191 grievances in 2011, an increase from the 167 last year. These grievances concerned property lost in transit between facilities and during internal moves, denial of musical instruments, and missing magazines.

Code 30, Package Room, had 103 grievances in 2011, a decrease from the 114 last year. These grievances concerned missing packages, denied items, postage, and the mailing of packages.

Code 49, Staff Conduct, had 500 grievances in 2011, a decrease from the 502 last year. These grievances alleged verbal abuse, retaliation, physical abuse, false misbehavior reports, and deprivation of privileges.

Butler (Minimum) Correctional Facility

There were 0 grievances filed in 2011, a decrease from the 16 last year. All inmates were transferred from the facility by November 15, 2010 and it was closed.

Butler (ASACTC) Correctional Facility

There were 23 grievances filed in 2011, a decrease from the 38 last year.

Code 22, Medical, had 1 grievance in 2011, a decrease from the 7 last year. This grievance concerned an MRI.

Code 31, Rules and Regulations, had 0 grievances in 2011, a decrease from the 3 last year.

Code 40, Law Library, had 1 grievance in 2011, a decrease from the 3 last year. This grievance concerned a Five Percenter newspaper.

Code 49, Staff Conduct, had 9 grievances in 2011, a decrease from the 19 last year. These grievances alleged verbal harassment, inappropriate misbehavior reports, and denial of privileges and entitlements.

Cayuga Correctional Facility

There were 228 grievances filed in 2011, an increase from the 205 last year.

Code 20, ASAT, had 4 grievances in 2011, a decrease from the 5 last year. These grievances concerned removal from, and need for, ASAT.

Code 22, Medical, had 29 grievances in 2011, an increase from the 26 last year. These grievances concerned requests for the same medication as received in a previous facility, sick call, outside specialists, and second opinions.

Code 24, Special Housing Units, had 25 grievances in 2011, an increase from the 21 last year. These grievances concerned commissary purchases, cell cleaning supplies, and radio stations.

Code 30, Package Room, had 3 grievances in 2011, a decrease from the 11 last year. These grievances concerned the denial and processing of items.

Code 49, Staff Conduct, had 65 grievances in 2011, an increase from the 57 last year. These grievances alleged harassment, use of inappropriate language, and false misbehavior reports.

Elmira Correctional Facility

There were 1,260 grievances filed in 2011, a decrease from the 1,291 last year.

Code 22, Medical, had 163 grievances in 2011, a decrease from the 209 last year. These grievances concerned medication, quality of care, delays in care, sick call requests, second opinions, and specialist referrals.

Code 23, Housing-Internal Block Affairs, had 128 grievances in 2011, an increase from the 109 last year. These grievances concerned not being let out for call outs, missing property from cell frisks, broken equipment in cells, keep lock showers, and double bunking.

Code 24, Special Housing Units, had 73 grievances in 2011, an increase from the 45 last year. These grievances concerned cold meals, 72 hour property issue, linens, supplies, and deprivation/restraint orders.

Code 30, Package Room, had 17 grievances in 2011, a decrease from the 22 last year. These grievances concerned disposal of property, denial of items, and delays in processing packages.

Code 37, Mess Hall, had 114 grievances in 2011, an increase from the 99 last year. These grievances concerned CAD meals, potions, diet meals, and adherence to the menu.

Code 49, Staff Conduct, had 204 grievances in 2011, a decrease from the 234 last year. These grievances alleged threats, discrimination, verbal abuse, assault, false misbehavior reports, and retaliation.

Five Points Correctional Facility

There were 1,617 grievances filed in 2011, a decrease from the 1,733 last year.

Code 22, Medical, had 217 grievances in 2011, an increase from the 210 last year. These grievances concerned requests for different medications, to see a doctor, bottom bunks, special accommodations, to see a different provider, outside referrals, and emergency sick call.

Code 23, Housing-Internal Block Affairs, had 81 grievances in 2011, a decrease from the 90 last year. These grievances concerned cell maintenance, supplies, and call out policy.

Code 24, Special Housing Units, had 79 grievances in 2011, a decrease from the 121 last year. These grievances concerned recreation for PC inmates, missing property upon admission, TV and radio station selections, night lights, and delays in receiving property.

Code 30, Package Room, had 29 grievances in 2011, a decrease from the 56 last year. These grievances concerns packages returned to sender, disallowed items, and delays in processing packages.

Code 37, Mess Hall, had 58 grievances in 2011, a decrease from the 59 last year. These grievances concerned restricted diets, missing food items, portion sizes, and the CAD.

Code 42, Inmate Rights, had 91 grievances in 2011, a decrease from the 102 last year. These grievances concerned FOIL, RMHU policies, marriages, DNA fees, and reasonable accommodations.

Code 49, Staff Conduct, had 287 grievances in 2011, an increase from the 272 last year. These grievances alleged racial remarks, assaults, discrimination, false misbehavior reports, threats, and sexual pat frisks.

Monterey Shock Correctional Facility

There were 0 grievances filed in 2011, the same as last year.

Southport Correctional Facility

There were 2,316 grievances filed in 2011, an increase from the 2,067 last year.

Code 3, Correspondence, had 244 grievances in 2011, an increase from the 211 last year. These grievances concerned delays in processing mail, late delivery of newspapers and magazines, returned mail, denial of photographs, special handling, and third party mail.

Code 22, Medical, had 566 grievances in 2011, an increase from the 465 last year. These grievances concerned requests to see the doctor and specialists, eligibility for reasonable accommodations, pain medication, permits for boots, inadequate medical attention, front cuff orders, flats permits, vitamins, lotions, and sick call procedures.

Code 23, Housing-Internal Block Affairs, had 232 grievances in 2011, an increase from the 159 last year. These grievances concerned problems with lights and water, slow movement between PIMS levels, headphones/vents not working, cell searches, book carts, lost property during cell moves, passing out supplies, meal distribution, and worn out mattresses.

Code 24, Special Housing Units, had 3 grievances in 2011, a decrease from the 25 last year. These grievances concerned wanting to return to general population, mechanical restraints, and being held past the SHU release date.

Code 29, Inmate Property, had 153 grievances in 2011, a decrease from the 163 last year. These grievances concerned legal work, missing property, retrieval of property from bins and storage, and destruction of property.

Code 30, Package Room, had 50 grievances in 2011, an increase from the 38 last year. These grievances concerned denial of items, postage charges for mailing packages, items removed from magazines and legal mail, and letters in packages.

Code 49, Staff Conduct, had 324 grievances in 2011, an increase from the 321 last year. These grievances alleged assault, harassment, racial slurs, retaliation, and denial of showers, exercise and meals.

Willard Drug Treatment Campus

There were 0 grievances filed in 2011, the same as last year.

NEW YORK CITY HUB

Arthur Kill Correctional Facility

There were 225 grievances filed in 2011, a decrease from the 319 last year. It is noted that the facility was closed on November 30, 2011.

Code 22, Medical, had 83 grievances in 2011, a decrease from the 112 last year. These grievances concerned quality of care, treatment, requests to see a specialist, medication, sick call, permits, and medical boots.

Code 23, Housing- Internal Block Affairs, had 11 grievances in 2011, a decrease from the 16 last year. These grievances concerned double bunking, hours to enter the dorm, cleaning details, the phone system, and a broken fan, washing machine and microwave.

Code 30, Package Room, had 12 grievances in 2011, a decrease from the 27 last year. These grievances concerned denial of a sergeant's review, disallowed and lost items, and items not being returned to the visitor.

Code 49, Staff Conduct, had 51 grievances in 2011, a decrease from the 61 last year. These grievances alleged harassment, verbal abuse, racial slurs, staff incompetence and physical abuse.

Bayview Correctional Facility

There were 96 grievances filed in 2011, an increase from the 88 last year.

Code 22, Medical, had 25 grievances in 2011, an increase from the 23 last year. These grievances concerned delays in seeing medical staff, medication, prescription refills, and quality of care.

Code 31, Rules and Regulations, had 3 grievances in 2011, a decrease from the 12 last year. These grievances concerned dorm standards, lockers and false allegations by staff. No trend for the decrease is noted.

Code 49, Staff Conduct, had 36 grievances in 2011, an increase from the 24 last year. These grievances alleged threats, harassment, retaliation, and verbal and physical abuse.

Edgecombe Correctional Facility

There were 0 grievances filed in 2011, the same as last year.

Fulton Correctional Facility

There was 1 grievance filed in 2011, a decrease from the 11 last year. It is noted that the facility was closed on October 1, 2011.

Code 22, Medical, had 1 grievance in 2011, the same as last year. This grievance concerned removal from Temporary Work Release due to health problems.

Lincoln Correctional Facility

There were 0 grievances filed in 2011, the same as last year.

Queensboro Correctional Facility

There were 69 grievances filed in 2011, an increase from the 43 last year.

Code 22, Medical, had 5 grievances in 2011, an increase from the 3 last year. These grievances concerned medical permits, and quality of care.

Code 37, Mess Hall, had 5 grievances in 2011, an increase from the 0 last year. These grievances concerned food expiration dates, portion sizes, and spoiled food. It is noted that the FSA retired in 2011.

Code 49, Staff Conduct, had 31 grievances in 2011, an increase from the 20 last year. These grievances alleged harassment, fear of retaliation, physical abuse, verbal abuse, restraint orders, improper pat frisks, and threats.

Sing Sing Correctional Facility

There were 1,330 grievances filed in 2011, a decrease from the 1,591 last year. It is noted that the IGP Supervisor retired on May 2, 2011 and the vacancy was filled on July 6, 2011.

Code 22, Medical, had 278 grievances in 2011, a decrease from the 313 last year. These grievances concerned delays in care, quality of care, special issue footwear, denial of sick call, medication and requests for outside specialists and permits.

Code 23, Housing - Internal Block Affairs, had 164 grievances in 2011, an increase from the 153 last year. These grievances concerned supplies, block temperatures, housing locations, access to the Law Library, lost laundry, broken wall jacks, electrical problems, cell equipment, the shower schedule, access to the yard and showers.

Code 25, Search & Seizure/Frisks/Contraband, had 30 grievances in 2011, a decrease from the 51 last year. These grievances concerned pat frisks, confiscated items, excessive searches, and search procedures.

Code 30, Package Room, had 64 grievances in 2011, a decrease from the 103 last year. These grievances concerned postage, a sergeant's review, spoiled food, delays in processing packages, missing items, and the denial of hats, gloves, typewriter ribbons, photographs, candy, boots and transcripts.

Code 36, Inmate Accounts, had 35 grievances in 2011, a decrease from the 87 last year. These grievances concerned missing funds, surcharges, problems with payroll, copies of monthly statements and checks.

Code 49, Staff Conduct, had 110 grievances in 2011, a decrease from the 169 last year. These grievances alleged harassment, threats, physical assault, verbal abuse, and intimidation.

