

NYS Department of Corrections and Community Supervision

IFB 2018-16 Ambulance Services

November 29, 2018

Questions and Answers

Q1.) When bidding on a lot can you bid solely on providing ambulance services?

A1.) [Please review IFB 2018-16 Page 25, Service Requirements.](#)

Q2.) Due to extended times will there be a fee allotment for waiting time?

A2.) [Reimbursement will be based on Medicaid plus bid markup. In those counties in which Medicaid has an established fee for waiting time \(CPT Code A0420\), payment will be based on that Medicaid rate plus your mark-up. In those cases in which Medicaid has no established fee there will be no reimbursement.](#)

Q3.) When a response is requested and patient contact has been made then no transport occurs. Example a patient is pronounced at scene?

A3.) [If Medicaid has no reimbursement for a particular circumstance, then there will be no reimbursement.](#)

Q4.) Does this bid encompass ALL Ambulance Service? Our Agency is Activated Via the 911 System to two facilities. Are facilities still dialing 911 for emergent calls or are all requests emergent and non-emergent apart of this bid.

A4.) [Correctional Facilities will dial 911 if instructed to do so once a determination is made on how to contact the ambulance service. All emergent and non-emergent calls will need to be responded to.](#)

Q5.) Page 8 of the bid regarding Tax Law and forms ST-220TD, ST-220CA – Our Ambulance Service is a Not-For-Profit 501C3 Corporation utilizing a third-party billing company for patient care services. Healthcare Services is NOT a NYS Taxable Service. Is there a need to file this paperwork as it is not a taxable service?

A5.) [Not-for-profits are not required to file forms ST-220-TD and ST-220-CA.](#)

- Q6.) Page 6 – Overview - There was a statement within the bid regarding “wheel chair” van service and Ambulance Service. Our service only performs Ambulance ALS/BLS transports; will this disqualify us or will there be a provision set.
- A6.) Please review IFB 2018-16 Page 25. BLS can be performed with an ambulance. However, wheelchair and stretcher needs must be accommodated when needed.
- Q7.) Page 6 – Qualification of Bidders “Shall Provide twenty-four-hour, seven days per week ambulance service. My question is what if our service is on other calls. We would typically activate a mutual aid company for emergency calls. We currently staff with two ambulances 1 24 hour and 1 0700 to 11pm. Is there a provision for emergent calls when local resources are depleted?
- A7.) When local resources are depleted, mutual aid will be called. DOCCS is looking to provide the same ambulance response that would be provided to the community.
- Q8.) Finally, what if no one bids? Regarding lot 1 Collins and Gowanda Correctional Facilities; Only three companies have a New York State Certificate of Need to Operate in the Town of Collins where both of the facilities are located. Our service is the only service with resources under 18 minutes as we are 3 miles away. If no one bids; does this automatically go to the 911 System for emergent calls as it has been currently?
- A8.) If no one bids, DOCCS will have to call 911.