

STATE OF NEW YORK  
DEPARTMENT OF CORRECTIONS  
AND COMMUNITY SUPERVISION

# INMATE GRIEVANCE PROGRAM



## ANNUAL REPORT 2010

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**INMATE GRIEVANCE PROGRAM**  
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**I. INTRODUCTION**

The Inmate Grievance Program (IGP) functions under Departmental Directive #4040 entitled "Inmate Grievance Program" and Departmental Directive #4041 entitled "Inmate Grievance Program Modification Plan" and is established by the statutory mandates of Section 139 NYS Correction Law and N.Y.C.R.R., Title 7, Part 701.

The Inmate Grievance Program provides each inmate an orderly, fair, simple and expeditious method of resolving grievances pursuant to Section 139, NYS Correction Law. This grievance program includes procedures for inmates to resolve allegations of discriminatory treatment in accordance with the State Commission of Correction regulation 9 NYCRR Part 7695. Grievances filed prior to July 7, 1990 were reviewed by the NYS Commission of Correction and responded to by the Commissioner. Correction Law 139 was amended by Chapter 373 of the Laws of 1990 deleting the requirement that the Commission of Correction review individual grievances, yet required the Commission of Correction to review and assess the grievance process on an annual basis. The elimination of the advisory step ensures that the grievance process is more expeditious while at the same time allows the Commission of Correction to provide oversight.

On September 28, 1992, the U. S. Department of Justice, Office of the Associate Attorney General, pursuant to the authority conferred by Title 42, United States Code, Section 1997e and Part 40 of Title 28, Code of Federal Regulations granted full certification that the NYS Department of Correctional Services Inmate Grievance Program is in substantial compliance with the standards set forth in Part 40 of Title 28, Code of Federal Regulations. Based on this certification, the court may order that prior to litigating claims under 42 U.S.C. Section 1983, New York State inmates shall exhaust any remedies they have with respect to the claim through the Inmate Grievance Program. For the purpose of this order, the disposition of the Central Office Review Committee (CORC) constitutes sufficient proof of exhaustion. In 1996, the federal government passed the Prisoner's Litigation Reform Act (PLRA) which enacted the same requirement for all inmates.

On May 29, 2001, the United States Supreme Court decision in *Booth v. Churner* required that prisoners exhaust their administrative remedies before bringing damage lawsuits in federal court even if the administrative remedy does not provide damages. Subsequently, on February 26, 2002, the United States Supreme Court decision in *Porter v. Nussle* held that the exhaustion requirement applies to all inmate suits about prison life, whether they involve general circumstances or particular episodes and whether they allege excessive force or some other wrong. These decisions, along with the PLRA have had an impact on the number of grievances being appealed to CORC. The impact is addressed in Part IV of this report.

After an extensive review, the revision of Directive #4040 was issued on July 12, 2006. This revision included changes such as increases in the time frames at all levels, including the filing of the grievance by the inmate. In addition, the processing of grievances after transfer was revised to allow the inmate to determine if he/she wished to appeal the decision. Also, a new section of the directive was established to describe procedures already in place for the processing of Strip Search/Strip Frisk grievances. The purpose of these revisions was to ensure that the IGP remains an orderly, fair, simple and expeditious method of resolving grievances and, at the same time, remains in compliance with the standards set forth in Part 40 of Title 28, Code of Federal Regulations and the Federal Certification.

The New York State Department of Correctional Services and the New York State Division of Parole were merged in April 2011 to form the New York State Department of Corrections and Community Supervision. This merger is intended to create a more seamless and comprehensive operation.

## II. STATISTICAL ANALYSIS OF IGP WORKLOAD

There were 35,600 grievances filed in 2010, a decrease from the 37,557 filed in 2009. This is a decrease of 1,957 grievances as compared to the decrease of 5,530 grievances last year. Over the past nine years there have been fluctuations in the numbers of grievances filed, from a high of 46,529 in 2007, to the current low of 35,600 in 2010. The trend by inmates to file a grievance to exhaust their administrative remedies by appealing to CORC has continued.

This 2010 total of 35,600 represents a 5.2% decrease from 2009, (refer to Chart #5) while the average inmate population decreased by 3.8% from 59,471 in 2009 to 57,182 in 2010.

During 2010, IGP field staff recorded approximately 20,635 non-calendared inmate contacts, clarifying issues and enabling inmates to resolve problems without submitting a formal grievance. This is a decrease of 3,921 from the 24,556 in 2009.

There were 3,614 grievances or 10% of the total filed, that were informally resolved by the Inmate Grievance Resolution Committee (IGRC) in 2010, a decrease from the 3,729 grievances or 10% of the total filed last year (refer to Chart #1). This is a decrease of 115 informal resolutions, or 3%.

There was a statewide total of 25,016 IGRC hearings in 2010 or 70% of the total filed, a decrease from the 26,548 or 71% of the total filed last year (refer to Chart #2). This is a decrease of 1,532 or 6%, and is consistent with the total decreases of grievances filed statewide and informally resolved.

In 2010, there were 1,499 grievances dismissed and closed by the IGRC, a decrease from the 1,844 last year. This represents 4% of all grievances filed, a decrease from the 5% last year.

There were 20,832 grievances responded to at the Superintendent's level in 2010 or 58.5% of the total grievances filed, a decrease from the 21,732 grievances or 58% of the total filed last year (refer to Chart #4). This represents a 4.2% decrease from last year.

There were 23,181 grievances or 65% of the grievances filed that were resolved/ closed at the facility level, a decrease from the 24,402 grievances or 65% of the total filed last year (refer to Chart #3). This reflects a decrease of 1,221. For clarification, the number of grievances closed at the facility level has been computed by subtracting the number of grievances heard at CORC from the total number of grievances filed.

As of February 1, 1994, any grievances alleging violations of Directive #4910, Control of & Search for Contraband, during a strip search/strip frisk are reported on the Code Classification Sheet in Codes 25.1 for Strip Search and 25.2 for Strip Frisk. The strip search and strip frisk grievances are carried on the clerk's log and supplemental sheets in the same manner as all other grievances. There were 29 Code 25.1 (Strip Search) and 25.2 (Strip Frisk) grievances in 2010, a decrease from the 31 in 2009. This compares to 31 in 2008, 41 in 2007, 54 in 2006, 47 in 2005, 58 in 2004, 49 in 2003, 65 in 2002, 82 in 2001, 72 in 2000, 74 in 1999, 74 in 1998, 78 in 1997, 82 in 1996, and 86 in 1995.

Beginning in September 1999, grievances related to Native American issues were to be monitored for two years. These grievances have "Native American" in the title and were reported monthly. Through 2000 there were 54 grievances regarding Native American issues reported. In 2001 there were 50 grievances in this category. Through July 2002 an additional 21 Native American grievances were reported. Although still tracked using the title, subsequent reports have not been requested since July 2002.

In 1999, Code 23.1 was created to account for grievances filed regarding the Department's Smoke Free Policy. There were 49 grievances filed in 2010, an increase from the 22 last year. There were 51 grievances filed in 2008, 51 in 2007, 37 in 2006, 41 in 2005, 84 in 2004, 53 in 2003, 64 in 2002, 124 in 2001, and 158 in 2000.

Effective July 2000, Code 25.3 was created to account for any grievances regarding pat frisks of female inmates. In the last six months of 2000, there were 3 grievances filed in this category. A total of 7 was reported in 2001, 5 in 2002, 11 in 2003, 7 in 2004, 9 in 2005, 3 in 2006, 9 in 2007, 6 in 2008, and 17 in 2009. In 2010, there were 7 grievances filed.

In 2004, Code 22.1 was created to account for any grievances related to the Health Insurance Portability and Accountability Act (HIPAA). There were 178 grievances filed in 2010, an increase from the 137 last year. There were 206 grievances filed in 2004, 170 in 2005, 152 in 2006, 196 in 2007, and 138 in 2008.

### **III. IGP STAFF**

Inmate Grievance Program (IGP) Central Office staff made approximately 1 facility visit during 2010, a decrease from the 20 last year. The decrease is attributed to fiscal constraints. IGP Central Office staff also conducted orientation/training sessions for 797 Correctional Officer recruits, and 68 Sergeants at the Training Academy. In addition to regularly scheduled weekly CORC meetings, IGP Central Office staff conducted training for Regional Health Services staff.

During 2010, 9 facility staff transitions occurred due to reassignment, promotion and resignations. There were 7 IGP Central Office staff transitions due to lateral transfers or promotion. All facility Inmate Grievance Programs that had staff transitions during 2010 received assistance from the Regional Coordinators.

In 2010, the following staff transitions occurred in Central Office as follows:

April- The Assistant Director was appointed.

May- A Central Office IGP Supervisor transferred to a facility

June-The Clerk II left State Service.

August- A facility IGP Supervisor laterally transferred to Central Office.

September- A Central Office IGP Supervisor was promoted to an IGP Regional Coordinator in Central Office.

October- A Secretary I and Clerk II were hired.

IGP Central Office staff responded to 3,073 letters from inmates, family and friends in 2010, an increase from the 2,503 last year. IGP Central Office staff researched and copied grievance case materials for 50 Freedom of Information Law (FOIL) requests from various persons and agencies, a decrease from the 64 last year. Relevant to inmate litigation, IGP Central Office staff also researched and gathered grievance documents for 408 inquiries from the Attorney General's staff, a decrease from the 482 last year.

### **IV. Central Office Review Committee (CORC)**

The CORC is the final appellate level of the Inmate Grievance Program. The CORC consists of the Deputy Commissioner and Counsel, Deputy Commissioner for Correctional Facilities, Deputy Commissioner for Program Services, Deputy Commissioner for Administrative Services, and Deputy Commissioner and Chief Medical Officer, or their designees expressly authorized to act for them. A representative of the Office of Diversity Management will attend CORC hearings and have input on grievances alleging discrimination, but will not vote. The CORC functions on behalf of the Commissioner and under his authority. The CORC decisions have the effect of directives.

The PLRA of 1995, amended 42 U.S.C. Section 1997e (a), requires that inmates must exhaust available administrative remedies before litigating over prison conditions. This was initially a major factor in the increase in grievance appeals. In addition, there have been two United States Supreme Court decisions that were catalysts in the previous increase. On May 29, 2001, the court decided in *Booth v. Churner* that even if the administrative remedy does not provide monetary damages, it is still an available remedy. Subsequently, on February 26, 2002, the court in *Porter v. Nussle* decided that exhaustion is required in every situation, regardless of the nature of the inmate's underlying claim.

There were 12,419 grievance appeals to CORC, a decrease from the 13,155 last year. This reflects a decrease of 736 grievance appeals. The CORC addressed 9,548 grievance appeals in 1999, 10,527 in 2000, 11,754 in 2001, 12,395 in 2002, 14,432 in 2003, 15,374 in 2004, 15,122 in 2005, 14,531 in 2006, 15,506 in 2007, and 15,086 in 2008.

The number of CORC responses to grievance appeals is affected by 'carry-overs' at the beginning (grievances filed in 2009 but received at the CORC in 2010) and the end (grievances filed in 2010 but answered by the CORC in 2010) of each year. The 12,419 total is the actual number of grievances answered by the CORC in 2010 (refer to Chart #5).

Of the 12,419 grievances answered by the CORC in 2010, 5,824 or 47% were determined to be meritorious or have merit in part. In 2009, 5,035 or 38% were found to be meritorious or have merit in part. This represents an increase of 789 from 2009.

The CORC dispositions were transmitted back to the grievants in an average of 55 calendar days. This reflects an increase of 28.7 calendar days from the 26.3 calendar day average in 2009. This increase is attributed to staff shortages. The office was without an Assistant Director for 4 months, an IGP Coordinator for 5 months, an IGP Supervisor for 7 months, a Secretary I for 10 months, and a Clerk II for 4 months.

The CORC dispositions were transmitted back to the grievants in an average of 96.4 calendar days from the date filed at the facility. Therefore, it took an average of 32.6 calendar days longer to transmit responses from the date filed, in excess of the 90 calendar day limit established by Title 28, Code of Federal Regulations and the Federal Certification.

## **V. GRIEVANCE TRENDS AND ANALYSIS**

There were 35,600 grievances filed in 2010, a decrease from the 37,557 last year or 1,957 less. Historically, Code 22, Medical, was one of the most grieved areas. Since 2001 the most grieved categories in order of rank have been Staff Conduct, Medical, Housing-Internal Block Affairs, Package Room and Special Housing Units. The grievances filed from the S-Blocks, Southport C.F. and Upstate C.F. had an impact on each of these categories and is the primary reason the Special Housing Units code remains in the top 5 categories.

However, in 2003, Staff Conduct and Medical reversed positions with Medical becoming the lead category. The trends and analysis in each category continue to be consistent with prior years except for the increase in the number of medical grievances, as explained below.

### **1. CODE 22, MEDICAL**

There were 6,812 grievances filed in 2010, a decrease from the 7,281 last year or 469 less. These grievances accounted for 19.1% of all grievances filed, an increase of .3 % from the 18.8% last year.

The decrease in grievances is relative to the decrease in the average population. However, it is noted that the inmates who regularly file numerous medical complaints for real or perceived medical problems do so at any facility in which they are housed. Thus, many of the issues presented remain constant in this

category. It is believed that some medical grievances are filed in order to create a record of the grievant's request for medical attention or in an attempt to enhance medical treatment. There are grievances filed where the requested action is cited as a health concern, even though the request may be non-medical in nature. There continues to be a mild impact on this category by HIPAA, Code 22.1, as evidenced by the 151 grievances filed in 2006, 196 in 2007, 138 in 2008, 137 in 2009 and 178 in 2010.

In some cases, prolific grievants are seriously ill and the numbers of grievances they file often demonstrate anxiety. Many complain of chronic illnesses such as back pain, arthritis, etc. The anxiety results in grievances because of the time frame involved in realizing an outside consult or appointment. This analysis is validated by the repetition in the composition of the complaints. Another factor is the perception on the part of inmates that recommendations made by outside consultants must be implemented without question, when in reality the Facility Health Services Directors as well as the Regional Medical Directors and managed care evaluate the recommendation and have input in the treatment plan.

Further, an inmate's expectation of specific treatment plans and desired medical services often does not fall within the realm of possibility, nor are they medically indicated by facility doctors. Requests for specialty consultants such as dermatologists, podiatrists, ophthalmologists, allergists, neurologists and various others are common. Requests for medical procedures which are not in accordance with the medical provider's policy or the Department's Health Services Policy Manual, and are not ordered by the Facility Health Services Director, account for some of the medical complaints.

In some grievances, a medical condition is cited as the reason for requesting items that are issued on medical order only such as bed boards, orthopedic shoes, eyeglasses, nutritional supplements, eye drops, skin creams, pain medications, medicated shampoos and vitamins. Other examples of special medical requests are single cells, bottom bunks, additional showers, special diets, medical appliances and boxer shorts.

In some instances, the medical condition cited by the inmate does not exist according to that inmate's medical record, nor is it a condition already being addressed by the facility health staff. Access to outside health providers is also a factor in the number of medical grievances. The combination of perceived illness and actual illness within the inmate population is expected to continue to account for a portion of the number of medical complaints.

The S-Block, Upstate C.F. and Southport C.F. inmates do not come out of their cells except for visits, disciplinary hearings and medical examinations, if deemed necessary by the facility doctor. These inmates feel they should come out for all medical contacts due to privacy concerns.

An increase in the number of wheelchair inmates brought Americans with Disability Act (ADA) issues such as supplies, higher bed, catheters, outside trips, replacement wheelchairs and aides.

The description of grievances in the medical category is intended to demonstrate the variety of complaints received and is not a complete list of medical grievances.

## **2. CODE 49, STAFF CONDUCT**

There were 6,131 grievances filed in 2010, a decrease from the 6,491 last year or 360 less. These grievances accounted for 17.2% of all grievances filed, a decrease of .1% from the 17.3 % last year.

A significant number of staff conduct grievances continues to be attributed to inmate interaction with staff resulting in misbehavior reports. The perception among staff is that some of the harassment complaints resulting from interaction between employees and inmates are filed by the inmates in an attempt to discredit misbehavior reports written by staff and to recover the \$5.00 surcharge imposed. A January 1992 revision of Title 7, NYCRR authorizes the surcharge.

Code 49, Staff Conduct, has remained in the five most grieved categories due to the wide range of issues that could be perceived and presented by inmates as inappropriate staff conduct or harassment. A review of the titles in this code substantiates that these types of grievances are inflated by inmate perception, any difference of opinion with staff and an inmate's unfamiliarity with facility policies or statewide rules.

For example, direct orders are commonly seen as a form of harassment as noted in the description of grievances submitted in this code. An inmate's failure to follow procedures may result in the loss of an opportunity to participate in an activity or to exercise an option. An example of this is when an inmate neglects to respond to announcements concerning the commencement of certain activities or the preparation of a list by staff of inmates who wish to participate in an upcoming activity. This results in the inmate's inability to participate and, consequently, the filing of grievances due to the perception of unfair treatment or that staff could have made an exception. The logistics involved in coordinating the activities and movement of large groups of people have not traditionally been readily appreciated by an inmate who files this type of complaint, since the result of such consideration would not support strict adherence to rules governing callouts, attendance and movement.

The examples of grievances in the staff conduct category are intended to demonstrate the variety of complaints received and are not a complete list of staff conduct grievances.

### **3. CODE 23, HOUSING-INTERNAL BLOCK AFFAIRS**

There were 2,196 grievances filed in 2010, a decrease from the 2,301 last year or 105 less. These grievances accounted for 6.2% of all grievances filed, an increase of .1% from the 6.1% last year.

Grievances in this code concern physical housing conditions/issues such as double ceiling, double bunking, cube space, air circulation/fans, furniture, hot water, heat, window screens and storage space.

Service related grievances include cell cleaning supplies, laundering of clothes and linen, winter blankets, list taking procedures, callout procedures, haircuts, feed up meals, maintenance of housing areas and repair of housing areas. Other grievances pertain to supplies, enforcement of cell standards, desired/undesired cell moves, honor block denials, denial of items or services, cleanliness, pest control measures, removal from double bunk beds, staff performance of duties, distribution of personal mail, mailboxes, razor issue policy, bulletin boards, posting of memos, announcements over the public address system, television cable and radio/television volume.

The noted issues in this category are intended to demonstrate the variety of complaints filed in Code 23 and are not a complete list of housing unit complaints.

### **4. CODE 30, PACKAGE ROOM**

There were 1,494 grievances filed in 2010, a decrease from the 1,615 filed last year or 121 less. These grievances accounted for 4.2% of all grievances filed, an increase of .2% from the 4% last year.

Many package room complaints result from a difference in security staff and inmate interpretation of Departmental Directive #4911, entitled "Packages & Articles Sent or Brought to Facilities". The directive describes items permitted to be received and the provisions thereof. The package room complaints have not substantially changed. The issues include hot pots, typewriters, watches, sneakers, food items and musical instruments. There were 4 revisions to Directive #4911, Packages & Articles Sent or Brought to Facilities in 2010, and it is expected that these revisions will provide more clarification and interpretation of the items allowed through the package room. Other issues still focus around an inmate's desire for items not allowed by directive because they are too valuable and present security concerns. Some items do not conform to the requirements of the directive, such as packaging for food products, colors of clothing/ undergarments/linens, the opening of package items to be searched and items that require approval of the Superintendent via special permit.

As in past years, the technological advancement in the design and variety of some allowable items results in their denial, since the item is essentially changed and may no longer conform to package room guidelines.

Package room grievances were also affected by the S-Block and Upstate C.F. inmates as a result of their movement from a maximum security keeplock situation to an S-Block or Upstate C.F. The inmate, although not on a loss of packages disposition, falls under the Special Housing Unit (SHU) policies regarding the limitation of packages as outlined in Directive #4933.

The resulting desire for products unacceptable for receipt via the package room impacts the number of grievances filed in this category.

## **5. CODE 24, SPECIAL HOUSING UNITS**

There were 1,627 grievances filed in 2010, an increase from the 1,422 last year or 205 more. These grievances accounted for 4.6% of all grievances filed, an increase of .8% from the 3.8% last year.

There were 2,365 grievances filed by S-Block inmates in 2010, 466 less than the 2,831 last year. Also, there were 5,601 grievances filed by inmates housed in the Upstate and Southport C.F. Special Housing Units in 2010, a decrease from the 6,035 last year or 434 less. Some of the inmates transferred to these units were from maximum security facilities where they were in keeplock status in a general population cell. As a condition of confinement, the inmates must follow the SHU policies consistent with Directive #4933, which limits property in the cell, visits, packages, inmate contact, etc. Therefore, they grieve all aspects of the SHU policies.

Other issues include smoking, cell cleanup, the Progressive Inmate Movement System (PIMS) level, food and library materials.

The grievances in this category deal with SHU issues and do not reflect the actual number of grievances filed from SHU.

Additionally, Marcy S-Block was closed on 11/9/07 and converted to an Office of Mental Health (OMH) housing and treatment unit.

