

STATE OF NEW YORK  
DEPARTMENT OF CORRECTIONS  
AND COMMUNITY SUPERVISION

# INMATE GRIEVANCE PROGRAM



## SEMIANNUAL REPORT JANUARY- JUNE 2011

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## INMATE GRIEVANCE TRENDS AND ANALYSIS

There were 17,386 grievances filed between January 1, 2011 and June 30, 2011, a decrease of 210 from the 17,596 filed during the same period last year. The Central Office Review Committee (CORC) responded to 5,724 grievance appeals in 2011, a decrease of 33 from the 5,757 responded to last year.

The categories with the most grievance activity are: (1) Code 22, Medical; (2) Code 49, Staff Conduct; (3) Code 23, Housing-Internal Block Affairs; (4) Code 24, Special Housing Units; and (5) Code 30, Package Room. It is noted that Code 24, Special Housing Units, replaced Code 30 Package Room as the fourth most grieved category, and Code 30 fell to number five. The grievance activity for the other codes remained in the same order as last year.

The top five categories account for 8,948 grievances or 51.5% of all grievances filed in the first six months of 2011. All comparisons in this report will be for the time periods of January 1 - June 30, 2010 and January 1 - June 30, 2011, unless otherwise stated. Please refer to the annexed chart "Most Grieved Areas By % Filed For 2003 - 2010" for an historical overview.

### **A brief synopsis of the major categories is as follows:**

CODE CLASSIFICATION	FILED		% OF TOTAL FILED	
	2011	2010	2011	2010
<b>22-MEDICAL</b>	<b>3,358</b>	<b>3,452</b>	<b>19.3</b>	<b>19.6</b>
<b>49-STAFF CONDUCT</b>	<b>3,032</b>	<b>2,981</b>	<b>17.4</b>	<b>16.9</b>
<b>23-HOUSING INTERNAL BLOCK AFFAIRS</b>	<b>1,091</b>	<b>1,025</b>	<b>6.3</b>	<b>5.8</b>
<b>24-SPECIAL HOSUING UNITS</b>	<b>821</b>	<b>781</b>	<b>4.7</b>	<b>4.4</b>
<b>30-PACKAGE ROOM</b>	<b>646</b>	<b>807</b>	<b>3.7</b>	<b>4.6</b>

### MEDICAL - CODE 22

There were 3,358 medical grievances filed in 2011, a decrease of 94 or 2.7% less than the 3,452 in 2010. This category is 19.3% of the total grievances filed, a decrease from the 19.6% last year. The high volume of grievances in this category can be attributed to the inmates who regularly file medical complaints for real or perceived medical problems, and do so at any facility in which they are housed. Thus, many of the issues presented remain constant in this category. It is believed that some medical grievances are filed in order to create a record of the grievant's request for medical attention or in an attempt to enhance medical treatment. There are grievances filed where the requested action is cited as a health concern, even though the request may be non-medical in nature.

In addition, there are differences between what inmates ask for as part of their treatment plans and what the physicians order. Inmates tend to self-diagnose and expect the treatment that they prefer. The increasing trend in medical grievances involving Hepatitis B and C, and Tuberculosis issues has continued. Inmates diagnosed with these diseases often request care by outside specialists and specific medications. The perception by inmates that recommendations made by outside consultants must be implemented by the Facility Health Services Director (FHSD) also gives rise to medical complaints. Further, there are complaints where the FHSD made a recommendation for treatment which was then denied by managed care. Requests for cosmetic surgery, (i.e., removal of tattoos and scars), elective surgery and other medical procedures not in accordance with the Department's Health Services Manual, nor ordered by the FHSD, account for some of the medical grievances filed.

Some of the medical grievances are actually requests for items such as large handcuffs on trips, boxer shorts, bed boards, orthopedic shoes, medical permits for specific housing, additional showers and special diets. As the number of wheelchair inmates increases, grievances are filed for wheelchair repairs and accessories. In other medical complaints, the medical documentation for the condition cited by the grievant does not exist, or the grievant has a condition that is

**MOST GRIEVED AREAS BY % FILED  
For 2003-2010**

<u>CODE</u>	<u>2003</u>	<u>CODE</u>	<u>2004</u>	<u>CODE</u>	<u>2005</u>	<u>CODE</u>	<u>2006</u>
Staff Conduct	18.52%	Staff Conduct	18.29%	Medical	18.10%	Medical	18.60%
Medical	16.45%	Medical	16.69%	Staff Conduct	16.50%	Staff Conduct	15.30%
Housing	8.27%	Housing	8.00%	Housing	7.50%	Housing	6.70%
Package Room	4.64%	Package Room	4.55%	Package Room	4.60%	Package Room	5.30%
SHU	3.25%	SHU	3.39%	SHU	4.00%	SHU	4.40%
<u>CODE</u>	<u>2007</u>	<u>CODE</u>	<u>2008</u>	<u>CODE</u>	<u>2009</u>	<u>CODE</u>	<u>2010</u>
Medical	18.80%	Medical	18.10%	Medical	19.30%	Medical	19.60%
Staff Conduct	16.90%	Staff Conduct	16.60%	Staff Conduct	17.50%	Staff Conduct	16.90%
Housing	6.70%	Housing	5.90%	Housing	6.10%	Housing	5.80%
Package Room	4.40%	Package Room	5.30%	Package Room	4.30%	Package Room	4.40%
SHU	3.80%	SHU	4.10%	SHU	3.60%	SHU	4.60%

being addressed by health staff. Access to outside consultants and specialists is also a factor in the number of medical grievances filed. This supports the belief that the perception of illness or medical need is a factor in the number of medical complaints filed.

Combined with the perception of illness, actual illnesses of the inmate population can be cited as reasons for the number of medical grievances. It is noted that the Department's policy of consolidating outside trips has resulted in complaints regarding the length of time inmates spend in restraints and in the holding pens, as well as the length of time traveling to appointments. In addition, inmates often request transfers to a facility that can accommodate their medical needs.

There are some housing unit issues which directly impact medical grievance numbers. Wheelchair inmates file ADA related grievances, and some of the issues include handicap pat frisks, accessibility to vans and recreation, proper medical supplies and medical treatment. Some inmates cite health reasons for not being suitable for top bunks/double cells and seek medical orders for the bottom bunks/single cells. Window cubes and other housing situations preferred by inmates also impact medical complaints, as poor health and fear of contagious diseases are cited as reasons for needing the requested housing.

#### **STAFF CONDUCT - CODE 49**

There were 3,032 Staff Conduct grievances filed in 2011, an increase of 51 or 1.7% more than the 2,981 in 2010. This category is 17.4% of the total grievances filed, an increase from the 16.9% last year. The factors contributing to staff conduct grievances have remained consistent throughout the years. A significant number of staff conduct grievances are attributed to inmate interaction with staff. Inmates attempt to discredit staff by filing grievances in response to misbehavior reports, uses of force, cell searches and pat frisks. These grievances typically allege assault, threats, abusive and inappropriate language, racial discrimination, sexual harassment and false written misbehavior reports. In some facilities, inexperienced staff has an impact on the interaction between inmates and staff. Other factors believed to influence the staff conduct complaints is the perception that direct orders and the conducting of more efficient and thorough pat frisks by staff are forms of harassment.

It is also noted that the logistics involved in coordinating activities and movement of large groups of people has not been traditionally appreciated by inmates, especially when the result is strict adherence to rules governing callouts, attendance and movement. This also contributes to grievances being filed about staff refusing to let an inmate attend recreation, meals, programs, etc... Based on the above the number of staff conduct complaints is likely to remain high when compared to other categories.

#### **HOUSING-INTERNAL BLOCK AFFAIRS - CODE 23**

There were 1,091 Housing-Internal Block Affairs grievances filed in 2011, an increase of 66 or 6.0% more than the 1,025 in 2010. This category is 6.3% of the total grievances filed, an increase from the 5.8% last year.

Issues concerned policies on lockers, ladders for climbing into the top bunk, and bunk furniture arrangements. Complaints were also filed by inmates about areas for worship, cell equipment, shower stall conditions, rubber mats for shower stalls, cleanliness of common areas, ADA accommodations for handicapped inmates, extermination services for pest control, hygiene supplies, cell cleaning time and supplies, common area cleaning, and better mattress sanitizing. The above grievances are intended to demonstrate the variety of complaints filed in this category and do not represent a complete list of housing unit complaints. Some housing unit complaints are seasonal in nature and either increase or decrease according to the weather conditions, such as housing unit temperatures. This can affect the number of grievances related to maintenance. Some housing complaints are directly related to an inmate being moved to another

unit due to a change in program assignment. For facilitation of inmate movement and other security concerns some facilities determine inmate housing location according to program assignment.

Some inmates understandably object to being moved out of cell locations in which they have been for any length of time, since moving represents adjustments to different staff and different inmates. In addition, the location of a particular block may be preferred by the inmate for various reasons.

#### **SPECIAL HOUSING UNITS - CODE 24**

There were 821 Special Housing Unit grievances filed in 2011, an increase of 40 or 4.9% more than the 781 in 2010. This category is 4.7% of the total grievances filed, an increase from the 4.4 % last year.

The nature of the special housing unit results in inmate requests for restricted items that they want to have, or permitted items the inmates want more of. The following are examples of some requested items: radio headset, nail clippers, toothbrush with full size handle, cleaning supplies, galoshes and books.

Some complaints concern procedural issues such as the administration of cell shields, restraints, deprivation orders, and exercise. Inmates also challenge the Progressive Inmate Movement System (PIMS) levels assigned, as well as their release dates, through the grievance process. In addition, inmates file complaints regarding services provided in the special housing unit. Examples of these are: feed-up procedures, commissary, library book exchange, staff rounds, mail delivery and pickup issues, haircuts, laundry and law library services.

#### **PACKAGE ROOM - CODE 30**

There were 646 Package Room grievances filed in 2011, a decrease of 161 or 20% less than the 807 in 2010. This category is 3.7% of the total grievances filed, a decrease from the 4.6% last year.

The numbers in this category are viewed as an indication of inmate and package room staff differences of opinion in what is allowed and what is prohibited in accordance with Departmental Directive #4911. In June 2010 the package room directive was revised and provided clarification on the items allowed through the package room. However, the revision had no direct impact on the minimal decrease in grievances in this category.

Issues involved requests for radios, specifically the Sangean brand, requests for sneakers with that material which created a mesh like pocket, requests for footwear with sports team logos, disagreements concerning restricted colors in clothing and linen, validity of item receipts, requests for increases in the current limitation of value for certain items listed in Directive #4911 and local permit items. Directive #4911 provides the superintendent discretion to authorize and specify the terms and conditions of the local permit. This, at times, results in complaints because certain items may be allowed at one facility but disallowed at the next facility, i.e., musical instruments, beard trimmers and hot pots, due to the physical characteristics of a facility.

The packaging and permissibility of food items are frequently grieved due to the subjective interpretation of what is hermetically sealed (meaning impervious to outside influence). In the food category, desired items often fail to meet either packaging guidelines or are not among the listed items approved for receipt in Directive #4911. The new revision to this directive clarified the types of seals that are allowed.

The inspection of items entering the facility via the package room is another subject of complaints. Inmates object to the necessary opening, unwrapping and searching of items coming through the package room. In clothing and footwear complaints the issues are generally about design features, prohibited colors, designer logos, monetary value of the item and the item not being listed as an approved item.

Package room grievances have been affected by the technological advances in the design and variety of items permitted via the package room, as exhibited by the now broad range of options available in sneaker and shoe construction. The same is true of typewriters, radios, cassette tape players and many other items. Merchandise advertising via the television media, radio, catalogs and newspapers enables the incarcerated to be an informed consumer group. The resulting desire for products unacceptable for receipt via the package room impacts on grievance numbers.

### **SUB-CODES**

In past years, sub-codes have been created to monitor specific types of grievances. The codes are 22.1, HIPAA; Code 23.1, Smoke Free Policy; Code 25.1, Strip Search; Code 25.2, Strip Frisk; and Code 25.3, Pat Frisk (Female Inmates).

The 22.1 HIPAA Code was established to monitor grievances concerning the Health Insurance Portability and Accountability Act (HIPAA). This category had 81 grievances in 2011, a decrease from the 101 last year.

The 23.1 Smoke Free Policy Code was established in 1999 to monitor grievances filed as result of the department's initiative in the promulgation of a Smoke Free Policy in all facilities. The department's plan included a two year implementation program to be completed on January 1, 2001. This category had 5 grievances in 2011, a decrease from the 19 last year.

The 25.1 Strip Search Code and 25.2 Strip Frisk Code were established in 1994 to monitor strip search and strip frisk grievances. The combined total in these categories is 16 grievances in 2011, an increase from the 14 last year.

The 25.3 Pat Frisk (Female Inmates) Code was established in 2000 to monitor grievances filed by female inmates in regard to pat frisks. This category had 2 grievances in 2011, a decrease from the 3 last year.

### **S-BLOCKS AND SPECIAL HOUSING UNIT (SHU) FACILITIES**

In 1998, the department opened S-Blocks in nine medium security correctional facilities. As expected, the opening of the new units had an impact on the Inmate Grievance Program. In 2011, S-block inmates filed 1,086 grievances, a decrease of 61 from the 1,147 filed during the same period last year. It is noted that the Marcy, CF S-Block was closed on November 9, 2007 and converted into a Regional Mental Health Unit (RMHU).

In 1991 Southport, CF opened its SHU, and in August 1999 a second SHU was opened at Upstate, CF. While inmates at Southport, CF are in single cells, inmates at Upstate, CF are in double cells, the same as S-Blocks. Southport, CF had 1,290 grievances filed in 2011, a decrease from the 990 last year, however, the grievance issues tend to be the same as described in the above five codes with the exception of Code 30, Package Room. It is noted that packages received in SHU are limited to only books, periodicals and legal materials, resulting in fewer grievances and different issues. Upstate, CF had 1,641 grievances filed in 2011, a decrease from the 1,742 last year. The issues consistently involve the inmates' overall dissatisfaction with being transferred from a maximum security facility in keeplock status and placed in a special housing unit. The transfer results in them no longer having certain privileges afforded an inmate in keeplock status, such as personal property and unlimited visits, and raises double celling concerns such as privacy. Issues unique to 'S' Blocks include the PIMS (Progressive Inmate Movement System) levels and extra privileges allowed on the different levels.

### **CENTRAL OFFICE REVIEW COMMITTEE (CORC)**

The Central Office Review Committee (CORC) is the final appellate level of the Inmate Grievance Program. The CORC consists of the Deputy Commissioner and Counsel, Deputy Commissioner for Correctional Facilities, Deputy Commissioner for Program Services, Deputy Commissioner for Administrative Services and the Deputy Commissioner and Chief Medical Officer, or their designees expressly authorized to act for them. A representative of the Office of

Diversity Management attends CORC hearings and has input on grievances alleging discrimination, but does not vote. The CORC functions on behalf of the Commissioner and under his authority. CORC decisions have the effect of directives.