WENDE HUB

Albion Correctional Facility

There were 133 grievances filed in 2011, a decrease from the 207 last year.

Code 22, Medical, had 21 grievances in 2011, a decrease from the 37 last year. These grievances concerned medications, quality of care, sick call scheduling, emergency sick call, access to medical services and specialty care consultations.

Code 23, Housing –Internal Block Affairs, had 2 grievances in 2011, a decrease from the 7 last year. These grievances concerned count procedures, and warnings of disciplinary action.

Code 24, Special Housing Units, had 3 grievances in 2011, a decrease from the 7 last year. These grievances concerned cell cleaning supplies, missing property, and book cart selections.

Code 30, Package Room, had 16 grievances in 2011, a decrease from the 25 last year. These grievances concerned clothing, footwear, blow dryers, cosmetics, hair care products, processing delays, missing or damaged items, and Spanish ingredients.

Code 49, Staff Conduct, had 75 grievances in 2011, an increase from the 60 last year. These grievances alleged verbal harassment, discrimination, use of physical force, and threats.

Attica Correctional Facility

There were 1,362 grievances filed in 2011, a decrease from the 1,448 last year.

Code 3, Correspondence, had 47 grievances in 2011, a decrease from the 59 last year. These grievances concerned missing mail and subscriptions, postage costs, certified return receipt documentation, and allegations of mail tampering.

Code 22, Medical, had 242 grievances in 2011, a decrease from the 276 last year. These grievances concerned medications, sick call scheduling, specialist care, tests, requests for doctor appointments, and delays in care.

Code 23, Housing –Internal Block Affairs, had 47 grievances in 2011, a decrease from the 83 last year. These grievances concerned, call outs, escorts, showers, unit supplies and recreation, mail distribution, visit notifications, and property limits.

Code 24, Special Housing Units, had 41 grievances in 2011, a decrease from the 90 last year. These grievances concerned supplies, exercise, property, access to staff and services, showers, and unit procedures.

Code 29, Inmate Property, had 84 grievances in 2011, an increase from the 67 last year. These grievances concerned the receipt of property upon arrival, denied items, missing or damaged property, shipping costs, televisions, musical instruments, and typewriters.

Code 30, Package Room, had 36 grievances in 2011, a decrease from the 56 last year. These grievances concerned disallowed and missing items, processing delays, supervisory review, and disposal options.

Code 34, State Issue Items, had 75 grievances in 2011, an increase from the 66 last year. These grievances concerned backlogs, replacement guidelines, unhygienic sneakers, torn clothing, winter weather issue, improper sizing, and alterations.

Code 49, Staff Conduct, had 193 grievances in 2011, an increase from the 156 last year. These grievances alleged physical assault, verbal abuse, sexual harassment, discrimination and threats.

Buffalo Correctional Facility

There were 0 grievances filed in 2011, a decrease from the 1 last year. It is noted that the facility was closed in August 2011.

Collins Correctional Facility

There were 798 grievances filed in 2011, an increase from the 739 last year. It is noted that there were 615 S-Block grievances filed in 2011, an increase from the 542 last year.

Code 22, Medical, had 161 grievances in 2011, an increase from the 146 last year. These grievances concerned quality of care, delays in care, medical procedures, medication, and outside consultation requests.

Code 24, Special Housing Units, had 80 grievances in 2011, an increase from the 42 last year. These grievances concerned the S-Block double cell policy and procedure, bunkmate assignments, missing items, exercise, showers, and PIMS Level changes.

Code 30, Package Room, had 20 grievances in 2011, an increase from the 12 last year. These grievances concerned adherence to Directive #4911, missing or denied items, reimbursement requests, and SHU package restrictions.

Code 37, Mess Hall, had 60 grievances in 2011, an increase from the 41 last year. These grievances concerned Ramadan meals, brunch, portion sizes, missing items, unqualified staff, and item quality.

Code 49, Staff Conduct, had 17 grievances in 2011, a decrease from the 27 last year. These grievances alleged physical and verbal abuse, racism, sexual harassment, and threats.

Gowanda Correctional Facility

There were 238 grievances filed in 2011, a decrease from the 260 last year.

Code 22, Medical, had 44 grievances in 2011, a decrease from the 51 last year. These grievances concerned medications, access to medical staff, delays in care, eyeglasses, work and program restrictions, prescription renewals, diagnosis of disabilities, quality of care, and requests for specialist consultations

Code 23, Housing – Internal Block Affairs, had 4 grievances in 2011, an increase from the 3 last year. These grievances concerned showers, unit recreation, and food distribution on the unit.

Code 24, Special Housing Units, had 5 grievances in 2011, an increase from the 3 last year. These grievances concerned showers, supplies, and exercise.

Code 30, Package Room, had 12 grievances in 2011, an increase from the 11 last year. These grievances concerned receipts, shipping costs, missing or damaged items, and disallowed items.

Code 49, Staff Conduct, had 75 grievances in 2011, a decrease from the 81 last year. These grievances alleged threats, verbal abuse, discriminatory remarks, retaliation, unprofessionalism, and physical abuse.

Groveland Correctional Facility

There were 345 grievances filed in 2011, a decrease from the 352 last year.

Code 22, Medical, had 88 grievances in 2011, a decrease from the 96 last year. These grievances concerned medical treatment, medications, refill procedures, sick call, access to specialists, quality of care, and medication dispensing procedures.

Code 23, Housing – Internal Block Affairs, had 13 grievances in 2011, a decrease from the 16 last year. These grievances concerned supplies, television programming, call outs, and bathroom use.

Code 24, Special Housing Units, had 7 grievances in 2011, a decrease from the 9 last year. These grievances concerned meals, religious services, bedding, and supplies.

Code 30, Package Room, had 24 grievances in 2011, a decrease from the 30 last year. These grievances concerned disallowed items, missing or damaged items, supervisory reviews, and disposal options.

Code 49, Staff Conduct, had 43 grievances in 2011, a decrease from the 64 last year. These grievances alleged verbal abuse, physical assault, threats, discrimination, and sexual harassment.

Lakeview Correctional Facility

There were 551 grievances filed in 2011, a decrease from the 872 last year. It is noted that there were 529 S-Block grievances filed in 2011, a decrease from the 860 last year. There was no reason noted for the decreases.

Code 3, Correspondence, had 18 grievances in 2011, a decrease from the 31 last year. These grievances concerned untimely mail delivery, damage to envelopes by the automatic letter opener, and allegations of mail tampering.

Code 22, Medical, had 96 grievances in 2011, a decrease from the 166 last year. These grievances concerned requests to see specialists, delays in care, requests for specific providers, medications, medical permits and sick call requests. It is noted that one inmate who filed 37 grievances and another inmate who filed 19 grievances in this code in 2010 were transferred.

Code 23, Housing – Internal Block Affairs, had 108 grievances in 2011, a decrease from the 156 last year. These grievances concerned showers, mail distribution, and one for one exchanges of unit supplies.

Code 44, Inmate Grievance Program, had 20 grievances in 2011, a decrease from the 38 last year. These grievances concerned dismissals, timeframes, the IGP Supervisor, and untimely responses from the Central Office Review Committee (CORC).

Code 49, Staff Conduct, had 70 grievances in 2011, a decrease from the 84 last year. These grievances alleged verbal harassment, physical assault, threats, discrimination, and sexual harassment.

Livingston Correctional Facility

There were 222 grievances filed in 2011, an increase from the 206 last year.

Code 20, ASAT, had 6 grievances in 2011, a decrease from the 19 last year. These grievances concerned program discharges, referral to the program, and prior credit.

Code 22, Medical, had 33 grievances in 2011, a decrease from the 34 last year. These grievances concerned access to medical care, medications, requests for outside specialist consultations, staffing, scheduling, denial of sick call, delays in care, and medical permits. It is noted that the facility is now using temp-agency nurses to provide care.

Code 23, Housing – Internal Block Affairs, had 21 grievances in 2011, a decrease from the 26 last year. These grievances concerned cube searches, work details, unit recreation, call outs, inmate movement, and supplies.

Code 24, Special Housing Units, had 12 grievances in 2011, an increase from the 5 last year. These grievances concerned meal distribution, showers, exercise, and property limits.

Code 34, State Issue, had 9 grievances in 2011, an increase from the 1 last year. These grievances concerned hats, blankets, and ID cards.

Code 49, Staff Conduct, had 21 grievances in 2011, a decrease from the 25 last year. These grievances alleged physical abuse, verbal abuse, and threats.

Orleans Correctional Facility

There were 510 grievances filed in 2011, a decrease from the 553 last year. It is noted that there were 318 S-Block grievances filed in 2011, an increase from the 278 last year.

Code 3, Correspondence, had 36 grievances in 2011, an increase from the 28 last year. These grievances concerned disallowed postage, missing or damaged mail, delays in processing advances, mail tampering, delays in delivery of mail, and third party mail.

Code 22, Medical, had 80 grievances in 2011, an increase from the 77 last year. These grievances concerned medication, quality of care, prescription footwear, bottom bunk permits, shy bladder syndrome, delays in care, and specialist consultations.

Code 23, Housing – Internal Block Affairs, had 13 grievances in 2011, a decrease from the 29 last year. These grievances concerned showers, porter assignments, supplies, privacy, loss of privileges, laundry, and razor distribution. The decrease is attributed to the revision and clarification of facility policy and procedures #244 and #245.

Code 24, Special Housing Units, had 47 grievances in 2011, a decrease from the 58 last year. These grievances concerned supplies, showers, exercise, double bunking, personal property, PIMS Level movement, and unit procedures.

Code 29, Inmate Property, had 10 grievances in 2011, a decrease from the 20 last year. These grievances concerned missing or damaged property, the disposition of excess property, pictures, and access to stored property.

Code 30, Package Room, had 5 grievances in 2011, a decrease from the 17 last year. These grievances concerned disallowed items, destroyed or missing packages, and processing delays.

Code 33, Personal Property Claims, had 26 grievances in 2011, an increase from the 13 last year. These grievances concerned denied claims, improper investigations, and missing property.

Code 37, Mess Hall, had 30 grievances in 2011, a decrease from the 43 last year. These grievances concerned Cold Alternative Diet (CAD) meals, portions, food quality, missing items, production vs. expiration dates, and spoiled items.

Code 44, Inmate Grievance Program, had 31 grievances in 2011, an increase from the 9 last year. These grievances concerned complaints and appeals not being processed, late responses, and access to IGRC staff.

Code 49, Staff Conduct, had 54 grievances in 2011, a decrease from the 60 last year. These grievances alleged verbal harassment, threats, sexual harassment, discrimination, and assaults.

Rochester Correctional Facility

There were 7 grievances filed in 2011, an increase from the 4 last year. It is noted that all 7 grievances were informally resolved.

Code 36, Inmate Accounts, had 1 grievance in 2011, an increase from the 0 last year. This grievance concerned account deposits.