**CHART 1**  
**Total And % Of Informal Resolutions By Year**



**CHART 2**  
**Total and % of IGRC Hearings By Year**

■ Sum of IGRC Hearings    ◆ Sum of Total Grievances Filed

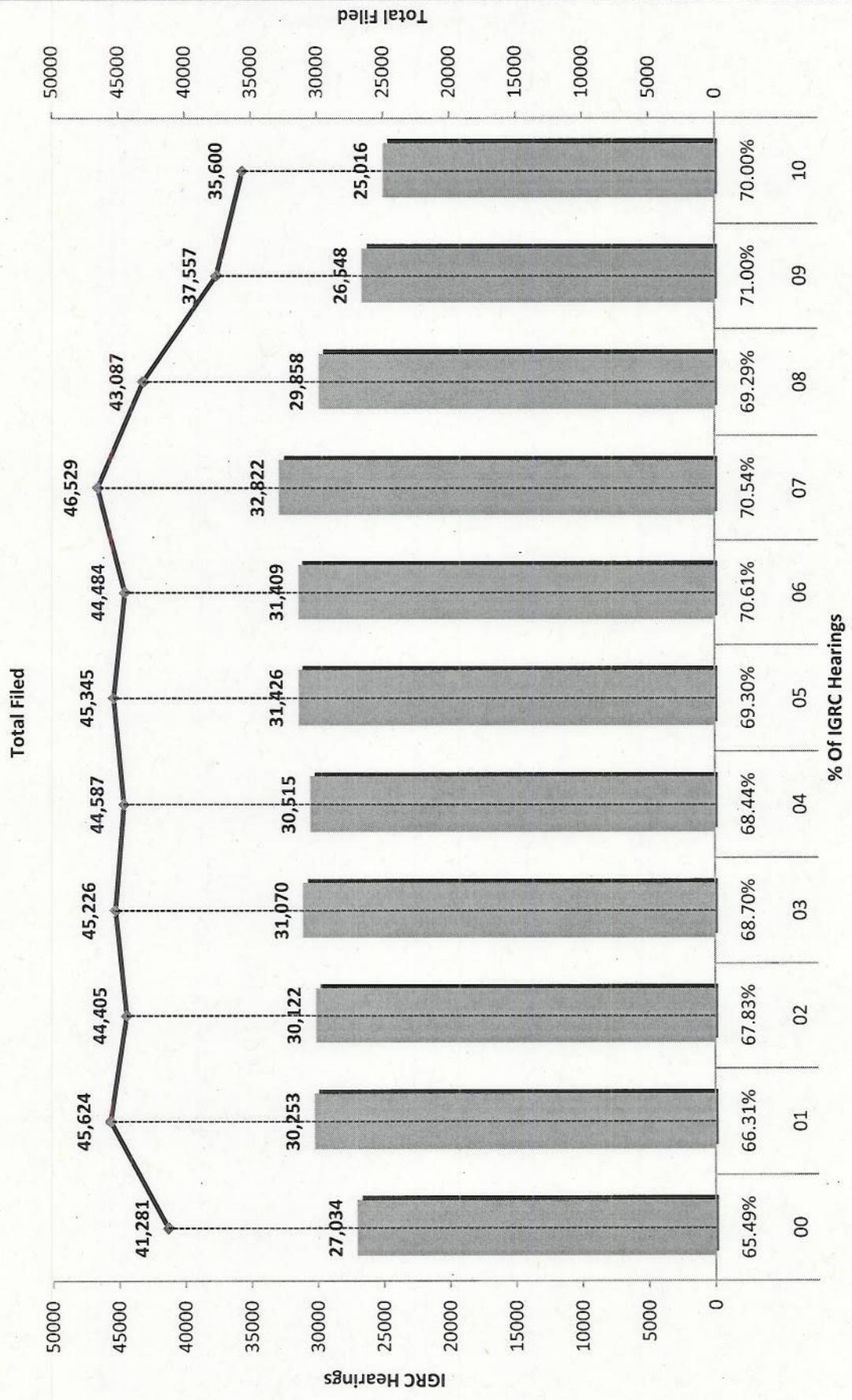


CHART 3

**Total And % Of Grievances Closed At Facility By Year**

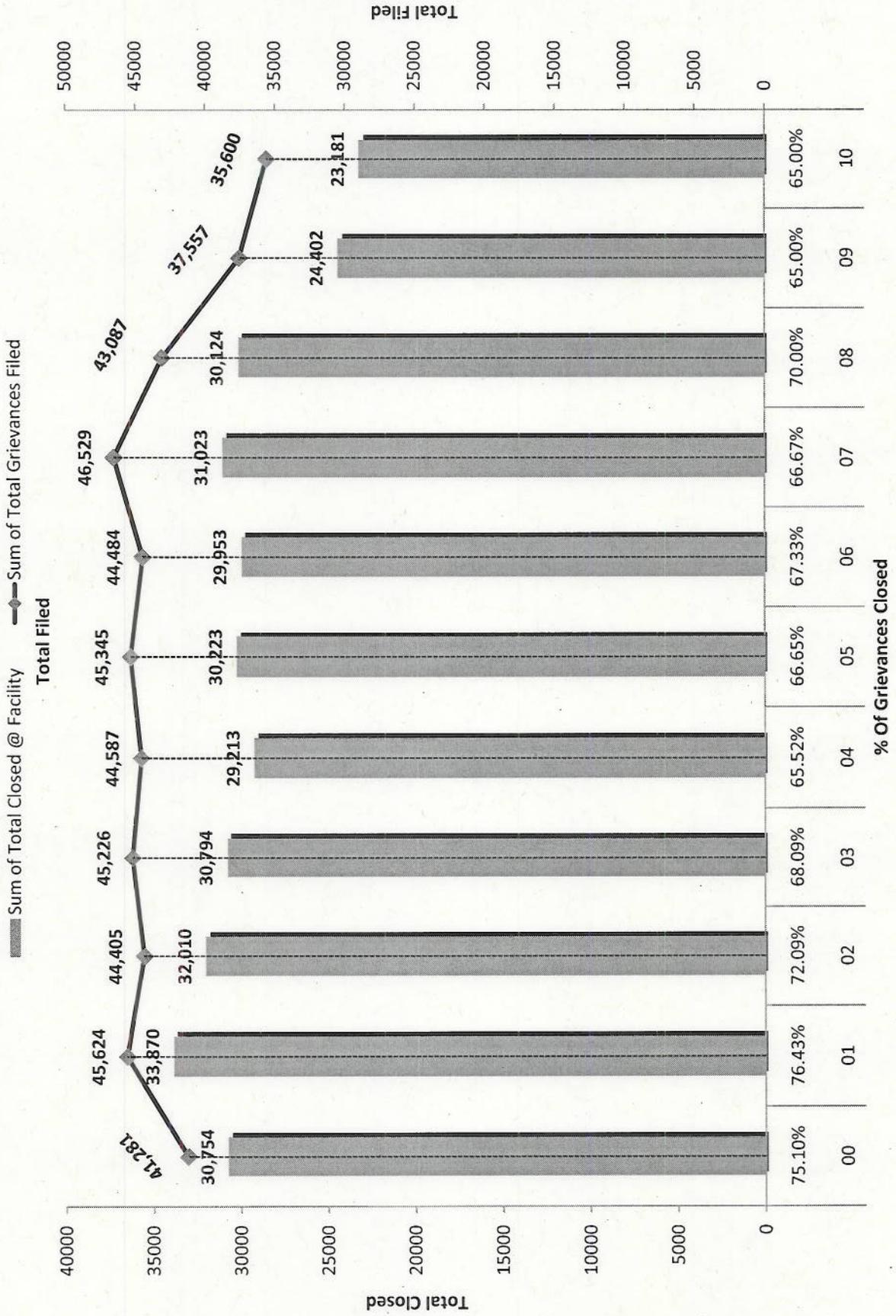
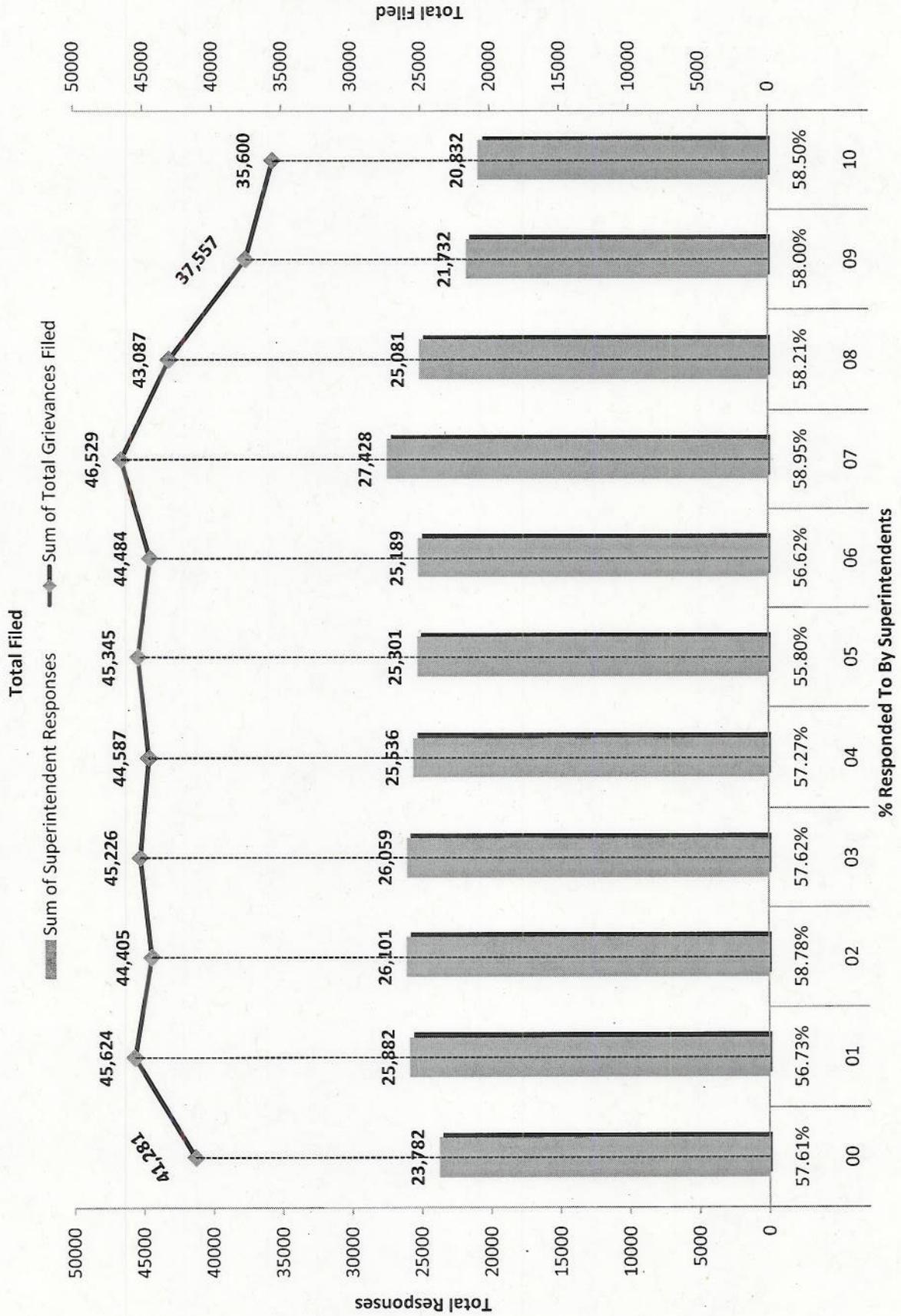
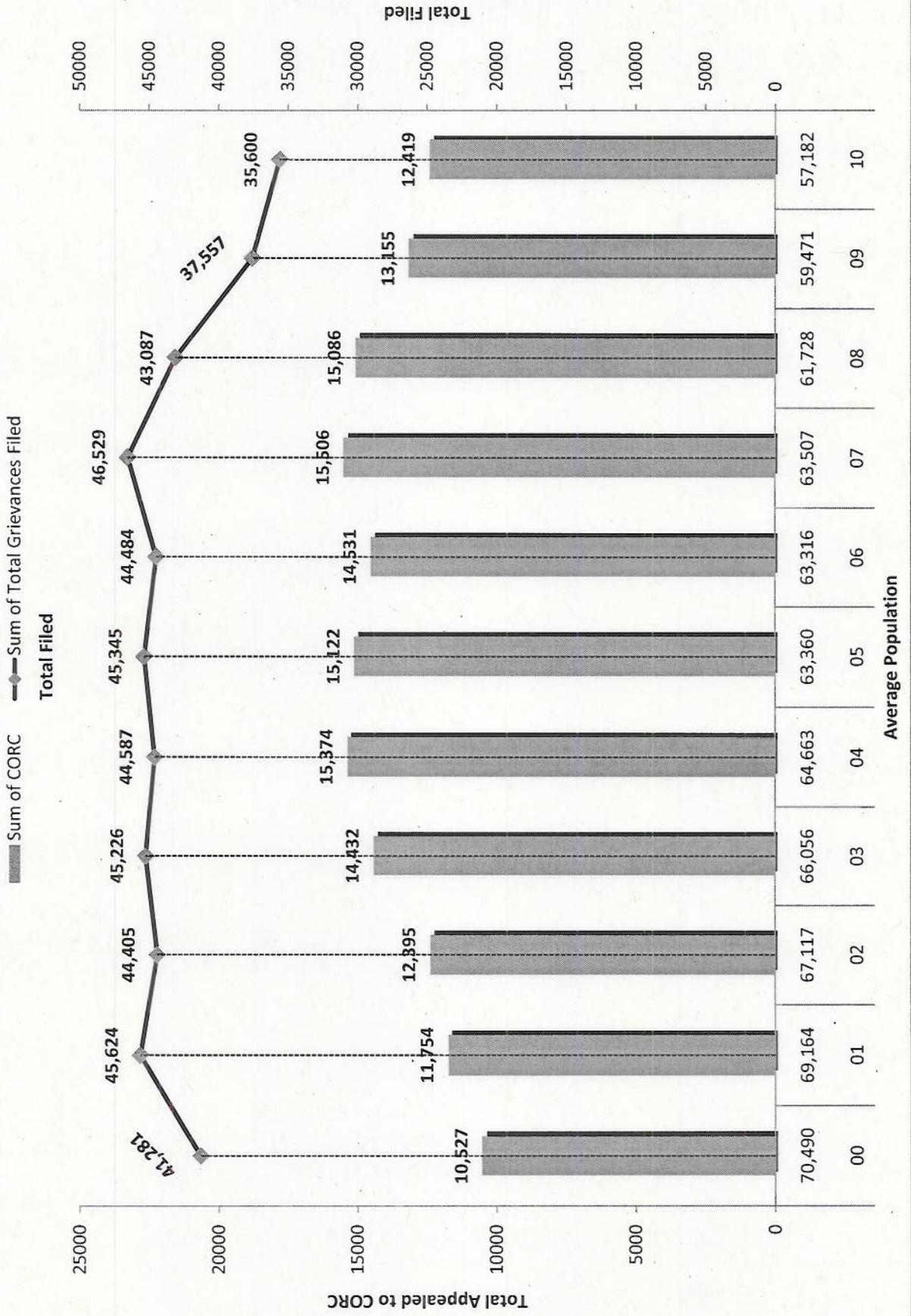


CHART 4

Total And % Of Superintendent Responses By Year



**CHART 5**  
**Grievances Appealed To CORC By Year**



## **FACILITY STATISTICAL NARRATIVE**

### **ONEIDA HUB**

#### **Camp Georgetown Correctional Facility**

There were 27 grievances filed in 2010, an increase from the 18 last year.

Code 22, Medical, had 5 grievances in 2010, an increase from the 1 last year. These grievances concerned doctor appointments and treatment.

Code 49, Staff Conduct, had 13 grievances in 2010, an increase from the 9 last year. These grievances all alleged verbal harassment.

#### **Hale Creek Correctional Facility**

There were 51 grievances filed in 2010, an increase from the 48 last year.

Code 22, Medical, had 18 grievances in 2010, a decrease from the 19 last year. These grievances concerned medications, specialty care, testing, and allegations of negligence.

Code 49, Staff Conduct, had 20 grievances in 2010, a decrease from the 23 last year. These grievances alleged threats and harassment.

#### **Marcy Correctional Facility**

There were 876 grievances filed in 2010, an increase from the 491 last year. The increase in grievances in 2010 is attributed to the opening of the Regional Mental Health Unit (RMHU) on 12/15/09.

Code 22, Medical, had 237 grievances in 2010, an increase from the 154 last year. These grievances concerned requests for a different physician, adequate treatment, outside consultations, testing, medications, bottom bunks and permits.

Code 23, Housing-Internal Block Affairs, had 45 grievances in 2010, an increase from the 16 last year. These grievances concerned RMHU cell items, RMHU policy, general population cube standards, housing supplies and privileges.

Code 31, Rules & Regulations, had 36 grievances in 2010, an increase from the 12 last year. These grievances concerned general population and RMHU policy and enforcement.

Code 37, Mess Hall, had 29 grievances in 2010, an increase from the 12 last year. These grievances concerned special diets, Cold Alternative Diets and portion sizes.

Code 49, Staff Conduct, had 110 grievances in 2010, an increase from the 73 last year. These grievances alleged physical abuse, harassment and sexual abuse. There were 51 grievances filed from the RMHU.

#### **Mid-State Correctional Facility**

There were 310 grievances filed in 2010, a decrease from the 458 last year.

Code 6, Guidance Unit/Counseling, had 19 grievances in 2010, a decrease from the 26 last year. These grievances concerned sex offender programming and program recommendations.

Code 22, Medical, had 105 grievances in 2010, a decrease from the 132 last year. These grievances concerned medications, quality of care, delays in care and untimely responses.

Code 23, Housing-Internal Block Affairs, had 15 grievances in 2010, a decrease from the 28 last year. These grievances concerned untimely mail delivery, cube standards, housing unit repairs, policy and procedure, and missing items from cube searches.

Code 30, Package Room, had 6 grievances in 2010, a decrease from the 18 last year. These grievances were on denial of items.

Code 49, Staff Conduct, had 68 grievances in 2010, a decrease from the 80 last year. These grievances alleged verbal abuse, threats, racial statements, staff incompetence and physical abuse.

### **Mohawk Correctional Facility**

There were 266 grievances filed in 2010, a decrease from the 332 last year. It is noted that there was a 14% decrease in the inmate population in 2010, resulting in fewer grievances.

Code 22, Medical, had 52 grievances in 2010, a decrease from the 70 last year. These grievances concerned denial of medical treatment, medications, lotions, sanitary practices by medical staff, program limitations, medical privacy and delays in treatment.

Code 23, Housing-Internal Block Affairs, had 9 grievances in 2010, a decrease from the 20 last year. These grievances concerned shower curtains, heat, ice, cabinets, wet towels and hanging pictures.

Code 30, Package Room, had 15 grievances in 2010, an increase from the 13 last year. These grievances concerned lost money orders, food packaging seals, beard trimmers/shavers, dominoes, mouthwash with whiteners and sergeant's review.

Code 42, Inmate Rights, had 11 grievances in 2010, a decrease from the 20 last year. These grievances concerned court orders, UCC policy, name changes, Merit Time and accuracy of records.

Code 49, Staff Conduct, had 110 grievances in 2010, an increase from the 97 last year. These grievances alleged physical assault, verbal harassment, mistreatment in SHU, sexual harassment, profanity, retaliation and tampering with tier hearing cassette tapes.

### **Oneida Correctional Facility**

There were 229 grievances filed in 2010, a decrease from the 260 last year.

Code 6, Guidance Unit/Counseling, had 14 grievances in 2010, an increase from the 7 last year. These grievances concerned SOCTP and ART policy and procedure.

Code 20, ASAT, had 6 grievances in 2010, a decrease from the 28 last year. These grievances concerned ASAT credit, program need and disputes with staff. The decrease was credited to the implementation of small group therapy sessions which increased communication, and team building activities.

Code 22, Medical, had 30 grievances in 2010, a decrease from the 53 last year. These grievances concerned medical treatment, reasonable accommodations, flat facility, shy bladder, cosmetic surgery, testing, medications, bottom bunks, permits, work restrictions, orthopedic boots and specialists.

Code 23, Housing-Internal Block Affairs, had 15 grievances in 2010, an increase from the 8 last year. These grievances concerned television, telephone, shower, bathroom, cube and dayroom policy.

Code 49, Staff Conduct, had 47 grievances in 2010, a decrease from the 56 last year. These grievances alleged physical assault, threats, racial slurs, retaliation, verbal abuse, denial of medical treatment, false MBR's, harassment, mail and food tampering, and excessive force.

### **Summit Shock Correctional Facility**

There were 4 grievances filed in 2010, a decrease from the 7 last year.

Code 49, Staff Conduct, had 4 grievances in 2010, a decrease from the 5 last year. These grievances alleged harassment while being escorted to meals.

## **WATERTOWN HUB**

### **Cape Vincent Correctional Facility**

There were 217 grievances filed in 2010, a decrease from the 279 last year.