The CORC addressed 5,724 grievance appeals in 2011, 32.5% of the total filed in the period. This is a slight decrease of 33, or 0.6%, from the 5,757 grievance appeals responded to last year. The CORC addressed 6,774 grievances in 2009; 7,512 grievances in 2008; 8,005 grievances in 2007; 7,056 grievance appeals in 2006; 7,880 grievance appeals in 2005; 7,564 in 2004; 7,108 in 2003; 6,115 in 2002; and 5,541 in 2001. It is noted that grievance appeals to CORC peaked at 8,005 in 2007 and have been steadily declining to a current low of 5,724 in 2011.

The Prison Litigation Reform Act (PLRA) of 1995, which amended 42 U.S.C. Section 1997e(a), requires that inmates must exhaust available administrative remedies before litigating prison conditions. This has been a major factor in the increase in grievance appeals. In addition, there have been two United States Supreme Court decisions that have been a catalyst in this increase. On May 29, 2001, the Court decided in *Booth v. Churner* that even if the administrative remedy does not provide monetary damages, it is still an available remedy. Subsequently on February 26, 2002, the Court in *Porter v. Nussle* decided that exhaustion is required in every situation, regardless of the nature of the inmate's underlying claim.

<b>SEMI ANNUAL CORC HEARINGS 2010-11</b>			
	<b>HEARINGS</b>	<b>HEARINGS</b>	<b>PERCENT</b>
	<b>2010</b>	<b>2011</b>	<b>CHANGE</b>
<b>PROGRAM SERVICES</b>			
1. Program Committee	82	58	41.4%
2. Incentive Wage Allowance	44	34	29.4%
3. Correspondence	166	181	-8.3%
4. Phone Home Program	12	9	33.3%
5. Visiting	41	47	-12.8%
6. Guidance/Counseling	165	130	26.9%
7. Recreation	48	64	-25.0%
8. Adult Basic Education	10	7	42.9%
9. GED	9	14	-35.7%
10. College Programs	1	3	-66.7%
11. Vocational Programs	16	7	128.6%
12. Work Assignments	22	15	46.7%
13. Hobby Shop/ Arts & Crafts	1	0	-100.0%
14. Volunteer Services	0	0	0.0%
15. Special Events/ Inmate Organizations	22	5	340.0%
16. Religion	104	138	-24.6%
17. Family Reunion	16	9	77.8%
18. Media Review	15	11	36.4%
19. Library	24	18	33.3%
20. ASAT	44	34	29.4%
<b>HEALTH SERVICES</b>			
21. Dental	99	74	33.8%
22. Medical	1,315	1,215	8.2%
22.1 HIPAA(Med records, Disclosures, etc.)	32	27	18.5%
<b>FACILITY OPERATIONS</b>			
23. Housing-Internal Block Affairs	204	257	-20.6%
23.1 Smoke Free policy	26	4	550.0%
24. Special Housing Unit	193	261	-26.1%
25. Search & Seizure/Frisks/Contraband	37	57	-35.1%
25.1 Strip Search	6	2	200.0%
25.2 Strip Frisk	8	8	0.0%
25.3 Pat Frisk (Female Inmates)	5	0	-500.0%
26. Keeplock Policy & Procedure	8	7	14.3%
27. Tier I and II Policy & Procedure	30	26	15.4%
28. Tier III Policy & Procedure	58	65	-10.8%
29. Inmate Property	124	125	-0.8%
30. Package Room- #4911	187	126	48.4%
31. Rules & Regulations	114	82	39.0%
<b>ADMINISTRATIVE SERVICES</b>			
32. Industry	5	4	25.0%
33. Personal Property Claims- #2733	45	21	114.3%
34. State Issue- #3081 Clothing #4009 Hygiene Items	49	47	4.3%
35. Commissary	36	33	9.1%
36. Inmate Accounts	93	84	10.7%
37. Mess Hall	189	177	6.8%
38. Laundry	23	12	91.7%
39. Facility Maintenance	51	59	-13.6%
<b>COUNSEL</b>			
40. Law Library	160	177	-9.6%
41. Legal Mail	52	57	-8.8%
42. Inmate Rights- Access/Courts/Counsel/Notary/etc.	101	107	-5.6%
43. Mandatory Court Surcharge	5	2	150.0%
<b>EXECUTIVE DIRECTION</b>			
44. Inmate Grievance	191	224	-14.7%
45. Temporary Release	2	6	-66.7%
46. Inter-Facility Transfers	37	35	5.7%
47. Grooming Standards	4	13	-69.2%
48. Inmate Liaison Committee	7	9	-22.2%
49. Staff Conduct	1,319	1,430	-7.8%
50. Miscellaneous	100	107	-6.5%
<b>TOTAL</b>	<b>5,757</b>	<b>5,724</b>	<b>0.6%</b>

## **FACILITY STATISTICAL NARRATIVE**

### **ONEIDA HUB**

#### **Camp Georgetown Correctional Facility**

There were 0 grievances filed in 2011, a decrease from the 17 last year. The decrease in grievances was credited to increased efforts to promote positive communication between staff and inmates. It is noted that the facility is scheduled to close in 2011.

#### **Hale Creek Correctional Facility**

There were 35 grievances filed in 2011, an increase from the 29 last year.

Code 22, Medical, had 9 grievances in 2011, a decrease from the 10 last year. Grievances concerned requests for outside consultations, proper medical care, and medications.

Code 49, Staff Conduct, had 18 grievances in 2011, an increase from the 10 last year. Grievances alleged threats, harassment, and abuse of authority.

#### **Marcy Correctional Facility**

There were 445 grievances filed in 2011, a decrease from the 448 last year. Of these, 208 were filed by inmates housed in the Regional Mental Health Unit, an increase from the 130 last year.

Code 22, Medical, had 101 grievances in 2011, a decrease from the 132 last year. Grievances concerned requests for outside consultations, medications, refills, permit items, limitations, eyeglasses and hearing aids.

Code 23, Housing-Internal Block Affairs, had 47 grievances in 2011, an increase from the 18 last year. Grievances concerned late night privileges, laundry room hours, racial balance of dorms, cube standards, honor dorm movement and shower hours. RMHU issues included cell clean up, clotheslines, in cell items, night lights, mail cart supplies, blanket exchange, staff rounds, and deprivation orders.

Code 31, Rules & Regulations, had 18 grievances in 2011, an increase from the 17 last year. Grievances concerned recreation while on cube confinement, and meals. RMHU issues included issuance of jumpers, programming, minimum standards, dress code, and use of cell shields and retention straps.

Code 49, Staff Conduct, had 67 grievances in 2011, an increase from the 55 last year. Grievances alleged excessive force, verbal harassment, and violation of cell frisk procedures.

#### **Mid-State Correctional Facility**

There were 176 grievances filed in 2011, an increase from the 153 last year.

Code 6, Guidance Unit/Counseling, had 10 grievances in 2011, a decrease from the 11 last year. Grievances concerned the Sex Offender Counseling & Treatment Program (SOCTP), Aggression Replacement Training (ART), and the length of time to be placed into recommended programs.

Code 22, Medical, had 58 grievances in 2011, an increase from the 45 last year. Grievances concerned medical treatment, quality of care, medications, and outside consultations.

Code 49, Staff Conduct, had 31 grievances in 2011, a decrease from the 34 last year. Grievances alleged racial comments, verbal abuse, harassment, threats, retaliation, improper pat frisks and urinalysis testing, assault, and damaged property.

#### **Mohawk Correctional Facility**

There were 129 grievances filed in 2011, an increase from the 89 last year. There were 43 grievances filed from Walsh RMU in 2011, an increase from the 27 last year.

Code 22, Medical, had 28 grievances in 2011, an increase from the 17 last year. Grievances concerned medical treatment, refusal to provide care and medications.

Code 49, Staff Conduct, had 45 grievances in 2011, an increase from the 42 last year. Grievances alleged verbal threats, harassment, retaliation, discrimination and false misbehavior reports.

#### **Oneida Correctional Facility**

There were 92 grievances filed in 2011, a decrease from the 140 last year.

Code 22, Medical, had 10 grievances in 2011, a decrease from the 18 last year. Grievances concerned medical treatment and sick call procedures.

Code 49, Staff Conduct, had 18 grievances in 2011, a decrease from the 24 last year. Grievances alleged physical abuse, harassment, and verbal threats.

It is noted that the facility is scheduled to close in 2011.

#### **Summit Shock Incarceration Correctional Facility**

There were 0 grievances filed in 2011, a decrease from the 4 last year.

It is noted that the facility is scheduled to close in 2011.

### **SULLIVAN HUB**

#### **Eastern Correctional Facility**

There were 276 grievances filed in 2011, an increase from the 247 last year.

Code 22, Medical, had 30 grievances in 2011, a decrease from the 33 last year. Grievances concerned examinations, false medical records, outside specialty recommendations, medications, surgery, TENS units, and test results.

Code 25, Search & Seizure/Frisks/Contraband, had 20 grievances in 2011, an increase from the 19 last year. Grievances concerned violations of cell search procedure, property limits and return of confiscated items.

Code 30, Package Room, had 17 grievances in 2011, a decrease from the 28 last year. Grievances concerned denied beard trimmers, footwear, headphones, military jackets, baseball cleats, and musical instruments.

Code 49, Staff Conduct, had 27 grievances in 2011, a decrease from the 28 last year. Grievances alleged sexual harassment, discrimination and retaliation.

### **Mid-Orange Correctional Facility**

There were 149 grievances filed in 2011, an increase from the 80 last year.

Code 22, Medical, had 45 grievances in 2011, an increase from the 35 last year. Grievances concerned medical treatment, orthopedic boots, medication, requests for specialty care, doctor appointments, medical records, permits, medical trips, eye care, confidentiality, testing, and asthma pumps.

Code 23, Housing–Internal Block Affairs, had 17 grievances in 2011, an increase from the 5 last year. Grievances concerned movement into single rooms/cubes, enforcement of individual room policy, latched windows, hot water on the unit, flags, and a broken television. The increase was attributed to the consolidation of the H-compound and the effect on seniority housing assignments.

Code 49, Staff Conduct, had 14 grievances in 2011, an increase from the 6 last year. Grievances alleged unprofessional language, threats, retaliation, and improper pat frisks.

It is noted that the facility is scheduled to close in 2011.

### **Otisville Correctional Facility**

There were 120 grievances filed in 2011, an increase from the 114 last year.

Code 22, Medical, had 22 grievances in 2011, an increase from the 19 last year. Grievances concerned medications, lab work, medical attention, program clearance, eye care, confidentiality, medical records and requests for specialty care.

Code 40, Law Library, had 7 grievances in 2011, an increase from the 0 last year. Grievances concerned access to the library, computer problems, call outs, and broken typewriters.

Code 49, Staff Conduct, had 17 grievances in 2011, an increase from the 16 last year. Grievances alleged harassment, intimidation, discrimination and denial of exercise.

### **Shawangunk Correctional Facility**

There were 389 grievances filed in 2011, a decrease from the 428 last year.

Code 22, Medical, had 83 grievances in 2011, a decrease from the 88 last year. Grievances concerned referrals for specialty care, testing, medications, wheelchair issues and medical treatment.

Code 33, Inmate Claims, had 11 grievances in 2011, an increase from the 3 last year. Grievances concerned the transfer of televisions when the facility was approved to be a television facility.

Code 49, Staff Conduct, had 49 grievances in 2011, an increase from the 26 last year. Grievances alleged verbal harassment, sexual harassment, assault, racial slurs, religious discrimination and retaliation.

### **Sullivan Correctional Facility**

There were 369 grievances filed in 2011, an increase from the 320 last year.

Code 22, Medical, had 70 grievances in 2011, a decrease from the 75 last year. Grievances concerned medications, diagnoses, treatment and referrals to specialists.

Code 23, Housing–Internal Block Affairs, had 24 grievances in 2011, an increase from the 13 last year. Grievances concerned feed ups and double bunking.

Code 39, Facility Maintenance, had 18 grievances in 2011, an increase from the 10 last year. Grievances concerned the heating system.

Code 49, Staff Conduct, had 59 grievances in 2011, an increase from the 44 last year. Grievances alleged threats, verbal harassment, physical abuse, intimidation and improper pat frisks.

#### **Ulster Correctional Facility**

There were 65 grievances filed in 2011, an increase from the 52 last year.

Code 22, Medical, had 5 grievances in 2011, a decrease from the 6 last year. Grievances concerned requests to see a doctor, medications, medical boots, and treatment.

Code 49, Staff Conduct, had 38 grievances in 2011, an increase from the 13 last year. Grievances alleged physical abuse, harassment, abusive language and threats.

#### **Walkill Correctional Facility**

There were 68 grievances filed in 2011, a decrease from the 123 last year.

Code 22, Medical, had 6 grievances in 2011, a decrease from the 24 last year. Grievances concerned eyeglasses, medical attention, bottom bunks, treatment and a request for a bed by a window.

Code 23, Housing-Internal Block Affairs, had 7 grievances in 2010, a decrease from the 17 last year. Grievances concerned single cells, cell searches, TV volume, and dorm policy.

Code 49, Staff Conduct, had 15 grievances in 2011, the same as last year. Grievances alleged verbal harassment, threats, retaliation, and unprofessional behavior.

#### **Woodbourne Correctional Facility**

There were 150 grievances filed in 2011, an increase from the 124 last year.

Code 22, Medical, had 41 grievances in 2011, an increase from the 25 last year. Grievances concerned treatment, medical trips and referrals to specialists.

Code 23, Housing-Internal Block Affairs, had 13 grievances in 2011, an increase from the 2 last year. Grievances concerned broken televisions and washing machines, and dorm temperatures.

Code 30, Package Room, had 5 grievances in 2011, a decrease from the 16 last year. Grievances concerned denial of items.

Code 49, Staff Conduct, had 22 grievances in 2011, an increase from the 16 last year. Grievances alleged harassment, threats, retaliation and assault.

### **GREEN HAVEN HUB**

#### **Beacon Correctional Facility**

There were 11 grievances filed in 2011, a decrease from the 25 last year

Code 22, Medical, had 0 grievances in 2011, a decrease from the 2 last year.

Code 23, Housing-Internal Block Affairs, had 0 grievances in 2011, the same as last year.

Code 37, Mess Hall, had 0 grievances in 2011, a decrease from the 1 last year.