Code 37, Mess Hall, had 6 grievances in 2011, an increase from the 0 last year. These grievances all concerned the use of hot pots, coffee, creamer, and sugar.

Wende Correctional Facility

There were 1,723 grievances filed in 2011, a decrease from the 2,126 last year. It is noted that one inmate filed 137 grievances in 2011, down from the 318 he filed in 2010.

Code 6, Guidance Unit / Counseling, had 105 grievances in 2011, an increase from the 103 last year. These grievances concerned counselor rounds, quarterly reviews, program assignments, guidance folder reviews, transfer requests, and access to the counselors.

Code 16, Religion, had 36 grievances in 2011, a decrease from the 78 last year. These grievances concerned Santeria items, religious lockers for supplies, holidays, religious meals and observances, shrines, beads, religious oils and waters, and access to the Chaplains. The decrease is attributed to one inmate who filed 15 grievances this year compared to the 49 grievances he filed in this code last year.

Code 22, Medical, had 350 grievances in 2011, an increase from the 345 last year. These grievances concerned medical care, permits, denial of or delayed treatment, prescriptions, special diet requests, specific providers, and specialist consultations.

Code 23, Housing – Internal Block Affairs, had 214 grievances in 2011, a decrease from the 270 last year. These grievances concerned supplies, unit temperature, callouts, mail distribution, double bunking, ventilation, lighting, shower curtains, wall jacks, cell property, and double bunking assignments.

Code 24, Special Housing Units, had 61 grievances in 2011, a decrease from the 129 last year. These grievances concerned recreation, showers, supervisory rounds, the announcement of rounds and services, supplies, razors, air vents, and unit temperature.

Code 30, Package Room, had 71 grievances in 2011, a decrease from the 92 last year. These grievances concerned disallowed items, postage charges, packages returned to the sender, disposal options, damaged items, and supervisory reviews.

Code 37, Mess Hall, had 85 grievances in 2011, a decrease from the 96 last year. These grievances concerned Cold Alternative Diet (CAD) meals, portions, spoiled food, missing items, food tampering, special diets, and food temperature.

Code 44, Inmate Grievance Program, had 31 grievances in 2011, a decrease from the 88 last year. These grievances concerned complaints and appeals not being processed, late responses, and access to Inmate Grievance Resolution Committee (IGRC) staff.

Code 49, Staff Conduct, had 210 grievances in 2011, a decrease from the 241 last year. These grievances alleged harassment, assault, threats, sexual discrimination and abuse, verbal abuse, discrimination, and retaliation.

Wyoming Correctional Facility

There were 315 grievances filed in 2011, a decrease from the 360 last year.

Code 22, Medical, had 90 grievances in 2011, a decrease from the 110 last year. These grievances concerned requests for timely treatment, outside specialist consultations, medication, and medical permits.

Code 23, Housing – Internal Block Affairs, had 11 grievances in 2011, the same as last year. These grievances concerned searches, supplies, call outs, and unit temperature.

Code 24, Special Housing Units, had 7 grievances in 2011, a decrease from the 11 last year. These grievances concerned property, exercise, supplies, and showers.

Code 30, Package Room, had 11 grievances in 2011, a decrease from the 14 last year. These grievances concerned missing or disallowed items.

Code 49, Staff Conduct, had 45 grievances in 2011, a decrease from the 62 last year. These grievances alleged verbal abuse, harassment, threats, assault and discrimination.

APPENDIX

1. Inmate Grievance - A Statistical History
2. Grievance Submissions-HUB
3. Annual 2011 Statewide Codes
4. Annual 2011 CORC Hearing Codes
5. Grievances Filed By Facility, Hub, and Code
6. Unusual Incidents By Type During 2011

INMATE GRIEVANCE - A STATISTICAL HISTORY

YEAR	INMATE POPULATION	GRIEVANCES FILED	GRIEVANCES CORC
2003	66,056	45,226	14,432
2004	64,663	44,587	15,374
2005	63,360	45,345	15,122
2006	63,316	44,484	14,531
2007	63,507	46,529	15,506
2008	61,728	43,087	15,086
2009	59,471	37,557	13,155
2010	57,182	35,600	12,419
2011	55,887	34,013	11,417

GRIEVANCE SUBMISSIONS-HUB

<u>Oneida:</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
Camp Georgetown**	18	27	0
Camp Pharsalia*	14	0	0
Hale Creek - ASAT	48	51	131
Marcy/Marcy ASAT	491	876	902
Mid-State	458	310	361
Mohawk	332	266	252
Oneida**	260	229	103
Summit Shock**	7	4	0
Total:	1,628	1,763	1,749
<u>Watertown:</u>			
Cape Vincent	279	217	229
Gouverneur	789	542	585
Ogdensburg	92	26	32
Riverview	271	233	176
Watertown	113	71	93
Total:	1,544	1,089	1,115
<u>Clinton:</u>			
Adirondack	68	69	47
Altona	190	125	124
Bare Hill	750	712	490
Camp Gabriels*	3	0	0
Chateaugay ASAT	6	5	15
Clinton - Main	1,198	971	1,195
Clinton - Annex	315	255	245
Franklin	440	393	289
Lyon Mt.**	30	8	0
Upstate	3,450	3,575	3,240
Total:	6,450	6,113	5,645

*Represents Facilities Closed In 2009

** Represents Facilities Closed in 2011

GRIEVANCE SUBMISSIONS-HUB

<u>Sullivan:</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
Eastern	493	466	576
Mid-Orange**	240	200	169
Otisville	129	234	255
Shawangunk	880	837	788
Sullivan	693	674	753
Ulster	34	79	131
Wallkill	185	214	114
Woodbourne	289	289	340
Total:	2,943	2,993	3,126
 <u>Green Haven:</u>			
Beacon	47	31	27
Bedford Hills	486	455	432
Downstate	54	72	71
Downstate Recep.	478	342	282
Fishkill	1,248	791	728
Green Haven	2,162	2,068	1,692
Taconic	121	112	63
Total:	4,596	3,871	3,295
 <u>Great Meadow:</u>			
Coxsackie	858	629	662
Great Meadow	1,799	1,877	2,143
Greene	286	226	179
Hudson	25	26	48
Moriah Shock	0	0	0
Mt. McGregor/Min.*	0	0	0
Mt. McGregor/Med.	88	78	88
Washington	74	73	126
Total:	3,130	2,909	3,246

*Represents Facilities Closed In 2009

** Represents Facilities Closed in 2011

GRIEVANCE SUBMISSIONS-HUB

<u>Elmira:</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
Auburn	1,933	2,332	2,468
Butler ASAT	36	38	23
Butler/Minimum**	29	16	0
Cayuga	228	205	228
Elmira	1,350	1,291	1,260
Five Points	1,778	1,733	1,617
Monterey Shock	0	0	0
Southport	2,634	2,067	2,316
Willard	0	0	0
Total:	7,988	7,682	7,912
 <u>New York City:</u>			
Arthur Kill**	320	319	225
Bayview	74	88	96
Edgecombe	0	0	0
Fulton**	2	11	1
Lincoln**	0	0	0
Sing Sing	1,615	1,591	1,330
Queensboro	51	43	69
Total:	2,062	2,052	1,721
 <u>Wende:</u>			
Albion	181	207	133
Attica	1,700	1,448	1,362
Buffalo**	1	1	0
Collins	727	739	798
Gowanda	290	260	238
Groveland	229	352	345
Lakeview	743	872	551
Livingston	256	206	222
Orleans	654	553	510
Rochester	1	4	7
Wende	2,050	2,126	1,723
Wyoming	384	360	315
Total:	7,216	7,128	6,204
Total Filed State Wide:	37,557	35,600	34,013

*Represents Facilities Closed In 2009

** Represents Facilities Closed in 2011

ANNUAL 2011 STATEWIDE CODES

	2010 TOTAL FILED	PERCENT OF YTD TOTAL	2011 TOTAL FILED	PERCENT OF YTD TOTAL	PERCENT CHANGE FROM 2010 TO 2011
PROGRAM SERVICES					
1. Program Committee	643	1.8%	549	1.6%	14.6%
2. Incentive Wage Allowance	366	1.0%	387	1.1%	-5.7%
3. Correspondence	1,128	3.2%	1,120	3.3%	0.7%
4. Phone Home Program	86	0.2%	57	0.2%	33.7%
5. Visiting	315	0.9%	234	0.7%	25.7%
6. Guidance/Counseling	831	2.3%	793	2.3%	4.6%
7. Recreation	309	0.9%	284	0.8%	8.1%
8. Adult Basic Education	44	0.1%	60	0.2%	-36.4%
9. GED	78	0.2%	65	0.2%	16.7%
10. College Programs	13	0.0%	4	0.0%	69.2%
11. Vocational Programs	66	0.2%	51	0.1%	22.7%
12. Work Assignments	135	0.4%	173	0.5%	-28.1%
13. Hobby Shop/ Arts & Crafts	10	0.0%	13	0.0%	-30.0%
14. Volunteer Services	3	0.0%	5	0.0%	-66.7%
15. Special Events/ Inmate Organizations	117	0.3%	121	0.4%	-3.4%
16. Religion	657	1.8%	647	1.9%	1.5%
17. Family Reunion	127	0.4%	93	0.3%	26.8%
18. Media Review	133	0.4%	194	0.6%	-45.9%
19. Library	141	0.4%	120	0.4%	14.9%
20. ASAT	275	0.8%	249	0.7%	9.5%
HEALTH SERVICES					
21. Dental	582	1.6%	546	1.6%	6.2%
22. Medical	6,812	19.1%	6,313	18.6%	7.3%
22.1 HIPAA(Med records, Disclosures, etc.)	178	0.5%	146	0.4%	18.0%
FACILITY OPERATIONS					
23. Housing-Internal Block Affairs	2,196	6.2%	2,126	6.3%	3.2%
23.1 Smoke Free policy	49	0.1%	18	0.1%	63.3%
24. Special Housing Unit	1,627	4.6%	1,644	4.8%	-1.0%
25. Search & Seizure/Frisks/Contraband	384	1.1%	417	1.2%	-8.6%
25.1 Strip Search	9	0.0%	28	0.1%	-211.1%
25.2 Strip Frisk	20	0.1%	11	0.0%	45.0%
25.3 Pat Frisk (Female Inmates)	7	0.0%	3	0.0%	57.1%
26. Keeplock Policy & Procedure	94	0.3%	96	0.3%	-2.1%
27. Tier I and II Policy & Procedure	237	0.7%	250	0.7%	-5.5%
28. Tier III Policy & Procedure	481	1.4%	497	1.5%	-3.3%
29. Inmate Property	1,183	3.3%	1,200	3.5%	-1.4%
30. Package Room- #4911	1,494	4.2%	1,256	3.7%	15.9%
31. Rules & Regulations	693	1.9%	712	2.1%	-2.7%
ADMINISTRATIVE SERVICES					
32. Industry	48	0.1%	38	0.1%	20.8%
33. Personal Property Claims- #2733	379	1.1%	444	1.3%	-17.2%
34. State Issue- #3081 Clothing #4009 Hygiene Items	581	1.6%	609	1.8%	-4.8%
35. Commissary	458	1.3%	393	1.2%	14.2%
36. Inmate Accounts	828	2.3%	842	2.5%	-1.7%
37. Mess Hall	1,241	3.5%	1,266	3.7%	-2.0%
38. Laundry	134	0.4%	143	0.4%	-6.7%
39. Facility Maintenance	408	1.1%	460	1.4%	-12.7%
COUNSEL					
40. Law Library	921	2.6%	759	2.2%	17.6%
41. Legal Mail	296	0.8%	285	0.8%	3.7%
42. Inmate Rights- Access/Courts/Counsel/Notary/etc.	660	1.9%	645	1.9%	2.3%
43. Mandatory Court Surcharge	70	0.2%	43	0.1%	38.6%
EXECUTIVE DIRECTION					
44. Inmate Grievance	745	2.1%	662	1.9%	11.1%
45. Temporary Release	29	0.1%	21	0.1%	27.6%
46. Inter-Facility Transfers	174	0.5%	189	0.6%	-8.6%
47. Grooming Standards	80	0.2%	67	0.2%	16.3%
48. Inmate Liaison Committee	39	0.1%	38	0.1%	2.6%
49. Staff Conduct	6,131	17.2%	5,882	17.3%	4.1%
50. Miscellaneous	855	2.4%	745	2.2%	12.9%
TOTAL	35,600	100.0%	34,013	100.0%	4.5%