Code 22, Medical, had 23 grievances in 2010, a decrease from the 34 last year. These grievances concerned quality of care, delays in care, medical policies and procedures, medication, and requests for specialty care.

Code 23, Housing-Internal Block Affairs, had 15 grievances in 2010, an increase from the 6 last year. These grievances concerned bed assignments, unit ventilation and heating, and adherence to unit procedures.

Code 24, Special Housing Units, had 2 grievances in 2010, the same as last year. These grievances concerned exercise and staff rounds.

Code 30, Package Room, had 12 grievances in 2010, a decrease from the 15 last year. These grievances concerned missing or disallowed items, delays and postal charges.

Code 42, Inmate Rights, had 5 grievances in 2010, a decrease from the 21 last year. These grievances concerned time computations, charges for copies, and documentation in their files.

Code 49, Staff Conduct, had 62 grievances in 2010, an increase from the 52 last year. These grievances alleged physical and verbal abuse, threats, inappropriate language, and discrimination.

### **Gouverneur Correctional Facility**

There were 542 grievances filed in 2010, a decrease from the 789 last year. It is noted that there were 265 S-Block grievances filed in 2010, a decrease from the 358 last year.

Code 21, Dental, had 20 grievances in 2010, a decrease from the 49 last year. These grievances concerned care for routine issues, timeliness of treatment, and prioritized treatment. The decrease is attributed to the hiring of a hygienist and a full time dentist.

Code 22, Medical, had 100 grievances in 2010, a decrease from the 156 last year. These grievances concerned medication, delayed care, quality of care, requests for second opinions, and specialty care.

Code 24, Special Housing Units, had 46 grievances in 2010, a decrease from the 63 last year. These grievances concerned PIMS Level advancement, heating and ventilation, supplies, exercise, and announcement of staff rounds.

Code 28, Tier III Policy and Procedures, had 12 grievances in 2010, a decrease from the 29 last year. These grievances concerned the length of disciplinary sanctions, hearing procedures, and allegations of retaliation and false charges.

Code 30, Package Room, had 19 grievances in 2010, a decrease from the 42 last year. These grievances concerned disallowed items, shipping issues, disposal options, and lost or damaged packages.

Code 49, Staff Conduct, had 94 grievances in 2010, a decrease from the 162 last year. These grievances alleged verbal harassment, retaliation, discrimination, and threats.

### **Ogdensburg Correctional Facility**

There were 26 grievances filed in 2010, a decrease from the 92 last year. It is noted that there has been a 35% decrease in the inmate population over the last year.

Code 22, Medical, had 6 grievances in 2010, a decrease from the 20 last year. These grievances concerned quality of care and requests for specialty care.

Code 30, Package Room, had 2 grievances in 2010, a decrease from the 4 last year. These grievances concerned disallowed items.

Code 49, Staff Conduct, had 4 grievances in 2010, a decrease from the 21 last year. These grievances alleged verbal abuse, threats and staff incompetence.

### **Riverview Correctional Facility**

There were 233 grievances filed in 2010, a decrease from the 271 last year.

Code 22, Medical, had 38 grievances in 2010, a decrease from the 51 last year. These grievances concerned quality of care, specialty care, medications, policies and procedures and delays in care.

Code 23, Housing–Internal Block Affairs, had 7 grievances in 2010, a decrease from the 11 last year. These grievances concerned access to callouts, delivery of mail, showers, and count procedures.

Code 24, Special Housing Units, had 1 grievance in 2010, a decrease from the 3 last year. This grievance concerned supplies.

Code 30, Package Room, had 15 grievances in 2010, a decrease from the 19 last year. These grievances concerned disallowed items, damaged packages, delays, and disposal options.

Code 49, Staff Conduct, had 47 grievances in 2010, an increase from the 44 last year. These grievances alleged verbal abuse, physical abuse, threats, racial slurs and incompetence.

### **Watertown Correctional Facility**

There were 71 grievances filed in 2010, a decrease from the 113 last year.

Code 6, Guidance Unit/Counseling, had 0 grievances in 2010, a decrease from the 9 last year.

Code 22, Medical, had 20 grievances in 2010, the same as last year. These grievances concerned specialized care, diets, delays in care, medications, and requests for outside consults.

Code 23, Housing–Internal Block Affairs, had 5 grievances in 2010, a decrease from the 6 last year. These grievances concerned call outs, unit recreation, and television programming.

Code 30, Package Room, had 7 grievances in 2010, a decrease from the 13 last year. These grievances concerned disallowed items, missing items, postage, and disposal options.

Code 49, Staff Conduct, had 17 grievances in 2010, a decrease from the 22 last year. These grievances alleged incompetence, verbal abuse, threats, discrimination, and physical abuse.

## **CLINTON HUB**

### **Adirondack Correctional Facility**

There were 69 grievances filed in 2010, an increase from the 68 last year.

Code 6, Guidance Unit/Counseling, had 4 grievances in 2010, an increase from the 0 last year. These grievances concerned ART credit, Shock program placement and Supplemental Merit Time.

Code 22, Medical, had 13 grievances in 2010, a decrease from the 14 last year. These grievances concerned quality of care, delays in care, medication, and special requests for physical therapy and specialist consultations.

Code 49, Staff Conduct, had 11 grievances in 2010, a decrease from the 24 last year. These grievances alleged physical abuse, discrimination, threats, and verbal abuse.

### **Altona Correctional Facility**

There were 125 grievances filed in 2010, a decrease from the 190 last year.

Code 1, Program Committee, had 3 grievances in 2010, a decrease from the 10 last year. These grievances concerned being allowed to refuse a program and program changes. The decrease can be attributed to an increased satisfaction with the programs given by the Program Committee.

Code 20, ASAT, had 10 grievances in 2010, an increase from the 4 last year. These grievances concerned removals from ASAT, a completion certificate and ASAT credit. The increase is attributed to an increase number of inmates removed from ASAT requesting to be placed back into the program. It is noted that 8 of the 10 grievances filed were regarding being placed back in ASAT.

Code 22, Medical, had 23 grievances in 2010, an increase from the 19 last year. These grievances concerned quality of care, medication, privacy to insert a catheter, medical transfers, special issue boots and prosthetics.

Code 23, Housing-Internal Block Affairs, had 9 grievances in 2010, the same as last year. These grievances concerned mail distribution, cleaning details, TV volume, bathroom policy, single cube requests, showers and exercise schedules.

Code 29, Inmate Property, had 1 grievance in 2010, a decrease from the 6 last year. This grievance concerned missing property.

Code 40, Law Library, had 1 grievance in 2010, a decrease from the 9 last year. This grievance concerned the return of legal work.

Code 49, Staff Conduct, had 25 grievances in 2010, a decrease from the 38 last year. These grievances alleged physical abuse, verbal abuse, sexual harassment and threats.

## **Bare Hill Correctional Facility**

There were 712 grievances filed in 2010, a decrease from the 750 last year.

Code 6, Guidance Unit/Counseling, had 3 grievances in 2010, a decrease from the 15 last year. These grievances concerned a transfer, a program referral, and screening for shock programs.

Code 22, Medical, had 136 grievances in 2010, a decrease from the 163 last year. These grievances concerned quality of care, delays in care, medical procedures, medication, and specialist requests.

Code 23, Housing-Internal Block Affairs, had 15 grievances in 2010, a decrease from the 16 last year. These grievances concerned housing locations, surveillance procedures, cleaning schedules, escorts, requests for a single cube, top bunk assignments, and the hours the dayroom is open.

Code 29, Inmate Property, had 18 grievances in 2010, an increase from the 7 last year. These grievances concerned disallowed property, missing property, postage, release clothing, and a request to revise Directives #4911 and #4913. It is noted that Phase II of Directive #4913 was implemented, and inmates are now required to dispose of excess property.

Code 30, Package Room, had 49 grievances in 2010, an increase from the 34 last year. These grievances concerned denial of items, missing items, packages being returned to sender, food being removed from containers, and the changes in Directives #4911 and #4913.

Code 49, Staff Conduct, had 219 grievances in 2010, a decrease from the 251 last year. These grievances alleged threats, racial slurs, and verbal and physical abuse.

## **Chateaugay Correctional Facility**

There were 5 grievances filed in 2010, a decrease from the 6 last year.

Code 22, Medical, had 1 grievance in 2010, an increase from the 0 last year. This grievance concerned medical treatment.

Code 49, Staff Conduct, had 4 grievances in 2010, the same as last year. These grievances alleged harassment, verbal abuse, and abuse of authority.

## **Clinton Correctional Facility (Main)**

There were 971 grievances filed in 2010, a decrease from the 1,198 last year. It is noted that there were 742 non calendared contacts in 2010, an increase from the 363 last year, resulting in a decrease of grievances being filed.

Code 3, Correspondence, had 23 grievances in 2010, a decrease from the 55 last year. These grievances concerned missing items, mail being opened and delays. The decrease is attributed to consistent staffing; it is noted that there were two vacancies in 2009 and staff were pulled from other departments to help process the correspondence. There are now 4 steady mailroom employees in 2010.

Code 22, Medical, had 254 grievances in 2010, a decrease from the 280 last year. These grievances concerned quality of care, delays in care, outside consultations, medical procedures, and medication.

Code 23, Housing-Internal Block Affairs, had 44 grievances in 2010, an increase from the 26 last year. These grievances concerned cell moves, block announcements, denial of shower, meals, and exercise.

Code 24, Special Housing Units, had 40 grievances in 2010, a decrease from the 52 last year. These grievances concerned restraint orders, broken video cameras, confiscated items, mail delivery, staff tampering with grievances, cell moves, rodents in the units, and CCTV for religious services.

Code 29, Inmate Property, had 45 grievances in 2010, a decrease from the 78 last year. These grievances concerned missing property, denial of property, and property limits.

Code 30, Package Room, had 38 grievances in 2010, a decrease from the 55 last year. These grievances concerned Directive #4911, postage, denial of body wash, soap, cassette tapes, webbed belt, cigars, books, coffee and creamer.

Code 49, Staff Conduct, had 104 grievances in 2010, a decrease from the 160 last year. These grievances alleged assault, threats and harassment.

### **Clinton Correctional Facility (Annex)**

There were 255 grievances filed in 2010, a decrease from the 315 last year.

Code 22, Medical, had 49 grievances in 2010, a decrease from the 64 last year. These grievances concerned delays in care, medication issues, requests for medical procedures and supplies.

Code 23, Housing-Internal Block Affairs, had 10 grievances in 2010, a decrease from the 14 last year. These grievances concerned housing locations, kitchen hours, double bunks, housing moves, linens, and dorm population.

Code 30, Package Room, had 6 grievances in 2010, a decrease from the 9 last year. These grievances concerned missing items, requests for reimbursement, and denial of hair gel, boxers, and packages.

Code 40, Law Library, had 14 grievances in 2010, an increase from the 4 last year. These grievances concerned call outs, sign in procedures and missing books. The increase can be attributed to staff turnover at the beginning of 2010.

Code 49, Staff Conduct, had 71 grievances in 2010, a decrease from the 86 last year. These grievances alleged physical abuse, threats, and verbal abuse.

### **Franklin Correctional Facility**

There were 393 grievances filed in 2010, a decrease from the 440 last year.

Code 21, Dental, had 10 grievances in 2010, a decrease from the 30 last year. These grievances concerned delays in seeing the dentist and a root canal. The decrease is attributed to a second dentist being employed by the facility from March 2010 to October 2010.

Code 22, Medical, had 88 grievances in 2010, a decrease from the 99 last year. These grievances concerned quality of care, delays in care, medical procedures, and medication.

Code 23, Housing-Internal Block Affairs, had 18 grievances in 2010, a decrease from the 24 last year. These grievances concerned issuance of razors and double bunking.

Code 30, Package Room, had 13 grievances in 2010, an increase from the 11 last year. These grievances concerned delays in receiving packages, mailing packages, and denial of items.

Code 49, Staff Conduct, had 120 grievances in 2010, a decrease from the 158 last year. These grievances alleged verbal abuse, threats, and physical abuse.

## **Lyon Mountain Correctional Facility**

There were 8 grievances filed in 2010, a decrease from the 30 last year. The decrease is attributed to the decrease in population, and it is noted that as of November 16, 2010 there are no more inmates housed at the facility.

Code 35, Commissary, had 2 grievances in 2010, a decrease from the 7 last year. These grievances concerned a can refund and an outdated item.

Code 49, Staff Conduct, had 4 grievances in 2010, an increase from the 2 last year. These grievances alleged verbal abuse and threats.

## **Upstate Correctional Facility**

There were 3,575 grievances filed in 2010, an increase from the 3,450 last year.

Code 22, Medical, had 927 grievances in 2010, an increase from the 917 last year. These grievances concerned medical procedures, quality of care, delays in care, outside consultations, and medication.

Code 24, Special Housing Units, had 385 grievances in 2010, an increase from the 242 last year. These grievances concerned headphones, cell cleanup, nail clippers, toilet paper, exercise, meals, announcements, cell changes, problems with cell mates, night lights, and cell repairs. No trend for the increase is noted.

Code 30, Package Room, had 38 grievances in 2010, an increase from the 27 last year. These grievances concerned missing items, packages not treated as privileged, postage and denial of items.

Code 37, Mess Hall, had 113 grievances in 2010, a decrease from the 147 last year. These grievances concerned portion size, food quality and religious holiday meals.

Code 49, Staff Conduct, had 990 grievances in 2010, a decrease from the 1,043 last year. These grievances alleged physical abuse, racial slurs, threats, and verbal abuse.

## **SULLIVAN HUB**

### **Eastern Correctional Facility**

There were 466 grievances filed in 2010, a decrease from the 493 last year.

Code 22, Medical, had 71 grievances in 2010, a decrease from the 91 last year. These grievances concerned second opinions, doctor appointments, medical treatment, tests, medical records, surgery, medications, hearing aids, hormone therapy and medical restrictions.

Code 23, Housing-Internal Block Affairs, had 17 grievances in 2010, a decrease from the 22 last year. These grievances concerned heat, headphone jacks for Spanish TV's and housing policy and procedures.

Code 25, Search & Seizure/Frisks/Contraband, had 28 grievances in 2010, an increase from the 18 last year. These grievances concerned cell searches, property confiscation, improper search procedures and alleged missing property.

Code 30, Package Room, had 54 grievances in 2010, an increase from the 35 last year. These grievances concerned confiscated items, sergeant's review, package return notification and denial of soy milk, lettuce, pomade, cleats, beard trimmers, peel and seal packaging, chocolate liqueur, underwear, and sweaters with zippers.

Code 49, Staff Conduct, had 56 grievances in 2010, a decrease from the 69 last year. These grievances alleged verbal abuse, harassment during searches, security interference in medical issues, religious discrimination, sexual harassment, threats and inappropriate pat frisk.

### **Mid-Orange Correctional Facility**

There were 200 grievances filed in 2010, a decrease from the 240 last year. The decrease in grievances was attributed to the reduction in the inmate population by 129 during 2010.

Code 22, Medical, had 78 grievances in 2010, a decrease from the 86 last year. These grievances concerned medications, requests for specialists, doctor appointments, medical treatment, medical staff, follow up care, bottom bunk permits, reasonable accommodations, medical boots, testing, medical restrictions and medical records.

Code 23, Housing–Internal Block Affairs, had 12 grievances in 2010, an increase from the 8 last year. These grievances concerned the movement of inmates from the H-compound into the Main compound. Other grievances concerned gloves for cleaning, double bunks, hot water for clothes washing and wet floor signs.

Code 30, Package Room, had 13 grievances in 2010, the same as last year. These grievances concerned postage costs, magazines, sneakers, package weight, procedures, hobby craft items, bag gloves, headphones and a missing package.

Code 49, Staff Conduct, had 11 grievances in 2010, a decrease from the 33 last year. These grievances alleged verbal harassment, abusive language, retaliation, unprofessional conduct, and threats.

### **Otisville Correctional Facility**

There were 234 grievances filed in 2010, an increase from the 129 last year.

Code 22, Medical, had 54 grievances in 2010, an increase from the 44 last year. These grievances concerned bus passes, treatment, quality of care, access to specialists, and bottom bunk permits.

Code 23, Housing–Internal Block Affairs, had 14 grievances in 2010, an increase from the 11 last year. These grievances concerned bottom bunks, cube inspections, fan replacement, lighting and housing unit policy.

Code 25, Search & Seizure/Frisks/Contraband; had 17 grievances in 2010, an increase from the 2 last year. These grievances concerned property limits, enforcement of limits and placement of property during a search.

Code 30, Package Room, had 14 grievances in 2010, an increase from the 9 last year. These grievances concerned permit items, jalapeno flavored chips, missing items, destruction of property and interpretation of Directive #4911.

Code 49, Staff Conduct, had 32 grievances in 2010, an increase from the 7 last year. These grievances alleged threats, intimidation, retaliation, unprofessional conduct, improper investigations, unauthorized searches, and unprofessional language.

## **Shawangunk Correctional Facility**

There were 837 grievances filed in 2010, a decrease from the 880 last year.

Code 22, Medical, had 165 grievances in 2010, an increase from the 162 last year. These grievances concerned requests to see the doctor, medications, level of care, medical treatment and delays, and specialty recommendations. It is noted that one inmate filed 34 grievances which is typical for him.

Code 23, Housing-Internal Block Affairs, had 66 grievances in 2010, an increase from the 59 last year. These grievances concerned double cell policy, heat, supply issue and housing unit policy.

Code 24, Special Housing Units, had 45 grievances in 2010, an increase from the 19 last year. These grievances concerned food in cell, CAD meals, shower time, pens, allowable property, mail distribution and cell cleaning.

Code 30, Package Room, had 51 grievances in 2010, an increase from the 45 last year. These grievances concerned denial of items and alleged missing items. Consistency in staffing and their decisions is credited with the decrease in grievances.

Code 49, Staff Conduct, had 60 grievances in 2010, a decrease from the 76 last year. These grievances alleged harassment, unprofessional conduct, staff assault and sexual harassment.

## **Sullivan Correctional Facility**

There were 674 grievances filed in 2010, a decrease from the 693 last year.

Code 22, Medical, had 146 grievances in 2010, a decrease from the 169 last year. These grievances concerned medical treatment, medications, crushed meds, requests for specialists, and testing.

Code 23, Housing-Internal Block Affairs, had 40 grievances in 2010, an increase from the 35 last year. These grievances concerned double cell status, requests to be moved, shower procedures, faulty cell equipment, and denied cell opening.

Code 30, Package Room, had 36 grievances in 2010, an increase from the 35 last year. These grievances concerned denial of items and the enforcement of new policy and CORC dispositions.

Code 49, Staff Conduct, had 83 grievances in 2010, a decrease from the 93 last year. These grievances alleged threats, verbal harassment, profanity, retaliation, and assault.

## **Ulster Correctional Facility**

There were 79 grievances filed in 2010, an increase from the 34 last year.

Code 22, Medical, had 9 grievances in 2010, an increase from the 4 last year. These grievances concerned medical care and the lack of outside specialty care for in-transit inmates.

Code 36, Inmate Accounts, had 5 grievances in 2010, an increase from the 0 last year. These grievances concerned the length of time to transfer funds between facilities.

Code 49, Staff Conduct, had 30 grievances in 2010, an increase from the 11 last year. These grievances alleged unprofessional conduct, harassment, verbal abuse, and physical abuse.

## **Wallkill Correctional Facility**

There were 214 grievances filed in 2010, an increase from the 185 last year.

Code 22, Medical, had 46 grievances in 2010, an increase from the 43 last year. These grievances concerned specialized tests, different medications, bottom bunk permits, requests to see the doctor, and second opinions.

Code 30, Package Room, had 4 grievances in 2010, an increase from the 3 last year. These grievances concerned shipping costs and denial of items.

Code 42, Inmate Rights, had 17 grievances in 2010, an increase from the 4 last year. These grievances concerned jail time credit, time computations and Parole release dates from prior sentencing.

Code 49, Staff Conduct, had 34 grievances in 2010, a decrease from the 37 last year. These grievances alleged assault, retaliation, verbal harassment and threats.

## **Woodbourne Correctional Facility**

There were 289 grievances filed in 2010, the same as last year.

Code 22, Medical, had 56 grievances in 2010, a decrease from the 83 last year. These grievances concerned referrals to outside specialist, access to care, quality of care and unfair treatment.

Code 30, Package Room, had 21 grievances in 2010, a decrease from the 22 last year. These grievances concerned shipping costs and denial of items.

Code 42, Inmate Rights, had 13 grievances in 2010, a decrease from the 21 last year. These grievances concerned time computations, Limited Time Credit Allowance (LTCA), transfers, and reasonable accommodations.

Code 49, Staff Conduct, had 32 grievances in 2010, an increase from the 31 last year. These grievances alleged harassment, retaliation, discrimination, threats, intimidation, assault and sexual abuse.

## **GREEN HAVEN HUB**

### **Beacon Correctional Facility**

There were 31 grievances filed in 2010, a decrease from the 47 last year.