Code 49, Staff Conduct, had 6 grievances in 2011, a decrease from the 9 last year. These grievances alleged verbal abuse and unprofessionalism.

#### **Bedford Hills Correctional Facility**

There were 213 grievances filed in 2011, a decrease from the 214 last year.

Code 22, Medical, had 16 grievances in 2011, a decrease from the 29 last year. Grievances concerned requests for medical attention, medication, managed care, choice of providers, specialist consultations, and timely medical care. The decrease can be attributed to the assignment of a Registered Nurse to respond to all letters received by medical staff.

Code 23, Housing-Internal Block Affairs, had 42 grievances in 2011, an increase from the 14 last year. These grievances concerned showers, recreation and staff rounds.

Code 24, Special Housing Units, had 11 grievances in 2011, a decrease from the 23 last year. These grievances concerned showers, property, exercise, cuffing procedures, and mail distribution.

Code 31, Rules and Regulations, had 36 grievances in 2011, an increase from the 35 last year. These grievances concerned privacy curtains, improper deprivation orders and facility policy and procedure.

Code 49, Staff Conduct, had 27 grievances in 2011, an increase from the 23 last year. These grievances alleged profanity, unprofessional conduct, threats, discrimination and harassment.

#### **Downstate Correctional Facility (Cadre)**

There were 27 grievances filed in 2011, a decrease from the 36 last year.

Code 3, Correspondence, had 1 grievance in 2011, a decrease from the 4 last year. This grievance concerned outgoing mail.

Code 22, Medical, had 5 grievances in 2011, an increase from the 3 last year. These grievances concerned requests for specialty care, medication, and treatment.

Code 49, Staff Conduct, had 5 grievances in 2011, a decrease from the 6 last year. These grievances alleged denial of recreation, harassment, and retaliation.

#### **Downstate Correctional Facility (Reception)**

There were 115 grievances filed in 2011, a decrease from the 125 last year.

Code 22, Medical, had 19 grievances in 2011, a decrease from the 26 last year. These grievances concerned improper treatment and medication issues.

Code 23, Housing-Internal Block Affairs, had 15 grievances in 2011, an increase from the 10 last year. These grievances concerned block procedures, the laundry schedule and denial of recreation and supplies.

Code 29, Inmate Property, had 5 grievances in 2011, a decrease from the 21 last year. These grievances concerns delayed or missing property, and court bags. The decrease can be attributed to increased monitoring of the draft area by supervisory staff.

Code 49, Staff Conduct, had 17 grievances in 2011, a decrease from the 19 last year. These grievances alleged harassment and assault.

### **Fishkill Correctional Facility**

There were 311 grievances filed in 2011, a decrease from the 420 last year. There were 117 grievances filed from S-Block, an increase from the 113 last year. The decrease in general population grievances is being attributed to the IGRC Sergeant, Block Sergeant and IGP Supervisor resolving more issues by making additional rounds each week.

Code 22, Medical, had 58 grievances in 2011, a decrease from the 70 last year. These grievances concerned previous medical care, medical records, medication, and requests for a TENS unit and contact lenses.

Code 24, Special Housing Units, had 31 grievances in 2011, a decrease from the 45 last year. These grievances concerned commissary buys, missing property, food, and mail issues.

Code 30, Package Room, had 17 grievances in 2011, a decrease from the 39 last year. These grievances concerned denied items, missing items, and processing of packages.

Code 37, Mess Hall, had 17 grievances in 2011, an increase from the 12 last year. These grievances concerned spoiled items, the Cold Alternative and therapeutic diets and religious meals.

Code 49, Staff Conduct, had 54 grievances in 2011, a decrease from the 80 last year. These grievances alleged threats, assault, discrimination, retaliation and abusive language.

### **Green Haven Correctional Facility**

There were 848 grievances filed in 2011, a decrease from the 1,123 last year. It is noted that there were no Officers assigned to on-the-job training during this period.

Code 22, Medical, had 138 grievances in 2011, a decrease from the 174 last year. These grievances concerned medication, courses of treatment, specialty care, managed care (MRI, podiatry, PT), provider appointments, and changes of providers.

Code 23, Housing-Internal Block Affairs, had 76 grievances in 2011, a decrease from the 167 last year. These grievances concerned access to call outs, denial of recreation, and meals. The decrease can be attributed, in part, to the overall decrease in the number of grievances filed at the facility.

Code 30, Package Room, had 66 grievances in 2011, a decrease from the 114 last year. These grievances concerned disallowed items, returned packages, and the processing of packages.

Code 49, Staff Conduct, had 85 grievances in 2011, an increase from the 81 last year. These grievances alleged harassment, threats, assault and retaliation.

### **Taconic Correctional Facility**

There were 25 grievances filed in 2011, a decrease from the 52 last year.

Code 22, Medical, had 6 grievances in 2011, a decrease from the 10 last year. These grievances concerned access to medical treatment, quality of care, and specialty care.

Code 39, Facility Maintenance, had 4 grievances in 2011, an increase from the 0 last year. These grievances concerned heat, hot water, facility equipment, and a defective fence.

Code 49, Staff Conduct, had 4 grievances in 2011, a decrease from the 11 last year. These grievances alleged harassment, abuse, false misbehavior reports, and unprofessional conduct.

## **GREAT MEADOW HUB**

### **Coxsackie Correctional Facility**

There were 363 grievances filed in 2011, an increase from the 325 last year.

Code 22, Medical, had 35 grievances in 2011, a decrease from the 52 last year. These grievances concerned doctor appointments, specialty care and medication.

Code 23, Housing-Internal Block Affairs, had 24 grievances in 2011, an increase from the 11 last year. These grievances concerned distribution of razors and cleaning supplies, and maintenance repairs.

Code 30, Package Room, had 19 grievances in 2011, a decrease from the 23 last year. These grievances concerned missing items from packages, and disallowed items.

Code 37, Messhall, had 21 grievances in 2011, an increase from the 15 last year. These grievances concerned special diet meals, portion sizes, and missing items.

Code 49, Staff Conduct, had 129 grievances in 2011, an increase from the 118 last year. These grievances alleged false misbehavior reports, assault and unprofessional conduct.

### **Great Meadow Correctional Facility**

There were 1,197 grievances filed in 2011, an increase from the 865 last year. It is noted that three SHU inmates accounted for 202 grievances.

Code 22, Medical, had 195 grievances in 2011, an increase from the 146 last year. These grievances concerned medical appointments, medication refills, and receipt of medical permits. The increase can be attributed to the number of grievances filed by three inmates housed in SHU.

Code 23, Housing-Internal Block Affairs, had 106 grievances in 2011, an increase from the 53 last year. These grievances concerned double-bunk issues, recreation, and showers.

Code 24, Special Housing Units, had 116 grievances in 2011, an increase from the 58 last year. The grievances concerned laundry procedures, supplies, and housing unit conditions.

Code 49, Staff Conduct, had 163 grievances in 2011, an increase from the 127 last year. These grievances alleged false misbehavior reports, harassment and improper pat frisks.

### **Greene Correctional Facility**

There were 89 grievances filed in 2011, a decrease from the 129 last year. There were 26 grievances filed from S-Block, a decrease from the 70 last year. The decrease can be attributed to the transfer of three S-Block inmates who filed 47 grievances last year.

Code 22, Medical, had 17 grievances in 2011, a decrease from the 25 last year. These grievances concerned denial of care, delayed treatment, medication, and quality of care.

Code 24, Special Housing Units, had 6 grievances in 2011, a decrease from the 20 last year. These grievances concerned state issue clothing and supplies.

Code 30, Package Room, had 11 grievances in 2011, an increase from the 4 last year. These grievances concerned missing items, misplaced packages, and denial of a sergeant's review.

Code 49, Staff Conduct, had 27 grievances in 2011, a decrease from the 31 last year. These grievances alleged threats, physical abuse and verbal abuse.

#### **Hudson Correctional Facility**

There were 31 grievances filed in 2011, an increase from the 11 last year.

Code 22, Medical, had 2 grievances in 2011, an increase from 0 last year. These grievances concerned medical care and medication.

Code 49, Staff Conduct, had 7 grievances in 2011, a decrease from the 8 last year. These grievances alleged unprofessional conduct, verbal abuse and threats.

#### **Moriah Shock Incarceration Correctional Facility**

There were 0 grievances filed in 2011, the same as last year.

#### **Mt. McGregor Correctional Facility (Medium)**

There were 41 grievances filed in 2011, a decrease from the 43 last year.

Code 22, Medical, had 10 grievances in 2011, an increase from the 6 last year. These grievances concerned treatment, medication, and orthopedic boots.

Code 30, Package Room, had 3 grievances in 2011, a decrease from the 5 last year. These grievances concerned disposal of disallowed items.

Code 49, Staff Conduct, had 10 grievances in 2011, the same as last year. These grievances alleged verbal abuse, harassment, false misbehavior reports and threats.

#### **Washington Correctional Facility**

There were 38 grievances filed in 2011, an increase from the 34 last year.

Code 22, Medical, had 10 grievances in 2011, an increase from the 6 last year. These grievances concerned quality of treatment, and requests for specialist consultations, diagnostic tests and padded handcuffs.

Code 49, Staff Conduct, had 15 grievances in 2011, an increase from the 4 last year. These grievances alleged verbal and sexual harassment, retaliation and property damage.

## **ELMIRA HUB**

### **Auburn Correctional Facility**

There were 1,239 grievances filed in 2011, an increase from the 1,133 last year.

Code 22, Medical, had 163 grievances in 2011, a decrease from the 192 last year. Grievances concerned access to medical care, medications, and requests to see a specialist.

Code 29, Inmate Property, had 91 grievances in 2011, an increase from the 62 last year. Grievances concerned property lost or damaged during transfers.

Code 30, Package Room, had 46 grievances in 2011, a decrease from the 61 last year. Grievances concerned missing items and denial of items.

Code 49, Staff Conduct, had 272 grievances in 2011, an increase from the 250 last year. Grievances alleged retaliation, threats, failure to contact the area supervisor upon request, verbal abuse and denial of privileges.

### **Butler ASACTC Correctional Facility**

There were 7 grievances filed in 2011, a decrease from the 19 last year.

Code 49, Staff Conduct, had 5 grievances in 2011, a decrease from the 9 last year. Grievances alleged threats, retaliation, false misbehavior reports and assault.

### **Butler Minimum Correctional Facility**

It is noted that the facility was closed on November 15, 2010.

### **Cayuga Correctional Facility**

There were 105 grievances filed in 2011, a decrease from the 111 last year.

Code 22, Medical, had 9 grievances in 2011, a decrease from the 16 last year. Grievances concerned quality of care and medications.

Code 24, Special Housing Units, had 12 grievances in 2011, an increase from the 11 last year. Grievances concerned linen exchange, cell clean up and night lights.

Code 30, Package Room, had 2 grievances in 2011, a decrease from the 8 last year. Grievances concerned disallowed items.

Code 49, Staff Conduct, had 35 grievances in 2011, an increase from the 24 last year. Grievances alleged harassment, racial slurs, and employee misconduct.

### **Elmira Correctional Facility**

There were 654 grievances filed in 2011, an increase from the 650 last year.

Code 3, Correspondence, had 23 grievances in 2011, an increase from the 20 last year. Grievances concerned delays in processing mail, missing photographs and magazines, and staff reading mail.

Code 22, Medical, had 85 grievances in 2011 a decrease from the 110 last year. Grievances concerned pain medication, canes, access to sick call, consultations, and nicotine patches.

Code 23, Housing-Internal Block Affairs, had 55 grievances in 2011, the same as last year. Grievances concerned call-outs, double bunking, medical showers, access to phones, and rounds by supervisors.

Code 24, Special Housing Units, had 44 grievances in 2011, an increase from the 22 last year. Grievances concerned access to supplies, 72 hour property, cell searches, and maintenance issues.

Code 49, Staff Conduct, had 121 grievances in 2011, an increase from the 109 last year. Grievances alleged retaliation, verbal abuse, denial of services and supplies, discrimination, and sexual harassment.

#### **Five Points Correctional Facility**

There were 791 grievances filed in 2011, a decrease from the 856 last year.

Code 1, Program Committee, had 36 grievances in 2011, a decrease from the 55 last year. Grievances concerned back pay, raises, and changes in programs.

Code 22, Medical, had 111 grievances in 2011, an increase from the 100 last year. Grievances concerned change of providers, medication, specialist appointments, and denial of or delayed treatment.

Code 24, Special Housing Units, had 45 grievances in 2011, a decrease from the 46 last year. Grievances concerned cell cleaning, access to forms, opening of the recreation pen door, and supplies.

Code 49, Staff Conduct, had 137 grievances in 2011, an increase from the 120 last year. Grievances alleged retaliation, harassment, assault, destructive cell searches, and use of racial slurs.

#### **Monterey Shock Incarceration Correctional Facility**

There were 0 grievances filed in 2011, the same as last year.

#### **Southport Correctional Facility**

There were 1,290 grievances filed in 2011, an increase from the 990 last year.

Code 3, Correspondence, had 136 grievances in 2011, an increase from the 117 last year. Grievances concerned delivery of magazines and newspapers, returned mail, denial of nude photographs, and third party mail.

Code 22, Medical, had 327 grievances in 2011, an increase from the 218 last year. Grievances concerned specialty care requests, quality of care, medication requests, medical permits, hearing aid batteries, changes in medication, chronic care follow-up, shy bladder, emergency sick call, and inappropriate conduct by staff. The increase is partially attributed to an increase in grievances regarding reevaluation of permits and medications upon transfer into the facility.

Code 23, Housing-Internal Block Affairs, had 123 grievances in 2011, an increase from the 64 last year. Grievances concerned razor exchange, deodorant, the book cart, changes in PIMS level, supplies, maintenance issues, cell frisks, and access to showers.

Code 49, Staff Conduct, had 177 grievances in 2011, an increase from the 174 last year. Grievances alleged staff misconduct, retaliation, tampering with food, and denial of entitlements.

### **Willard Drug Treatment Campus**

There were 0 grievances filed in 2011, the same as last year.

### **NYC HUB**

#### **Arthur Kill Correctional Facility**

There were 175 grievances filed in 2011, an increase from the 167 last year. It is noted that the facility is scheduled to close on 12/1/11.

Code 22, Medical, had 63 grievances in 2011, an increase from the 49 last year. Grievances concerned quality of care, delays in care, medical procedures, medication, and requests for eye care, footwear, bottom bunk permits, surgery, special diets, and physical therapy.

Code 30, Package Room, had 12 grievances in 2011, a decrease from the 17 last year. Grievances concerned damaged packages, delays in receiving packages, missing items, and denial of headphones, herbal tea, and a belt.