ANNUAL 2011 CORC HEARING CODES		
	HEARINGS	PERCENT
	YTD TOTAL	OF YTD
PROGRAM SERVICES		TOTAL
1. Program Committee	116	1.0%
2. Incentive Wage Allowance	74	0.6%
3. Correspondence	375	3.3%
4. Phone Home Program	15	0.1%
5. Visiting	79	0.7%
6. Guidance/Counseling	280	2.5%
7. Recreation	113	1.0%
8. Adult Basic Education	16	0.1%
9. GED	27	0.2%
10. College Programs	4	0.0%
11. Vocational Programs	17	0.1%
12. Work Assignments	36	0.3%
13. Hobby Shop/ Arts & Crafts	1	0.0%
14. Volunteer Services	1	0.0%
15. Special Events/ Inmate Organizations	18	0.2%
16. Religion	277	2.4%
17. Family Reunion	27	0.2%
18. Media Review	33	0.3%
19. Library	27	0.2%
20. ASAT	73	0.6%
HEALTH SERVICES		
21. Dental	154	1.3%
22. Medical	2,492	21.8%
22.1 HIPAA(Med records, Disclosures, etc.)	49	0.4%
FACILITY OPERATIONS		
23. Housing-Internal Block Affairs	464	4.1%
23.1 Smoke Free policy	8	0.1%
24. Special Housing Unit	519	4.5%
25. Search & Seizure/Frisks/Contraband	114	1.0%
25.1 Strip Search	4	0.0%
25.2 Strip Frisk	16	0.1%
25.3 Pat Frisk (Female Inmates)	0	0.0%
26. Keeplock Policy & Procedure	17	0.1%
27. Tier I and II Policy & Procedure	46	0.4%
28. Tier III Policy & Procedure	134	1.2%
29. Inmate Property	224	2.0%
30. Package Room- #4911	262	2.3%
31. Rules & Regulations	193	1.7%
ADMINISTRATIVE SERVICES		
32. Industry	14	0.1%
33. Personal Property Claims- #2733	37	0.3%
34. State Issue- #3081 Clothing #4009 Hygiene Items	84	0.7%
35. Commissary	75	0.7%
36. Inmate Accounts	163	1.4%
37. Mess Hall	375	3.3%
38. Laundry	25	0.2%
39. Facility Maintenance	104	0.9%
COUNSEL		
40. Law Library	336	2.9%
41. Legal Mail	120	1.1%
42. Inmate Rights- Access/Courts/Counsel/Notary/etc.	213	1.9%
43. Mandatory Court Surcharge	3	0.0%
EXECUTIVE DIRECTION		
44. Inmate Grievance	405	3.5%
45. Temporary Release	9	0.1%
46. Inter-Facility Transfers	80	0.7%
47. Grooming Standards	26	0.2%
48. Inmate Liaison Committee	16	0.1%
49. Staff Conduct	2,830	24.8%
50. Miscellaneous	197	1.7%
TOTAL	11,417	100.0%

ONEIDA HUB

	Georgetown	Hale Creek	Marcy	Midstate	Mohawk	Oneida	Summit
PROGRAM SERVICES							
1 Program Committee	0	2	21	5	8	2	0
2 Incentive Wage Allowance	0	0	15	5	2	2	0
3 Correspondence	0	1	20	13	6	1	0
4 Phone Home Program	0	1	2	1	0	0	0
5 Visiting	0	0	11	4	6	0	0
6 Guidance Unit/Counseling	0	0	43	24	3	7	0
7 Recreation (Yard, Radio, etc.)	0	0	22	1	1	4	0
8 Adult Basic Education	0	2	3	0	1	1	0
9 GED	0	0	6	4	0	0	0
10 College Programs	0	0	0	0	0	0	0
11 Vocational Programs	0	0	0	3	1	0	0
12 Work Assignments	0	0	13	0	0	2	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	0	3	0	0	0	0
16 Religion	0	0	33	6	8	3	0
17 Family Reunion Program	0	0	0	0	0	0	0
18 Media Review	0	0	7	1	0	0	0
19 General Library	0	0	5	3	5	0	0
20 ASAT	0	8	19	13	2	4	0
HEALTH SERVICES							
21 Dental	0	0	11	5	0	1	0
22 Medical	0	41	190	108	55	11	0
22.1 HIPAA	0	0	0	0	0	0	0
FACILITY OPERATIONS							
23 Housing/Internal Block	0	1	83	23	4	10	0
23.1 Smoking Policy	0	0	2	0	0	0	0
24 Special Housing Units	0	0	7	11	2	6	0
25 Search & Seizure/Contraband	0	1	17	0	2	1	0
25.1 Strip Search	0	0	0	0	0	0	0
25.2 Strip Frisk	0	0	0	0	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0
26 Keppelock Policy & Procedure	0	0	1	0	0	0	0
27 Tier I and II P & P	0	1	5	2	4	1	0
28 Tier III Policy & Procedure	0	0	10	3	4	0	0
29 Inmate Property	0	0	2	3	7	5	0
30 Package Room - #4911	0	0	10	9	11	3	0
31 Rules & Regulations	0	9	31	1	1	1	0
ADMINISTRATIVE SERVICES							
32 Industry	0	0	0	0	0	0	0
33 Property Claims - #2733	0	0	18	5	1	1	0
34 State Issue - Dir. #3081, #4009.	0	0	17	2	0	0	0
35 Commissary	0	0	5	2	2	0	0
36 Inmate Accounts	0	0	8	1	1	0	0
37 Mess Hall	0	9	35	4	7	1	0
38 Laundry	0	0	1	0	1	0	0
39 Facility Maintenance	0	0	10	2	7	0	0
COUNSEL							
40 Law Library	0	1	13	6	4	2	0
41 Legal Mail	0	0	2	1	0	0	0
42 Inmate Rights - Courts/Notary/etc	0	2	14	2	5	4	0
43 Mandatory Court Surcharge	0	0	0	1	0	0	0
EXECUTIVE DIRECTION							
44 Inmate Grievance Program	0	1	16	2	6	4	0
45 Temporary Release Committee	0	0	0	0	1	0	0
46 Inter-Facility Transfers	0	0	1	0	4	1	0
47 Grooming Standards	0	0	2	0	0	3	0
48 Inmate Liaison Committee	0	0	4	0	0	0	0
49 Staff Conduct	0	51	112	75	79	21	0
50 Miscellaneous	0	0	52	9	1	1	0
TOTALS	0	131	902	361	252	103	0

WATERTOWN HUB

	Cape Vincent	Gouverneur	Ogdensburg	Riverview	Watertown
PROGRAM SERVICES					
1 Program Committee	8	3	4	6	4
2 Incentive Wage Allowance	5	13	1	2	0
3 Correspondence	11	7	0	4	3
4 Phone Home Program	0	0	0	0	0
5 Visiting	1	1	0	0	0
6 Guidance Unit/Counseling	8	9	0	5	4
7 Recreation (Yard, Radio, etc.)	2	3	0	1	0
8 Adult Basic Education	2	0	0	2	0
9 GED	0	0	0	0	0
10 College Programs	0	0	0	0	0
11 Vocational Programs	0	1	0	0	1
12 Work Assignments	2	2	0	1	0
13 Hobby Shop/Arts & Crafts	0	1	0	0	0
14 Volunteer Services	0	0	0	0	0
15 Special Events/Inmate Org.	1	4	0	0	0
16 Religion	1	24	0	5	1
17 Family Reunion Program	0	0	0	0	0
18 Media Review	0	1	0	1	0
19 General Library	1	1	0	2	0
20 ASAT	1	6	0	8	1
HEALTH SERVICES					
21 Dental	1	17	0	5	15
22 Medical	36	117	15	51	10
22.1 HIPAA	0	0	0	0	0
FACILITY OPERATIONS					
23 Housing/Internal Block	12	12	2	5	3
23.1 Smoking Policy	2	0	0	0	0
24 Special Housing Units	0	55	0	0	0
25 Search & Seizure/Contraband	1	12	1	3	0
25.1 Strip Search	0	0	0	0	0
25.2 Strip Frisk	0	0	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0
26 Keeplock Policy & Procedure	0	0	0	0	0
27 Tier I and II P & P	1	7	0	1	0
28 Tier III Policy & Procedure	4	17	0	2	0
29 Inmate Property	4	29	0	4	2
30 Package Room - #4911	20	29	2	11	8
31 Rules & Regulations	2	5	0	0	1
ADMINISTRATIVE SERVICES					
32 Industry	0	0	0	0	0
33 Property Claims - #2733	0	7	0	0	0
34 State Issue - Dir. #3081, #4009.	1	12	0	3	1
35 Commissary	0	5	0	4	0
36 Inmate Accounts	5	9	0	6	8
37 Mess Hall	9	21	2	5	5
38 Laundry	0	0	0	1	0
39 Facility Maintenance	0	1	0	0	0
COUNSEL					
40 Law Library	2	6	1	0	3
41 Legal Mail	0	3	0	0	1
42 Inmate Rights - Courts/Notary/etc	6	13	2	5	8
43 Mandatory Court Surcharge	1	1	0	0	0
EXECUTIVE DIRECTION					
44 Inmate Grievance Program	1	14	0	1	0
45 Temporary Release Committee	0	0	0	0	0
46 Inter-Facility Transfers	0	2	0	2	2
47 Grooming Standards	4	2	0	0	0
48 Inmate Liaison Committee	0	3	0	0	0
49 Staff Conduct	74	104	1	28	12
50 Miscellaneous	0	6	1	2	0
TOTALS					
	229	585	32	176	93