Code 22, Medical, had 4 grievances in 2010, a decrease from the 8 last year. These grievances concerned quality of care.

Code 49, Staff Conduct, had 9 grievances in 2010, an increase from the 4 last year. These grievances alleged verbal abuse, unprofessional conduct, and inappropriate language.

### **Bedford Hills Correctional Facility**

There were 455 grievances filed in 2010, a decrease from the 486 last year.

Code 22, Medical, had 58 grievances in 2010, a decrease from the 76 last year. These grievances concerned course of treatment, quality of care, follow up appointments, specialty care, and medication. The decrease is being attributed to the continued communication between the IGP Supervisor, Nurse

Administrator, and Deputy Superintendent for Health Services, which allows for the resolution of complaints prior to them becoming grievances.

Code 23, Housing-Internal Block Affairs, had 40 grievances in 2010, a decrease from the 69 last year. These grievances concerned videotape equipment, ventilation, and maintenance concerns.

Code 24, Special Housing Units, had 47 grievances in 2010, an increase from the 2 last year. These grievances concerned water and air temperatures, videotape equipment, restraint procedures, mail concerns, and allowable items. It is noted that three inmates filed 40 of the complaints in this code.

Code 30, Package Room, had 34 grievances in 2010, an increase from the 28 last year. These grievances concerned disallowed items, and missing or damaged property.

Code 31, Rules and Regulations, had 69 grievances in 2010, the same as last year. These grievances concerned rounds made by male staff, dress code, and shower procedures.

Code 49, Staff Conduct, had 49 grievances in 2010, an increase from the 42 last year. These grievances alleged verbal abuse, threats, improper use of force, sexual harassment, inappropriate language and assault.

### **Downstate Correctional Facility (Cadre)**

There were 72 grievances filed in 2010, an increase from the 54 last year.

Code 22, Medical, had 4 grievances in 2010, a decrease from the 11 last year. These grievances concerned quality of care, medication, sick call, and specialist appointments.

Code 30, Package Room, had 9 grievances in 2010, an increase from the 8 last year. These grievances concerned missing food items, denied headwear, headphones, watch, and trimmers.

Code 37, Mess Hall, had 8 grievances in 2010, an increase from the 2 last year. These grievances concerned improperly prepared meals, and issues with therapeutic diet meals.

Code 49, Staff Conduct, had 13 grievances in 2010, an increase from the 9 last year. These grievances alleged harassment, confiscation of religious items, and assault.

### **Downstate Correctional Facility (Reception)**

There were 342 grievances filed in 2010, a decrease from the 478 last year.

Code 22, Medical, had 43 grievances in 2010, a decrease from the 49 last year. These grievances concerned medication, eye glasses, footwear permits, and specialist recommendations.

Code 29, Inmate Property, had 32 grievances in 2010, a decrease from the 50 last year. These grievances concerned packing of property for transportation, and loss of property.

Code 49, Staff Conduct, had 48 grievances in 2010, a decrease from the 72 last year. These grievances alleged verbal abuse, racial discrimination, sexual harassment and assault.

Code 50, Miscellaneous, had 13 grievances in 2010, a decrease from the 43 last year. The decrease can be attributed to the more accurate coding of grievances.

## **Fishkill Correctional Facility**

There were 791 grievances filed in 2010, a decrease from the 1,248 last year. It is noted that 202 grievances were filed by S-block inmates compared to the 520 last year. The decrease can be attributed to a continued effort by the IGP staff and administration to expeditiously resolve issues. This effort has improved the operation of the IGP and reduced the number of grievances filed over the past two years: 1,747 in 2008 and 1,248 in 2009.

Code 3, Correspondence, had 24 grievances in 2010, an increase from the 12 last year. These grievances concerned lost mail, and untimely processing of money orders. This increase can be attributed to staff transitions.

Code 22, Medical, had 135 grievances in 2010, a decrease from the 220 last year. These grievances concerned sick call, delays in care, specialist referrals, medication, footwear, eyeglasses, and a cane. The decrease is being attributed to the timely delivery of medical services in S-block.

Code 24, Special Housing Units, had 74 grievances in 2010, a decrease from the 110 last year. It is noted that S-Block inmates filed 53 of these grievances compared to the 101 last year. These grievances concerned delivery of meals, 30 day buckets, supplies, and stamps.

Code 30, Package Room, had 55 grievances in 2010, a decrease from the 75 last year. These grievances concerned disallowed items, and missing or damaged property.

Code 49, Staff Conduct, had 152 grievances in 2010, a decrease from the 335 last year. It is noted that 23 were filed by S-block inmates compared to 144 last year. These grievances alleged meal tampering, intimidation, denial of meals, false misbehavior reports, assault, excessive force, abusive language, racial slurs, and retaliation. The decrease can be attributed to less transition of staff and better communication between staff and the inmate population.

## **Green Haven Correctional Facility**

There were 2,068 grievances filed in 2010, a decrease from the 2,162 last year. The decrease can be attributed to a continued effort by the IGP staff and administration to resolve issues prior to them becoming grievances. This effort has improved the operation of the IGP and reduced the number of grievances filed over the past three years: 2,825 in 2007 and 2,344 in 2008.

Code 2, Incentive Wage Allowance, had 52 grievances in 2010, an increase from the 35 last year. These grievances concerned payroll issues, and not being assigned to paid programs following the completion of disciplinary sanctions. The increase is due to staff shortages in the Guidance Unit, which has caused delays in data entry.

Code 6, Guidance/Unit Counseling, had 110 grievances in 2010, an increase from the 93 last year. These grievances concerned requests for transfer, double bunking past 60 days, new visit room privileges, and revisions to the telephone lists.

Code 22, Medical, had 294 grievances in 2010, a decrease from the 341 last year. These grievances concerned quality of care, denial of care, sick call, second opinions, medication, medical permits, requests for outside specialist referrals, and courses of treatment.

Code 23, Housing-Internal Block Affairs, had 290 grievances in 2010, a decrease from the 302 last year. These grievances concerned supplies, showers, cell searches, call outs, recreation, feed ups, phone procedures, and mail distribution.

Code 30, Package Room, had 199 grievances in 2010, a decrease from the 274 last year. These grievances concerned denial of items, missing packages, sergeant reviews, spoiled packages, shipping charges, damaged property, and completion of disposal forms. It is noted that the former IGRC Sergeant is assigned to the Package Room and is already familiar with policies and procedures governing the Package Room.

Code 49, Staff Conduct, had 181 grievances in 2010, an increase from the 173 last year. These grievances alleged verbal abuse, retaliation, destruction of property, false misbehavior reports, assault, threats, and inappropriate pat frisks.

### **Taconic Correctional Facility**

There were 112 grievances filed in 2010, a decrease from the 121 last year.

Code 22, Medical, had 21 grievances in 2010, an increase from the 19 last year. These grievances concerned quality of care, requests for outside specialists, and medication issues.

Code 23, Housing-Internal Block Affairs, had 6 grievances in 2010, the same as last year. These grievances concerned the Nursery Program.

Code 30, Package Room, had 1 grievance in 2010, an increase from the 0 last year.

Code 31, Rules & Regulations, had 11 grievances in 2010, a decrease from the 13 last year. These grievances alleged violations of Directives #4421, Privileged Correspondence, and #4901, Transporting Prisoners.

Code 49, Staff Conduct, had 29 grievances in 2010, a decrease from the 44 last year. These grievances alleged verbal harassment, racial discrimination, and denial of entitlements.

## **GREAT MEADOW HUB**

### **Coxsackie Correctional Facility**

There were 629 grievances filed in 2010, a decrease from the 858 last year. The decrease can be attributed to cooperation from department heads, both civilian and security, in resolving issues at the lowest possible level.

Code 22, Medical, had 100 grievances in 2010, a decrease from the 126 last year. These grievances alleged medical negligence, requests for surgery, medication, medical permits, sick call, specialists, hearing aids, and eye glasses.

Code 23, Housing-Internal Block Affairs, had 21 grievances in 2010, a decrease from the 44 last year. These grievances concerned supplies, heat, cable television, television schedule, and cell clean-up.

Code 37, Mess Hall, had 35 grievances in 2010, a decrease from the 48 last year. These grievances concerned improper forecasting of meals and substitution of menu items, meal temperatures, staffing, and religious and therapeutic diets.

Code 49, Staff Conduct, had 210 grievances in 2010, a decrease from the 278 last year. These grievances alleged intimidation, conspiracy, interference with mail, threats, retaliation for grievances, racial discrimination, excessive use of force, assault, sexual abuse, denial of services, and false misbehavior reports.

## **Great Meadow Correctional Facility**

There were 1,877 grievances filed in 2010, an increase from the 1,799 last year.

Code 2, Incentive Wage Allowance, had 47 grievances in 2010, a decrease from the 60 last year. These grievances concerned improper pay after changing programs, denial of back pay and pay raises from progress reports. The decrease can be attributed to the assignment of a new Program Committee Chairman.

Code 22, Medical, had 324 grievances in 2010, a decrease from the 394 last year. These grievances concerned requests for outside specialists, recommendations not being followed, doctor appointments, medical permits, eye glasses, medication, physical therapy, and orthopedic footwear. Grievances have continued to decrease as the Nurse Administrator continues to streamline the callout process to eliminate complaints of missed callouts.

Code 23, Housing-Internal Block Affairs, had 179 grievances in 2010, an increase from the 129 last year. These grievances concerned block programs, maintenance, feed-ups, and denied callouts, exercise, showers, sick call, and commissary.

Code 24, Special Housing Units, had 126 grievances in 2010, an increase from the 85 last year. These grievances concerned maintenance, feed-ups, staff and unit procedures.

Code 30, Package Room, had 71 grievances in 2010, a decrease from the 82 last year. These grievances concerned disallowed items, and missing or damaged property.

Code 49, Staff Conduct, had 289 grievances in 2010, an increase from the 231 last year. These grievances alleged verbal abuse, racial discrimination, assault, sexual harassment, threats and deprivation of services.

## **Greene Correctional Facility**

There were 226 grievances filed in 2010, a decrease from the 286 last year. There were 101 grievances filed in S-block, a decrease from the 124 last year.

Code 22, Medical, had 49 grievances in 2010, the same as last year. These grievances concerned medical procedures and treatment, specialty care requests, doctor appointments and medication issues.

Code 30, Package Room, had 12 grievances in 2010, an increase from the 11 last year. These grievances concerned disallowed items, and missing or damaged property.

Code 37, Mess Hall, had 4 grievances in 2010, a decrease from the 16 last year. These grievances concerned food temperature and portions, adherence to the menu, CAD meal items and special diet concerns.

Code 49, Staff Conduct, had 66 grievances in 2010, a decrease from the 94 last year. These grievances alleged verbal abuse, racial discrimination, threats, unprofessional conduct, false misbehavior reports and assault.

## **Hudson Correctional Facility**

There were 26 grievances filed in 2010, an increase from the 25 last year.

Code 22, Medical, had 2 grievances in 2010, a decrease from the 3 last year. These grievances concerned requests for specialty care and medication.

Code 49, Staff Conduct, had 15 grievances in 2010, a decrease from the 19 last year. These grievances alleged unprofessional conduct, racial slurs, verbal abuse, and threats.

### **Moriah Shock Incarceration Facility**

There were 0 grievances filed in 2010, the same as last year.

### **Mt. McGregor Correctional Facility (Medium)**

There were 78 grievances filed in 2010, a decrease from the 88 last year.

Code 3, Correspondence, had 1 grievance in 2010, a decrease from the 6 last year. This grievance concerned the delivery of newspapers.

Code 22, Medical, had 8 grievances in 2010, an increase from the 6 last year. These grievances concerned medication, a sneaker pass, and treatment options.

Code 49, Staff Conduct, had 25 grievances in 2010, a decrease from the 33 last year. These grievances alleged harassment, retaliation, false misbehavior reports, threats, and improper pat frisks.

### **Washington Correctional Facility**

There were 73 grievances filed in 2010, a decrease from the 74 last year.

Code 20, ASAT, had 4 grievances in 2010, an increase from the 2 last year. These grievances concerned delayed entry to the program.

Code 22, Medical, had 12 grievances in 2010, a decrease from the 17 last year. Grievances concerned delays in treatment, denial of care, doctor appointments, specialty care, medication, and medical permits.

Code 49, Staff Conduct, had 20 grievances in 2010, a decrease from the 29 last year. Grievances alleged racial slurs, threats and verbal abuse.

## **ELMIRA HUB**

### **Auburn Correctional Facility**

There were 2,332 grievances filed in 2010, an increase from the 1,933 last year.

Code 22, Medical, had 342 grievances in 2010, an increase from the 259 last year. These grievances concerned quality of care, allegations of staff incompetence, access to medical care, and allegations of unfair treatment.

Code 23, Housing-Internal Block Affairs, had 58 grievances in 2010, a decrease from the 73 in 2009. These grievances concerned supplies, double-bunking, cell temperatures, and condition of windows.

Code 24, Special Housing Units, had 97 grievances in 2010, an increase from the 75 last year. These grievances concerned access to showers, cell repairs, and denial of privileges.

Code 29, Inmate Property, had 167 grievances in 2010, a decrease from the 176 last year. These grievances concerned property lost in transit between facilities and during internal moves, and property confiscated as contraband.

Code 30, Package Room, had 114 grievances in 2010, an increase from 85 in 2009. These grievances concerned missing packages, denied items, postage, and the mailing of packages.

Code 49, Staff Conduct, had 502 grievances in 2010, an increase from the 332 last year. These grievances alleged verbal abuse, retaliation, physical abuse, and deprivation of privileges. It is noted that there was also an increase in Tier 2 and Tier 3 misbehavior reports during this period. Further, there was an increase in inmates filing multiple grievances. In 2010, 20 inmates accounted for 166 grievances, an increase from 4 inmates filing 33 grievances in 2009.

### **Butler (ASACTC) Correctional Facility**

There were 38 grievances filed in 2010, an increase from the 29 last year.

Code 22, Medical, had 7 grievances in 2010, an increase from the 6 last year. These grievances concerned quality of care, and second opinions.

Code 31, Rules and Regulations, had 3 grievances in 2010, an increase from the 0 last year. These grievances concerned facility movement and commissary policies.

Code 40, Law Library, had 3 grievances in 2010, an increase from the 0 last year. These grievances concerned callouts, legal supplies and denied requests.

Code 49, Staff Conduct, had 19 grievances in 2010, an increase from the 15 last year. These grievances alleged verbal harassment, religious discrimination, and falsified misbehavior reports.

### **Butler (Minimum) Correctional Facility**

There were 16 grievances filed in 2010, a decrease from the 36 last year. All inmates were transferred from the facility by 11/15/10.

Code 22, Medical, had 4 grievances in 2010, an increase from the 1 last year. These grievances concerned medical boots and X-rays.

Code 49, Staff Conduct, had 5 grievances in 2010, a decrease from the 19 last year. These grievances alleged verbal abuse, racial discrimination and assault.

### **Cayuga Correctional Facility**

There were 205 grievances filed in 2010, a decrease from the 228 last year. It is noted that there were 115 S-Block grievances filed in 2010, a decrease from the 125 last year.

Code 20, ASAT, had 5 grievances in 2010, an increase from the 2 last year. These grievances concerned removal from ASAT.

Code 22, Medical, had 26 grievances in 2010, a decrease from the 31 last year. These grievances concerned requests for the same medication as received in a previous facility, second opinions, provider appointments, specialty care and sick call issues.

Code 24, Special Housing Units, had 21 grievances in 2010, an increase from the 20 last year. These grievances concerned commissary purchases, delivery of mail, exercise and radio stations.

Code 30, Package Room, had 11 grievances in 2010, an increase from the 8 last year. These grievances concerned denial of clothing, a fan, and the processing of items.

Code 49, Staff Conduct, had 57 grievances in 2010, a decrease from the 64 last year. These grievances alleged harassment, sexual assaults during pat frisks, and allegations of harassment related to the filing of a misbehavior report.

### **Elmira Correctional Facility**

There were 1,291 grievances filed in 2010, a decrease from the 1,350 last year.

Code 22, Medical, had 209 grievances in 2010, a decrease from the 216 last year. These grievances concerned crushing medication, quality of care, outside consultations, sick call requests, second opinions, medication, permits for a second mattress, and dialysis treatment.

Code 23, Housing-Internal Block Affairs, had 109 grievances in 2010, a decrease from the 119 last year. These grievances concerned not being let out for call outs, missing property from cell frisks, delays in seeing visitors, broken equipment in cells, keep lock showers, and double bunking.

Code 24, Special Housing Units, had 45 grievances in 2010, a decrease from the 55 last year. These grievances concerned 72 hour property issue, headphones, supplies, and deprivation/restraint orders.

Code 30, Package Room, had 22 grievances in 2010, a decrease from the 24 last year. These grievances concerned sending property out, denial of items, and delays in processing packages.

Code 37, Mess Hall, had 99 grievances in 2010, an increase from the 83 last year. These grievances concerned CAD meals, diet meals, amount of time to eat, dirty trays, dirty utensils, and, and mess hall programs.

Code 49, Staff Conduct, had 234 grievances in 2010, an increase from the 190 last year. These grievances alleged threats, intentional damage of property, unauthorized cell searches, verbal abuse, assault, false misbehavior reports and retaliation.

### **Five Points Correctional Facility**

There were 1,733 grievances filed in 2010, a decrease from the 1,778 last year.

Code 22, Medical, had 210 grievances in 2010, a decrease from the 238 last year. These grievances concerned requests for different medication, requests to see a doctor, quality of care, outside referrals, requests to see a different provider, bottom bunk requests, and special accommodations.

Code 23, Housing-Internal Block Affairs, had 90 grievances in 2010, an increase from the 86 last year. These grievances concerned telephone calls, barbering schedules and supplies, confiscation of IDs, and attending recreation.

Code 24, Special Housing Units, had 121 grievances in 2010, an increase from the 79 last year. These grievances concerned confiscated IDs, cold cells, cell shields, post admission adjustments, and linen exchange.

Code 30, Package Room, had 56 grievances in 2010, an increase from the 54 last year. These grievances concerns packages returned to sender, excessive postage, disallowed items, and delays in processing packages.

Code 37, Mess Hall, had 59 grievances in 2010, a decrease from the 72 last year. These grievances concerned temperature of beverages, missing food items, portion sizes, the CAD, and removal from special diets.

Code 42, Inmate Rights, had 102 grievances in 2010, an increase from the 50 last year. These grievances concerned FOIL issues, double bunking, reasonable accommodations, and denial of religious observances. It is noted that FOIL issues accounted for 22 of the 102 grievances and 62 of the grievances were filed by inmates in SHU.

Code 49, Staff Conduct, had 272 grievances in 2010, an increase from the 176 last year. These grievances alleged racial remarks, assaults, discrimination, false misbehavior reports and sexual pat frisks. It is noted that 155 of the grievances were filed by inmates in SHU.

### **Monterey Shock Correctional Facility**

There were 0 grievances filed in 2010, the same as last year.

### **Southport Correctional Facility**

There were 2,067 grievances filed in 2010, a decrease from the 2,634 last year.

Code 3, Correspondence, had 211 grievances in 2010, a decrease from the 222 last year. These grievances concerned delays in processing mail, late delivery of newspapers, returned mail, denial of photographs, special handling, and post cards.

Code 22, Medical, had 465 grievances in 2010, a decrease from the 625 last year. These grievances concerned requests to see the doctor and specialists, eligibility for reasonable accommodations, pain medication, permits for boots, sick call, inadequate medical attention, front cuff orders, flats permits, vitamins, lotions, and sick call.

Code 23, Housing-Internal Block Affairs, had 159 grievances in 2010, a decrease from the 200 last year. These grievances concerned problems with lights and water, passing out supplies, mail, and property.

Code 24, Special Housing Units, had 25 grievances in 2010, a decrease from the 50 last year. These grievances concerned stiff barrel pens, lighting in D-Block, broken vents, showers, and deprivation issues.

Code 29, Inmate Property, had 163 grievances in 2010, a decrease from the 195 last year. These grievances concerned legal work, missing property, retrieval of property from bins, and property destroyed.

Code 30, Package Room, had 38 grievances in 2010, an increase from the 21 last year. These grievances concerned packages from visitors not allowed, denial of books with wire binders, postage charges for mailing packages, and letters in the packages.

Code 49, Staff Conduct, had 321 grievances in 2010, a decrease from the 433 last year. These grievances alleged assault, harassment, racial slurs, retaliation, and denial of showers, exercise and meals. It is noted that there was also a decrease in Tier 2 and Tier 3 misbehavior reports this reporting period.

### **Willard Drug Treatment Campus**

There were 0 grievances filed in 2010, the same as last year.

# **NEW YORK CITY HUB**

## **Arthur Kill Correctional Facility**

There were 319 grievances filed in 2010, a decrease from the 320 last year.

Code 22, Medical, had 112 grievances in 2010, a decrease from the 140 last year. These grievances concerned quality of care, treatment, requests to see a specialist, medication, sick call, permits, and medical boots.