Code 49, Staff Conduct, had 40 grievances in 2011, an increase from the 34 last year. Grievances alleged harassment, threats, verbal abuse, physical abuse and racial slurs.

#### **Bayview Correctional Facility**

There were 40 grievances filed in 2011, a decrease from the 45 last year.

Code 22, Medical, had 13 grievances in 2011, an increase from the 10 last year. Grievances concerned disease control, denial of sick call, inadequate medical attention, delays in care, medication and requests to see the doctor or specialist.

Code 49, Staff Conduct, had 14 grievances in 2011, a decrease from the 16 last year. Grievances alleged harassment, physical abuse, retaliation, negligence, verbal abuse, lack of professionalism and threats.

#### **Edgecomb Correctional Facility**

There were 0 grievances filed in 2011, the same as last year.

#### **Fulton Correctional Facility**

There was 1 grievance filed in 2011, a decrease from the 2 last year. It is noted that the facility is scheduled to close in 2011.

Code 22, Medical, had 1 grievance in 2011, an increase from the 0 last year. This grievance concerned being removed from Temporary Work Release due to health problems.

#### **Lincoln Correctional Facility**

There were 0 grievances filed in 2011, the same as last year.

#### **Queensboro Correctional Facility**

There were 32 grievances filed in 2011, an increase from the 26 last year.

Code 22, Medical, had 2 grievances in 2011, an increase from the 1 last year. These grievances concerned emergency medical treatment and a request for a double mattress.

Code 49, Staff Conduct, had 18 grievances in 2011, an increase from the 13 last year. Grievances alleged retaliation, harassment, abuse of authority, threats, and verbal and physical abuse.

### **Sing Sing Correctional Facility**

There were 732 grievances filed in 2011, a decrease from the 799 last year.

Code 22, Medical, had 148 grievances in 2011, a decrease from the 163 last year. Grievances concerned lack of care, quality of care, denial of medical records, sick call slips, shower passes, outside trips, medication, and requests to see a specialist or doctor.

Code 23, Housing-Internal Block Affairs, had 90 grievances in 2011, an increase from the 66 last year. Grievances concerned requests to change housing units, double bunking, mail delivery, cell equipment, escorts, access to call outs, recreation, and showers. It is noted that some of the grievances in this code should have been more appropriately designated a code 49.

Code 30, Package Room, had 58 grievances in 2011, an increase from the 37 last year. Grievances concerned postage costs, delays in processing packages, lost or stolen items, and denial of coffee, potato chips, sneakers, nuts, deodorant, mouthwash and cigarettes.

Code 49, Staff Conduct, had 70 grievances in 2011, a decrease from the 95 last year. Grievances alleged harassment, retaliation, racial remarks, threats, assault, sexual discrimination, and physical and verbal abuse. The decrease is attributed to the number of grievances designated a Code 23 that should have been a Code 49.

## **CLINTON HUB**

### **Adirondack Correctional Facility**

There were 21 grievances filed in 2011, a decrease from the 39 last year.

Code 22, Medical, had 4 grievances in 2011, a decrease from the 11 last year. Grievances concerned delays in care, medical procedures, and special requests.

Code 30, Package Room, had 1 grievance in 2011, a decrease from the 2 last year. This grievance concerned the denial of a Sergeant's review for dip.

Code 49, Staff Conduct, had 4 grievances in 2011, a decrease from the 6 last year. Grievances alleged verbal and physical abuse.

### **Altona Correctional Facility**

There were 38 grievances filed in 2011, a decrease from the 56 last year.

Code 6, Guidance Unit/Counseling, had 4 grievances in 2011, an increase from the 3 last year. Grievances concerned a request to remove documents from a guidance folder and program needs.

Code 22, Medical, had 4 grievances in 2011, a decrease from the 9 last year. Grievances concerned a request for a prosthetic leg, a doctor appointment, a medical exemption, and medical treatment.

Code 49, Staff Conduct, had 11 grievances in 2011, a decrease from the 13 last year. Grievances alleged racial slurs, threats, verbal abuse and harassment.

### **Bare Hill Correctional Facility**

There were 240 grievances filed in 2011, a decrease from the 409 last year. The decrease in grievances filed is attributed to the closing of two dorms in 2011, resulting in a decrease in the inmate population.

Code 21, Dental, had 10 grievances in 2011, a decrease from the 24 last year. Grievances concerned fillings, partials, extractions, delays in care, and requests for a different dentist.

Code 22, Medical, had 43 grievances in 2011, a decrease from the 74 last year. Grievances concerned delays in care, medical procedures, medication and denial of specialist requests.

Code 30, Package Room, had 15 grievances in 2011, a decrease from the 29 last year. Grievances concerned reimbursement for postage, lost items, Directive #4911, and denial of items.

Code 49, Staff Conduct, had 60 grievances in 2011, a decrease from the 141 last year. Grievances alleged physical abuse, racial slurs, threats, and verbal abuse.

### **Chateaugay Correctional Facility**

There were 8 grievances filed in 2011, an increase from the 2 last year.

Code 22, Medical, had 1 grievance in 2011, the same as last year. This grievance concerned inadequate medical care.

Code 49, Staff Conduct, had 5 grievances in 2011, an increase from the 1 last year. These grievances alleged harassment, and verbal and physical abuse.

### **Clinton Correctional Facility**

There were 636 grievances filed in 2011, an increase from the 433 last year.

Code 3, Correspondence, had 24 grievances in 2011, an increase from the 13 last year. Grievances concerned the opening of privileged correspondence, delays in processing mail, missing letters, confiscated mail, inadequate postage, and denial of magazines, books and photos.

Code 22, Medical, had 170 grievances in 2011, an increase from the 141 last year. Grievances concerned quality of care, delays in care, medical procedures, medication, and specialist requests.

Code 49, Staff Conduct, had 67 grievances in 2011, an increase from the 56 last year. Grievances alleged threats, racial remarks, harassment, discrimination, denial of meals and medication, and physical and verbal abuse.

### **Clinton Annex Correctional Facility**

There were 130 grievances filed in 2011, an increase from the 128 last year.

Code 22, Medical, had 21 grievances in 2011, a decrease from the 26 last year. Grievances concerned quality of care, medication, medical procedures, and specialist requests for a back brace, and medical boots.

Code 40, Law Library, had 8 grievances in 2011, a decrease from the 12 last year. Grievances concerned Law Library attendance in the AM and PM modules, and the Law Library closing early.

Code 49, Staff Conduct, had 26 grievances in 2011, a decrease from the 33 last year. Grievances alleged physical abuse, threats and verbal abuse.

### **Franklin Correctional Facility**

There were 140 grievances filed in 2011, a decrease from the 190 last year.

Code 21, Dental, had 3 grievances in 2011, a decrease from the 8 last year. Grievances concerned delays in seeing the dentist, bleeding gums and request for dentures.

Code 22, Medical, had 30 grievances in 2011, a decrease from the 37 last year. Grievances concerned prescriptions, quality of care, delays in seeing the facility doctor, medical procedures, reasonable accommodations, and wheelchair repairs.

Code 49, Staff Conduct, had 46 grievances in 2011, a decrease from the 63 last year. Grievances alleged threats, racial remarks, sexual harassment, and physical and verbal abuse.

### **Upstate Correctional Facility**

There were 1,680 grievances filed in 2011, a decrease from the 1,769 last year.

Code 3, Correspondence, had 55 grievances in 2011, a decrease from the 80 last year. Grievances concerned mail delays, mail being held, mail being opened, missing items, denial of photographs, lost magazines and letters, postage costs, and denial of certified and privileged correspondence.

Code 22, Medical, had 409 grievances in 2011, a decrease from the 509 last year. Grievances concerned quality of care, delays in care, outside consultations, permits, timely specialist appointments, medical procedures, medications and special medical requests. It is noted that a doctor and a physician's assistant were hired in 2011.

Code 24, Special Housing Units, had 199 grievances in 2011, an increase from the 174 last year. Grievances concerned block procedures, cell clean up, headphones, denial of state issued items, missing property, PIMS level, hygiene items, paper supplies, disbursement forms, single cell requests, and problems with the wall jack.

Code 49, Staff Conduct, had 473 grievances in 2011, an increase from the 432 last year. Grievances alleged harassment, improper cell searches, false misbehavior reports, physical abuse, racial slurs and threats.

## **WENDE HUB**

### **Albion Correctional Facility**

There were 63 grievances filed in 2011, a decrease from the 128 last year.

Code 22, Medical, had 11 grievances in 2011, a decrease from the 23 last year. These grievances concerned access to physicians, treatment, medication, lab results, and specialty consultations.

Code 30, Package Room, had 8 grievances in 2011, a decrease from the 20 last year. These grievances concerned the denial of items such as card games, clothing, make up and sunglasses, and destruction of packages.

Code 49, Staff Conduct, had 26 grievances in 2011, a decrease from the 34 last year. These grievances alleged verbal and sexual harassment, profanity, physical abuse and threats.

### **Attica Correctional Facility**

There were 716 grievances filed in 2011, an increase from the 694 last year.

Code 22, Medical, had 132 grievances in 2011, a decrease from the 142 last year. These grievances concerned changes in medications, diagnostic testing, specialist consultations, timeliness of care, and improper care.

Code 24, Special Housing Units, had 22 grievances in 2011, a decrease from the 54 last year. These grievances concerned the provision of supplies and services, housing of mental health inmates on the unit and allegations of staff misconduct. It is noted that the Specialized Treatment Program (STP) has been discontinued, resulting in fewer inmates on the unit.

Code 29, Inmate Property, had 56 grievances in 2011, an increase from the 33 last year. These grievances concerned packing, transportation, loss, and replacement of inmate property.

Code 30, Package Room, had 22 grievances in 2011, a decrease from the 30 last year. These grievances concerned delayed or damaged packages, disallowed or missing items, and postage charges.

Code 49, Staff Conduct, had 105 grievances in 2011, an increase from the 68 last year. These grievances alleged verbal harassment, assault, threats, racial slurs and retaliation. The increase is attributed to the new Superintendent forwarding harassment complaints to the IGP to file as grievances.

### **Buffalo Correctional Facility**

There were 0 grievances filed in 2011, a decrease from the 1 last year.

### **Collins Correctional Facility**

There were 407 grievances filed in 2011, an increase from the 326 last year. There were 323 S-Block grievances filed in 2011, an increase from the 235 last year.

Code 22, Medical, had 82 grievances in 2011, an increase from the 67 last year. These grievances concerned quality of care, delays in care, medical procedures, medication and requests for outside consultations.

Code 24, Special Housing Units, had 45 grievances in 2011, an increase from the 22 last year. These grievances concerned double cell criteria, cell assignments, stolen property, interaction with staff, supplies, and showers.

Code 30, Package Room, had 9 grievances in 2011, a decrease from the 10 last year. These grievances concerned missing packages, postage charges, and flavored cigars.

Code 49, Staff Conduct, had 9 grievances in 2011, the same as last year. These grievances alleged threats, verbal abuse, discrimination, retaliation, racism, and physical abuse.

### **Gowanda Correctional Facility**

There were 142 grievances filed in 2011, an increase from the 121 last year.

Code 6, Guidance Unit/Counseling, had 7 grievances in 2011, a decrease from the 12 last year. These grievances concerned removal from and refusal of SOCTP, the sharing of confidential information with Parole Officers, and accuracy of information in the records.

Code 22, Medical, had 26 grievances in 2011, the same as last month. These grievances concerned medications, access to providers, timeliness of care, and specialist recommendations.

Code 24, Special Housing Units, had 4 grievances in 2011, an increase from the 0 last year. These grievances concerned supplies, showers and maintenance of the unit.

Code 30, Package Room, had 6 grievances in 2011, an increase from the 5 last year. These grievances concerned disallowed items, shipping fees, missing items and damaged packages.

Code 49, Staff Conduct, had 52 grievances in 2011, an increase from the 38 last year. These grievances alleged threats, verbal abuse, discrimination, retaliation, sexual harassment, and physical abuse.

#### **Groveland Correctional Facility**

There were 193 grievances filed in 2011, an increase from the 156 last year.

Code 22, Medical, had 51 grievances in 2011, an increase from the 44 last year. These grievances concerned medication, access to physicians and specialty clinics, call outs, and medical permits.

Code 30, Package Room, had 14 grievances in 2011, an increase from the 10 last year. These grievances concerned disallowed items, validity of receipts, lost property, and the disposition of disallowed packages.

Code 37, Mess Hall, had 9 grievances in 2011, an increase from the 1 last year. These grievances concerned portions, serving temperatures, removal from special diets, and denial of meals.

Code 49, Staff Conduct, had 14 grievances in 2011, a decrease from the 29 last year. These grievances alleged threats, retaliation, physical and verbal abuse.

#### **Lakeview Correctional Facility**

There were 281 grievances filed in 2011, a decrease from the 402 last year. There were 276 S-Block grievances filed in 2011, a decrease from the 397 last year.

Code 22, Medical, had 50 grievances in 2011, a decrease from the 72 last year. These grievances concerned sick call in S-Block, medication, specialist consultations and quality of care issues. It is noted that one inmate filed 21 grievances in this code last year, and that he has since been transferred.

Code 23, Housing - Internal Block Affairs, had 58 grievances in 2011, a decrease from the 69 last year. These grievances concerned supplies, showers and allegations of improper staff actions.

Code 37, Mess Hall, had 14 grievances in 2011, a decrease from the 35 last year. These grievances concerned food temperatures, portions, the arrangement of items in the feed up tray, dirty trays, special diets and missing items.

Code 49, Staff Conduct, had 43 grievances in 2011, an increase from the 28 last year. These grievances alleged unprofessional behavior, verbal and physical abuse, threats and retaliation. It is noted that in the absence of the regular IGP Supervisor for 8 weeks some grievances were inaccurately coded as staff misconduct grievances.

#### **Livingston Correctional Facility**

There were 79 grievances filed in 2011, a decrease from the 111 last year.

Code 20, ASAT, had 3 grievances in 2011, a decrease from the 11 last year. These grievances concerned evaluations, removals, and requests for prior credit.

Code 22, Medical, had 10 grievances in 2011, a decrease from the 18 last year. These grievances concerned quality of care, medication, medical procedures and requests for outside consultations.

Code 30, Package Room, had 5 grievances in 2011, an increase from the 3 last year. These grievances concerned peel and seal tops, disallowed items, and disposal options.

Code 49, Staff Conduct, had 7 grievances in 2011, a decrease from the 11 last year. These grievances alleged verbal abuse, threats, physical abuse, intimidation, and retaliation.

### **Orleans Correctional Facility**

There were 223 grievances filed in 2011, a decrease from the 307 last year. There were 117 S-block grievances filed in 2011, a decrease from the 129 last year.