CLINTON HUB

	Adirondack	Altona	Bare Hill	Chateaugay	Clinton	Clinton Annex	Franklin	Lyon Mountain	Upstate
PROGRAM SERVICES									
1 Program Committee	1	3	4	0	12	9	3	0	3
2 Incentive Wage Allowance	0	7	8	0	9	3	1	0	2
3 Correspondence	1	2	7	0	41	8	1	0	108
4 Phone Home Program	0	2	0	0	0	0	3	0	0
5 Visiting	1	0	1	0	2	3	1	0	14
6 Guidance Unit/Counseling	2	7	8	1	17	3	3	0	21
7 Recreation (Yard, Radio, etc.)	0	0	2	0	1	3	0	0	16
8 Adult Basic Education	0	0	2	0	0	0	0	0	6
9 GED	0	3	0	0	1	1	1	0	2
10 College Programs	0	0	0	0	1	0	0	0	0
11 Vocational Programs	0	0	5	0	1	0	1	0	0
12 Work Assignments	0	1	4	0	8	2	2	0	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	1	0	0	0	0
14 Volunteer Services	0	0	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	0	0	0	3	0	3	0	1
16 Religion	0	1	20	0	30	6	14	0	28
17 Family Reunion Program	0	0	0	0	6	0	0	0	0
18 Media Review	0	0	7	0	19	1	2	0	21
19 General Library	0	0	2	0	3	0	0	0	7
20 ASAT	0	0	9	0	9	2	1	0	6
HEALTH SERVICES									
21 Dental	0	5	25	0	39	4	9	0	68
22 Medical	6	18	96	2	311	32	60	0	733
22.1 HIPAA	0	0	2	0	6	0	1	0	34
FACILITY OPERATIONS									
23 Housing/Internal Block	1	7	19	1	60	15	23	0	1
23.1 Smoking Policy	0	0	0	0	0	0	1	0	0
24 Special Housing Units	0	0	0	0	52	0	10	0	408
25 Search & Seizure/Contraband	0	0	2	0	26	5	0	0	9
25.1 Strip Search	0	0	0	0	0	0	0	0	1
25.2 Strip Frisk	0	0	0	0	0	0	0	0	0
25.3 Pat Frisk (Female Inmate)	0	0	0	0	0	0	0	0	0
26 Keeplock Policy & Procedure	0	0	0	0	2	2	0	0	0
27 Tier I and II P & P	1	4	4	0	25	5	7	0	5
28 Tier III Policy & Procedure	0	0	1	0	21	2	0	0	74
29 Inmate Property	0	13	14	0	38	16	0	0	75
30 Package Room - #4911	1	6	26	0	33	11	6	0	42
31 Rules & Regulations	0	1	0	0	26	6	5	0	3
ADMINISTRATIVE SERVICES									
32 Industry	0	0	0	0	2	0	3	0	0
33 Property Claims - #2733	0	1	1	0	8	2	0	0	23
34 State Issue - Dir. #3081, #4009	3	0	5	0	17	3	4	0	47
35 Commissary	0	3	6	0	15	3	2	0	11
36 Inmate Accounts	1	4	16	0	45	2	4	0	49
37 Mess Hall	2	1	8	0	39	9	5	0	89
38 Laundry	0	0	1	0	4	0	0	0	6
39 Facility Maintenance	2	0	0	0	4	0	2	0	14
COUNSEL									
40 Law Library	3	2	2	0	21	14	4	0	114
41 Legal Mail	1	0	7	0	20	4	2	0	12
42 Inmate Rights - Courts/Notary/etc.	0	0	19	0	23	8	1	0	54
43 Mandatory Court Surcharge	0	0	0	0	3	0	0	0	4
EXECUTIVE DIRECTION									
44 Inmate Grievance Program	0	0	3	0	33	1	4	0	96
45 Temporary Release Committee	0	0	0	0	0	0	0	0	0
46 Inter-Facility Transfers	0	4	12	0	7	1	7	0	7
47 Grooming Standards	0	0	2	0	1	0	2	0	6
48 Inmate Liaison Committee	0	0	1	0	0	0	2	0	0
49 Staff Conduct	11	22	119	10	122	56	86	0	835
50 Miscellaneous	10	7	20	1	28	3	3	0	87
TOTALS	47	124	490	15	1,195	245	289	0	3,240

SULLIVAN HUB

	Eastern	Mid-Orange	Ottsville	Shawangunk	Sullivan	Ulster	Walkkill	Woodbourne
PROGRAM SERVICES								
1 Program Committee	28	3	3	7	10	4	1	8
2 Incentive Wage Allowance	3	12	10	15	10	0	0	7
3 Correspondence	21	3	7	20	8	0	3	12
4 Phone Home Program	1	1	0	3	0	1	1	0
5 Visiting	13	0	1	8	9	1	4	2
6 Guidance Unit/Counseling	16	6	3	23	19	0	9	15
7 Recreation (Yard, Radio, etc.)	5	1	3	10	6	0	3	1
8 Adult Basic Education	0	1	3	2	2	0	0	0
9 GED	4	2	4	5	0	0	0	1
10 College Programs	0	0	0	0	0	0	0	0
11 Vocational Programs	0	0	1	4	1	0	0	0
12 Work Assignments	1	1	9	5	10	0	3	18
13 Hobby Shop/Arts & Crafts	0	0	1	0	1	0	0	0
14 Volunteer Services	0	0	1	0	0	0	0	0
15 Special Events/Inmate Org.	11	0	5	6	1	0	1	0
16 Religion	38	3	3	9	10	0	1	10
17 Family Reunion Program	12	0	0	4	3	0	1	3
18 Media Review	1	2	0	13	1	0	0	6
19 General Library	2	1	0	3	6	0	0	0
20 ASAT	3	1	3	3	2	0	1	6
HEALTH SERVICES								
21 Dental	7	3	1	4	7	4	1	2
22 Medical	70	54	65	151	118	9	16	82
22.1 HIPAA	1	0	0	0	6	0	0	0
FACILITY OPERATIONS								
23 Housing/Internal Block	28	17	12	41	56	2	10	18
23.1 Smoking Policy	1	0	0	0	2	0	0	0
24 Special Housing Units	20	0	0	55	27	1	0	2
25 Search & Seizure/Contraband	30	0	5	25	16	3	2	2
25.1 Strip Search	1	0	0	0	0	0	0	0
25.2 Strip Frisk	2	0	0	0	0	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0	0
26 Keeplock Policy & Procedure	1	0	0	0	3	0	0	0
27 Tier I and II P & P	3	1	1	10	13	0	1	1
28 Tier III Policy & Procedure	26	0	0	3	7	0	0	0
29 Inmate Property	11	0	7	13	16	1	1	2
30 Package Room - #4911	57	4	17	45	30	2	5	15
31 Rules & Regulations	61	3	6	74	52	2	6	6
ADMINISTRATIVE SERVICES								
32 Industry	1	0	0	1	0	0	0	0
33 Property Claims - #2733	0	1	3	19	5	0	1	0
34 State Issue - Dir. #3081, #4009.	1	9	0	9	6	1	1	2
35 Commissary	3	0	4	6	5	0	3	3
36 Inmate Accounts	3	10	4	16	9	4	0	4
37 Mess Hall	15	1	8	18	12	4	5	19
38 Laundry	0	0	0	2	5	0	0	0
39 Facility Maintenance	2	1	2	10	27	2	0	4
COUNSEL								
40 Law Library	8	0	8	9	13	0	1	5
41 Legal Mail	3	1	4	3	4	0	0	3
42 Inmate Rights - Courts/Notary/etc	3	7	3	23	14	0	5	19
43 Mandatory Court Surcharge	1	1	0	0	0	0	0	0
EXECUTIVE DIRECTION								
44 Inmate Grievance Program	6	1	3	22	17	1	0	1
45 Temporary Release Committee	0	0	0	2	0	0	0	4
46 Inter-Facility Transfers	0	1	0	2	3	1	1	0
47 Grooming Standards	4	1	1	0	1	0	0	0
48 Inmate Liaison Committee	1	0	0	1	1	0	0	0
49 Staff Conduct	47	15	26	84	132	87	22	44
50 Miscellaneous	0	1	18	0	47	1	2	13
TOTALS	576	169	255	788	753	131	114	340

GREEN HAVEN HUB

	Beacon	Bedford Hills	Downstate	Downst Rec	Fishkill	Green Haven	Taconic
PROGRAM SERVICES							
1 Program Committee	0	2	0	0	0	10	48
2 Incentive Wage Allowance	0	1	1	2	3	3	38
3 Correspondence	0	5	2	5	22	56	2
4 Phone Home Program	0	0	0	1	0	11	0
5 Visiting	0	3	0	0	7	11	1
6 Guidance Unit/Counseling	0	2	1	6	19	81	0
7 Recreation (Yard, Radio, etc.)	0	9	0	8	2	5	3
8 Adult Basic Education	0	0	0	0	0	0	0
9 GED	0	0	0	0	1	1	1
10 College Programs	0	0	0	0	0	1	0
11 Vocational Programs	0	0	0	0	2	5	0
12 Work Assignments	1	4	5	0	4	0	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	2	0
14 Volunteer Services	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	1	0	1	1	9	0
16 Religion	0	3	5	2	3	23	0
17 Family Reunion Program	0	1	0	0	5	12	0
18 Media Review	0	0	0	0	2	9	0
19 General Library	0	0	0	1	0	2	0
20 ASAT	0	2	0	0	4	5	1
HEALTH SERVICES							
21 Dental	1	1	1	1	13	15	0
22 Medical	0	44	14	52	126	251	15
22.1 HIPAA	0	4	0	0	5	3	0
FACILITY OPERATIONS							
23 Housing/Internal Block	1	64	4	30	14	178	4
23.1 Smoking Policy	0	1	0	0	0	1	1
24 Special Housing Units	0	31	0	3	94	53	1
25 Search & Seizure/Contraband	0	8	0	3	17	45	0
25.1 Strip Search	0	1	0	2	1	4	0
25.2 Strip Frisk	0	0	0	2	1	0	0
25.3 Strip Frisk (Female Inmate)	0	2	0	0	0	0	0
26 Keyplock Policy & Procedure	0	11	0	3	10	1	0
27 Tier I and II P & P	0	2	0	1	7	14	0
28 Tier III Policy & Procedure	0	3	0	3	14	16	0
29 Inmate Property	3	7	1	20	26	51	3
30 Package Room - #4911	0	39	11	4	38	133	0
31 Rules & Regulations	1	72	1	3	5	9	5
ADMINISTRATIVE SERVICES							
32 Industry	0	0	0	0	0	13	0
33 Property Claims - #2733	0	4	0	1	6	28	0
34 State Issue - Dir. #3081, #4009.	0	4	0	5	10	56	1
35 Commissary	0	5	1	3	5	57	0
36 Inmate Accounts	0	0	1	2	19	78	0
37 Mess Hall	0	5	0	22	38	45	1
38 Laundry	0	0	0	0	6	4	0
39 Facility Maintenance	0	15	1	6	12	29	8
COUNSEL							
40 Law Library	0	6	0	9	1	31	0
41 Legal Mail	1	0	0	1	6	15	1
42 Inmate Rights - Courts/Notary/etc.	0	5	1	6	16	57	0
43 Mandatory Court Surcharge	0	0	1	5	1	0	0
EXECUTIVE DIRECTION							
44 Inmate Grievance Program	0	3	0	0	13	22	1
45 Temporary Release Committee	0	1	2	0	1	0	1
46 Inter-Facility Transfers	0	1	1	6	3	0	0
47 Grooming Standards	0	2	1	3	2	0	0
48 Inmate Liaison Committee	0	0	0	0	0	0	0
49 Staff Conduct	16	55	16	36	121	159	12
50 Miscellaneous	3	3	0	24	12	5	0
TOTALS	27	432	71	262	728	1,692	63