Code 23, Housing-Internal Block Affairs, had 16 grievances in 2010, an increase from the 9 last year. These grievances concerned double bunking, hours to enter the dorm, requests for ladders, cleaning details, phone system, broken fan, washing machine and microwave.

Code 30, Package Room, had 27 grievances in 2010, an increase from the 12 last year. These grievances concerned denial of a sergeant's review, disallowed and lost items, a watch that was not returned to the visitor, and denial of items such as Smokeless tobacco and an instrument case.

Code 49, Staff Conduct, had 61 grievances in 2010, an increase from the 58 last year. These grievances alleged harassment, verbal abuse, racial slurs, staff incompetence and physical abuse.

## **Bayview Correctional Facility**

There were 88 grievances filed in 2010, an increase from the 74 last year.

Code 22, Medical, had 23 grievances in 2010, an increase from the 14 last year. These grievances concerned delays in seeing medical staff, medication, prescription refills, lost medical records, quality of care, staff attitude, and length of time for test results.

Code 30, Package Room, had 0 grievances in 2010, a decrease from the 3 last year.

Code 31, Rules and Regulations, had 12 grievances in 2010, an increase from the 5 last year. These grievances concerned removal of food from the messhall, work assignments, inmate injury procedures, ID cards and count times.

Code 49, Staff Conduct, had 24 grievances in 2010, a decrease from the 25 last year. These grievances alleged threats, harassment, denial of supplies, staff attitude, retaliation, verbal and physical abuse.

## **Edgecombe Correctional Facility**

There were 0 grievances filed in 2010, the same as last year.

## **Fulton Correctional Facility**

There were 11 grievances filed in 2010, an increase from the 2 last year.

Code 22, Medical, had 0 grievances in 2010, the same as last year.

Code 37, Mess Hall, had 2 grievances in 2010, an increase from the 1 last year. These grievances concerned items served and portion sizes.

## **Lincoln Correctional Facility**

There were 0 grievances filed in 2010, the same as last year.

## **Sing Sing Correctional Facility**

There were 1,591 grievances filed in 2010, a decrease from the 1,615 last year.

Code 22, Medical, had 313 grievances in 2010, an increase from the 248 last year. These grievances concerned delays in care, quality of care, denial of sick call, medication and requests for outside specialists and permits.

Code 23, Housing-Internal Block Affairs, had 153 grievances in 2010, a decrease from the 182 last year. These grievances concerned supplies, block temperatures, housing locations, broken wall jacks, electrical problems, cell equipment, the shower schedule, access to the yard and showers.

Code 24, Special Housing Units, had 38 grievances in 2010, an increase from the 31 last year. These grievances concerned inmate assaults, food portions, cleaning supplies, cell equipment, phone calls, exercise schedules, stamp buys, denial of mail, razors and medical care.

Code 25, Search & Seizure/Frisks/Contraband, had 51 grievances in 2010, a decrease from the 61 last year. These grievances concerned pat frisks, confiscated items, the number of searches, and search procedures.

Code 30, Package Room, had 103 grievances in 2010, a decrease from the 126 last year. These grievances concerned postage, Sergeants' review, spoiled food, delays in processing packages, missing items, and denial of poster board, hot peppers, chocolate bars, hand wraps, board games, light bulbs, a keyboard, shea butter, coffee, soap, sneakers, meat, gel deodorant, and knitting supplies.

Code 36, Inmate Accounts, had 87 grievances in 2010, an increase from the 57 last year. These grievances concerned missing funds, surcharges, problems with payroll, untimely transfer of funds, copies of monthly statements and checks.

Code 49, Staff Conduct, had 169 grievances in 2010, an increase from the 163 last year. These grievances alleged harassment, threats, physical assault, verbal abuse, and intimidation.

## **Queensboro Correctional Facility**

There were 43 grievances filed in 2010, a decrease from the 51 last year.

Code 6, Guidance Unit/Counseling, had 3 grievances in 2010, an increase from the 0 last year. These grievances concerned repeating programs, a request to change counselors and program changes.

Code 22, Medical, had 4 grievances in 2010, a decrease from the 5 last year. These grievances concerned a shoulder injury, injury from a fall and a medical procedure.

Code 49, Staff Conduct, had 20 grievances in 2010, a decrease from the 23 last year. These grievances alleged harassment, fear of retaliation, delay in receiving medication, conspiracy, physical abuse, improperly confiscated items, cell moves, verbal abuse, religious violations and threats.

## **WENDE HUB**

### **Albion Correctional Facility**

There were 207 grievances filed in 2010, an increase from the 181 last year.

Code 22, Medical, had 37 grievances in 2010, an increase from the 22 last year. These grievances concerned medications, quality of care, sick call scheduling, access to medical services and specialty consultations.

Code 23, Housing–Internal Block Affairs, had 7 grievances in 2010, an increase from the 6 last year. These grievances concerned call outs, inmate movement, exercise, showers, and staff rounds.

Code 24, Special Housing Units, had 7 grievances in 2010, an increase from the 6 last year. These grievances concerned supplies and exercise.

Code 30, Package Room, had 25 grievances in 2010, a decrease from the 28 last year. These grievances concerned clothing, cargo pants, blow dryers, cosmetics, hair care products, processing delays, missing or damaged items, and postage.

Code 49, Staff Conduct, had 75 grievances in 2010, an increase from the 60 last year. These grievances alleged verbal harassment, discrimination, use of physical force and threats.

### **Attica Correctional Facility**

There were 1,448 grievances filed in 2010, a decrease from the 1,700 last year.

Code 3, Correspondence, had 59 grievances in 2010, an increase from the 57 last year. These grievances concerned the distribution of mail by porters, missing subscriptions, postage costs, certified return receipt documentation, getting the wrong persons mail, and mail tampering.

Code 22, Medical, had 276 grievances in 2010, a decrease from the 349 last year. These grievances concerned medications, sick call scheduling, incorrect treatments, requests for doctor appointments and delays in care.

Code 23, Housing–Internal Block Affairs, had 83 grievances in 2010, an increase from the 82 last year. These grievances concerned, call outs, escorts, showers, unit supplies, television programming, mail distribution, visit notifications, property limits, and allegations of staff misconduct.

Code 24, Special Housing Units, had 90 grievances in 2010, a decrease from the 128 last year. These grievances concerned supplies, exercise, property, access to staff and services, showers, and unit operating procedures.

Code 29, Inmate Property, had 67 grievances in 2010, a decrease from the 86 last year. These grievances concerned the receipt of property upon arrival, denied items, contraband, missing or damaged property, shipping costs, televisions, musical instruments, and typewriters.

Code 30, Package Room, had 56 grievances in 2010, a decrease from the 76 last year. These grievances concerned disallowed and missing items, processing delays, supervisory review, and disposal options.

Code 34, State Issue Items, had 66 grievances in 2010, an increase from the 43 last year. These grievances concerned backlogs, replacement guidelines, unhygienic sneakers, torn clothing, winter weather issue, improper sizing, and alterations.

Code 49, Staff Conduct, had 156 grievances in 2010, a decrease from the 190 last year. These grievances alleged physical assault, verbal abuse, sexual harassment, discrimination and threats.

### **Buffalo Correctional Facility**

There was 1 grievance filed in 2010, the same as last year.

Code 6, Guidance Unit/Counseling, had 1 grievance in 2010, an increase from the 0 last year. This grievance requested reassignment to a different counselor.

### **Collins Correctional Facility**

There were 739 grievances filed in 2010, an increase from the 727 last year. It is noted that there were 542 S-Block grievances filed in 2010, a decrease from the 573 last year.

Code 22, Medical, had 146 grievances in 2010, an increase from the 143 last year. These grievances concerned quality of care, delays in care, medical procedures, medication, and outside consultation requests.

Code 23, Housing-Internal Block Affairs, had 4 grievances in 2010, a decrease from the 10 last year. These grievances concerned showers, toilet paper, and cleanliness.

Code 24, Special Housing Units, had 42 grievances in 2010, a decrease from the 86 last year. These grievances concerned the S-Block double cell policy and procedure and bunkmate assignments.

Code 30, Package Room, had 12 grievances in 2010, a decrease from the 24 last year. These grievances concerned itemized package lists, adherence to Directive #4911, and missing or denied items.

Code 35, Commissary, had 24 grievances in 2010, an increase from the 4 last year. These grievances concerned special buys, stamps, make up buys, being overcharged for items, and requests to change items.

Code 41, Legal Mail, had 12 grievances in 2010, an increase from the 3 last year. These grievances concerned express mail delays, receipt of legal mail, free postage, and special handling services.

Code 44, Inmate Grievance Program, had 23 grievances in 2010, a decrease from the 39 last year. These grievances concerned the processing or status of grievances, violations of Directive #4040, biased interviews, allegations of misconduct by the IGP Supervisor, grievance consolidations, and delays in grievance responses.

Code 49, Staff Conduct, had 27 grievances in 2010, an increase from the 16 last year. These grievances alleged physical and verbal abuse, racism, sexual harassment and threats.

### **Gowanda Correctional Facility**

There were 260 grievances filed in 2010, a decrease from the 290 last year. The decrease is attributed to the transfer of one prolific griever who filed 45 grievances in 2009.

Code 22, Medical, had 51 grievances in 2010, a decrease from the 61 last year. These grievances concerned medications, access to medical staff, delays in care, work and programming restrictions, prescription renewals, quality of care, and requests for specialist consultations

Code 23, Housing–Internal Block Affairs, had 3 grievances in 2010, a decrease from the 20 last year. These grievances concerned a shower that was closed for repair, access to a supervisor, and food distribution on the unit.

Code 24, Special Housing Units, had 3 grievances in 2010, an increase from the 2 last year. These grievances concerned showers.

Code 30, Package Room, had 11 grievances in 2010, a decrease from the 21 last year. These grievances concerned disallowed items, shipping charges, missing items, return addresses, and receipts.

Code 37, Mess Hall, had 1 grievance in 2010, a decrease from the 13 last year. This grievance concerned serving meals on the unit.

Code 49, Staff Conduct, had 81 grievances in 2010, an increase from the 52 last year. These grievances alleged threats, verbal abuse, discriminatory remarks, retaliation, unprofessionalism and physical abuse.

### **Groveland Correctional Facility**

There were 352 grievances filed in 2010, an increase from the 229 last year.

Code 22, Medical, had 96 grievances in 2010, an increase from the 44 last year. These grievances concerned medical treatment, medications, refill procedures, sick call, access to specialists, quality of care, and medication dispensing procedures.

Code 23, Housing–Internal Block Affairs, had 13 grievances in 2010, an increase from the 9 last year. These grievances concerned toilet paper, television programming, call outs, and bathroom use.

Code 24, Special Housing Units, had 9 grievances in 2010, an increase from the 8 last year. These grievances concerned meals, medical access, and difficulties interacting with unit staff.

Code 30, Package Room, had 30 grievances in 2010, an increase from the 10 last year. These grievances concerned denied items, frozen foods, missing items, product seals, and disposal options.

Code 49, Staff Conduct, had 64 grievances in 2010, an increase from the 47 last year. These grievances alleged verbal abuse, physical assault, threats, discrimination and sexual harassment.

### **Lakeview Correctional Facility**

There were 872 grievances filed in 2010, an increase from the 743 last year. It is noted that there were 860 S-Block grievances filed in 2010, an increase from the 726 last year. There was no reason noted for the increase.

Code 3, Correspondence, had 31 grievances in 2010, an increase from the 21 last year. These grievances concerned timely mail delivery, damage to envelopes by the automatic letter opener, and allegations of mail tampering.

Code 22, Medical, had 166 grievances in 2010, an increase from the 113 last year. These grievances concerned requests to see specialists, delays in care, requests for specific providers, medications, medical permits and sick call requests. It is noted that one inmate filed 37 grievances and another inmate filed 19 grievances in this code.

Code 23, Housing–Internal Block Affairs, had 156 grievances in 2010, an increase from the 150 last year. These grievances concerned night lights, showers, mail distribution and one for one exchanges of unit supplies.

Code 24, Special Housing Units, had 0 grievances in 2010, a decrease from the 2 last year.

Code 28, Tier III Policy and Procedure, had 39 grievances in 2010, a decrease from the 53 last year. These grievances concerned false statements, retaliation, denial of witnesses and adherence to time frames.

Code 49, Staff Conduct, had 84 grievances in 2010, an increase from the 64 last year. These grievances alleged verbal harassment, physical assault, threats, discrimination and sexual harassment.

### **Livingston Correctional Facility**

There were 206 grievances filed in 2010, a decrease from the 256 last year.

Code 20, ASAT, had 19 grievances in 2010, an increase from the 8 last year. These grievances concerned requests for credit, challenges to evaluations, and staff enforcement of ASAT policies and procedures.

Code 22, Medical, had 34 grievances in 2010, an increase from the 27 last year. These grievances concerned access to medical care, medications, requests for outside specialist consultations, staffing, scheduling, denial of sick call, delays in care, and medical permits.

Code 23, Housing–Internal Block Affairs, had 26 grievances in 2010, an increase from the 17 last year. These grievances concerned cube searches, work details, call outs, inmate movement, and supplies.

Code 24, Special Housing Units, had 5 grievances in 2010, a decrease from the 10 last year. These grievances concerned meal distribution, showers, exercise, and property limits.

Code 49, Staff Conduct, had 25 grievances in 2010, a decrease from the 26 last year. These grievances alleged physical abuse, verbal abuse, threats, discrimination, and false misbehavior reports.

### **Orleans Correctional Facility**

There were 553 grievances filed in 2010, a decrease from the 654 last year. It is noted that there were 278 S-Block grievances filed in 2010, a decrease from the 302 last year.

Code 3, Correspondence, had 28 grievances in 2010, a decrease from the 40 last year. These grievances concerned disallowed photos, postage, missing money orders, delays in processing advances, mail tampering, delays in delivery of mail, and third party mail.

Code 22, Medical, had 77 grievances in 2010, a decrease from the 104 last year. These grievances concerned medication, quality of care, delays in care, and specialist consultations.

Code 23, Housing–Internal Block Affairs, had 29 grievances in 2010, an increase from the 23 last year. These grievances concerned cube searches, showers, unit dress codes, privacy, loss of privileges, laundry and razor distribution.

Code 24, Special Housing Units, had 58 grievances in 2010, an increase from the 52 last year. These grievances concerned supplies, showers, exercise, double bunking, personal property, staff rounds, night lights and requests to be moved.

Code 29, Inmate Property, had 20 grievances in 2010, an increase from the 16 last year. These grievances concerned a three gallon bucket, missing or damaged property, disposition of excess property, pictures, and access to stored property.

Code 30, Package Room, had 17 grievances in 2010, a decrease from the 22 last year. These grievances concerned disallowed items, hermetically sealed items, destroyed items, supervisory reviews, and tobacco.

Code 34, State Issue Items, had 18 grievances in 2010, a decrease from the 35 last year. These grievances concerned items not being replaced with new stock, missing items, and being transferred without a complete state issue of clothing.

Code 44, Inmate Grievance Program, had 9 grievances in 2010, a decrease from the 16 last year. These grievances concerned grievances and appeals not being processed, late responses and access to IGRC staff.

Code 49, Staff Conduct, had 60 grievances in 2010, a decrease from the 67 last year. These grievances alleged verbal harassment and threats, sexual harassment, discrimination, assaults, and incompetence.

### **Rochester Correctional Facility**

There were 4 grievances filed in 2010, an increase from the 1 last year.

Code 6, Guidance Unit/Counseling, had 3 grievances in 2010, an increase from the 0 last year. These grievances concerned furloughs, work contracts and a request for documents.

Code 47, Grooming Standards, had 1 grievance in 2010, an increase from the 0 last year. This grievance concerned hairstyles.

### **Wende Correctional Facility**

There were 2,126 grievances filed in 2010, an increase from the 2,050 last year.

Code 6, Guidance Unit/Counseling, had 103 grievances in 2010, a decrease from the 133 last year. These grievances concerned counselor rounds, overseas phone calls, denial of programs, FRP applications, guidance folder reviews, transfer requests, and access to the counselor.

Code 16, Religion, had 78 grievances in 2010, an increase from the 32 last year. These grievances concerned Santeria items, religious lockers for supplies, ritual sacrifices, religious meals and observations, shrines, beads, and access to the Chaplains. It is noted that one inmate filed 49 grievances in this code.

Code 22, Medical, had 345 grievances in 2010, an increase from the 294 last year. These grievances concerned medical care, permits, treatment methods and delays, prescriptions, special diet requests, and specialist consultations. It is noted that one inmate filed 30 grievances in this code.

Code 23, Housing-Internal Block Affairs, had 270 grievances in 2010, a decrease from the 279 last year. These grievances concerned supplies, unit temperature, callouts, mail distribution, double bunking, ventilation, lighting, shower curtains, cell property, and double bunking assignments.

Code 24, Special Housing Units, had 129 grievances in 2010, an increase from the 86 last year. These grievances concerned recreation, showers, supervisory rounds, the announcement of rounds for medical services and supplies, denial of razors, dirty air vents, unit temperatures and hair cuts.

Code 29, Inmate Property, had 83 grievances in 2010, an increase from the 80 last year. These grievances concerned searches, the confiscation of disallowed items, disposal of excess property, and compliance with property limits upon arriving at the facility.

Code 30, Package Room, had 92 grievances in 2010, an increase from the 84 last year. These grievances concerned disallowed items, postage charges, packages returned to the sender, disposal options, damaged items, and supervisory reviews.

Code 49, Staff Conduct, had 241 grievances in 2010, a decrease from the 256 last year. These grievances alleged harassment, assault, threats, sexual discrimination and abuse, verbal abuse, discrimination, and retaliation.

### **Wyoming Correctional Facility**

There were 360 grievances filed in 2010, a decrease from the 384 last year.

Code 22, Medical, had 110 grievances in 2010, an increase from the 71 last year. These grievances concerned requests for timely treatment, outside specialist consultations, medication, and medical permits.

Code 23, Housing–Internal Block Affairs, had 11 grievances in 2010, an increase from the 10 last year. These grievances concerned searches, supplies, call outs, and unit temperatures.

Code 24, Special Housing Units, had 11 grievances in 2010, an increase from the 1 last year. These grievances concerned unit temperatures, property, exercise, supplies, and showers.

Code 30, Package Room, had 14 grievances in 2010, a decrease from the 30 last year. These grievances concerned missing and disallowed items.

Code 49, Staff Conduct, had 62 grievances in 2010, a decrease from the 83 last year. These grievances alleged verbal abuse, harassment, threats, assault and discrimination.