Code 22, Medical, had 41 grievances in 2011, an increase from the 32 last year. These grievances concerned quality of care, delays in care, medication, and requests for specialized consultations.

Code 24, Special Housing Units, had 19 grievances in 2011, a decrease from the 35 last year. These grievances concerned property, grooming supplies, unit temperatures, writing supplies, showers and cell clean up.

Code 37, Mess Hall, had 16 grievances in 2011, the same as last year. These grievances concerned CAD meals, fans in the mess halls, overcooked or cold food, broken feed up trays and religious diets.

Code 44, Inmate Grievance Program, had 15 grievances in 2011, an increase from the 5 last year. These grievances concerned timeliness, improper investigations, dismissals, and lack of responses.

Code 49, Staff Conduct, had 20 grievances in 2011, a decrease from the 34 last year. These grievances alleged verbal harassment, threats, discrimination, physical abuse and unprofessional conduct.

### **Rochester Correctional Facility**

There were 6 grievances filed in 2011, an increase from the 3 last year.

Code 37, Mess Hall, had 6 grievances in 2011, an increase from the 0 last year. These grievances all concerned a hot pot for coffee, and were informally resolved at the facility level.

### **Wende Correctional Facility**

There were 882 grievances filed in 2011, a decrease from the 957 last year. It is noted that one inmate filed 116 grievances last year, and 101 grievances this year.

Code 22, Medical, had 186 grievances in 2011, an increase from the 162 last year. These grievances concerned quality of care, medical procedures, medication, special permits and delayed care. It is noted that both the Deputy Superintendent for Health Services and the Director of Nursing have retired, and that they were very involved in the resolution of grievances at the facility level.

Code 23, Housing/Internal Block Affairs, had 100 grievances in 2011, a decrease from the 124 last year. These grievances concerned recreation, showers, meals, call outs, hair cuts and phone calls.

Code 49, Staff Conduct, had 94 grievances in 2011, a decrease from the 116 last year. The grievances alleged improper staff conduct, retaliation, verbal abuse, threats, assault and discrimination.

### **Wyoming Correctional Facility**

There were 150 grievances filed in 2011, a decrease from the 160 last year.

Code 22, Medical, had 40 grievances in 2011, a decrease from the 46 last year. These grievances concerned specialist consultations, access to physicians, medication, and permits.

Code 30, Package Room, had 5 grievances in 2011, a decrease from the 9 last year. These grievances concerned disallowed, missing or damaged items, and postage costs.

Code 49, Staff Conduct, had 24 grievances in 2011, a decrease from the 41 last year. These grievances alleged verbal abuse, threats, retaliation, profanity and harassment.

### **WATERTOWN HUB**

#### **Cape Vincent Correctional Facility**

There were 110 grievances filed in 2011, a decrease from the 123 last year.

Code 22, Medical, had 15 grievances in 2011, an increase from the 13 last year. These grievances concerned quality of care, delays in care, outside consultation requests and medications.

Code 30, Package Room, had 9 grievances in 2011, the same as last year. These grievances concerned denied items, supervisor reviews, postage, and disposal options.

Code 37, Mess Hall, had 1 grievance in 2011, a decrease from the 20 last year. This grievance concerned portions. It is noted that one inmate filed 10 grievances in this code last year and that he has since been transferred.

Code 49, Staff Conduct, had 32 grievances in 2011, an increase from the 31 last year. These grievances alleged threats, retaliation, and physical and verbal abuse.

#### **Gouverneur Correctional Facility**

There were 275 grievances filed in 2011, the same as last year. There were 129 S-Block grievances filed in 2011, an increase from the 116 last year.

Code 22, Medical, had 61 grievances in 2011, an increase from the 46 last year. These grievances concerned quality of care, delays in care, requests for specialist consultations, medication and access to sick call.

Code 24, Special Housing Units, had 31 grievances in 2011, an increase from the 22 last year. These grievances concerned maintenance issues, radio station programming, supplies, showers, and PIMS Level privileges.

Code 30, Package Room, had 15 grievances in 2011, an increase from the 11 last year. These grievances concerned disallowed items, shipping costs, package labels being switched with another inmate's package, and disposal options.

Code 49, Staff Conduct, had 50 grievances in 2011, a decrease from the 54 last year. These grievances alleged verbal harassment, retaliation, discrimination and threats.

### **Ogdensburg Correctional Facility**

There were 16 grievances filed in 2011, an increase from the 10 last year.

Code 1, Program Committee, had 4 grievances in 2011, an increase from the 0 last year. These grievances concerned program placements.

Code 22, Medical, had 7 grievances in 2011, an increase from the 3 last year. These grievances concerned requests for care, medications and denial of outside consultations.

Code 49, Staff Conduct, had 0 grievances in 2011, a decrease from the 1 last year.

### **Riverview Correctional Facility**

There were 72 grievances filed in 2011, a decrease from the 116 last year.

Code 22, Medical, had 20 grievances in 2011, an increase from the 13 last year. These grievances concerned quality of care, special requests, and medications.

Code 30, Package Room, had 5 grievances in 2011, a decrease from the 11 last year. These grievances concerned disallowed items, missing or destroyed items, and shipping costs.

Code 49, Staff Conduct, had 10 grievances in 2011, a decrease from the 24 last year. These grievances alleged verbal abuse, threats, and racial slurs.

### **Watertown Correctional Facility**

There were 40 grievances filed in 2011, the same as last year.

Code 22, Medical, had 4 grievances in 2011, a decrease from the 13 last year. These grievances concerned quality of care and medication.

Code 30, Package Room, had 1 grievance in 2011, a decrease from the 2 last year. This grievance concerned a disallowed item.

Code 49, Staff Conduct, had 3 grievances in 2011, a decrease from the 12 last year. These grievances alleged physical abuse, threats and verbal abuse.

**ONEIDA HUB**

	Georgetown	Hale Creek	Marcy	Midstate	Mohawk	Oneida	Summit
<b>PROGRAM SERVICES</b>							
1 Program Committee	0	1	14	5	4	1	0
2 Incentive Wage Allowance	0	0	8	2	2	0	0
3 Correspondence	0	0	11	7	2	1	0
4 Phone Home Program	0	0	2	1	0	0	0
5 Visiting	0	0	7	1	3	0	0
6 Guidance Unit/Counseling	0	0	17	10	1	7	0
7 Recreation (Yard, Radio, etc.)	0	0	10	0	0	4	0
8 Adult Basic Education	0	0	1	0	1	1	0
9 GED	0	0	2	4	0	0	0
10 College Programs	0	0	0	0	0	0	0
11 Vocational Programs	0	0	0	2	1	0	0
12 Work Assignments	0	0	1	0	0	1	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	0	1	0	0	0	0
16 Religion	0	0	11	3	2	3	0
17 Family Reunion Program	0	0	0	0	0	0	0
18 Media Review	0	0	2	0	0	0	0
19 General Library	0	0	5	1	1	0	0
20 ASAT	0	2	7	8	0	3	0
<b>HEALTH SERVICES</b>							
21 Dental	0	0	4	1	0	1	0
22 Medical	0	9	101	58	28	10	0
22.1 HIPAA	0	0	0	0	0	0	0
<b>FACILITY OPERATIONS</b>							
23 Housing/Internal Block	0	1	47	14	1	10	0
23.1 Smoking Policy	0	0	0	0	0	0	0
24 Special Housing Units	0	0	5	1	1	6	0
25 Search & Seizure/Contraband	0	0	10	0	1	1	0
25.1 Strip Search	0	0	0	0	0	0	0
25.2 Strip Frisk	0	0	0	0	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0
26 Keeplock Policy & Procedure	0	0	1	0	0	0	0
27 Tier I and II P & P	0	0	0	2	2	1	0
28 Tier III Policy & Procedure	0	0	3	2	3	0	0
29 Inmate Property	0	0	2	1	2	5	0
30 Package Room - #4911	0	0	4	6	6	3	0
31 Rules & Regulations	0	0	18	0	1	1	0
<b>ADMINISTRATIVE SERVICES</b>							
32 Industry	0	0	0	0	0	0	0
33 Property Claims - #2733	0	0	6	0	1	1	0
34 State Issue - Dir. #3081, #4009.	0	0	7	0	0	0	0
35 Commissary	0	0	1	1	2	0	0
36 Inmate Accounts	0	0	2	0	0	0	0
37 Mess Hall	0	2	18	2	5	1	0
38 Laundry	0	0	1	0	0	0	0
39 Facility Maintenance	0	0	4	1	4	0	0
<b>COUNSEL</b>							
40 Law Library	0	1	9	2	1	2	0
41 Legal Mail	0	0	0	1	0	0	0
42 Inmate Rights - Courts/Notary/etc	0	1	9	1	3	4	0
43 Mandatory Court Surcharge	0	0	0	0	0	0	0
<b>EXECUTIVE DIRECTION</b>							
44 Inmate Grievance Program	0	0	5	0	2	4	0
45 Temporary Release Committee	0	0	1	0	1	0	0
46 Inter-Facility Transfers	0	0	1	0	3	0	0
47 Grooming Standards	0	0	2	0	0	2	0
48 Inmate Liaison Committee	0	0	3	0	0	0	0
49 Staff Conduct	0	18	67	31	45	18	0
50 Miscellaneous	0	0	16	8	0	1	0
<b>TOTALS</b>	<b>0</b>	<b>35</b>	<b>445</b>	<b>176</b>	<b>129</b>	<b>92</b>	<b>0</b>

**SULLIVAN HUB**

	Eastern	Mid-Orange	Otisville	Shawangunk	Sullivan	Ulster	Wallkill	Woodbourne
<b>PROGRAM SERVICES</b>								
1 Program Committee	11	3	1	4	6	4	0	3
2 Incentive Wage Allowance	2	9	3	3	2	0	0	1
3 Correspondence	10	3	6	7	4	0	0	2
4 Phone Home Program	1	1	0	2	0	1	1	0
5 Visiting	7	0	0	4	1	0	3	0
6 Guidance Unit/Counseling	6	5	2	15	10	0	7	5
7 Recreation (Yard, Radio, etc.)	2	0	3	1	3	0	1	1
8 Adult Basic Education	0	1	1	1	0	1	0	0
9 GED	0	2	4	5	0	0	0	1
10 College Programs	0	0	0	0	0	0	0	0
11 Vocational Programs	0	0	1	0	1	0	0	0
12 Work Assignments	1	1	3	2	4	0	3	6
13 Hobby Shop/Arts & Crafts	0	0	1	0	1	0	0	0
14 Volunteer Services	0	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	4	0	1	4	0	0	1	0
16 Religion	19	3	3	3	5	0	0	4
17 Family Reunion Program	5	0	0	2	2	0	1	3
18 Media Review	0	2	0	4	0	0	0	0
19 General Library	1	1	1	0	2	1	0	0
20 ASAT	2	1	0	1	2	0	1	1
<b>HEALTH SERVICES</b>								
21 Dental	3	3	1	2	4	4	0	0
22 Medical	30	45	22	83	70	5	6	41
22.1 HIPAA	0	0	0	0	3	0	0	0
<b>FACILITY OPERATIONS</b>								
23 Housing/Internal Block	14	17	8	23	24	0	7	13
23.1 Smoking Policy	1	0	0	0	0	0	0	0
24 Special Housing Units	7	0	0	21	19	2	0	1
25 Search & Seizure/Contraband	20	0	4	12	4	0	2	0
25.1 Strip Search	0	0	0	0	0	0	0	0
25.2 Strip Frisk	1	0	0	0	0	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0	0
26 Keelock Policy & Procedure	0	0	0	0	0	0	0	0
27 Tier I and II P & P	2	0	0	7	5	0	1	0
28 Tier III Policy & Procedure	13	0	0	3	2	0	0	0
29 Inmate Property	6	0	0	2	7	0	0	1
30 Package Room - #4911	17	4	5	17	17	2	3	5
31 Rules & Regulations	34	3	3	40	25	1	5	0
<b>ADMINISTRATIVE SERVICES</b>								
32 Industry	0	0	0	0	0	0	0	0
33 Property Claims - #2733	0	1	0	11	3	0	0	0
34 State Issue - Dir. #3081, #4009	1	8	0	5	3	0	0	0
35 Commissary	2	0	1	3	1	0	1	1
36 Inmate Accounts	2	9	0	12	4	2	0	2
37 Mess Hall	8	1	7	4	3	1	2	10
38 Laundry	0	0	0	0	1	0	0	0
39 Facility Maintenance	2	1	0	6	18	2	0	0
<b>COUNSEL</b>								
40 Law Library	4	0	7	4	6	0	1	5
41 Legal Mail	2	1	4	1	1	0	0	2
42 Inmate Rights - Courts/Notary/etc	1	6	2	13	4	0	4	11
43 Mandatory Court Surcharge	0	0	0	0	0	0	0	0
<b>EXECUTIVE DIRECTION</b>								
44 Inmate Grievance Program	4	1	0	11	9	1	0	0
45 Temporary Release Committee	0	0	0	0	0	0	0	2
46 Inter-Facility Transfers	0	1	0	1	3	1	0	0
47 Grooming Standards	3	1	1	0	0	0	0	0
48 Inmate Liaison Committee	1	0	0	0	1	0	0	0
49 Staff Conduct	27	14	17	49	59	38	15	22
50 Miscellaneous	0	0	1	9	0	30	1	4
<b>TOTALS</b>	<b>276</b>	<b>149</b>	<b>120</b>	<b>389</b>	<b>369</b>	<b>65</b>	<b>68</b>	<b>150</b>