GREAT MEADOW HUB

	Coxsackie	Great Meadow	Greene	Hudson	Moriah	McGregor Med	Washington
PROGRAM SERVICES							
1 Program Committee	9	56	0	2	0	0	1
2 Incentive Wage Allowance	3	82	0	5	0	2	0
3 Correspondence	12	56	4	0	0	1	3
4 Phone Home Program	0	2	0	2	0	0	0
5 Visiting	5	10	0	0	0	0	1
6 Guidance Unit/Counseling	18	43	2	0	0	1	0
7 Recreation (Yard, Radio, etc.)	8	18	0	0	0	1	1
8 Adult Basic Education	0	5	0	0	0	0	0
9 GED	1	6	0	0	0	0	0
10 College Programs	1	1	0	0	0	0	0
11 Vocational Programs	0	1	1	0	0	0	0
12 Work Assignments	2	1	1	1	0	1	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0
14 Volunteer Services	0	1	0	0	0	0	0
15 Special Events/Inmate Org.	1	3	1	0	0	0	0
16 Religion	13	56	2	0	0	0	6
17 Family Reunion Program	0	5	0	0	0	0	1
18 Media Review	7	0	2	0	0	0	0
19 General Library	1	11	1	0	0	0	0
20 ASAT	5	34	1	1	0	1	3
HEALTH SERVICES							
21 Dental	3	15	1	3	0	5	0
22 Medical	64	338	34	4	0	18	21
22.1 HIPAA	1	0	1	0	0	0	0
FACILITY OPERATIONS							
23 Housing/Internal Block	35	210	0	4	0	1	2
23.1 Smoking Policy	0	0	9	0	0	0	0
24 Special Housing Units	0	202	2	0	0	0	0
25 Search & Seizure/Contraband	3	25	0	0	0	3	1
25.1 Strip Search	0	0	0	0	0	0	0
25.2 Strip Frisk	0	0	0	0	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0
26 Keelock Policy & Procedure	4	2	1	0	0	0	0
27 Tier I and II P & P	4	4	0	0	0	1	1
28 Tier III Policy & Procedure	7	12	0	0	0	0	1
29 Inmate Property	29	38	6	0	0	5	2
30 Package Room - #4811	37	87	21	2	0	4	1
31 Rules & Regulations	24	5	2	0	0	1	4
ADMINISTRATIVE SERVICES							
32 Industry	2	6	0	0	0	0	0
33 Property Claims - #2733	8	49	0	0	0	0	2
34 State Issue - Dir. #3081, #4009.	0	21	7	1	0	0	0
35 Commissary	3	24	0	2	0	0	2
36 Inmate Accounts	9	60	5	1	0	2	3
37 Mess Hall	37	66	5	1	0	0	5
38 Laundry	2	14	2	1	0	0	0
39 Facility Maintenance	1	52	1	1	0	0	0
COUNSEL							
40 Law Library	32	34	2	0	0	0	8
41 Legal Mail	7	10	2	0	0	2	2
42 Inmate Rights - Courts/Notary/etc	11	23	5	0	0	2	2
43 Mandatory Court Surcharge	1	5	0	0	0	0	0
EXECUTIVE DIRECTION							
44 Inmate Grievance Program	1	50	0	0	0	1	2
45 Temporary Release Committee	0	2	1	2	0	0	0
46 Inter-Facility Transfers	11	14	1	1	0	3	2
47 Grooming Standards	0	1	0	0	0	1	0
48 Inmate Liaison Committee	0	2	0	0	0	0	0
49 Staff Conduct	240	339	54	9	0	27	44
50 Miscellaneous	0	40	2	5	0	5	5
TOTALS	662	2,143	179	48	0	88	126

ELMIRA HUB

	Auburn	Butler ASAT	Butler Min	Cayuga	Elmira	Five Points	Monterey	Southport	Willard
PROGRAM SERVICES									
1 Program Committee	51	1	0	0	3	25	59	0	0
2 Incentive Wage Allowance	3	3	0	0	0	4	2	0	1
3 Correspondence	78	0	0	9	41	39	0	244	0
4 Phone Home Program	3	0	0	0	0	0	3	0	2
5 Visiting	4	0	0	4	10	9	0	12	0
6 Guidance Unit/Counseling	55	0	0	7	15	25	0	44	0
7 Recreation (Yard, Radio, etc.)	23	3	0	3	22	17	0	20	0
8 Adult Basic Education	15	0	0	0	2	3	0	0	0
9 GED	0	0	0	0	0	1	1	0	1
10 College Programs	0	0	0	0	0	0	0	0	0
11 Vocational Programs	2	0	0	0	6	2	0	0	0
12 Work Assignments	11	0	0	0	5	0	0	0	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	1	0	0	0
14 Volunteer Services	0	0	0	0	0	1	0	0	0
15 Special Events/Inmate Org.	27	0	0	0	6	4	0	0	0
16 Religion	39	0	0	3	23	52	0	35	0
17 Family Reunion Program	2	0	0	0	1	0	0	0	0
18 Media Review	24	0	0	5	8	8	0	9	0
19 General Library	18	0	0	1	2	3	0	3	0
20 ASAT	8	2	0	4	15	5	0	0	0
HEALTH SERVICES									
21 Dental	15	0	0	0	85	25	0	29	0
22 Medical	324	1	0	29	163	217	0	566	0
22.1 HIPAA	20	0	0	0	11	8	0	16	0
FACILITY OPERATIONS									
23 Housing/Internal Block	66	0	0	2	128	81	0	232	0
23.1 Smoking Policy	2	0	0	0	0	0	0	0	0
24 Special Housing Units	129	0	0	25	73	79	0	3	0
25 Search & Seizure/Contraband	22	0	0	1	1	11	0	1	0
25.1 Strip Search	2	0	0	0	0	1	0	0	0
25.2 Strip Frisk	1	0	0	0	0	2	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0	0	0
26 Keelock Policy & Procedure	34	0	0	0	0	5	0	0	0
27 Tier I and II P & P	24	0	0	4	6	17	0	7	0
28 Tier III Policy & Procedure	49	0	0	11	6	34	0	26	0
29 Inmate Property	191	0	0	0	61	25	0	153	0
30 Package Room - #4911	103	0	0	3	17	29	0	50	0
31 Rules & Regulations	77	0	0	0	11	34	0	4	0
ADMINISTRATIVE SERVICES									
32 Industry	5	0	0	0	0	0	0	0	0
33 Property Claims - #2733	24	0	0	14	12	60	0	7	0
34 State Issue - Dir. #3081, #4009	54	0	0	2	10	29	0	17	0
35 Commissary	19	0	0	2	9	35	0	17	0
36 Inmate Accounts	46	0	0	0	46	53	0	65	0
37 Mess Hall	98	3	0	11	114	58	0	109	0
38 Laundry	15	0	0	0	1	1	0	9	0
39 Facility Maintenance	76	0	0	0	5	6	0	47	0
COUNSEL									
40 Law Library	52	1	0	1	49	61	0	86	0
41 Legal Mail	35	0	0	1	0	15	0	49	0
42 Inmate Rights - Courts/Notary/etc.	62	0	0	2	30	91	0	0	0
43 Mandatory Court Surcharge	0	0	0	0	0	4	0	0	0
EXECUTIVE DIRECTION									
44 Inmate Grievance Program	50	0	0	5	14	39	0	58	0
45 Temporary Release Committee	0	0	0	0	0	0	0	0	0
46 Inter-Facility Transfers	2	0	0	0	7	16	0	4	0
47 Grooming Standards	3	0	0	0	2	2	0	0	0
48 Inmate Liaison Committee	1	0	0	0	1	10	0	0	0
49 Staff Conduct	500	9	0	65	204	287	0	324	0
50 Miscellaneous	4	0	0	11	7	49	0	66	0
TOTALS	2,468	23	0	228	1,260	1,617	0	2,316	0