## APPENDIX

1. Inmate Grievance - A Statistical History
2. Grievance Submissions-HUB
3. Annual 2010 Statewide Codes
4. Annual 2010 Central Office Review Committee (CORC) Statistical Report
5. Annual 2010 CORC Hearing Codes
6. Grievances Filed By Facility, Hub, and Code
7. Unusual Incidents By Type During 2010

**INMATE GRIEVANCE - A STATISTICAL HISTORY**

<b>YEAR</b>	<b>INMATE POPULATION</b>	<b>GRIEVANCES FILED</b>	<b>GRIEVANCES CORC</b>
<b>2002</b>	67,117	44,405	12,395
<b>2003</b>	66,056	45,226	14,432
<b>2004</b>	64,663	44,587	15,374
<b>2005</b>	63,360	45,345	15,122
<b>2006</b>	63,316	44,484	14,531
<b>2007</b>	63,507	46,529	15,506
<b>2008</b>	61,728	43,087	15,086
<b>2009</b>	59,471	37,557	13,155
<b>2010</b>	57,182	35,600	12,419

## GRIEVANCE SUBMISSIONS-HUB

<u>Oneida:</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>
Camp Georgetown	15	18	27
Camp Pharsalia*	34	14	0
Hale Creek - ASAT	77	48	51
Marcy/Marcy ASAT	434	491	876
Mid-State	648	458	310
Mohawk	750	332	266
Oneida	187	260	229
Summit Shock	18	7	4
<b>Total:</b>	<b>2,163</b>	<b>1,628</b>	<b>1,763</b>
<u>Watertown:</u>			
Cape Vincent	343	279	217
Gouverneur	791	789	542
Ogdensburg	134	92	26
Riverview	376	271	233
Watertown	122	113	71
<b>Total:</b>	<b>1,766</b>	<b>1,544</b>	<b>1,089</b>
<u>Clinton:</u>			
Adirondack	63	68	69
Altona	154	190	125
Bare Hill	851	750	712
Camp Gabriels*	16	3	0
Chateaugay ASAT	23	6	5
Clinton - Main	2,149	1,198	971
Clinton - Annex	318	315	255
Franklin	501	440	393
Lyon Mt.	25	30	8
Upstate	3,980	3,450	3,575
<b>Total:</b>	<b>8,080</b>	<b>6,450</b>	<b>6,113</b>

\*These Facilities Were Closed In 2009

## GRIEVANCE SUBMISSIONS-HUB

<u>Sullivan:</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>
Eastern	615	493	466
Mid-Orange	238	240	200
Otisville	278	129	234
Shawangunk	862	880	837
Sullivan	813	693	674
Ulster	46	34	79
Wallkill	245	185	214
Woodbourne	338	289	289
<b>Total:</b>	<b>3,435</b>	<b>2,943</b>	<b>2,993</b>
 <u>Green Haven:</u>			
Beacon	50	47	31
Bedford Hills	696	486	455
Downstate	57	54	72
Downstate Recep.	459	478	342
Fishkill	1,747	1,248	791
Green Haven	2,344	2,162	2,068
Taconic	84	121	112
<b>Total:</b>	<b>5,437</b>	<b>4,596</b>	<b>3,871</b>
 <u>Great Meadow:</u>			
Coxsackie	820	858	629
Great Meadow	2,743	1,799	1,877
Greene	207	286	226
Hudson	26	25	26
Moriah Shock	0	0	0
Mt. McGregor/Min.*	1	0	0
Mt. McGregor/Med.	133	88	78
Washington	179	74	73
<b>Total:</b>	<b>4,109</b>	<b>3,130</b>	<b>2,909</b>

\*These Facilities Were Closed In 2009

## GRIEVANCE SUBMISSIONS-HUB

<u>Elmira:</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>
Auburn	1,979	1,933	2,332
Butler ASAT	54	36	38
Butler/Minimum	38	29	16
Cayuga	323	228	205
Elmira	1,528	1,350	1,291
Five Points	1,860	1,778	1,733
Monterey Shock	0	0	0
Southport	2,923	2,634	2,067
Willard	0	0	0
<b>Total:</b>	<b>8,705</b>	<b>7,988</b>	<b>7,682</b>
 <u>New York City:</u>			
Arthur Kill	370	320	319
Bayview	101	74	88
Edgecombe	0	0	0
Fulton	12	2	11
Lincoln	3	0	0
Sing Sing	1,562	1,615	1,591
Queensboro	48	51	43
<b>Total:</b>	<b>2,096</b>	<b>2,062</b>	<b>2,052</b>
 <u>Wende:</u>			
Albion	218	181	207
Attica	1,685	1,700	1,448
Buffalo	1	1	1
Collins	775	727	739
Gowanda	436	290	260
Groveland	230	229	352
Lakeview	504	743	872
Livingston	322	256	206
Orleans	663	654	553
Rochester	11	1	4
Wende	2,133	2,050	2,126
Wyoming	318	384	360
<b>Total:</b>	<b>7,296</b>	<b>7,216</b>	<b>7,128</b>
<b>Total Filed State Wide:</b>	<b>43,087</b>	<b>37,557</b>	<b>35,600</b>

\*These Facilities Were Closed In 2009

## ANNUAL 2010 STATEWIDE CODES

	2009	2010	NT OF YTD
	Total Filed	Total Filed	
<b>PROGRAM SERVICES</b>			
1. Program Committee	704	643	1.8%
2. Incentive Wage Allowance	384	366	1.0%
3. Correspondence	1,346	1,128	3.2%
4. Phone Home Program	79	86	0.2%
5. Visiting	394	315	0.9%
6. Guidance/Counseling	907	831	2.3%
7. Recreation	337	309	0.9%
8. Adult Basic Education	61	44	0.1%
9. GED	60	78	0.2%
10. College Programs	10	13	0.0%
11. Vocational Programs	80	66	0.2%
12. Work Assignments	144	135	0.4%
13. Hobby Shop/ Arts & Crafts	10	10	0.0%
14. Volunteer Services	5	3	0.0%
15. Special Events/ Inmate Organizations	102	117	0.3%
16. Religion	644	657	1.8%
17. Family Reunion	105	127	0.4%
18. Media Review	178	133	0.4%
19. Library	130	141	0.4%
20. ASAT	351	275	0.8%
<b>HEALTH SERVICES</b>			
21. Dental	771	582	1.6%
22. Medical	7,281	6,812	19.1%
22.1 HIPAA(Med records, Disclosures, etc.)	137	178	0.5%
<b>FACILITY OPERATIONS</b>			
23. Housing-Internal Block Affairs	2,301	2,196	6.2%
23.1 Smoke Free policy	22	49	0.1%
24. Special Housing Unit	1,422	1,627	4.6%
25. Search & Seizure/Frisks/Contraband	459	384	1.1%
25.1 Strip Search	9	9	0.0%
25.2 Strip Frisk	22	20	0.1%
25.3 Pat Frisk (Female Inmates)	17	7	0.0%
26. Keeplock Policy & Procedure	76	94	0.3%
27. Tier I and II Policy & Procedure	284	237	0.7%
28. Tier III Policy & Procedure	506	481	1.4%
29. Inmate Property	1,265	1,183	3.3%
30. Package Room- #4911	1,615	1,494	4.2%
31. Rules & Regulations	730	693	1.9%
<b>ADMINISTRATIVE SERVICES</b>			
32. Industry	42	48	0.1%
33. Personal Property Claims- #2733	461	379	1.1%
34. State Issue- #3081 Clothing #4009 Hygiene Items	596	581	1.6%
35. Commissary	466	458	1.3%
36. Inmate Accounts	842	828	2.3%
37. Mess Hall	1,364	1,241	3.5%
38. Laundry	144	134	0.4%
39. Facility Maintenance	431	408	1.1%
<b>COUNSEL</b>			
40. Law Library	912	921	2.6%
41. Legal Mail	274	296	0.8%
42. Inmate Rights- Access/Courts/Counsel/Notary/etc.	585	660	1.9%
43. Mandatory Court Surcharge	81	70	0.2%
<b>EXECUTIVE DIRECTION</b>			
44. Inmate Grievance	754	745	2.1%
45. Temporary Release	23	29	0.1%
46. Inter-Facility Transfers	207	174	0.5%
47. Grooming Standards	91	80	0.2%
48. Inmate Liaison Committee	46	39	0.1%
49. Staff Conduct	6,491	6,131	17.2%
50. Miscellaneous	799	855	2.4%
<b>TOTAL</b>	<b>37,557</b>	<b>35,600</b>	<b>100.0%</b>
		<b>35,600</b>	



STATE OF NEW YORK

**DEPARTMENT OF CORRECTIONS  
AND COMMUNITY SUPERVISION**

THE HARRIMAN STATE CAMPUS – BUILDING 2

1220 WASHINGTON AVENUE

ALBANY, N.Y. 12226-2050

**BRIAN FISCHER**  
COMMISSIONER

MEMORANDUM

TO: Karen Bellamy, Director IGP  
FROM: Jeffery Hale, Assistant Director IGP  
RE: Annual 2010 CORC Statistical Report  
DATE: February 18, 2011

I.	A. Number of cases received in mail on appeal to CORC:	12,214
	B. Number of cases pending transmittal from previous period:	0
	C. Number of cases calendared but received prior month:	0
	D. Number of cases pending from previous period:	<u>205</u>
	E. Total active during period:	12,419
II.	A. Number of cases transmitted during the period:	12,214
	B. Cases pending hearing:	
	Recal CORC:	0
	Calendar	0
	To be Calendared:	0
	C. Total pending Hearing:	0
	D. Dispositions pending transmittal:	<u>205</u>
	E. Total active during period (II. E. must equal I. E.):	12,419**

III. Number of cases disposed during period:

	<b>Month</b>	<b>YTD</b>
Prescreen:	1,979	12,213
CORC:	<u>0</u>	<u>1</u>
	1,979	12,214*

\*Includes the 470 cases which were answered by CORC on 12/23 and 12/30/09 which were distributed on 1/5 and 1/13/10, respectively.

\*\*Includes the 205 cases heard at CORC on 12/29/10 and distributed on 1/3/11.

IV. Meritorious disposals: **Month:** 102 or .47% of total disposed  
**YTD:** 5,824 or .47% of total disposed

V.	Average Days date filed to date received CORC:	<b>Month:</b> 43.7	<b>YTD:</b> 41.4
	Average Days at CORC:	<b>Month:</b> 54.4	<b>YTD:</b> 55.0
	Average Days date filed to date distributed:	<b>Month:</b> 98.1	<b>YTD:</b> 96.4

## ANNUAL 2010 CORC HEARING CODES

PROGRAM SERVICES	HEARINGS	HEARINGS	PERCENT OF YTD TOTAL
	12/29/10 CASES	YTD TOTAL	
1. Program Committee	3	162	1.3%
2. Incentive Wage Allowance	1	84	0.7%
3. Correspondence	3	375	3.0%
4. Phone Home Program	1	26	0.2%
5. Visiting	0	98	0.8%
6. Guidance/Counseling	6	319	2.6%
7. Recreation	2	88	0.7%
8. Adult Basic Education	1	23	0.2%
9. GED	0	25	0.2%
10. College Programs	0	9	0.1%
11. Vocational Programs	1	26	0.2%
12. Work Assignments	1	42	0.3%
13. Hobby Shop/ Arts & Crafts	0	1	0.0%
14. Volunteer Services	0	0	0.0%
15. Special Events/ Inmate Organizations	0	37	0.3%
16. Religion	5	247	2.0%
17. Family Reunion	0	34	0.3%
18. Media Review	0	26	0.2%
19. Library	0	35	0.3%
20. ASAT	0	87	0.7%
<b>HEALTH SERVICES</b>			
21. Dental	0	175	1.4%
22. Medical	44	2,892	23.3%
22.1 HIPAA(Med records, Disclosures, etc.)	0	72	0.6%
<b>FACILITY OPERATIONS</b>			
23. Housing-Internal Block Affairs	11	432	3.5%
23.1 Smoke Free policy	0	33	0.3%
24. Special Housing Unit	13	475	3.8%
25. Search & Seizure/Frisks/Contraband	4	93	0.7%
25.1 Strip Search	0	13	0.1%
25.2 Strip Frisk	2	17	0.1%
25.3 Pat Frisk (Female Inmates)	0	5	0.0%
26. Keeplock Policy & Procedure	1	16	0.1%
27. Tier I and II Policy & Procedure	3	50	0.4%
28. Tier III Policy & Procedure	2	125	1.0%
29. Inmate Property	2	254	2.0%
30. Package Room- #4911	3	395	3.2%
31. Rules & Regulations	1	225	1.8%
<b>ADMINISTRATIVE SERVICES</b>			
32. Industry	0	16	0.1%
33. Personal Property Claims- #2733	1	83	0.7%
34. State Issue- #3081 Clothing #4009 Hygiene Items	0	94	0.8%
35. Commissary	5	96	0.8%
36. Inmate Accounts	6	197	1.6%
37. Mess Hall	10	390	3.1%
38. Laundry	0	39	0.3%
39. Facility Maintenance	3	99	0.8%
<b>COUNSEL</b>			
40. Law Library	2	325	2.6%
41. Legal Mail	2	123	1.0%
42. Inmate Rights- Access/Courts/Counsel/Notary/etc.	1	232	1.9%
43. Mandatory Court Surcharge	0	12	0.1%
<b>EXECUTIVE DIRECTION</b>			
44. Inmate Grievance	7	421	3.4%
45. Temporary Release	0	7	0.1%
46. Inter-Facility Transfers	1	77	0.6%
47. Grooming Standards	1	77	0.6%
48. Inmate Liaison Committee	0	12	0.1%
49. Staff Conduct	54	2,883	23.2%
50. Miscellaneous	2	220	1.8%
<b>TOTAL</b>	<b>205</b>	<b>12,419</b>	<b>100.0%</b>
		<b>12,419</b>	

**ONEIDA HUB**

	Georgetown	Hale Creek	Marcy	Midstate	Mohawk	Oneida	Summit
<b>PROGRAM SERVICES</b>							
1 Program Committee	0	0	25	3	8	0	0
2 Incentive Wage Allowance	0	0	15	1	1	2	0
3 Correspondence	0	0	22	8	4	6	0
4 Phone Home Program	0	0	2	0	0	3	0
5 Visiting	0	0	8	5	2	1	0
6 Guidance Unit/Counseling	0	0	34	19	4	14	0
7 Recreation (Yard, Radio, etc.)	0	0	12	1	3	7	0
8 Adult Basic Education	0	0	2	0	0	0	0
9 GED	0	1	2	1	0	2	0
10 College Programs	0	0	0	0	0	0	0
11 Vocational Programs	0	0	2	0	2	0	0
12 Work Assignments	1	0	8	0	0	2	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	0	3	0	0	0	0
16 Religion	0	0	24	6	2	5	0
17 Family Reunion Program	0	0	0	0	0	0	0
18 Media Review	0	0	6	0	0	1	0
19 General Library	0	0	4	2	5	13	0
20 ASAT	1	3	27	8	1	6	0
<b>HEALTH SERVICES</b>							
21 Dental	0	1	10	6	0	0	0
22 Medical	5	18	237	105	52	30	0
22.1 HIPAA	0	0	1	0	1	0	0
<b>FACILITY OPERATIONS</b>							
23 Housing/Internal Block	1	0	45	15	9	15	0
23.1 Smoking Policy	0	0	2	0	1	1	0
24 Special Housing Units	0	0	6	5	7	8	0
25 Search & Seizure/Contraband	0	0	13	1	3	6	0
25.1 Strip Search	0	0	0	0	0	0	0
25.2 Strip Frisk	0	0	2	0	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0
26 Keelock Policy & Procedure	0	0	1	0	2	0	0
27 Tier I and II P & P	0	0	4	2	2	10	0
28 Tier III Policy & Procedure	0	0	7	8	2	4	0
29 Inmate Property	0	0	1	2	4	4	0
30 Package Room - #4911	1	2	19	6	15	3	0
31 Rules & Regulations	0	1	36	0	0	1	0
<b>ADMINISTRATIVE SERVICES</b>							
32 Industry	0	0	0	0	0	0	0
33 Property Claims - #2733	0	0	14	0	0	3	0
34 State Issue - Dir. #3081, #4009.	1	0	24	3	0	2	0
35 Commissary	2	0	6	0	0	2	0
36 Inmate Accounts	0	0	4	3	0	1	0
37 Mess Hall	0	0	29	6	2	3	0
38 Laundry	0	0	0	0	0	1	0
39 Facility Maintenance	0	0	10	1	3	0	0
<b>COUNSEL</b>							
40 Law Library	0	0	16	5	0	6	0
41 Legal Mail	0	0	8	1	4	0	0
42 Inmate Rights - Courts/Notary/etc	0	4	14	0	11	4	0
43 Mandatory Court Surcharge	0	0	0	2	1	0	0
<b>EXECUTIVE DIRECTION</b>							
44 Inmate Grievance Program	0	0	12	2	4	2	0
45 Temporary Release Committee	0	1	0	0	0	1	0
46 Inter-Facility Transfers	0	0	2	1	1	5	0
47 Grooming Standards	0	0	9	0	0	4	0
48 Inmate Liaison Committee	0	0	5	1	0	0	0
49 Staff Conduct	13	20	110	68	110	47	4
50 Miscellaneous	2	0	33	13	0	1	0
<b>TOTALS</b>	<b>27</b>	<b>51</b>	<b>876</b>	<b>310</b>	<b>266</b>	<b>229</b>	<b>4</b>

**WATERTOWN HUB**

	Cape Vincent	Gouverneur	Ogdensburg	Riverview	Watertown
<b>PROGRAM SERVICES</b>					
1 Program Committee	11	4	1	7	0
2 Incentive Wage Allowance	11	11	1	6	0
3 Correspondence	11	12	0	5	2
4 Phone Home Program	0	1	0	2	0
5 Visiting	1	1	0	2	0
6 Guidance Unit/Counseling	5	7	1	14	0
7 Recreation (Yard, Radio, etc.)	0	1	0	1	0
8 Adult Basic Education	2	2	0	1	0
9 GED	1	3	1	3	0
10 College Programs	0	0	0	0	0
11 Vocational Programs	1	0	0	0	1
12 Work Assignments	1	6	0	0	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0
15 Special Events/Inmate Org.	3	4	0	1	0
16 Religion	9	13	0	2	0
17 Family Reunion Program	0	0	0	0	0
18 Media Review	0	3	0	0	0
19 General Library	0	1	0	1	0
20 ASAT	1	4	3	8	0
<b>HEALTH SERVICES</b>					
21 Dental	1	20	4	7	8
22 Medical	23	100	6	38	20
22.1 HIPAA	0	1	0	0	0
<b>FACILITY OPERATIONS</b>					
23 Housing/Internal Block	15	12	0	7	5
23.1 Smoking Policy	0	2	0	0	0
24 Special Housing Units	2	46	0	1	0
25 Search & Seizure/Contraband	0	3	0	6	0
25.1 Strip Search	0	0	0	0	0
25.2 Strip Frisk	0	2	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0
26 Kepplock Policy & Procedure	0	1	0	0	0
27 Tier I and II P & P	3	9	0	6	0
28 Tier III Policy & Procedure	2	12	0	0	0
29 Inmate Property	4	42	0	5	2
30 Package Room - #4911	12	19	2	15	7
31 Rules & Regulations	3	9	0	2	0
<b>ADMINISTRATIVE SERVICES</b>					
32 Industry	0	0	0	0	0
33 Property Claims - #2733	0	3	0	4	1
34 State Issue - Dir. #3081, #4009.	0	6	0	3	0
35 Commissary	2	1	1	2	0
36 Inmate Accounts	2	16	1	2	2
37 Mess Hall	22	32	0	5	0
38 Laundry	0	1	0	0	0
39 Facility Maintenance	0	2	0	1	0
<b>COUNSEL</b>					
40 Law Library	0	6	0	4	0
41 Legal Mail	0	3	0	1	0
42 Inmate Rights - Courts/Notary/etc	5	11	0	7	3
43 Mandatory Court Surcharge	0	0	0	1	0
<b>EXECUTIVE DIRECTION</b>					
44 Inmate Grievance Program	0	6	0	3	0
45 Temporary Release Committee	0	0	0	1	0
46 Inter-Facility Transfers	0	7	1	9	2
47 Grooming Standards	2	1	0	1	0
48 Inmate Liaison Committee	0	1	0	1	0
49 Staff Conduct	62	94	4	47	17
50 Miscellaneous	0	1	0	1	1
<b>TOTALS</b>	<b>217</b>	<b>542</b>	<b>26</b>	<b>233</b>	<b>71</b>

**CLINTON HUB**

	Adirondack	Altona	Bare Hill	Chateaugay	Clinton	Clinton Annex	Franklin	Lyon Mountain	Upstate
<b>PROGRAM SERVICES</b>									
1 Program Committee	0	3	13	0	15	10	3	0	0
2 Incentive Wage Allowance	1	2	16	0	15	5	0	0	1
3 Correspondence	2	3	13	0	23	3	3	0	128
4 Phone Home Program	0	0	3	0	0	0	2	0	1
5 Visiting	0	2	2	0	3	3	3	0	16
6 Guidance Unit/Counseling	4	5	3	0	11	6	10	0	23
7 Recreation (Yard, Radio, etc.)	0	2	3	0	9	0	2	0	26
8 Adult Basic Education	0	1	0	0	1	0	0	0	0
9 GED	0	0	1	0	0	1	0	0	3
10 College Programs	0	0	0	0	0	0	0	0	2
11 Vocational Programs	0	0	1	0	0	0	0	0	0
12 Work Assignments	0	2	8	0	16	2	2	0	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	0	0	0	5	1	0	0	0
16 Religion	0	1	10	0	18	2	20	0	32
17 Family Reunion Program	0	0	0	0	4	1	0	0	0
18 Media Review	0	0	4	0	7	1	0	0	9
19 General Library	0	0	1	0	1	0	0	0	15
20 ASAT	4	10	15	0	5	3	8	0	9
<b>HEALTH SERVICES</b>									
21 Dental	3	5	39	0	25	3	10	0	61
22 Medical	13	23	136	1	254	49	88	0	927
22.1 HIPAA	0	0	0	0	4	1	0	0	45
<b>FACILITY OPERATIONS</b>									
23 Housing/Internal Block	4	9	15	0	44	10	18	1	1
23.1 Smoking Policy	2	0	1	0	2	0	0	0	1
24 Special Housing Units	0	0	1	0	40	0	0	0	385
25 Search & Seizure/Contraband	0	1	5	0	14	3	0	0	4
25.1 Strip Search	0	0	0	0	2	0	0	0	2
25.2 Strip Frisk	0	0	0	0	1	0	0	0	0
25.3 Pat Frisk (Female Inmate)	0	0	0	0	0	0	0	0	0
26 Keppelock Policy & Procedure	0	0	1	0	4	0	0	0	1
27 Tier I and IIP & P	0	6	7	0	12	4	2	0	2
28 Tier III Policy & Procedure	0	0	6	0	10	4	3	0	60
29 Inmate Property	1	1	18	0	45	10	12	0	79
30 Package Room - #4911	4	3	49	0	38	6	13	0	38
31 Rules & Regulations	1	5	2	0	10	3	8	0	2
<b>ADMINISTRATIVE SERVICES</b>									
32 Industry	0	0	0	0	7	2	8	0	0
33 Property Claims - #2733	0	1	3	0	4	1	0	0	25
34 State Issue - Dir. #3081, #4009.	3	1	11	0	10	1	7	0	36
35 Commissary	3	3	4	0	15	1	2	2	12
36 Inmate Accounts	2	1	19	0	31	3	7	1	49
37 Mess Hall	3	3	8	0	44	5	10	0	113
38 Laundry	1	4	0	0	3	4	0	0	8
39 Facility Maintenance	0	0	2	0	1	1	1	0	16
<b>COUNSEL</b>									
40 Law Library	0	1	2	0	19	14	6	0	125
41 Legal Mail	0	0	7	0	7	4	4	0	10
42 Inmate Rights - Courts/Notary/etc	0	0	19	0	19	8	1	0	58
43 Mandatory Court Surcharge	0	0	0	0	1	0	2	0	2
<b>EXECUTIVE DIRECTION</b>									
44 Inmate Grievance Program	0	0	10	0	23	0	3	0	139
45 Temporary Release Committee	0	0	2	0	0	0	0	0	0
46 Inter-Facility Transfers	0	2	13	0	2	0	8	0	8
47 Grooming Standards	2	0	1	0	4	1	1	0	2
48 Inmate Liaison Committee	1	0	1	0	2	0	0	0	1
49 Staff Conduct	11	25	219	3	104	71	120	4	990
50 Miscellaneous	4	0	18	1	37	8	6	0	107
<b>TOTALS</b>	69	125	712	5	971	255	393	8	3575