**GREEN HAVEN HUB**

	Beacon	Bedford Hills	Downstate	Downstn Rec	Fishkill	Green Haven	Taconic
<b>PROGRAM SERVICES</b>							
1 Program Committee	0	0	0	0	6	15	0
2 Incentive Wage Allowance	0	1	0	1	0	15	0
3 Correspondence	0	2	1	1	8	26	1
4 Phone Home Program	0	0	0	0	0	4	0
5 Visiting	0	1	0	0	6	7	1
6 Guidance Unit/Counseling	0	1	1	3	6	50	0
7 Recreation (Yard, Radio, etc.)	0	2	0	3	1	3	1
8 Adult Basic Education	0	0	0	0	0	0	0
9 GED	0	0	0	0	1	0	0
10 College Programs	0	0	0	0	0	0	0
11 Vocational Programs	0	0	0	0	0	0	0
12 Work Assignments	1	2	2	0	3	0	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	1	0
14 Volunteer Services	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	1	0	0	0	2	0
16 Religion	0	0	0	1	0	14	0
17 Family Reunion Program	0	1	0	0	4	3	0
18 Media Review	0	0	0	0	0	3	0
19 General Library	0	0	0	1	0	1	0
20 ASAT	0	2	0	0	2	5	0
<b>HEALTH SERVICES</b>							
21 Dental	0	1	1	1	5	10	0
22 Medical	0	16	5	19	58	138	6
22.1 HIPAA	0	3	0	0	1	1	0
<b>FACILITY OPERATIONS</b>							
23 Housing/Internal Block	0	42	0	15	7	76	3
23.1 Smoking Policy	0	0	0	0	0	0	0
24 Special Housing Units	0	11	0	0	31	39	0
25 Search & Seizure/Contraband	0	4	0	1	9	39	0
25.1 Strip Search	0	0	0	0	1	3	0
25.2 Strip Frisk	0	1	0	0	1	0	0
25.3 Strip Frisk (Female Inmate)	0	1	0	0	0	0	0
26 Keppock Policy & Procedure	0	6	0	3	5	1	0
27 Tier I and II P & P	0	1	0	0	2	5	0
28 Tier III Policy & Procedure	0	1	0	2	8	5	0
29 Inmate Property	2	4	1	5	12	29	0
30 Package Room - #4911	0	24	6	1	17	66	0
31 Rules & Regulations	0	36	1	1	2	4	2
<b>ADMINISTRATIVE SERVICES</b>							
32 Industry	0	0	0	0	0	8	0
33 Property Claims - #2733	0	0	0	0	0	11	0
34 State Issue - Dir. #3081, #4009	0	1	0	1	3	19	0
35 Commissary	0	4	1	3	1	36	0
36 Inmate Accounts	0	0	0	2	3	33	0
37 Mess Hall	0	2	0	9	17	21	1
38 Laundry	0	0	0	0	4	2	0
39 Facility Maintenance	0	7	0	1	4	12	4
<b>COUNSEL</b>							
40 Law Library	0	4	0	5	1	14	0
41 Legal Mail	0	0	0	0	2	7	0
42 Inmate Rights - Courts/Notary/etc.	0	0	1	2	9	20	0
43 Mandatory Court Surcharge	0	0	1	0	0	0	0
<b>EXECUTIVE DIRECTION</b>							
44 Inmate Grievance Program	0	0	0	0	4	15	1
45 Temporary Release Committee	0	1	1	0	0	0	1
46 Inter-Facility Transfers	0	1	0	3	2	0	0
47 Grooming Standards	0	2	0	1	2	0	0
48 Inmate Liaison Committee	0	0	0	0	0	0	0
49 Staff Conduct	6	27	5	17	54	85	4
50 Miscellaneous	2	0	0	13	7	0	0
<b>TOTALS</b>	<b>11</b>	<b>213</b>	<b>27</b>	<b>115</b>	<b>311</b>	<b>848</b>	<b>25</b>

**GREAT MEADOW HUB**

	Coxsackie	Great Meadow	Greene	Hudson	Moriah	McGregor Med	Washington
<b>PROGRAM SERVICES</b>							
1 Program Committee	6	41	0	2	0	0	0
2 Incentive Wage Allowance	3	50	0	2	0	0	0
3 Correspondence	5	37	3	0	0	0	0
4 Phone Home Program	0	1	0	2	0	0	0
5 Visiting	4	3	0	0	0	0	0
6 Guidance Unit/Counseling	10	28	1	0	0	0	1
7 Recreation (Yard, Radio, etc.)	4	12	0	0	0	0	0
8 Adult Basic Education	0	4	0	0	0	0	0
9 GED	1	3	0	0	0	0	0
10 College Programs	1	1	0	0	0	0	0
11 Vocational Programs	0	1	1	0	0	0	0
12 Work Assignments	2	1	0	1	0	0	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0
14 Volunteer Services	0	1	0	0	0	0	0
15 Special Events/Inmate Org.	0	1	1	0	0	0	0
16 Religion	5	35	1	0	0	0	2
17 Family Reunion Program	0	2	0	0	0	0	0
18 Media Review	3	0	1	0	0	0	0
19 General Library	0	6	0	0	0	0	0
20 ASAT	3	12	0	1	0	1	2
<b>HEALTH SERVICES</b>							
21 Dental	3	11	1	2	0	4	0
22 Medical	35	195	17	2	0	10	10
22.1 HIPAA	1	0	0	0	0	0	0
<b>FACILITY OPERATIONS</b>							
23 Housing/Internal Block	24	106	0	3	0	0	0
23.1 Smoking Policy	0	0	0	0	0	0	0
24 Special Housing Units	0	116	6	0	0	0	0
25 Search & Seizure/Contraband	1	14	1	0	0	1	0
25.1 Strip Search	0	0	0	0	0	0	0
25.2 Strip Frisk	0	0	0	0	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0
26 Keeplock Policy & Procedure	2	1	0	0	0	0	0
27 Tier I and II P & P	3	2	0	0	0	0	1
28 Tier III Policy & Procedure	4	9	0	0	0	0	0
29 Inmate Property	15	25	4	0	0	1	0
30 Package Room - #4911	19	44	11	1	0	3	0
31 Rules & Regulations	12	4	0	0	0	0	2
<b>ADMINISTRATIVE SERVICES</b>							
32 Industry	1	0	0	0	0	0	0
33 Property Claims - #2733	6	23	0	0	0	0	0
34 State Issue - Dir. #3081, #4009.	0	9	0	1	0	0	0
35 Commissary	2	14	0	0	0	0	0
36 Inmate Accounts	5	32	2	1	0	2	1
37 Mess Hall	21	41	2	0	0	0	1
38 Laundry	1	3	1	1	0	0	0
39 Facility Maintenance	0	36	0	0	0	0	0
<b>COUNSEL</b>							
40 Law Library	13	20	0	0	0	0	0
41 Legal Mail	4	8	0	0	0	0	0
42 Inmate Rights - Courts/Notary/etc	5	13	5	0	0	1	1
43 Mandatory Court Surcharge	1	3	0	0	0	0	0
<b>EXECUTIVE DIRECTION</b>							
44 Inmate Grievance Program	1	35	0	0	0	1	0
45 Temporary Release Committee	0	0	1	2	0	0	0
46 Inter-Facility Transfers	8	3	1	0	0	3	1
47 Grooming Standards	0	1	0	0	0	1	0
48 Inmate Liaison Committee	0	2	0	0	0	0	0
49 Staff Conduct	129	163	27	7	0	10	15
50 Miscellaneous	0	25	2	3	0	3	1
<b>TOTALS</b>	<b>363</b>	<b>1,197</b>	<b>89</b>	<b>31</b>	<b>0</b>	<b>41</b>	<b>38</b>

**ELMIRA HUB**

	Auburn	Butler ASAT	Butler Min	Cayuga	Elmira	Five Points	Monterey	Southport	Willard
<b>PROGRAM SERVICES</b>									
1 Program Committee	18	1	0	0	8	36	0	0	0
2 Incentive Wage Allowance	1	0	0	0	3	2	0	0	0
3 Correspondence	33	0	0	4	23	23	0	136	0
4 Phone Home Program	2	0	0	0	0	3	0	2	0
5 Visiting	2	0	0	2	6	1	0	8	0
6 Guidance Unit/Counseling	27	0	0	4	11	16	0	27	0
7 Recreation (Yard, Radio, etc.)	12	1	0	0	15	8	0	15	0
8 Adult Basic Education	7	0	0	2	3	3	0	0	0
9 GED	0	0	0	0	0	1	0	1	0
10 College Programs	0	0	0	0	0	0	0	0	0
11 Vocational Programs	1	0	0	0	5	0	0	0	0
12 Work Assignments	4	0	0	0	2	0	0	0	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	1	0	0	0
14 Volunteer Services	0	0	0	0	1	0	0	0	0
15 Special Events/Inmate Org.	11	0	0	0	0	3	0	0	0
16 Religion	17	0	0	1	5	28	0	14	0
17 Family Reunion Program	1	0	0	0	0	0	0	0	0
18 Media Review	9	0	0	3	0	5	0	7	0
19 General Library	12	0	0	1	0	0	0	2	0
20 ASAT	2	0	0	2	11	4	0	0	0
<b>HEALTH SERVICES</b>									
21 Dental	12	0	0	0	34	15	0	11	0
22 Medical	163	0	0	9	85	111	0	327	0
22.1 HIPAA	11	0	0	0	11	2	0	7	0
<b>FACILITY OPERATIONS</b>									
23 Housing/Internal Block	27	0	0	0	55	36	0	123	0
23.1 Smoking Policy	1	0	0	0	0	0	0	0	0
24 Special Housing Units	53	0	0	12	44	45	0	1	0
25 Search & Seizure/Contraband	14	0	0	0	1	7	0	0	0
25.1 Strip Search	1	0	0	0	0	2	0	0	0
25.2 Strip Frisk	0	0	0	0	0	0	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0	0	0
26 Kepplock Policy & Procedure	23	0	0	0	0	3	0	0	0
27 Tier I and II P & P	13	0	0	1	1	6	0	3	0
28 Tier III Policy & Procedure	22	0	0	9	4	14	0	14	0
29 Inmate Property	91	0	0	0	30	9	0	82	0
30 Package Room - #4911	46	0	0	2	10	13	0	30	0
31 Rules & Regulations	40	0	0	0	4	15	0	2	0
<b>ADMINISTRATIVE SERVICES</b>									
32 Industry	3	0	0	0	0	0	0	0	0
33 Property Claims - #2733	14	0	0	5	5	29	0	3	0
34 State Issue - Dir. #3081, #4009	32	0	0	0	5	14	0	6	0
35 Commissary	7	0	0	1	9	12	0	12	0
36 Inmate Accounts	28	0	0	0	18	22	0	34	0
37 Mess Hall	46	0	0	3	64	28	0	44	0
38 Laundry	9	0	0	0	1	1	0	4	0
39 Facility Maintenance	35	0	0	0	1	0	0	14	0
<b>COUNSEL</b>									
40 Law Library	30	0	0	0	26	31	0	51	0
41 Legal Mail	22	0	0	1	0	8	0	38	0
42 Inmate Rights - Courts/Notary/etc.	31	0	0	1	18	38	0	0	0
43 Mandatory Court Surcharge	0	0	0	0	0	2	0	0	0
<b>EXECUTIVE DIRECTION</b>									
44 Inmate Grievance Program	32	0	0	3	8	23	0	46	0
45 Temporary Release Committee	0	0	0	0	0	0	0	0	0
46 Inter-Facility Transfers	0	0	0	0	3	9	0	2	0
47 Grooming Standards	0	0	0	0	1	0	0	0	0
48 Inmate Liaison Committee	0	0	0	0	0	5	0	0	0
49 Staff Conduct	272	5	0	35	121	137	0	177	0
50 Miscellaneous	2	0	0	6	3	20	0	47	0
<b>TOTALS</b>	1,239	7	0	105	654	791	0	1,290	0

**NYC HUB**

	Arthurkill	Bayview	Edgecombe	Fulton	Lincoln	Queensboro	Sing Sing
<b>PROGRAM SERVICES</b>							
1 Program Committee	1	0	0	0	0	0	15
2 Incentive Wage Allowance	2	0	0	0	0	0	10
3 Correspondence	0	0	0	0	0	0	15
4 Phone Home Program	0	0	0	0	0	0	1
5 Visiting	1	1	0	0	0	0	7
6 Guidance Unit/Counseling	1	0	0	0	0	0	11
7 Recreation (Yard, Radio, etc.)	0	0	0	0	0	0	2
8 Adult Basic Education	0	0	0	0	0	0	1
9 GED	0	0	0	0	0	0	0
10 College Programs	0	0	0	0	0	0	0
11 Vocational Programs	0	1	0	0	0	0	1
12 Work Assignments	0	0	0	0	0	0	16
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	0	1
14 Volunteer Services	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	0	0	0	0	0	1
16 Religion	0	0	0	0	0	0	5
17 Family Reunion Program	0	0	0	0	0	0	2
18 Media Review	0	0	0	0	0	0	1
19 General Library	0	0	0	0	0	0	3
20 ASAT	5	0	0	0	0	0	0
<b>HEALTH SERVICES</b>							
21 Dental	7	0	0	0	0	0	2
22 Medical	63	13	0	1	0	2	148
22.1 HIPAA	0	2	0	0	0	0	2
<b>FACILITY OPERATIONS</b>							
23 Housing/Internal Block	9	0	0	0	0	0	90
23.1 Smoking Policy	0	0	0	0	0	0	0
24 Special Housing Units	0	0	0	0	0	0	13
25 Search & Seizure/Contraband	3	0	0	0	0	0	16
25.1 Strip Search	0	0	0	0	0	0	1
25.2 Strip Frisk	0	0	0	0	0	0	1
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0
26 Keyplock Policy & Procedure	0	0	0	0	0	0	1
27 Tier I and II P & P	0	0	0	0	0	1	3
28 Tier III Policy & Procedure	1	0	0	0	0	1	9
29 Inmate Property	4	0	0	0	0	0	25
30 Package Room - #4911	12	0	0	0	0	0	58
31 Rules & Regulations	2	0	0	0	0	2	28
<b>ADMINISTRATIVE SERVICES</b>							
32 Industry	0	0	0	0	0	0	0
33 Property Claims - #2733	1	0	0	0	0	1	13
34 State Issue - Dir. #3081, #4009.	2	2	0	0	0	0	14
35 Commissary	1	2	0	0	0	1	19
36 Inmate Accounts	0	0	0	0	0	0	18
37 Mess Hall	3	0	0	0	0	1	13
38 Laundry	0	0	0	0	0	0	1
39 Facility Maintenance	0	0	0	0	0	0	8
<b>COUNSEL</b>							
40 Law Library	0	0	0	0	0	0	9
41 Legal Mail	0	1	0	0	0	1	6
42 Inmate Rights - Courts/Notary/etc.	3	1	0	0	0	2	4
43 Mandatory Court Surcharge	0	0	0	0	0	0	3
<b>EXECUTIVE DIRECTION</b>							
44 Inmate Grievance Program	2	2	0	0	0	2	10
45 Temporary Release Committee	0	0	0	0	0	0	0
46 Inter-Facility Transfers	0	0	0	0	0	0	0
47 Grooming Standards	0	1	0	0	0	0	0
48 Inmate Liaison Committee	0	0	0	0	0	0	0
49 Staff Conduct	40	14	0	0	0	18	70
50 Miscellaneous	12	0	0	0	0	0	55
<b>TOTALS</b>	<b>175</b>	<b>40</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>32</b>	<b>732</b>