NYC HUB

	Arthurkill	Bayview	Edgecombe	Fulton	Lincoln	Sing Sing	Queensboro
PROGRAM SERVICES							
1 Program Committee	1	0	0	0	0	0	30
2 Incentive Wage Allowance	4	1	0	0	0	0	23
3 Correspondence	1	0	0	0	0	0	31
4 Phone Home Program	0	0	0	0	0	0	3
5 Visiting	1	2	0	0	0	0	10
6 Guidance Unit/Counseling	2	2	0	0	0	0	18
7 Recreation (Yard, Radio, etc.)	0	0	0	0	0	0	9
8 Adult Basic Education	0	0	0	0	0	0	1
9 GED	0	0	0	0	0	0	0
10 College Programs	0	0	0	0	0	0	0
11 Vocational Programs	0	1	0	0	0	0	1
12 Work Assignments	0	0	0	0	0	0	28
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	0	3
14 Volunteer Services	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	1	0	0	0	0	5
16 Religion	0	0	0	0	0	0	11
17 Family Reunion Program	0	0	0	0	0	0	5
18 Media Review	0	0	0	0	0	0	2
19 General Library	0	0	0	0	0	0	3
20 ASAT	6	0	0	0	0	0	1
HEALTH SERVICES							
21 Dental	7	0	0	0	0	0	9
22 Medical	83	25	0	1	0	0	278
22.1 HIPAA	2	4	0	0	0	0	3
FACILITY OPERATIONS							
23 Housing/Internal Block	11	0	0	0	0	0	164
23.1 Smoking Policy	0	0	0	0	0	0	2
24 Special Housing Units	3	0	0	0	0	0	19
25 Search & Seizure/Contraband	0	1	0	0	0	0	30
25.1 Strip Search	0	0	0	0	0	0	4
25.2 Strip Frisk	0	0	0	0	0	0	3
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0
26 Keppock Policy & Procedure	0	1	0	0	0	0	3
27 Tier I and II P & P	0	0	0	0	0	0	5
28 Tier III Policy & Procedure	1	0	0	0	0	0	14
29 Inmate Property	6	0	0	0	0	0	47
30 Package Room - #4911	12	1	0	0	0	0	64
31 Rules & Regulations	2	3	0	0	0	0	61
ADMINISTRATIVE SERVICES							
32 Industry	0	0	0	0	0	0	0
33 Property Claims - #2733	1	0	0	0	0	0	27
34 State Issue - Dir. #3081, #4009.	2	3	0	0	0	0	24
35 Commissary	1	3	0	0	0	0	31
36 Inmate Accounts	2	1	0	0	0	0	35
37 Mess Hall	3	1	0	0	0	0	30
38 Laundry	0	1	0	0	0	0	5
39 Facility Maintenance	0	2	0	0	0	0	20
COUNSEL							
40 Law Library	0	0	0	0	0	0	24
41 Legal Mail	0	1	0	0	0	0	16
42 Inmate Rights - Courts/Notary/etc.	5	1	0	0	0	0	6
43 Mandatory Court Surcharge	0	0	0	0	0	0	5
EXECUTIVE DIRECTION							
44 Inmate Grievance Program	2	2	0	0	0	0	15
45 Temporary Release Committee	0	0	0	0	0	0	0
46 Inter-Facility Transfers	0	0	0	0	0	0	0
47 Grooming Standards	0	3	0	0	0	0	0
48 Inmate Liaison Committee	0	0	0	0	0	0	1
49 Staff Conduct	51	36	0	0	0	0	110
50 Miscellaneous	16	0	0	0	0	0	93
TOTALS	225	96	0	1	0	0	1,330

WENDE HUB

	Albion	Attica	Buffalo	Collins	Gowanda	Groveland	Lakeview	Livingston	Orleans	Rochester	Wende	Wyoming
PROGRAM SERVICES												
1 Program Committee	0	31	0	0	3	1	4	2	4	0	18	23
2 Incentive Wage Allowance	0	19	0	4	4	0	0	5	7	0	29	7
3 Correspondence	2	47	0	24	4	5	18	10	36	0	58	6
4 Phone Home Program	0	7	0	0	0	0	0	0	1	0	3	1
5 Visiting	0	7	0	14	0	1	3	0	5	0	26	2
6 Guidance Unit/Counseling	0	12	0	19	12	24	4	3	10	0	105	3
7 Recreation (Yard, Radio, etc.)	0	10	0	8	1	0	0	5	4	0	21	3
8 Adult Basic Education	0	2	0	0	1	1	0	0	0	0	1	6
9 GED	0	1	0	0	0	0	0	1	1	0	9	5
10 College Programs	0	0	0	0	0	0	0	0	0	0	0	0
11 Vocational Programs	0	0	0	2	0	0	0	1	2	0	0	3
12 Work Assignments	0	4	0	3	1	7	0	8	2	0	1	3
13 Hobby Shop/Arts & Crafts	0	1	0	0	0	0	0	0	0	0	0	0
14 Volunteer Services	0	1	0	0	0	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	7	0	1	0	0	0	2	2	0	5	4
16 Religion	0	19	0	19	2	7	7	5	13	0	36	6
17 Family Reunion Program	0	11	0	2	0	0	0	0	0	0	17	0
18 Media Review	0	3	0	6	0	0	1	0	5	0	5	2
19 General Library	0	6	0	3	0	4	2	0	12	0	6	0
20 ASAT	0	1	0	4	1	2	1	6	0	0	13	6
HEALTH SERVICES												
21 Dental	0	8	0	24	0	1	6	1	1	0	18	7
22 Medical	22	242	0	161	44	88	96	33	80	0	350	90
22.1 HIPAA	0	5	0	6	2	0	0	1	1	0	0	0
FACILITY OPERATIONS												
23 Housing/Internal Block	2	47	0	3	4	16	108	21	13	0	214	11
23.1 Smoking Policy	0	0	0	0	0	0	0	0	0	0	0	0
24 Special Housing Units	3	41	0	80	5	7	0	12	47	0	61	7
25 Search & Seizure/Contraband	2	18	0	3	12	3	9	8	6	0	16	1
25.1 Strip Search	0	0	0	1	0	0	0	0	0	0	0	0
25.2 Strip Frisk	0	0	0	0	0	0	0	0	1	0	0	0
25.3 Strip Frisk (Female Inmate)	1	0	0	0	0	0	0	0	0	0	0	0
26 Keoplock Policy & Procedure	0	4	0	1	0	1	0	0	0	0	0	0
27 Tier I and II P & P	1	9	0	14	4	8	5	3	1	0	3	0
28 Tier III Policy & Procedure	0	39	0	15	4	9	16	3	6	0	26	1
29 Inmate Property	0	84	0	44	13	10	34	3	10	0	66	2
30 Package Room - #4911	16	36	0	20	12	24	0	10	5	0	71	11
31 Rules & Regulations	1	27	0	3	5	17	0	9	11	0	1	5
ADMINISTRATIVE SERVICES												
32 Industry	0	1	0	0	0	0	0	0	0	0	0	0
33 Property Claims - #2733	2	34	0	7	1	1	18	4	26	0	9	0
34 State Issue - Dir. #3081, #4009.	6	75	0	55	3	7	16	9	19	0	33	0
35 Commissary	3	26	0	12	0	3	8	2	9	0	31	1
36 Inmate Accounts	1	72	0	27	1	10	14	4	6	1	42	19
37 Mess Hall	3	25	0	60	1	9	39	5	30	6	85	13
38 Laundry	1	6	0	4	0	0	3	0	6	0	39	0
39 Facility Maintenance	0	20	0	26	2	8	16	0	11	0	3	2
COUNSEL												
40 Law Library	0	26	0	17	4	4	10	1	9	0	39	5
41 Legal Mail	0	10	0	5	1	2	2	3	2	0	22	0
42 Inmate Rights - Courts/Notary/etc.	1	31	0	22	7	11	2	0	3	0	0	1
43 Mandatory Court Surcharge	0	6	0	0	0	0	0	0	1	0	0	0
EXECUTIVE DIRECTION												
44 Inmate Grievance Program	4	31	0	15	3	7	20	9	31	0	31	0
45 Temporary Release Committee	1	0	0	0	2	0	0	0	0	0	0	0
46 Inter-Facility Transfers	0	22	0	13	3	1	7	1	1	0	0	11
47 Grooming Standards	1	1	0	1	1	1	9	1	2	0	0	0
48 Inmate Liaison Committee	0	0	0	1	0	0	0	0	0	0	0	0
49 Staff Conduct	57	193	0	17	75	43	70	21	54	0	210	45
50 Miscellaneous	3	34	0	32	0	1	0	8	14	0	0	3
TOTALS	133	1,362	0	798	238	345	551	222	510	7	1,723	315

UNUSUAL INCIDENTS: JANUARY - DECEMBER 2011
INCIDENT CATEGORY BY PRISON

UI CATEGORY	ATTICA	AUBURN	BEDFORD-F.	CLINTON	COXSACKIE	DOWNSTATE	EASTERN	ELMIRA
ACCIDENT	10	6	19	17	4	9	9	3
ASSAULT ON I-Offender	42	56	7	83	14	9	2	57
ASSAULT ON STAFF	43	24	15	30	29	20	1	21
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	136	229	11	213	37	44	37	96
DEATH	2	3	4	5	1	0	4	5
DISRUPTIVE BEHAVIOR	17	18	4	25	4	2	1	16
UTILITIES DISRUPTION	0	1	1	0	0	0	0	1
EMPLOYEE MISCONDUCT	1	2	6	8	0	3	2	3
ESCAPE	0	0	0	1	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	1	0	0	0	0
FIRE	2	1	1	0	3	2	0	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	0	2	1	2	2	4	2	1
SELF-INJURY	6	15	6	2	1	1	0	2
SEXUAL MISCONDUCT	1	1	1	1	0	0	2	2
SUICIDE ATTEMPT	2	3	9	4	6	4	1	14
TEMPORARY RELEASE	0	0	0	0	0	0	0	0
EMPLOYEE WEAPON USE	17	12	0	30	2	3	0	10
EMPLOYEE JOB ACTION	1	0	0	0	0	0	0	0
OTHER INCIDENTS	11	19	7	18	6	157	6	17
UI CATEGORY	FIVE POINTS	GREAT MEADOW	GREEN HAVEN	MARCY RMHU	SHAWANGUNK	SING SING	SOUTHPORT	SULLIVAN
ACCIDENT	12	7	14	0	10	13	4	14
ASSAULT ON I-Offender	19	48	20	4	5	28	1	14
ASSAULT ON STAFF	29	48	36	20	5	15	22	16
ASSAULT ON OTHER	0	0	1	0	0	1	0	0
CONTRABAND	153	135	121	17	17	124	42	41
DEATH	0	5	9	1	0	1	1	3
DISRUPTIVE BEHAVIOR	23	26	13	17	2	11	15	9
UTILITIES DISRUPTION	1	0	1	0	0	2	0	1
EMPLOYEE MISCONDUCT	1	4	7	0	3	1	0	2
ESCAPE	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	1	2	2	0	1	0	2
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	1	0	0	2	0	3	0	0
PROPERTY LOST STOLEN	1	2	4	0	2	8	0	0
SELF-INJURY	10	1	2	5	0	6	2	7
SEXUAL MISCONDUCT	0	1	0	5	0	1	0	2
SUICIDE ATTEMPT	9	16	9	5	1	7	7	3
TEMPORARY RELEASE	0	0	0	0	0	0	0	0
EMPLOYEE WEAPON USE	6	16	8	12	0	12	4	4
EMPLOYEE JOB ACTION	0	1	0	0	0	0	0	0
OTHER INCIDENTS	19	24	8	11	49	12	15	8