**SULLIVAN HUB**

	Eastern	Mid-Orange	Orlsville	Shawangunk	Sullivan	Ulster	Walkill	Woodbourne
<b>PROGRAM SERVICES</b>								
1 Program Committee	18	11	4	15	16	0	7	3
2 Incentive Wage Allowance	3	2	6	4	5	1	2	8
3 Correspondence	9	7	5	26	10	1	5	11
4 Phone Home Program	3	1	0	2	6	0	0	4
5 Visiting	12	1	1	10	6	0	2	2
6 Guidance Unit/Counseling	14	1	8	45	9	0	13	15
7 Recreation (Yard, Radio, etc.)	7	0	4	14	4	1	4	2
8 Adult Basic Education	0	0	3	0	0	0	0	2
9 OED	0	1	3	4	0	0	0	2
10 College Programs	2	0	0	0	0	0	0	2
11 Vocational Programs	0	0	1	1	1	0	1	6
12 Work Assignments	0	1	3	4	1	1	3	5
13 Hobby Shop/Arts & Crafts	0	0	0	0	2	0	0	0
14 Volunteer Services	0	0	0	1	0	0	1	0
15 Special Events/Inmate Org.	8	1	1	6	8	0	0	9
16 Religion	16	1	3	24	6	1	3	6
17 Family Reunion Program	8	0	0	8	17	0	0	6
18 Media Review	2	0	2	6	0	0	0	2
19 General Library	2	0	0	0	0	1	0	0
20 ASAT	2	0	1	5	1	0	4	3
<b>HEALTH SERVICES</b>								
21 Dental	1	8	1	8	5	3	0	3
22 Medical	71	78	54	165	146	9	46	56
22.1 HIPAA	2	0	0	0	0	0	2	1
<b>FACILITY OPERATIONS</b>								
23 Housing/Internal Block	17	12	14	66	40	1	23	6
23.1 Smoking Policy	4	0	0	0	2	0	0	1
24 Special Housing Units	13	3	0	45	17	0	0	0
25 Search & Seizure/Contraband	28	0	17	26	20	0	1	1
25.1 Strip Search	0	0	0	0	0	0	0	0
25.2 Strip Frisk	4	0	0	0	0	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0	0
26 Keeplock Policy & Procedure	1	0	0	0	0	0	0	1
27 Tier I and II P & P	11	1	2	2	5	0	4	0
28 Tier III Policy & Procedure	9	0	0	9	4	0	0	0
29 Inmate Property	17	2	3	20	11	3	1	2
30 Package Room - #4911	54	13	14	51	36	3	4	21
31 Rules & Regulations	27	1	3	64	46	6	4	12
<b>ADMINISTRATIVE SERVICES</b>								
32 Industry	0	1	0	2	0	0	1	0
33 Property Claims - #2733	4	5	1	6	3	2	4	0
34 State Issue - Dir. #3081, #4009.	2	5	7	8	5	0	5	1
35 Commissary	8	4	1	10	7	1	6	0
36 Inmate Accounts	2	5	5	20	4	5	2	1
37 Mess Hall	8	6	4	13	6	2	4	15
38 Laundry	0	1	0	5	2	0	3	0
39 Facility Maintenance	6	4	8	12	26	1	3	4
<b>COUNSEL</b>								
40 Law Library	9	0	1	17	26	0	0	6
41 Legal Mail	0	1	1	1	8	0	0	1
42 Inmate Rights - Courts/Notary/etc	3	6	6	23	1	0	17	13
43 Mandatory Court Surcharge	0	0	0	3	0	1	0	0
<b>EXECUTIVE DIRECTION</b>								
44 Inmate Grievance Program	3	0	5	21	19	1	4	4
45 Temporary Release Committee	0	0	0	1	0	0	0	1
46 Inter-Facility Transfers	0	2	0	0	0	0	0	0
47 Grooming Standards	0	0	0	1	1	0	0	0
48 Inmate Liaison Committee	0	0	0	0	1	0	0	0
49 Staff Conduct	56	11	32	60	83	30	34	32
50 Miscellaneous	0	4	10	3	58	5	1	19
<b>TOTALS</b>	<b>466</b>	<b>200</b>	<b>234</b>	<b>837</b>	<b>674</b>	<b>79</b>	<b>214</b>	<b>289</b>

**GREEN HAVEN HUB**

	Beacon	Bedford Hills	Downstate	Downst Rec	Fishkill	Green Haven	Taconic
<b>PROGRAM SERVICES</b>							
1 Program Committee	0	7	0	0	0	5	95
2 Incentive Wage Allowance	0	2	1	0	0	5	52
3 Correspondence	0	3	4	6	24	55	6
4 Phone Home Program	0	2	0	1	2	5	0
5 Visiting	0	5	0	2	12	23	1
6 Guidance Unit/Counseling	0	3	1	5	11	110	3
7 Recreation (Yard, Radio, etc.)	2	7	0	10	6	12	0
8 Adult Basic Education	0	0	0	0	0	0	0
9 GED	0	1	0	0	0	1	5
10 College Programs	0	0	0	0	1	1	0
11 Vocational Programs	1	0	1	0	2	9	1
12 Work Assignments	0	3	3	0	5	1	0
13 Hobby Shop/Arts & Crafts	0	0	1	0	0	0	0
14 Volunteer Services	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	1	1	0	1	11	0
16 Religion	0	9	1	9	11	25	0
17 Family Reunion Program	0	2	0	0	10	25	0
18 Media Review	0	0	0	0	0	5	0
19 General Library	0	3	0	0	2	3	0
20 ASAT	0	0	0	0	0	8	7
<b>HEALTH SERVICES</b>							
21 Dental	0	0	0	1	24	16	1
22 Medical	4	58	4	43	135	294	21
22.1 HIPAA	1	0	0	1	7	5	0
<b>FACILITY OPERATIONS</b>							
23 Housing/Internal Block	1	40	3	21	22	290	6
23.1 Smoking Policy	0	0	0	0	2	1	0
24 Special Housing Units	0	47	0	12	74	60	0
25 Search & Seizure/Contraband	1	7	0	8	18	15	0
25.1 Strip Search	0	0	0	0	0	0	0
25.2 Strip Frisk	0	1	0	1	1	0	0
25.3 Strip Frisk (Female Inmate)	1	1	0	0	0	0	0
26 Keeplock Policy & Procedure	0	13	0	3	12	1	1
27 Tier I and II P & P	0	6	2	4	7	7	1
28 Tier III Policy & Procedure	0	13	0	5	9	22	0
29 Inmate Property	1	6	4	32	33	24	0
30 Package Room - #4911	2	34	9	9	55	199	1
31 Rules & Regulations	0	69	3	3	5	4	11
<b>ADMINISTRATIVE SERVICES</b>							
32 Industry	0	0	0	0	1	12	0
33 Property Claims - #2733	0	3	0	5	1	15	3
34 State Issue - Dir. #3081, #4009.	0	3	0	4	3	28	2
35 Commissary	0	5	1	2	9	46	1
36 Inmate Accounts	1	2	1	9	12	82	6
37 Mess Hall	2	13	8	19	28	57	3
38 Laundry	1	1	0	0	3	7	0
39 Facility Maintenance	0	12	1	10	14	47	3
<b>COUNSEL</b>							
40 Law Library	0	9	0	6	12	90	0
41 Legal Mail	0	2	0	1	6	9	3
42 Inmate Rights - Courts/Notary/etc	0	8	3	19	10	46	0
43 Mandatory Court Surcharge	0	0	3	15	2	1	0
<b>EXECUTIVE DIRECTION</b>							
44 Inmate Grievance Program	0	3	0	2	18	52	1
45 Temporary Release Committee	0	1	2	0	1	1	0
46 Inter-Facility Transfers	0	0	0	8	0	0	2
47 Grooming Standards	0	0	1	5	0	2	0
48 Inmate Liaison Committee	0	0	0	0	0	3	0
49 Staff Conduct	9	49	13	48	152	181	29
50 Miscellaneous	4	1	1	13	9	0	0
<b>TOTALS</b>	<b>31</b>	<b>455</b>	<b>72</b>	<b>342</b>	<b>791</b>	<b>2068</b>	<b>112</b>

**GREAT MEADOW HUB**

	Coxsackie	Great Meadow	Greene	Hudson	Moriah	McGregor Med	Washington
<b>PROGRAM SERVICES</b>							
1 Program Committee	7	59	0	0	0	1	1
2 Incentive Wage Allowance	1	47	0	0	0	0	0
3 Correspondence	13	50	6	0	0	1	1
4 Phone Home Program	2	3	0	0	0	0	1
5 Visiting	5	13	6	0	0	0	0
6 Guidance Unit/Counseling	16	16	2	0	0	2	4
7 Recreation (Yard, Radio, etc.)	1	25	1	0	0	0	1
8 Adult Basic Education	1	1	0	0	0	0	1
9 GED	0	3	0	0	0	0	1
10 College Programs	0	1	0	0	0	0	0
11 Vocational Programs	2	3	0	0	0	0	0
12 Work Assignments	2	1	0	1	0	0	1
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0	0	1
15 Special Events/Inmate Org.	0	11	0	1	0	2	0
16 Religion	13	38	5	2	0	0	1
17 Family Reunion Program	1	6	0	0	0	0	1
18 Media Review	5	2	4	0	0	0	0
19 General Library	6	10	0	0	0	0	0
20 ASAT	4	24	1	0	0	1	4
<b>HEALTH SERVICES</b>							
21 Dental	5	22	0	0	0	1	1
22 Medical	100	324	49	2	0	8	12
22.1 HIPAA	2	1	0	0	0	0	0
<b>FACILITY OPERATIONS</b>							
23 Housing/Internal Block	21	179	1	0	0	3	2
23.1 Smoking Policy	0	12	0	0	0	0	0
24 Special Housing Units	3	126	24	0	0	0	0
25 Search & Seizure/Contraband	3	25	2	0	0	3	0
25.1 Strip Search	0	2	0	0	0	0	0
25.2 Strip Frisk	0	1	0	0	0	0	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0
26 Keyplock Policy & Procedure	0	5	0	0	0	0	2
27 Tier I and II P & P	4	3	0	0	0	2	1
28 Tier III Policy & Procedure	14	13	2	0	0	0	0
29 Inmate Property	15	34	1	0	0	1	3
30 Package Room - #4911	36	71	12	1	0	7	2
31 Rules & Regulations	19	13	3	0	0	2	2
<b>ADMINISTRATIVE SERVICES</b>							
32 Industry	6	0	0	0	0	0	0
33 Property Claims - #2733	1	35	0	0	0	0	0
34 State Issue - Dir. #3081, #4009.	1	41	1	0	0	2	1
35 Commissary	12	30	2	0	0	2	0
36 Inmate Accounts	7	48	10	1	0	2	3
37 Mess Hall	35	73	4	0	0	0	0
38 Laundry	1	14	0	0	0	0	0
39 Facility Maintenance	4	23	1	0	0	0	0
<b>COUNSEL</b>							
40 Law Library	21	37	1	0	0	2	1
41 Legal Mail	3	16	4	0	0	2	0
42 Inmate Rights - Courts/Notary/etc	13	6	8	0	0	6	0
43 Mandatory Court Surcharge	1	9	0	0	0	0	0
<b>EXECUTIVE DIRECTION</b>							
44 Inmate Grievance Program	7	25	1	1	0	0	0
45 Temporary Release Committee	0	1	1	0	0	0	1
46 Inter-Facility Transfers	2	7	1	1	0	0	0
47 Grooming Standards	1	1	1	0	0	2	0
48 Inmate Liaison Committee	2	2	0	0	0	0	0
49 Staff Conduct	210	289	66	15	0	25	20
50 Miscellaneous	1	76	6	1	0	1	4
<b>TOTALS</b>	<b>629</b>	<b>1877</b>	<b>226</b>	<b>26</b>	<b>0</b>	<b>78</b>	<b>73</b>

**ELMIRA HUB**

	Auburn	Butler ASAT	Butler Min	Cayuga	Elmira	Five Points	Monterey	Southport	Willard
<b>PROGRAM SERVICES</b>									
1 Program Committee	50	0	1	3	33	83	0	0	0
2 Incentive Wage Allowance	0	1	0	0	4	1	0	2	0
3 Correspondence	64	0	1	6	42	39	0	211	0
4 Phone Home Program	3	0	0	1	2	3	0	0	0
5 Visiting	18	0	0	1	18	12	0	17	0
6 Guidance Unit/Counseling	52	0	0	2	20	27	0	23	0
7 Recreation (Yard, Radio, etc.)	17	0	0	2	30	8	0	11	0
8 Adult Basic Education	8	0	0	1	4	1	0	0	0
9 GED	1	0	0	0	0	3	0	0	0
10 College Programs	0	0	0	0	0	0	0	1	0
11 Vocational Programs	2	0	0	0	12	1	0	0	0
12 Work Assignments	17	0	0	2	3	1	0	1	0
13 Hobby Shop/Arts & Crafts	0	0	0	0	0	0	0	0	0
14 Volunteer Services	0	0	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	17	0	0	0	1	0	0	0	0
16 Religion	45	1	0	2	31	30	0	39	0
17 Family Reunion Program	2	0	0	0	2	0	0	0	0
18 Media Review	23	0	0	4	1	7	0	19	0
19 General Library	7	0	0	1	4	12	0	2	0
20 ASAT	12	1	0	5	2	15	0	1	0
<b>HEALTH SERVICES</b>									
21 Dental	14	1	1	3	50	32	0	31	0
22 Medical	342	7	4	26	209	210	0	465	0
22.1 HIPAA	31	0	0	2	1	8	0	10	0
<b>FACILITY OPERATIONS</b>									
23 Housing/Internal Block	58	0	1	1	109	90	0	159	0
23.1 Smoking Policy	2	0	0	0	0	1	0	0	0
24 Special Housing Units	97	0	0	21	45	121	0	25	0
25 Search & Seizure/Contraband	11	0	0	0	6	16	0	0	0
25.1 Strip Search	1	0	0	0	0	0	0	1	0
25.2 Strip Frisk	1	0	0	0	0	0	0	3	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0	0	0
26 Keelock Policy & Procedure	22	0	0	0	0	0	0	0	0
27 Tier I and II P & P	9	0	0	8	6	12	0	1	0
28 Tier III Policy & Procedure	45	0	0	14	12	28	0	15	0
29 Inmate Property	167	0	0	0	35	28	0	163	0
30 Package Room - #4911	114	1	0	11	22	56	0	38	0
31 Rules & Regulations	70	3	2	2	10	85	0	8	0
<b>ADMINISTRATIVE SERVICES</b>									
32 Industry	4	0	0	0	1	0	0	0	0
33 Property Claims - #2733	28	0	0	5	19	50	0	16	0
34 State Issue - Dir. #3081, #4009.	46	0	0	3	9	45	0	16	0
35 Commissary	19	0	0	0	30	25	0	19	0
36 Inmate Accounts	53	0	1	1	51	67	0	46	0
37 Mess Hall	70	1	0	2	99	59	0	69	0
38 Laundry	10	0	0	3	1	7	0	9	0
39 Facility Maintenance	65	0	0	0	20	6	0	12	0
<b>COUNSEL</b>									
40 Law Library	64	3	0	3	35	52	0	142	0
41 Legal Mail	25	0	0	1	8	22	0	37	0
42 Inmate Rights - Courts/Notary/etc	76	0	0	0	29	102	0	1	0
43 Mandatory Court Surcharge	0	0	0	0	0	0	0	0	0
<b>EXECUTIVE DIRECTION</b>									
44 Inmate Grievance Program	40	0	0	1	14	31	0	48	0
45 Temporary Release Committee	0	0	0	0	0	1	0	0	0
46 Inter-Facility Transfers	3	0	0	2	1	19	0	1	0
47 Grooming Standards	1	0	0	0	12	3	0	0	0
48 Inmate Liaison Committee	3	0	0	0	0	1	0	0	0
49 Staff Conduct	502	19	5	57	234	272	0	321	0
50 Miscellaneous	1	0	0	9	14	41	0	84	0
<b>TOTALS</b>	<b>2332</b>	<b>38</b>	<b>16</b>	<b>205</b>	<b>1291</b>	<b>1733</b>	<b>0</b>	<b>2067</b>	<b>0</b>

**NYC HUB**

	Arthurkill	Bayview	Edgcombe	Fulton	Lincoln	Sing Sing	Queensboro
<b>PROGRAM SERVICES</b>							
1 Program Committee	0	3	0	0	0	22	0
2 Incentive Wage Allowance	5	0	0	0	0	36	1
3 Correspondence	1	0	0	0	0	57	0
4 Phone Home Program	0	0	0	0	0	2	0
5 Visiting	4	0	0	0	0	41	0
6 Guidance Unit/Counseling	10	1	0	0	0	29	3
7 Recreation (Yard, Radio, etc.)	3	2	0	0	0	4	1
8 Adult Basic Education	2	0	0	0	0	0	0
9 GED	4	3	0	0	0	3	0
10 College Programs	0	0	0	0	0	0	0
11 Vocational Programs	0	0	0	0	0	3	0
12 Work Assignments	0	0	0	0	0	11	0
13 Hobby Shop/Arts & Crafts	4	0	0	0	0	2	0
14 Volunteer Services	0	0	0	0	0	0	0
15 Special Events/Inmate Org.	0	1	0	0	0	0	0
16 Religion	3	0	0	0	0	12	0
17 Family Reunion Program	1	0	0	0	0	11	0
18 Media Review	0	0	0	0	0	1	0
19 General Library	0	0	0	0	0	2	0
20 ASAT	5	0	0	0	0	3	0
<b>HEALTH SERVICES</b>							
21 Dental	3	1	0	0	0	18	1
22 Medical	112	23	0	0	0	313	4
22.1 HIPAA	1	0	0	0	0	4	0
<b>FACILITY OPERATIONS</b>							
23 Housing/Internal Block	16	0	0	0	0	153	0
23.1 Smoking Policy	0	0	0	0	0	0	1
24 Special Housing Units	0	0	0	0	0	38	0
25 Search & Seizure/Contraband	1	1	0	0	0	51	0
25.1 Strip Search	0	0	0	0	0	1	0
25.2 Strip Frisk	0	1	0	0	0	3	0
25.3 Strip Frisk (Female Inmate)	0	0	0	0	0	0	0
26 Keeplock Policy & Procedure	0	0	0	0	0	17	0
27 Tier I and II P & P	3	2	0	0	0	10	2
28 Tier III Policy & Procedure	1	0	0	0	0	8	0
29 Inmate Property	3	0	0	0	0	28	0
30 Package Room - #4911	27	0	0	0	0	103	0
31 Rules & Regulations	12	12	0	0	0	27	3
<b>ADMINISTRATIVE SERVICES</b>							
32 Industry	0	0	0	0	0	0	0
33 Property Claims - #2733	1	0	0	0	0	44	0
34 State Issue - Dir. #3081, #4009.	0	1	0	0	0	24	1
35 Commissary	2	1	0	0	0	19	1
36 Inmate Accounts	10	0	0	0	0	87	0
37 Mess Hall	2	2	0	2	0	38	0
38 Laundry	0	0	0	0	0	2	1
39 Facility Maintenance	0	0	0	9	0	7	1
<b>COUNSEL</b>							
40 Law Library	0	1	0	0	0	21	0
41 Legal Mail	1	1	0	0	0	11	0
42 Inmate Rights - Courts/Notary/etc	3	5	0	0	0	1	1
43 Mandatory Court Surcharge	1	0	0	0	0	9	0
<b>EXECUTIVE DIRECTION</b>							
44 Inmate Grievance Program	2	1	0	0	0	7	0
45 Temporary Release Committee	0	1	0	0	0	5	0
46 Inter-Facility Transfers	0	1	0	0	0	5	0
47 Grooming Standards	0	0	0	0	0	0	1
48 Inmate Liaison Committee	0	0	0	0	0	2	0
49 Staff Conduct	61	24	0	0	0	169	20
50 Miscellaneous	15	0	0	0	0	127	1
<b>TOTALS</b>	<b>319</b>	<b>88</b>	<b>0</b>	<b>11</b>	<b>0</b>	<b>1591</b>	<b>43</b>

