

SECURE MESSAGE PILOT PROGRAM IS AVAILABLE

The Secure Message Program will allow family and friends with a JPay account to receive messages and e-cards from and send messages, photos, and Video Grams to incarcerated individuals. Details on creating an account are available from JPay at www.JPay.com or by calling JPay Customer Support at (800) 574-JPAY (5729).

Messages of up to 6,000 characters are transmitted utilizing a JPay “stamp”. Each message requires a stamp. Attachments and Video Grams also require stamps. A single stamp is priced at \$.33. Discounts are available with the purchase of bundles (see below). In no case is New York State or the Department of Corrections and Community Supervision receiving a commission on the purchase of stamps from JPay.

ITEM	PRICE	COMMISSION
1 Stamp	\$0.33	NONE
10 Stamp Bundle	\$3.00	NONE
30 Stamp Bundle	\$8.40	NONE
60 Stamp Bundle	\$15.00	NONE
100 Stamp Bundle	\$23.00	NONE
Attachment (Picture)	1 Stamp	NONE
Attachment (eCard)	1 Stamp	NONE
Video Gram	4 Stamps	NONE

All secure messages are subject to content screening. Additional DOCCS policies regarding secure messages are available in [Directive #4425](#).