UNUSUAL INCIDENTS: JANUARY - DECEMBER 2011
INCIDENT CATEGORY BY PRISON

UI CATEGORY	UPSTATE	WENDE	CAYUGA SHU200	COLLINS SHU200	FISHKILL SHU200	GOUVERNEUR SHU200	GREEN SHU200	LAKEVIEW SHU200
ACCIDENT	3	6	0	1	0	0	0	1
ASSAULT ON I-Offender	3	22	1	0	2	1	0	0
ASSAULT ON STAFF	22	29	0	2	1	0	4	1
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	64	76	11	8	8	1	9	4
DEATH	1	3	0	0	0	0	0	1
DISRUPTIVE BEHAVIOR	20	7	2	5	2	0	1	1
UTILITIES DISRUPTION	0	0	0	0	0	0	0	0
EMPLOYEE MISCONDUCT	4	1	0	0	0	0	0	0
ESCAPE	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	1	0	0	0	0
FIRE	0	0	0	0	0	0	0	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	1	0	0	0	0
PROPERTY LOST STOLEN	0	2	0	0	1	0	0	0
SELF-INJURY	2	3	0	0	0	0	0	1
SEXUAL MISCONDUCT	2	1	0	0	0	1	0	0
SUICIDE ATTEMPT	0	4	0	1	2	0	0	0
TEMPORARY RELEASE	0	0	0	0	0	0	0	0
EMPLOYEE WEAPON USE	15	12	0	2	0	0	0	0
EMPLOYEE JOB ACTION	0	0	0	0	0	0	0	0
OTHER INCIDENTS	15	27	2	1	0	0	0	2
UI CATEGORY	MID-STATE SHU200	ORLEANS SHU200	COXSACKIE RMU	FISHKILL RMU	WALSH RMU	WENDE RMU	ADIRONDACK	ALBION-F.
ACCIDENT	1	0	0	0	7	1	8	4
ASSAULT ON I-Offender	0	2	3	0	2	0	2	1
ASSAULT ON STAFF	4	1	1	0	3	3	2	2
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	5	9	5	0	3	1	12	12
DEATH	0	0	15	9	19	8	0	1
DISRUPTIVE BEHAVIOR	3	2	0	0	2	2	1	1
UTILITIES DISRUPTION	0	0	0	0	0	0	1	0
EMPLOYEE MISCONDUCT	0	0	0	0	0	0	1	4
ESCAPE	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	0	1	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	1	0	0	0	0	1	0	0
PROPERTY LOST STOLEN	0	0	1	0	2	1	1	1
SELF-INJURY	0	0	0	0	0	0	0	0
SEXUAL MISCONDUCT	0	0	0	0	0	0	1	2
SUICIDE ATTEMPT	1	2	0	0	0	0	0	3
TEMPORARY RELEASE	0	0	0	0	0	0	0	1
EMPLOYEE WEAPON USE	0	0	0	0	0	0	0	0
EMPLOYEE JOB ACTION	0	0	0	0	0	0	0	0
OTHER INCIDENTS	0	3	0	0	1	5	0	6

UNUSUAL INCIDENTS: JANUARY - DECEMBER 2011
INCIDENT CATEGORY BY PRISON

UI CATEGORY	ALTONA	ARTHUR KILL	ARTHUR KILL ASACTC	BARE HILL	BAYVIEW-FEMALE	BUTLER	CAPE VINCENT	CAYUGA
ACCIDENT	3	10	1	6	2	1	5	4
ASSAULT ON I-Offender	3	3	0	43	0	0	4	4
ASSAULT ON STAFF	0	3	0	5	2	1	1	1
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	9	10	1	60	0	5	27	12
DEATH	0	1	0	1	0	0	1	2
DISRUPTIVE BEHAVIOR	0	5	0	9	0	0	2	1
UTILITIES DISRUPTION	0	0	0	0	0	0	0	1
EMPLOYEE MISCONDUCT	0	2	0	5	2	0	4	0
ESCAPE	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	0	0	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	1	0	0	0	0
PROPERTY LOST STOLEN	0	0	0	2	2	0	0	2
SELF-INJURY	0	0	0	0	1	0	0	0
SEXUAL MISCONDUCT	0	1	0	3	0	0	3	0
SUICIDE ATTEMPT	0	0	0	0	0	0	1	0
TEMPORARY RELEASE	0	0	0	0	2	0	0	0
EMPLOYEE WEAPON USE	0	0	0	0	0	0	0	0
EMPLOYEE JOB ACTION	0	0	0	0	0	0	0	0
OTHER INCIDENTS	1	1	0	1	0	2	6	0
UI CATEGORY	COLLINS	FISHKILL	FRANKLIN	GOVERNEUR	GOWANDA	GREENE	GROVELAND	HALE CREEK
ACCIDENT	4	26	11	8	13	7	15	1
ASSAULT ON I-Offender	10	9	13	3	6	8	14	1
ASSAULT ON STAFF	0	12	11	1	5	10	4	0
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	29	43	53	15	36	49	31	5
DEATH	0	2	3	1	0	1	1	0
DISRUPTIVE BEHAVIOR	3	13	9	4	5	9	5	1
UTILITIES DISRUPTION	0	0	0	0	0	0	0	0
EMPLOYEE MISCONDUCT	2	5	3	1	1	2	0	1
ESCAPE	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	1	0	0	0	2	0	0	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	1	6	0	1	1	4	3	3
SELF-INJURY	1	0	0	0	0	1	2	0
SEXUAL MISCONDUCT	3	1	3	2	1	2	5	0
SUICIDE ATTEMPT	0	4	1	0	0	0	1	0
TEMPORARY RELEASE	0	6	0	0	0	0	0	0
EMPLOYEE WEAPON USE	0	0	1	0	0	1	0	0
EMPLOYEE JOB ACTION	0	0	0	0	0	0	0	0
OTHER INCIDENTS	7	12	4	1	5	2	6	1

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INCIDENT CATEGORY BY PRISON

UI CATEGORY	LAKEVIEW-M RECEP	LAKEVIEW-M SHOCK	LAKEVIEW-F SHOCK	LIVINGSTON	MARCY	MID-ORANGE	MID-STATE	MOHAWK
ACCIDENT	1	6	1	5	10	2	5	8
ASSAULT ON I-Offender	0	0	0	6	17	0	14	6
ASSAULT ON STAFF	1	2	0	1	7	0	10	2
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	3	6	0	14	40	3	28	20
DEATH	0	0	0	0	2	1	0	0
DISRUPTIVE BEHAVIOR	1	1	0	0	4	0	6	1
UTILITIES DISRUPTION	0	0	0	0	0	0	0	0
EMPLOYEE MISCONDUCT	0	1	0	0	2	0	9	6
ESCAPE	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	0	2	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	1	0
PROPERTY LOST STOLEN	0	0	0	0	0	1	0	0
SELF-INJURY	0	0	0	0	0	0	1	1
SEXUAL MISCONDUCT	0	1	0	0	0	0	1	2
SUICIDE ATTEMPT	0	1	0	3	0	0	5	0
TEMPORARY RELEASE	0	0	0	0	0	0	0	0
EMPLOYEE WEAPON USE	0	0	0	0	0	0	0	0
EMPLOYEE JOB ACTION	0	0	0	0	0	0	0	0
OTHER INCIDENTS	0	0	0	1	5	0	4	1
UI CATEGORY	OGDENSBURG	ONEIDA	ORLEANS	OTISVILLE	RIVERVIEW	TACONIC-F.	ULSTER	WALLKILL
ACCIDENT	1	3	14	8	4	4	9	3
ASSAULT ON I-Offender	2	1	13	4	5	1	4	2
ASSAULT ON STAFF	0	2	5	0	2	2	0	2
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	6	16	28	6	15	3	26	4
DEATH	0	1	0	1	0	0	0	0
DISRUPTIVE BEHAVIOR	0	0	5	1	2	0	3	0
UTILITIES DISRUPTION	0	0	0	0	0	1	1	0
EMPLOYEE MISCONDUCT	1	1	0	1	2	4	1	0
ESCAPE	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	1	0	1	0	0	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	0	2	1	2	0	1	1	0
SELF-INJURY	0	0	0	0	0	0	0	0
SEXUAL MISCONDUCT	0	2	0	0	0	1	2	0
SUICIDE ATTEMPT	0	0	0	0	0	0	2	0
TEMPORARY RELEASE	0	0	0	0	0	0	0	0
EMPLOYEE WEAPON USE	0	1	0	0	0	0	0	0
EMPLOYEE JOB ACTION	0	0	0	0	0	0	0	0
OTHER INCIDENTS	0	3	3	3	0	0	2	1

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INCIDENT CATEGORY BY PRISON

UI CATEGORY	WATERTOWN	WOODBOURNE	WYOMING	BEACON	BUFFALO	EDGECOMBE	FULTON	LINCOLN
ACCIDENT	14	3	14	2	0	0	0	2
ASSAULT ON I-Offender	1	2	8	0	0	0	0	0
ASSAULT ON STAFF	2	1	1	1	0	0	0	1
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	13	3	69	0	0	4	3	9
DEATH	0	2	1	0	0	0	0	0
DISRUPTIVE BEHAVIOR	1	2	4	0	0	0	0	0
UTILITIES DISRUPTION	1	0	0	0	0	0	0	0
EMPLOYEE MISCONDUCT	4	0	3	0	0	0	1	1
ESCAPE	0	0	0	0	0	0	2	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	1	0	0	0	0	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	2	0	0	0	0	0	0	0
SELF-INJURY	0	0	0	0	0	0	0	0
SEXUAL MISCONDUCT	1	1	2	0	0	0	0	0
SUICIDE ATTEMPT	0	1	0	0	0	0	0	1
TEMPORARY RELEASE	0	0	0	0	9	0	12	28
EMPLOYEE WEAPON USE	0	0	0	0	0	0	0	0
EMPLOYEE JOB ACTION	0	0	0	0	0	0	0	0
OTHER INCIDENTS	2	0	22	0	0	0	0	0
UI CATEGORY	ROCHESTER	BUTLER SHOCK	MONTEREY SHOCK	MORIAH SHOCK	SUMMIT SHOCK M.	CAMP GEORGETOWN	CENTRAL OFFICE	MONT ALT & EDGE RES TRMT
ACCIDENT	0	0	3	2	2	0	1	0
ASSAULT ON I-Offender	0	0	0	0	0	0	0	0
ASSAULT ON STAFF	0	0	0	0	0	1	0	0
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	8	1	1	1	0	2	0	1
DEATH	0	0	0	0	0	0	0	0
DISRUPTIVE BEHAVIOR	0	0	1	0	0	0	0	0
UTILITIES DISRUPTION	0	0	0	0	0	0	0	0
EMPLOYEE MISCONDUCT	0	0	0	0	0	0	0	0
ESCAPE	1	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	1	0	0	0	1	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	1	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	0	0	0	0	0	0	2	0
SELF-INJURY	0	0	0	0	0	0	0	0
SEXUAL MISCONDUCT	0	0	0	0	0	1	0	1
SUICIDE ATTEMPT	0	0	0	0	0	0	0	0
TEMPORARY RELEASE	12	0	0	0	0	0	0	0
EMPLOYEE WEAPON USE	0	0	0	0	0	0	0	0
EMPLOYEE JOB ACTION	0	0	0	0	0	0	0	0
OTHER INCIDENTS	0	0	0	0	0	1	0	0