**WENDE HUB**

	Albion	Attica	Buffalo	Collins	Gowanda	Groveland	Lakeview	Livingston	Orleans	Rochester	Wende	Wyoming
<b>PROGRAM SERVICES</b>												
1	24	0	0	3	1	6	0	2	9	0	31	14
2	21	0	5	2	5	5	0	3	6	0	41	6
3	59	0	24	7	31	4	28	0	62	0	62	6
4	4	0	3	0	0	0	1	0	13	0	13	4
5	10	0	10	2	2	1	2	3	3	0	16	3
6	27	1	17	17	22	4	13	3	103	3	103	11
7	19	0	2	0	0	3	4	0	35	4	35	4
8	0	0	0	0	0	0	1	0	0	0	1	6
9	4	0	4	4	2	0	1	1	1	0	9	2
10	2	0	0	0	0	0	0	0	0	0	0	1
11	0	0	4	4	0	1	3	0	0	0	0	3
12	1	0	1	2	2	0	4	2	0	2	2	0
13	0	2	0	0	0	0	0	0	0	0	0	0
14	0	0	0	0	0	0	0	0	0	0	0	0
15	0	0	2	2	1	0	0	0	0	0	6	2
16	29	0	30	5	3	8	9	15	0	78	0	2
17	10	0	6	0	0	0	0	0	0	0	6	0
18	2	0	5	5	0	1	4	0	2	0	1	2
19	5	0	5	2	1	0	0	7	0	14	0	0
20	5	0	6	1	3	0	19	5	0	8	5	0
<b>HEALTH SERVICES</b>												
21	19	0	32	1	2	28	0	5	0	15	14	0
22	276	0	146	51	96	166	34	77	0	345	110	0
22.1	8	0	8	0	1	0	0	0	0	0	1	0
<b>FACILITY OPERATIONS</b>												
23	63	0	4	3	13	156	26	29	0	270	11	0
23.1	0	0	1	0	0	0	0	0	0	0	0	1
24	90	0	42	3	9	0	5	58	0	129	11	0
25	15	0	1	2	8	13	3	3	0	20	2	0
25.1	0	0	1	0	1	0	0	0	0	0	0	0
25.2	0	0	1	0	0	0	0	0	0	0	0	0
25.3	0	0	0	0	0	0	0	0	0	0	0	0
26	1	0	1	0	1	0	0	0	0	0	1	0
27	6	0	9	5	3	10	9	4	0	7	1	0
28	33	0	10	1	8	39	3	6	0	36	0	0
29	67	0	58	6	8	49	2	20	0	83	2	0
30	56	0	12	11	30	0	5	17	0	92	14	0
31	28	0	4	10	7	0	0	18	0	4	4	0
<b>ADMINISTRATIVE SERVICES</b>												
32	1	0	0	0	0	0	0	0	0	0	0	0
33	17	0	4	1	1	21	2	13	0	10	0	0
34	66	0	43	5	4	14	1	18	0	51	4	0
35	26	0	24	1	1	8	1	12	0	57	2	0
36	42	0	19	2	0	24	2	10	0	34	9	0
37	33	0	41	1	10	66	4	43	0	96	11	0
38	5	0	1	0	0	4	0	3	0	29	0	0
39	11	0	6	1	3	30	0	12	0	3	2	0
<b>COUNSEL</b>												
40	33	0	21	5	1	19	3	16	0	68	5	0
41	19	0	12	8	3	7	1	3	0	17	1	0
42	40	0	20	3	5	20	0	3	0	0	2	0
43	3	0	0	0	0	1	0	3	0	0	1	0
<b>EXECUTIVE DIRECTION</b>												
44	43	0	23	7	9	38	8	9	0	88	5	0
45	0	0	1	4	0	0	0	0	0	0	0	0
46	17	0	12	2	3	11	6	2	0	0	1	0
47	0	0	3	1	1	13	0	1	1	0	0	0
48	2	0	1	0	0	0	0	0	0	0	3	1
49	156	0	27	81	64	84	25	60	0	241	62	0
50	28	0	28	0	7	3	10	12	0	0	10	0
<b>TOTALS</b>												
207	1448	1	739	260	352	872	206	553	4	2126	360	0

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2010  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	ATTICA	AUBURN	BEDFORD-F.	CLINTON	COXSACKIE	DOWNSTATE	EASTERN	ELMIRA
ACCIDENT	10	9	5	15	3	7	10	7
ASSAULT ON INMATE	27	68	12	87	9	8	1	69
ASSAULT ON STAFF	56	23	6	28	18	14	2	23
ASSAULT ON OTHER	0	0	2	1	0	0	0	2
CONTRABAND	149	191	14	213	38	40	60	105
DEATH	2	3	2	5	0	3	4	6
DISRUPTIVE BEHAVIOR	16	12	3	25	2	7	1	5
UTILITIES DISRUPTION	0	3	0	0	0	0	1	0
EMPLOYEE MISCONDUCT	1	3	8	3	5	3	1	5
ESCAPE	0	0	0	0	0	0	0	0
FIRE	4	0	1	0	1	0	0	0
MASS DEMONSTRATION	0	0	1	0	1	0	1	0
PROPERTY DESTRUCTION	0	0	0	1	0	0	0	0
PROPERTY LOST	3	3	7	6	4	2	0	0
PROPERTY LOST STOLEN	1	4	1	4	1	2	1	3
SELF-INJURY	1	0	2	1	1	0	0	1
SEXUAL MISCONDUCT	5	7	11	9	5	3	0	0
SUICIDE ATTEMPT	0	0	0	0	0	0	0	11
TEMPORARY RELEASE	16	8	0	24	0	3	0	0
EMPLOYEE WEAPON USE	16	11	4	17	6	145	10	7
OTHER INCIDENTS								16

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2010  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	FIVE POINTS	GREAT MEADOW	GREEN HAVEN	MARCY RMHU	SHAWANGUNK	SING SING	SOUTHPORT	SULLIVAN
ACCIDENT	17	5	16	0	10	12	5	16
ASSAULT ON INMATE	35	66	23	3	3	31	4	13
ASSAULT ON STAFF	20	72	30	22	7	32	17	5
ASSAULT ON OTHER	0	0	3	1	0	4	0	0
CONTRABAND	130	166	126	16	27	141	39	22
DEATH	1	10	4	0	2	5	0	0
DISRUPTIVE BEHAVIOR	15	24	10	19	1	16	8	2
UTILITIES DISRUPTION	0	1	1	0	1	0	0	1
EMPLOYEE MISCONDUCT	1	7	8	0	1	12	0	2
ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	2	3	1	1	2	0	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	1	0	0	1	0	0	0	0
PROPERTY LOST	2	0	3	0	3	13	1	0
PROPERTY LOST STOLEN	8	1	5	7	0	5	0	1
SELF-INJURY	1	0	0	1	0	4	1	1
SEXUAL MISCONDUCT	3	14	4	7	0	3	2	3
SUICIDE ATTEMPT	0	0	0	0	0	0	0	0
TEMPORARY RELEASE	4	8	11	14	0	6	5	1
EMPLOYEE WEAPON USE	4	27	5	16	12	13	13	1
OTHER INCIDENTS								

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2010  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	UPSTATE	WENDE	CAYUGA SHU200	COLLINS SHU200	FISHKILL SHU200	GOUVERNEUR SHU200	GREEN SHU200	LAKEVIEW SHU200
ACCIDENT	4	9	1	1	1	0	0	0
ASSAULT ON INMATE	5	20	0	1	0	0	0	0
ASSAULT ON STAFF	28	20	4	0	4	2	3	4
ASSAULT ON OTHER	0	0	1	0	0	0	0	0
CONTRABAND	48	87	11	12	9	4	5	2
DEATH	2	6	0	0	0	0	0	0
DISRUPTIVE BEHAVIOR	34	13	4	4	5	2	1	3
UTILITIES DISRUPTION	0	0	0	0	1	0	0	0
EMPLOYEE MISCONDUCT	5	2	0	0	0	0	0	0
ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	0	0	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	1	0	0	0	0	0	0	0
SELF-INJURY	1	0	0	0	0	0	0	0
SEXUAL MISCONDUCT	1	5	0	0	0	0	0	0
SUICIDE ATTEMPT	1	4	0	0	0	0	0	0
TEMPORARY RELEASE	2	4	0	0	0	0	0	0
EMPLOYEE WEAPON USE	0	0	0	0	0	0	0	0
OTHER INCIDENTS	19	4	0	4	2	2	0	3
	20	17	0	2	5	1	1	0

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2010  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	MID-STATE SHU200	ORLEANS SHU200	BEFORD HILLS RMU	COXSACKIE RMU	FISHKILL RMU	WALSH RMU	WENDE RMU	ADIRONDACK
ACCIDENT	0	0	0	1	0	3	0	4
ASSAULT ON INMATE	2	0	0	0	0	3	2	0
ASSAULT ON STAFF	0	0	1	5	0	4	3	0
ASSAULT ON OTHER	0	0	0	0	0	0	0	1
CONTRABAND	1	3	0	1	1	2	4	0
DEATH	0	0	0	14	8	16	13	6
DISRUPTIVE BEHAVIOR	2	7	0	0	0	1	1	0
UTILITIES DISRUPTION	0	0	0	0	0	0	0	2
EMPLOYEE MISCONDUCT	0	0	0	1	0	0	0	0
ESCAPE	0	0	0	0	0	0	0	2
FIRE	0	0	0	0	0	0	0	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	1
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	0	0	0	0	0	0	0	0
SELF-INJURY	0	0	0	0	0	1	2	1
SEXUAL MISCONDUCT	0	0	0	0	0	0	0	0
SUICIDE ATTEMPT	1	0	0	1	0	2	0	0
TEMPORARY RELEASE	0	0	0	0	0	0	0	0
EMPLOYEE WEAPON USE	1	1	0	1	0	0	0	0
OTHER INCIDENTS	0	0	0	1	1	1	3	1

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2010  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	ALBION-F.	ALTONA	ARTHUR KILL	ARTHUR KILL ASACTC	BARE HILL	BAYVIEW-FEMALE	BUTLER	CAPE VINCENT
ACCIDENT	3	2	9	0	10	1	1	4
ASSAULT ON INMATE	3	2	3	0	37	0	0	3
ASSAULT ON STAFF	10	0	6	0	10	1	0	2
ASSAULT ON OTHER	16	0	0	0	0	0	0	0
CONTRABAND	3	6	27	1	70	9	1	26
DEATH	5	0	1	0	1	0	0	0
DISRUPTIVE BEHAVIOR	5	1	5	0	6	0	0	2
UTILITIES DISRUPTION	0	0	0	0	1	0	0	0
EMPLOYEE MISCONDUCT	3	2	7	0	3	2	1	0
ESCAPE	0	0	0	0	0	0	0	4
FIRE	0	0	0	0	0	0	0	0
MASS DEMONSTRATION	0	0	0	0	1	1	0	2
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	2	4	0	0	0	0	0	0
SELF-INJURY	0	0	1	0	1	2	0	1
SEXUAL MISCONDUCT	2	0	1	0	0	0	0	0
SUICIDE ATTEMPT	3	1	6	0	6	1	0	1
TEMPORARY RELEASE	3	0	2	0	0	0	0	1
EMPLOYEE WEAPON USE	1	0	0	0	0	0	0	0
OTHER INCIDENTS	11	0	2	0	7	1	0	2

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2010  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	CAYUGA	CHATEAUGAY	COLLINS	FISHKILL	FRANKLIN	GOUVERNEUR	GOWANDA	GREENE
ACCIDENT	8	2	9	16	5	5	9	5
ASSAULT ON INMATE	5	0	5	5	12	3	9	6
ASSAULT ON STAFF	2	0	1	11	6	1	10	11
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	12	5	19	74	42	12	33	59
DEATH	0	0	1	1	1	1	2	1
DISRUPTIVE BEHAVIOR	0	0	2	7	6	2	6	8
UTILITIES DISRUPTION	0	0	0	0	0	0	0	0
EMPLOYEE MISCONDUCT	0	1	0	9	3	0	4	3
ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	0	0	1
MASS DEMONSTRATION	0	0	0	0	0	0	3	1
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	0	0	0	1	0	0	1	0
SELF-INJURY	0	0	0	5	1	0	1	2
SEXUAL MISCONDUCT	0	0	1	4	0	0	0	0
SUICIDE ATTEMPT	0	0	0	1	1	0	6	3
TEMPORARY RELEASE	0	0	0	7	0	0	0	1
EMPLOYEE WEAPON USE	0	0	0	1	0	0	0	0
OTHER INCIDENTS	1	2	7	8	2	2	6	1

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2010  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	GROVELAND	HALE CREEK	HUDSON	LAKEVIEW-H RECEPTION	LAKEVIEW-M SHOCK	LAKEVIEW-F SHOCK	LIVINGSTON	MARCY
ACCIDENT	16	2	6	0	5	3	7	6
ASSAULT ON INMATE	8	0	1	0	0	0	5	12
ASSAULT ON STAFF	3	2	0	1	4	0	1	0
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	39	0	20	0	1	1	13	28
DEATH	0	1	0	1	0	0	0	0
DISRUPTIVE BEHAVIOR	2	0	0	1	1	0	4	5
UTILITIES DISRUPTION	1	0	0	0	0	0	0	0
EMPLOYEE MISCONDUCT	1	2	0	0	3	0	2	0
ESCAPE	0	0	1	0	1	0	0	0
FIRE	0	0	0	0	0	0	0	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	2	0	0	0	0	0	0	0
SELF-INJURY	1	0	0	1	0	0	0	1
SEXUAL MISCONDUCT	6	1	0	0	0	0	0	1
SUICIDE ATTEMPT	0	0	0	1	0	0	3	2
TEMPORARY RELEASE	0	0	5	0	0	0	0	0
EMPLOYEE WEAPON USE	0	0	0	0	0	0	0	0
OTHER INCIDENTS	5	0	1	1	2	1	1	8

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2010  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	MID-ORANGE	MID-STATE	MOHAWK	MT. MCGREGOR	OGDENSBURG	ONEIDA	ORLEANS	OTISVILLE
ACCIDENT	2	4	8	4	1	10	4	3
ASSAULT ON INMATE	0	11	10	1	0	2	12	2
ASSAULT ON STAFF	0	11	2	1	0	0	5	0
ASSAULT ON OTHER	0	1	1	0	0	0	0	0
CONTRABAND	3	36	10	4	3	25	36	6
DEATH	1	0	1	0	0	1	0	2
DISRUPTIVE BEHAVIOR	1	10	5	1	0	3	6	0
UTILITIES DISRUPTION	0	0	0	0	0	0	0	1
EMPLOYEE MISCONDUCT	3	1	4	2	1	1	3	2
ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	3	1	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	1	0
PROPERTY LOST STOLEN	1	11	0	0	0	0	1	0
SELF-INJURY	0	4	0	1	0	1	0	0
SEXUAL MISCONDUCT	0	4	0	0	1	1	2	0
SUICIDE ATTEMPT	0	0	0	0	0	0	0	0
TEMPORARY RELEASE	0	0	0	0	0	0	0	0
EMPLOYEE WEAPON USE	0	4	0	0	0	0	1	0
OTHER INCIDENTS	2	6	4	0	0	2	6	3

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2010  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	RIVERVIEW	TACONIC-M.	TACONIC-F.	TACONIC ASACTC	ULSTER	WALLKILL	WASHINGTON	WATERTOWN
ACCIDENT	3	1	1	0	8	6	5	7
ASSAULT ON INMATE	2	0	4	0	3	1	6	1
ASSAULT ON STAFF	1	1	1	0	0	1	3	4
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	11	0	3	1	17	11	34	13
DEATH	0	0	1	0	0	0	0	0
DISRUPTIVE BEHAVIOR	1	0	1	0	1	0	3	1
UTILITIES DISRUPTION	0	0	0	0	0	0	0	3
EMPLOYEE MISCONDUCT	2	4	0	0	4	1	2	2
ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	0	0	0	0	0	0	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	0	0	0	0	0	0	0	0
SELF-INJURY	1	0	0	0	0	0	0	0
SEXUAL MISCONDUCT	1	1	1	0	0	0	0	0
SUICIDE ATTEMPT	0	0	0	0	0	0	2	0
TEMPORARY RELEASE	0	0	0	0	0	0	0	0
EMPLOYEE WEAPON USE	0	0	0	0	1	0	0	0
OTHER INCIDENTS	1	0	0	0	3	0	2	0

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UNUSUAL INCIDENTS: JANUARY-DECEMBER 2010  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	WOODBOURNE	WYOMING	BEACON	BUFFALO	BUTLER MINIMUM	EDGECOMBE	FULTON	LINCOLN
ACCIDENT	6	19	1	0	0	2	3	1
ASSAULT ON INMATE	4	6	0	0	0	0	0	0
ASSAULT ON STAFF	0	3	0	0	0	0	0	0
ASSAULT ON OTHER	0	0	0	0	0	0	0	0
CONTRABAND	9	48	0	3	1	6	2	4
DEATH	1	3	0	0	0	1	0	0
DISRUPTIVE BEHAVIOR	0	0	0	0	0	0	0	0
UTILITIES DISRUPTION	0	0	1	0	0	0	0	0
EMPLOYEE MISCONDUCT	1	0	0	0	0	0	2	4
ESCAPE	0	0	0	0	0	0	0	0
FIRE	0	1	0	0	0	0	0	0
MASS DEMONSTRATION	0	0	0	0	0	0	0	0
PROPERTY DESTRUCTION	0	1	0	0	0	0	0	0
PROPERTY LOST STOLEN	1	3	1	0	1	3	0	0
SELF-INJURY	0	0	0	0	0	0	0	0
SEXUAL MISCONDUCT	0	1	0	0	0	0	0	0
SUICIDE ATTEMPT	0	1	0	0	0	0	0	0
TEMPORARY RELEASE	0	0	0	16	0	0	0	0
EMPLOYEE WEAPON USE	0	0	0	0	0	1	34	51
OTHER INCIDENTS	2	18	0	0	0	0	0	0

(continued)

UNUSUAL INCIDENTS: JANUARY-DECEMBER 2010  
INCIDENT CATEGORY BY PRISON

UI CATEGORY	LYON MOUNTAIN	QUEENSBORO	ROCHESTER	MONTREY SHOCK	MORIAH SHOCK	SUMMIT SHOCK-M.	CAMP GEORGETOWN	CENTRAL OFFICE
ACCIDENT ON INMATE	1	4	1	2	5	2	0	4
ASSAULT ON STAFF	1	0	0	0	0	0	0	0
ASSAULT ON OTHER	0	5	0	0	0	0	0	0
CONTRABAND	0	0	8	0	0	0	1	1
DEATH	0	4	0	0	0	0	0	0
DISRUPTIVE BEHAVIOR	0	0	0	0	0	0	0	0
UTILITIES DISRUPTION	0	1	0	0	0	1	0	0
EMPLOYEE MISCONDUCT	0	0	0	0	0	0	0	0
ESCAPE	0	1	0	0	0	1	0	1
FIRE	0	0	1	0	0	0	0	0
MASS DEMONSTRATION	0	0	1	0	0	1	0	0
PROPERTY DESTRUCTION	0	0	0	0	0	0	0	0
PROPERTY LOST STOLEN	0	0	0	0	0	0	0	0
SELF-INJURY	0	3	0	1	0	0	0	1
SEXUAL MISCONDUCT	0	0	0	0	0	0	0	0
SUICIDE ATTEMPT	0	1	0	0	0	0	0	0
TEMPORARY RELEASE	0	0	0	0	0	0	0	0
EMPLOYEE WEAPON USE	0	0	11	0	0	0	0	0
OTHER INCIDENTS	0	0	0	0	0	0	0	0
		2	0	0	0	0	1	1

(continued)

UI CATEGORY	COMMUNITY CONTRACT	TOTAL
ACCIDENT	1	424
ASSAULT ON INMATE	0	677
ASSAULT ON STAFF	0	576
ASSAULT ON OTHER	0	16
CONTRABAND	0	2487
DEATH	0	131
DISRUPTIVE BEHAVIOR	0	341
UTILITIES DISRUPTION	0	17
EMPLOYEE MISCONDUCT	0	163
ESCAPE	0	2
FIRE	0	32
MASS DEMONSTRATION	0	1
PROPERTY DESTRUCTION	0	11
PROPERTY LOST STOLEN	0	112
SELF-INJURY	0	57
SEXUAL MISCONDUCT	0	71
SUICIDE ATTEMPT	0	117
TEMPORARY RELEASE	0	128
EMPLOYEE WEAPON USE	0	155
OTHER INCIDENTS	0	494