CLINTON HUB

	Adirondack	Albion	Bare Hill	Chateaugay	Clinton	Clinton Annex	Franklin	Lyon Mountain	Upstate
<b>PROGRAM SERVICES</b>									
1 Program Committee	0	1	2	0	6	7	1	0	1
2 Incentive Wage Allowance	0	2	5	0	6	0	0	0	1
3 Correspondence	0	1	6	0	24	4	0	0	55
4 Phone Home Program	0	1	0	0	0	0	2	0	0
5 Visiting	0	0	0	0	1	3	1	0	6
6 Guidance Unit/Counseling	1	4	5	1	12	2	0	0	10
7 Recreation (Yard, Radio, etc.)	0	0	1	0	0	1	0	0	10
8 Adult Basic Education	0	0	1	0	0	0	0	0	3
9 GED	0	1	0	0	1	1	0	0	2
10 College Programs	0	0	0	0	0	0	0	0	0
11 Vocational Programs	0	0	3	0	1	0	1	0	0
12 Work Assignments	0	1	1	0	4	1	2	0	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	0	0	0	1	0	2	0	1
16 Religion	0	0	5	0	20	3	5	0	17
17 Family Reunion Program	0	0	0	0	1	0	0	0	0
18 Media Review	0	0	4	0	8	1	1	0	8
19 General Library	0	0	1	0	3	0	0	0	4
20 ASAT	0	0	4	0	6	2	1	0	1
<b>HEALTH SERVICES</b>									
21 Dental	0	0	10	0	23	2	3	0	34
22 Medical	4	4	43	1	170	21	30	0	409
22.1 HIPAA	0	0	2	0	1	0	1	0	17
<b>FACILITY OPERATIONS</b>									
23 Housing/Internal Block	1	1	12	0	31	8	9	0	0
23.1 Smoking Policy	0	0	0	0	0	0	0	0	0
24 Special Housing Units	0	0	0	0	27	0	2	0	199
25 Search & Seizure/Contraband	0	0	2	0	11	3	0	0	3
25.1 Strip Search	0	0	0	0	0	0	0	0	1
25.2 Strip Frisk	0	0	0	0	0	0	0	0	0
25.3 Pat Frisk (Female Inmate)	0	0	0	0	0	0	0	0	0
26 Keelock Policy & Procedure	0	0	0	0	1	0	0	0	0
27 Tier I and II P & P	0	2	1	0	14	1	2	0	1
28 Tier III Policy & Procedure	0	0	1	0	6	1	0	0	42
29 Inmate Property	0	1	5	0	22	5	0	0	37
30 Package Room - #4911	1	1	15	0	16	3	2	0	16
31 Rules & Regulations	0	0	0	0	14	4	3	0	2
<b>ADMINISTRATIVE SERVICES</b>									
32 Industry	0	0	0	0	0	0	0	0	0
33 Property Claims - #2733	0	1	1	0	4	1	0	0	8
34 State Issue - Dir. #3081, #4009.	1	0	1	0	9	2	0	0	23
35 Commissary	0	2	1	0	10	1	2	0	7
36 Inmate Accounts	1	0	11	0	20	1	2	0	28
37 Mess Hall	1	1	2	0	14	7	3	0	43
38 Laundry	0	0	0	0	4	0	0	0	6
39 Facility Maintenance	2	0	0	0	2	0	2	0	7
<b>COUNSEL</b>									
40 Law Library	0	1	2	0	12	8	3	0	61
41 Legal Mail	0	0	3	0	9	3	0	0	7
42 Inmate Rights - Courts/Notary/etc	0	0	11	0	14	4	1	0	30
43 Mandatory Court Surcharge	0	0	0	0	1	0	0	0	2
<b>EXECUTIVE DIRECTION</b>									
44 Inmate Grievance Program	0	0	2	0	21	1	4	0	54
45 Temporary Release Committee	0	0	0	0	0	0	0	0	0
46 Inter-Facility Transfers	0	0	9	0	5	1	5	0	6
47 Grooming Standards	0	0	1	0	0	0	2	0	5
48 Inmate Liaison Committee	0	0	0	0	0	0	1	0	0
49 Staff Conduct	4	11	60	5	67	26	46	0	473
50 Miscellaneous	5	2	7	1	14	2	0	0	40
<b>TOTALS</b>	21	38	240	8	636	130	140	0	1,680

**WENDE HUB**

	Albion	Attica	Buffalo	Collins	Gowanda	Groveland	Lakeview	Livingston	Orleans	Rochester	Wende	Wyoming
<b>PROGRAM SERVICES</b>												
1 Program Committee	0	15	0	0	2	0	4	0	2	0	10	11
2 Incentive Wage Allowance	0	12	0	0	3	0	0	1	3	0	14	4
3 Correspondence	1	27	0	14	1	3	14	4	15	0	34	1
4 Phone Home Program	0	7	0	0	0	1	0	0	0	0	3	0
5 Visiting	0	6	0	6	0	1	2	0	1	0	13	1
6 Guidance Unit/Counseling	0	4	0	10	7	12	1	3	5	0	56	2
7 Recreation (Yard, Radio, etc.)	0	2	0	5	0	0	0	3	1	0	9	1
8 Adult Basic Education	0	0	0	1	1	1	0	0	0	0	0	3
9 GED	0	1	0	0	0	0	0	1	1	0	8	4
10 College Programs	0	0	0	0	0	0	0	0	0	0	0	0
11 Vocational Programs	0	0	0	0	0	0	0	1	1	0	0	2
12 Work Assignments	0	1	0	1	0	4	0	0	1	0	1	2
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	3	0	0	0	0	0	2	0	0	3	3
16 Religion	0	8	0	9	1	3	1	2	6	0	20	5
17 Family Reunion Program	0	3	0	1	0	0	0	0	0	0	11	0
18 Media Review	0	2	0	2	0	0	1	0	3	0	2	1
19 General Library	0	3	0	2	0	3	1	0	5	0	2	0
20 ASAT	0	0	0	1	0	2	0	3	0	0	8	3
<b>HEALTH SERVICES</b>												
21 Dental	0	4	0	15	0	1	3	1	1	0	13	3
22 Medical	11	132	0	82	26	51	50	10	41	0	186	40
22.1 HIPAA	0	5	0	4	1	0	0	1	1	0	0	0
<b>FACILITY OPERATIONS</b>												
23 Housing/Internal Block	1	25	0	1	4	9	58	9	9	0	100	4
23.1 Smoking Policy	0	0	0	0	0	0	0	0	0	0	0	0
24 Special Housing Units	0	22	0	45	4	3	0	4	19	0	29	3
25 Search & Seizure/Contraband	0	6	0	2	4	1	4	0	2	0	9	0
25.1 Strip Search	0	0	0	0	0	0	0	0	0	0	0	0
25.2 Strip Frisk	0	0	0	0	0	0	0	0	0	0	0	0
25.3 Strip Frisk (Female Inmate)	1	0	0	0	0	0	0	0	0	0	0	0
26 Keppelock Policy & Procedure	0	4	0	0	0	1	0	0	0	0	0	0
27 Tier I and II P & P	1	3	0	3	0	4	5	3	1	0	1	0
28 Tier III Policy & Procedure	0	14	0	6	2	5	4	0	4	0	8	0
29 Inmate Property	0	56	0	22	8	8	15	0	4	0	36	0
30 Package Room - #4911	8	22	0	9	6	14	0	5	3	0	41	5
31 Rules & Regulations	0	16	0	1	2	8	0	5	4	0	1	4
<b>ADMINISTRATIVE SERVICES</b>												
32 Industry	0	1	0	0	0	0	0	0	0	0	0	0
33 Property Claims - #2733	2	18	0	3	0	1	6	1	10	0	5	0
34 State Issue - Dir. #3081, #4009	4	36	0	26	1	2	6	4	9	0	20	0
35 Commissary	2	11	0	6	0	2	2	1	2	0	12	1
36 Inmate Accounts	0	34	0	17	1	6	8	1	3	0	22	11
37 Mess Hall	3	11	0	30	0	9	14	0	16	6	41	4
38 Laundry	0	4	0	2	0	0	1	0	3	0	18	0
39 Facility Maintenance	0	9	0	11	1	8	12	0	5	0	2	1
<b>COUNSEL</b>												
40 Law Library	0	16	0	10	3	1	6	0	1	0	14	2
41 Legal Mail	0	5	0	3	1	1	2	1	0	0	15	0
42 Inmate Rights - Courts/Notary/etc	0	18	0	15	4	6	2	0	2	0	0	0
43 Mandatory Court Surcharge	0	2	0	0	0	0	0	0	0	0	0	0
<b>EXECUTIVE DIRECTION</b>												
44 Inmate Grievance Program	1	13	0	9	1	5	7	3	15	0	21	0
45 Temporary Release Committee	1	0	0	0	2	0	0	0	0	0	0	0
46 Inter-Facility Transfers	0	12	0	8	3	1	3	0	0	0	0	5
47 Grooming Standards	0	0	0	0	1	1	6	1	2	0	0	0
48 Inmate Liaison Committee	0	0	0	0	0	0	0	0	0	0	0	0
49 Staff Conduct	26	105	0	9	52	14	43	7	20	0	94	24
50 Miscellaneous	1	18	0	17	0	1	1	2	2	0	0	0
<b>TOTALS</b>	<b>63</b>	<b>716</b>	<b>0</b>	<b>407</b>	<b>142</b>	<b>193</b>	<b>281</b>	<b>79</b>	<b>223</b>	<b>6</b>	<b>882</b>	<b>150</b>

**WATERTOWN HUB**

	Cape Vincent	Gouverneur	Ogdensburg	Riverview	Watertown
<b>PROGRAM SERVICES</b>					
1 Program Committee	6	0	4	2	1
2 Incentive Wage Allowance	1	4	1	1	0
3 Correspondence	5	2	0	2	2
4 Phone Home Program	0	0	0	0	0
5 Visiting	1	1	0	0	0
6 Guidance Unit/Counseling	6	6	0	1	0
7 Recreation (Yard, Radio, etc.)	1	2	0	2	0
8 Adult Basic Education	2	0	0	0	0
9 GED	0	0	0	0	0
10 College Programs	0	0	0	0	0
11 Vocational Programs	0	0	0	0	0
12 Work Assignments	1	1	0	0	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0
15 Special Events/Inmate Org	1	2	0	0	0
16 Religion	2	5	0	0	0
17 Family Reunion Program	0	0	0	0	0
18 Media Review	0	0	0	0	0
19 General Library	1	0	0	0	0
20 ASAT	0	5	0	3	0
<b>HEALTH SERVICES</b>					
21 Dental	0	11	0	2	11
22 Medical	15	61	7	20	4
22.1 HIPAA	0	0	0	0	0
<b>FACILITY OPERATIONS</b>					
23 Housing/Internal Block	9	5	1	0	2
23.1 Smoking Policy	2	0	0	0	0
24 Special Housing Units	0	31	0	0	0
25 Search & Seizure/Contraband	0	4	1	2	0
25.1 Strip Search	0	0	0	0	0
25.2 Strip Frisk	0	0	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0
26 Keellock Policy & Procedure	0	0	0	0	0
27 Tier I and II P & P	0	2	0	1	0
28 Tier III Policy & Procedure	1	6	0	1	0
29 Inmate Property	2	11	0	3	1
30 Package Room - #4911	9	15	0	5	1
31 Rules & Regulations	2	3	0	0	0
<b>ADMINISTRATIVE SERVICES</b>					
32 Industry	0	0	0	0	0
33 Property Claims - #2733	0	5	0	0	0
34 State Issue - Dir. #3081, #4009.	1	4	0	3	0
35 Commissary	0	1	0	2	3
36 Inmate Accounts	2	6	0	2	2
37 Mess Hall	1	13	0	4	0
38 Laundry	0	0	0	0	0
39 Facility Maintenance	0	0	0	0	3
<b>COUNSEL</b>					
40 Law Library	1	3	0	0	1
41 Legal Mail	0	0	0	0	6
42 Inmate Rights - Courts/Notary/etc	3	5	2	3	0
43 Mandatory Court Surcharge	0	0	0	0	0
<b>EXECUTIVE DIRECTION</b>					
44 Inmate Grievance Program	0	6	0	0	0
45 Temporary Release Committee	0	0	0	0	0
46 Inter-Facility Transfers	0	2	0	1	0
47 Grooming Standards	3	0	0	0	0
48 Inmate Liaison Committee	0	2	0	0	0
49 Staff Conduct	32	50	0	10	3
50 Miscellaneous	0	1	0	2	0
<b>TOTALS</b>	<b>110</b>	<b>275</b>	<b>16</b>	<b>72</b>	<b>40</b>

<b>SEMIANNUAL CODE PERCENT CHANGE 2010-11</b>			
	2010	2011	Percent Change
<b>PROGRAM SERVICES</b>			
1. Program Committee	343	282	-17.8%
2. Incentive Wage Allowance	186	181	-2.7%
3. Correspondence	579	583	0.7%
4. Phone Home Program	55	40	-27.3%
5. Visiting	158	119	-24.7%
6. Guidance/Counseling	392	432	10.2%
7. Recreation	142	140	-1.4%
8. Adult Basic Education	17	33	94.1%
9. GED	40	45	12.5%
10. College Programs	5	2	-60.0%
11. Vocational Programs	41	26	-36.6%
12. Work Assignments	55	77	40.0%
13. Hobby Shop/ Arts & Crafts	5	5	0.0%
14. Volunteer Services	1	3	200.0%
15. Special Events/ Inmate Organizations	60	50	-16.7%
16. Religion	267	295	10.5%
17. Family Reunion	74	42	-43.2%
18. Media Review	69	76	10.1%
19. Library	70	62	-11.4%
20. ASAT	155	119	-23.2%
<b>HEALTH SERVICES</b>			
21. Dental	284	284	0.0%
22. Medical	3,452	3,358	-2.7%
22.1 HIPAA(Med records, Disclosures, etc.)	101	81	-19.8%
<b>FACILITY OPERATIONS</b>			
23. Housing-Internal Block Affairs	1,025	1,091	6.4%
23.1 Smoke Free policy	19	5	-73.7%
24. Special Housing Unit	781	821	5.1%
25. Search & Seizure/Frisky/Contraband	187	215	15.0%
25.1 Strip Search	4	13	225.0%
25.2 Strip Frisk	10	3	-70.0%
25.3 Pat Frisk (Female Inmates)	3	2	-33.3%
26. Keeplock Policy & Procedure	41	54	31.7%
27. Tier I and II Policy & Procedure	129	107	-17.1%
28. Tier III Policy & Procedure	230	234	1.7%
29. Inmate Property	564	601	6.6%
30. Package Room- #4911	807	646	-20.0%
31. Rules & Regulations	359	358	-0.3%
<b>ADMINISTRATIVE SERVICES</b>			
32. Industry	23	13	-43.5%
33. Personal Property Claims- #2733	208	200	-3.8%
34. State Issue- #3081 Clothing #4009 Hygiene Items	276	285	3.3%
35. Commissary	234	203	-13.2%
36. Inmate Accounts	432	421	-2.5%
37. Mess Hall	608	605	-0.5%
38. Laundry	61	68	11.5%
39. Facility Maintenance	162	222	37.0%
<b>COUNSEL</b>			
40. Law Library	477	393	-17.6%
41. Legal Mail	141	161	14.2%
42. Inmate Rights- Access/Courts/Counsel/Notary/etc.	320	340	6.3%
43. Mandatory Court Surcharge	39	15	-61.5%
<b>EXECUTIVE DIRECTION</b>			
44. Inmate Grievance	333	385	15.6%
45. Temporary Release	9	12	33.3%
46. Inter-Facility Transfers	111	109	-1.8%
47. Grooming Standards	42	40	-4.8%
48. Inmate Liaison Committee	19	20	5.3%
49. Staff Conduct	2,981	3,032	1.7%
50. Miscellaneous	410	377	-8.0%
<b>TOTAL</b>	<b>17,596</b>	<b>17,386</b>	<b>-1.2%</b>

UNUSUAL INCIDENTS: JANUARY - JUNE 2011  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	ATTICA	AUBURN	BEDFORD-F.	CLINTON	COXSACKIE	DOWNSTATE	EASTERN	ELMIRA
ACCIDENT	3	3	11	12	2	2	6	1
ASSAULT ON INMATE	12	24	2	39	8	2	1	28
ASSAULT ON STAFF	29	14	6	20	11	8	1	11
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	71	106	5	115	20	27	15	42
DEATH	0	1	3	2	0	0	4	2
DISRUPTIVE BEHAVIOR	3	6	0	11	1	2	0	6
UTILITIES DISRUPTION	0	0	0	0	0	0	0	1
EMPLOYEE MISCONDUCT	1	1	5	4	0	1	1	2
ESCAPE	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	1	0	0	0	0
FIRE	2	0	0	0	1	1	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	0	0	1	1	1	1	1	0
SELF-INJURY	2	2	1	1	0	0	0	1
SEXUAL MISCONDUCT	0	0	1	0	0	0	2	2
SUICIDE ATTEMPT	2	1	4	2	5	4	0	8
TEMPORARY RELEASE	0	0	0	0	0	0	0	0
EMPLOYEE WEAPON USE	5	5	0	16	2	2	0	4
OTHER INCIDENTS	4	11	4	6	3	72	5	6
UI CATEGORY	FIVE POINTS	GREAT MEADOW	GREEN HAVEN	MARCY RMHU	SHAWANGUNK	SING SING	SOUTHPORT	SULLIVAN
ACCIDENT	8	4	8	0	6	5	3	9
ASSAULT ON INMATE	13	22	6	2	1	11	1	6
ASSAULT ON STAFF	17	25	17	9	4	5	8	6
ASSAULT ON OTHER	0	0	1	0	0	1	0	0
CONTRABAND	77	51	82	9	9	62	22	21
DEATH	0	2	5	1	0	1	0	2
DISRUPTIVE BEHAVIOR	10	10	8	10	0	1	7	3
UTILITIES DISRUPTION	1	0	0	0	0	2	0	1
EMPLOYEE MISCONDUCT	1	4	0	0	0	0	0	2
ESCAPE	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	1	0	1	0	1	0	0
PROPERTY DESTRUCTION	1	0	0	2	0	1	0	0
PROPERTY LOST STOLEN	1	2	2	0	1	2	0	0
SELF-INJURY	2	1	0	1	0	3	1	0
SEXUAL MISCONDUCT	0	1	0	0	0	0	0	1
SUICIDE ATTEMPT	5	8	7	2	1	2	4	0
TEMPORARY RELEASE	0	0	0	0	0	0	0	0
EMPLOYEE WEAPON USE	4	6	4	8	0	2	3	1
OTHER INCIDENTS	6	9	5	4	14	3	7	2

UNUSUAL INCIDENTS: JANUARY - JUNE 2011  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	UPSTATE SHU200	WENDE SHU200	CAYUGA SHU200	COLLINS SHU200	FISHKILL SHU200	GOVERNEUR SHU200	GREEN SHU200	LAKEVIEW SHU200
ACCIDENT	3	1	0	1	0	0	0	0
ASSAULT ON INMATE	2	7	1	0	0	1	0	0
ASSAULT ON STAFF	8	16	0	0	1	0	2	0
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	34	39	6	2	2	0	3	2
DEATH	1	3	0	0	0	0	0	1
DISRUPTIVE BEHAVIOR	12	4	2	2	1	0	1	0
UTILITIES DISRUPTION	0	0	0	0	0	0	0	0
EMPLOYEE MISCONDUCT	1	0	0	0	0	0	0	0
ESCAPE	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	1	0	0	0	0
PROPERTY LOST STOLEN	0	2	0	0	0	0	0	0
SELF-INJURY	0	2	0	0	0	0	0	1
SEXUAL MISCONDUCT	1	0	0	0	0	0	0	0
SUICIDE ATTEMPT	0	1	0	1	2	0	0	0
TEMPORARY RELEASE	0	0	0	0	0	0	0	0
EMPLOYEE WEAPON USE	10	7	0	1	0	0	0	0
OTHER INCIDENTS	7	18	0	0	0	0	0	1
UI CATEGORY	MID-STATE SHU200	ORLEANS SHU200	COXSACKIE RMU	FISHKILL RMU	WALSH RMU	WENDE RMU	ADIRONDACK	ALBION-F.
ACCIDENT	0	0	0	0	4	0	2	1
ASSAULT ON INMATE	0	1	2	0	1	0	1	1
ASSAULT ON STAFF	2	1	1	0	2	1	2	0
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	2	4	3	0	1	1	8	7
DEATH	0	0	11	3	9	2	0	1
DISRUPTIVE BEHAVIOR	3	2	0	0	1	1	1	1
UTILITIES DISRUPTION	0	0	0	0	0	0	1	0
EMPLOYEE MISCONDUCT	0	0	0	0	0	0	0	2
ESCAPE	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	1	0	0	0	0	1	0	0
PROPERTY LOST STOLEN	0	0	0	0	2	1	0	0
SELF-INJURY	0	0	0	0	0	0	0	0
SEXUAL MISCONDUCT	0	0	0	0	0	0	1	0
SUICIDE ATTEMPT	0	1	0	0	0	0	0	2
TEMPORARY RELEASE	0	0	0	0	0	0	0	1
EMPLOYEE WEAPON USE	0	0	0	0	0	0	0	0
OTHER INCIDENTS	0	0	0	0	0	2	0	2

UNUSUAL INCIDENTS: JANUARY - JUNE 2011  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	ALTONA	ARTHUR KILL	ARTHUR KILL ASACTC	BARE HILL	BAYVIEW-FEMALE	BUTLER	CAPE VINCENT	CAYUGA
ACCIDENT	1	6	1	0	1	0	2	2
ASSAULT ON INMATE	1	2	0	22	0	0	2	4
ASSAULT ON STAFF	0	3	0	1	1	1	1	0
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	5	9	1	29	0	2	10	9
DEATH	0	1	0	1	0	0	0	1
DISRUPTIVE BEHAVIOR	0	4	0	2	0	0	2	0
UTILITIES DISRUPTION	0	0	0	0	0	0	0	1
EMPLOYEE MISCONDUCT	0	2	0	4	0	0	1	0
ESCAPE	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	0	0	0	1	1	0	0	2
SELF-INJURY	0	0	0	0	0	0	0	0
SEXUAL MISCONDUCT	0	1	0	2	0	0	2	0
SUICIDE ATTEMPT	0	0	0	0	0	0	1	0
TEMPORARY RELEASE	0	0	0	0	1	0	0	0
EMPLOYEE WEAPON USE	0	0	0	0	0	0	0	0
OTHER INCIDENTS	0	1	0	0	0	1	3	0
UI CATEGORY	CHATEAUGAY	COLLINS	FISHKILL	FRANKLIN	GOVERNEUR	GOWANDA	GREENE	GROVELAND
ACCIDENT	1	1	10	9	4	9	3	5
ASSAULT ON INMATE	0	4	3	6	1	3	4	3
ASSAULT ON STAFF	0	0	8	8	1	3	6	2
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	1	14	17	28	6	14	22	17
DEATH	0	0	1	1	0	0	0	1
DISRUPTIVE BEHAVIOR	0	2	6	5	3	3	6	3
UTILITIES DISRUPTION	0	0	0	0	0	0	0	0
EMPLOYEE MISCONDUCT	0	1	2	2	0	1	1	0
ESCAPE	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	2	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	0	1	3	0	1	1	1	1
SELF-INJURY	0	0	0	0	0	0	0	0
SEXUAL MISCONDUCT	0	1	0	1	0	1	1	0
SUICIDE ATTEMPT	0	0	1	1	0	0	0	0
TEMPORARY RELEASE	0	0	1	0	0	0	0	0
EMPLOYEE WEAPON USE	0	0	0	1	0	0	0	0
OTHER INCIDENTS	0	2	5	0	0	5	2	4

UNUSUAL INCIDENTS: JANUARY - JUNE 2011  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	HALE CREEK	HUDSON	LAKEVIEW-M RECEP	LAKEVIEW-M SHOCK	LIVINGSTON	MARCY	MID-ORANGE	MID-STATE
ACCIDENT	0	3	1	5	0	4	1	3
ASSAULT ON INMATE	0	0	0	0	1	6	0	10
ASSAULT ON STAFF	0	1	1	1	1	2	0	6
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	2	8	2	4	6	25	3	16
DEATH	0	0	0	0	0	1	1	0
DISRUPTIVE BEHAVIOR	0	0	1	1	0	1	0	3
UTILITIES DISRUPTION	0	0	0	0	0	0	0	0
EMPLOYEE MISCONDUCT	1	2	0	1	0	2	0	5
ESCAPE	0	1	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	2	1	0	0	0	0	1	0
SELF-INJURY	0	0	0	0	0	0	0	1
SEXUAL MISCONDUCT	0	0	0	1	0	0	0	0
SUICIDE ATTEMPT	0	0	0	1	2	0	0	2
TEMPORARY RELEASE	0	2	0	0	0	0	0	0
EMPLOYEE WEAPON USE	0	0	0	0	0	0	0	0
OTHER INCIDENTS	0	0	0	0	0	2	0	3
UI CATEGORY	MOHAWK	MT. MCGREGOR	OGDENSBURG	ONEIDA	ORLEANS	OTISVILLE	RIVERVIEW	TACONIC-F.
ACCIDENT	3	3	0	3	5	5	2	1
ASSAULT ON INMATE	2	0	2	1	5	3	3	0
ASSAULT ON STAFF	1	0	0	1	1	0	1	1
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	10	5	1	16	12	1	6	0
DEATH	0	0	0	1	0	0	0	0
DISRUPTIVE BEHAVIOR	1	1	0	0	3	1	1	0
UTILITIES DISRUPTION	0	0	0	0	0	0	0	1
EMPLOYEE MISCONDUCT	2	0	0	1	0	0	2	2
ESCAPE	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	0	1	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	1	0
PROPERTY LOST STOLEN	0	1	0	0	1	0	0	0
SELF-INJURY	0	0	0	0	0	0	0	0
SEXUAL MISCONDUCT	1	0	0	2	0	0	0	1
SUICIDE ATTEMPT	0	0	0	0	0	0	0	0
TEMPORARY RELEASE	0	0	0	0	0	0	0	0
EMPLOYEE WEAPON USE	0	0	0	0	0	0	0	0
OTHER INCIDENTS	1	0	0	1	2	1	0	0

UNUSUAL INCIDENTS: JANUARY - JUNE 2011  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	ULSTER	WALLKILL	WASHINGTON	WATERTOWN	WOODBOURNE	WYOMING	BUFFALO	EDGECOMBE	FULTON
ACCIDENT	8	1	4	8	1	9	0	0	0
ASSAULT ON INMATE	3	1	4	0	1	1	0	0	0
ASSAULT ON STAFF	0	2	5	0	1	1	0	0	0
ASSAULT ON OTHER	0	0	0	0	0	0	0	0	0
CONTRABAND	13	2	11	7	2	28	0	2	3
DEATH	0	0	0	0	1	1	0	0	0
DISRUPTIVE BEHAVIOR	1	0	3	0	1	1	0	0	0
UTILITIES DISRUPTION	0	0	0	0	0	0	0	0	0
EMPLOYEE MISCONDUCT	1	0	1	3	0	1	0	0	1
ESCAPE	0	0	0	0	0	0	0	0	1
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	1	0	2	1	0	0	0	0	0
SELF-INJURY	0	0	0	0	0	0	0	0	0
SEXUAL MISCONDUCT	1	0	0	1	1	1	0	0	0
SUICIDE ATTEMPT	1	0	0	0	1	0	0	0	0
TEMPORARY RELEASE	0	0	0	0	0	0	9	0	11
EMPLOYEE WEAPON USE	0	0	0	0	0	0	0	0	0
OTHER INCIDENTS	0	1	1	1	0	16	0	0	0
UI CATEGORY	LINCOLN	QUEENSBORO	ROCHESTER	MONTEREY SHOCK	MORIAH SHOCK	SUMMIT SHOCK-M.	CAMP GEORGETOW	CENTRAL OFFICE	COMMUNITY CONTRACT
ACCIDENT	0	5	0	1	1	2	0	1	0
ASSAULT ON INMATE	0	1	0	0	0	0	0	0	0
ASSAULT ON STAFF	0	1	0	0	0	0	1	0	0
ASSAULT ON OTHER	0	0	0	0	0	0	0	0	0
CONTRABAND	2	1	4	0	0	0	1	0	0
DEATH	0	0	0	0	0	0	0	0	0
DISRUPTIVE BEHAVIOR	0	1	0	0	0	0	0	0	0
UTILITIES DISRUPTION	0	0	0	0	0	0	0	0	0
EMPLOYEE MISCONDUCT	0	1	0	0	0	0	0	0	0
ESCAPE	0	0	0	0	0	0	0	0	0
ATTEMPTED ESCAPE	0	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	1	0
PROPERTY LOST STOLEN	0	0	0	0	0	0	0	1	0
SELF-INJURY	0	0	0	0	0	0	0	0	0
SEXUAL MISCONDUCT	0	0	0	0	0	0	0	0	0
SUICIDE ATTEMPT	1	0	0	0	0	0	0	0	1
TEMPORARY RELEASE	17	0	4	0	0	0	0	0	0
EMPLOYEE WEAPON USE	0	0	0	0	0	0	0	0	0
OTHER INCIDENTS	0	0	0	0	0	0	1	0	0